

## Hotfix for MachPanel Build v7.3.60 HF Updated (October 15, 2024)

### Summary

This article provides 7.3.60 HF and information about how to apply this fix on your servers.

### Applies To

This article applies to MachPanel

### Important Note

- Prior to performing any update take backup of your MachPanel Database and files from Control and Remote servers. See below Kb article for more details on how to take backup.  
<http://kb.machsol.com/Knowledgebase/Article/50248>
- MachPanel Control Panel and all MachPanel Remote Servers need to be on **Build v7.3.60** and then Hotfix can be applied.
- Please follow the steps given below in sequence and execute instructions in the KB articles to complete the update:
  - [Update to Latest MachPanel](#)
  - [Update to Latest MachPanel Remote Server](#)

### Latest Issues Fixed

**Build: 7.3.60 HF Updated: October 15, 2024**

1: Fixed RAM value display in Health Report. (New records after update should show correct value).

2: Fixed wrong CustomAttribute1 being set on new mailbox creation. (If there are any mailboxes created after updating to build 7.3.60 and before release of this hotfix, you must run "[Fix Security Permissions](#)" operation for the organizations containing new mailboxes).

3: Error handling updated for DB calls when Deadlock occurs.

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4: Fixed selected TimeZone display issue on Customer Edit interface.

5: Exchange and Distribution Recovery API (GetAll, Search, SearchById) allowed to reseller.

6: "EmailAddress" filter for Mailbox usage report endpoint added to enable filtering on mailbox.

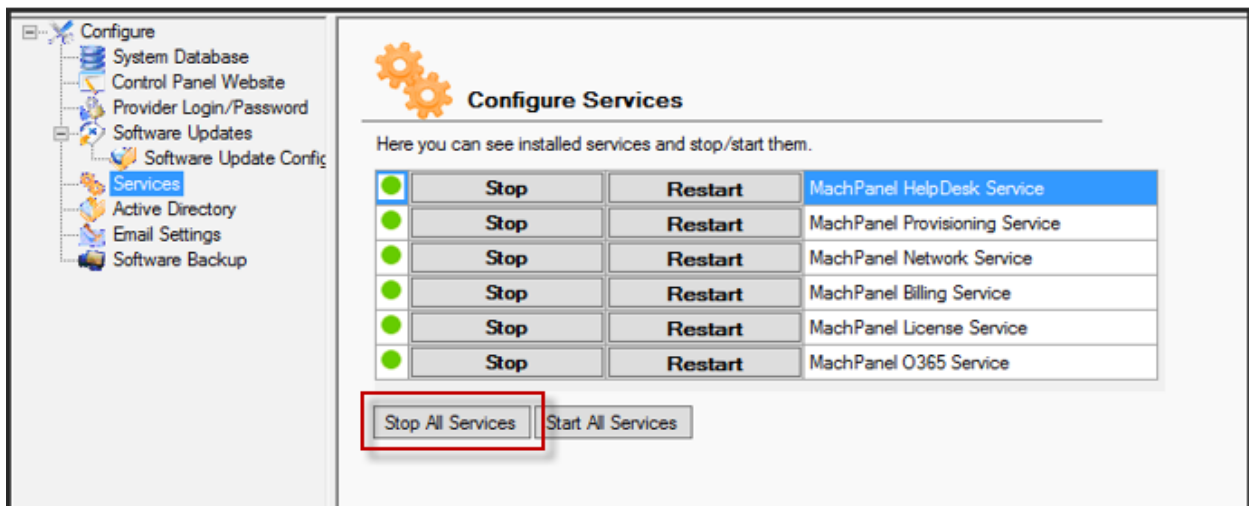
7: Fixed Sync AD Users thread not running as needed.

8: Fixed error in update Mailbox general settings REST API.

9: Error message updated when adding new Hyper-V server group when no Virtual Switch is found.

## Procedure

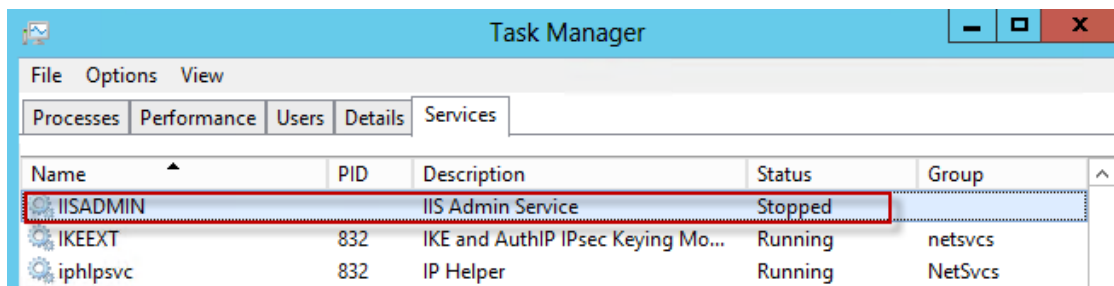
- Go to ***MachPanel configuration studio***.
- Shut down all the MachPanel services and also exit the configuration studio. Make sure no instance to MachPanel Configuration Studio is running under any user.



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- Download the hotfix **7360-15October2024HF.zip** file from the link at bottom of this page.
- Stop IIS Admin Service, please make sure that all the services are STOPPED from MachPanel Configuration Studio. Verify from "Task Manager" that the following services are not running.

1. MachSol.MachPanel Provisioning Service.
2. MachSol.MachPanel.ConfigurationStudio.exe.
3. MachPanel Billing Service.
4. MachPanel Helpdesk Service.
5. MachPanel Network Service.
6. MachPanel License Service.
7. MachPanel O365 Service.



- Replace files from **MachPanel** folder on MachPanel control server (**Path: C:\Program Files\MachSol\MachPanel Control Server**) and Replace files from **Remote server** folder of hotfix folder on MachPanel remote server (**C:\Program Files\MachSol\MachPanel Remote Server**) keeping the folder hierarchy same as it is in hotfix. (you should get message to **overwrite files**, if not you are not doing it right).
- Execute script.txt (if it exists) from zip file on **MachPanel\_Db** after logging in to SQL management studio as MachPanel\_Db user.

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- Once all files are replaced properly from hotfix folder **Restart** all services related to MachPanel on Control as well as Remote Servers.

## Download Link

<https://www.machsol.com/updates/7360/7360-15October2024HF.zip>

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55785/Hotfix-for-MachPanel-Build-v7360...>