Summary

This article provides 7.2.35 HF2 and information about how to apply this fix on your servers.

Applies To

This article applies to MachPanel

Important Note

 Prior to performing any update take backup of your MachPanel Database and files from Control and Remote servers. See below Kb article for more details on how to take backup.

http://kb.machsol.com/Knowledgebase/Article/50248

- MachPanel Control Panel and all MachPanel Remote Servers need to be on **Build v7.2.35** and then Hotfix can be applied.
- Please follow the steps given below in sequence and execute instructions in the KB articles to complete the update:
 - o <u>Update to Latest MachPanel</u>
 - o Update to Latest MachPanel Remote Server

Latest Issues Fixed

Build: 7.2.35 HF2 Updated: March 07, 2024

26: Fixed error on virtual processor more than 256.

27: Fixed Storage type not retained in edit package.

28: Fixed Single VM IPs selection issue when NIC is removed and being added again.

29: Fixed Password settings not getting applied if Password settings management is not allowed to customer or mailbox is enabled for existing ADUser.

30: Unverified domain hidden from alias creation.

31: Fixed Exchange other reports not working from client side.

32: Fixed additional disk creation not working in Hyper-V.

33. Fixed DL member not added in backend for some jobs occasionally.

34. Fixed 'Object Reference' error When logged in as Reseller and then Edit the Virtual Machine service plan of the Reseller's End Customer.

Procedure

- Go to *MachPanel configuration studio*.
- Shut down all the MachPanel services and also exit the configuration studio. Make sure no instance to MachPanel Configuration Studio is running under any user.

Configure System Database Control Panel Website Provider Login/Password Software Updates Software Update Confi <u>c</u> Software Update Confi <u>c</u> Confices Active Directory Email Settings Software Backup	Configure Services Here you can see installed services and stop/start them.						
		Stop Restart MachPanel HelpDesk		MachPanel HelpDesk Service			
		Stop	Restart	MachPanel Provisioning Service			
		Stop	Restart	MachPanel Network Service			
		Stop	Restart	MachPanel Billing Service			
		Stop	Restart	MachPanel License Service			
		Stop	Restart	MachPanel O365 Service			
	Stop All Services Start All Services						

Hotfix for MachPanel Build v7.2.35 HF2 Updated (March 07, 2024)

- Download the hotfix **7235-7MarchHF2.zip** file from the link at bottom of this page.
- Stop IIS Admin Service, please make sure that all the services are STOPPED from MachPanel Configuration Studio. Verify from "Task Manager" that the following services are not running.
 - 1. MachSol.MachPanel Provisioning Service.
 - 2. MachSol.MachPanel.ConfigurationStudio.exe.
 - 3. MachPanel Billing Service.
 - 4. MachPanel Helpdesk Service.
 - 5. MachPanel Network Service.
 - 6. MachPanel License Service.
 - 7. MachPanel O365 Service.

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File Options V	iew					
Processes Perfor	mance Users	Details	Services			
Name 🔺		PID	Description	Status	Group	^
🤮 IISADMIN			IIS Admin Service	Stopped		
IKEEXT		832	IKE and AuthIP IPsec Keying Mo	Running	netsvcs	
iphlpsvc		832	IP Helper	Running	NetSvcs	

- Replace files from MachPanel folder on MachPanel control server (*Path:* C:\Program Files\MachSol\MachPanel Control Server) and Replace files from Remote server folder of hotfix folder on MachPanel remote server (C:\Program Files\MachSol\MachPanel Remote Server) keeping the folder hierarchy same as it is in hotfix. (you should get message to overwrite files, if not you are not doing it right).
- Execute script.txt from zip file on **MachPanel_Db** after logging in to SQL management studio as MachPanel_Db user.
- Once all files are replaced properly from hotfix folder **Restart** all services

Hotfix for MachPanel Build v7.2.35 HF2 Updated (March 07, 2024)

related to MachPanel on Control as well as Remote Servers.

Download Link

https://www.machsol.com/updates/7235/7235-7MarchHF2.zip

MachPanel Knowledgebase https://kb.machsol.com/Knowledgebase/55765/Hotfix-for-MachPanel-Build-v7235...