

## Hotfix for MachPanel Build v7.2.20 HF1 Updated (November 07, 2023)

### Summary

This article provides 7.2.20 HF1 and information about how to apply this fix on your servers.

### Applies To

This article applies to MachPanel

### Important Note

- Prior to performing any update take backup of your MachPanel Database and files from Control and Remote servers. See below Kb article for more details on how to take backup.  
<http://kb.machsol.com/Knowledgebase/Article/50248>
- MachPanel Control Panel and all MachPanel Remote Servers need to be on **Build v7.2.20** and then Hotfix can be applied.
- Please follow the steps given below in sequence and execute instructions in the KB articles to complete the update:
  - [Update to Latest MachPanel](#)
  - [Update to Latest MachPanel Remote Server](#)

### Latest Issues Fixed

**Build: 7.2.20 HF1 Updated: November 07, 2023**

- Fixed Mailbox interface loader image does not work when user comes from Mailbox Manager screen.
- Fixed Object Reference error in Sync Exchange from backend.
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Fixed RPC over HTTP handling display issue.

- Fixed variables not getting replaced in Exchange Signatures.
- Fixed Reset Authenticator not working.
- Fixed error in Add/Edit Ex server group member: Remoting exception: 'UpdateInDb': Update failure in query: SPR\_UpdateExSGMemberActiveConnections N'0', N'1'.
- Fixed error creating mailbox when Standard template is selected.
- Fixed wrong UPN Suffix assigned when organization have more than 1 suffix in add bulk AD users.
- Fixed conflicting users created during mailbox provisioning.
- Updated DAG handling in Exchange Databases.
- Fixed DigiCert package page break when API settings are invalid.
- Fixed AD Org sync from backend does not handle Sub OU structure as needed.

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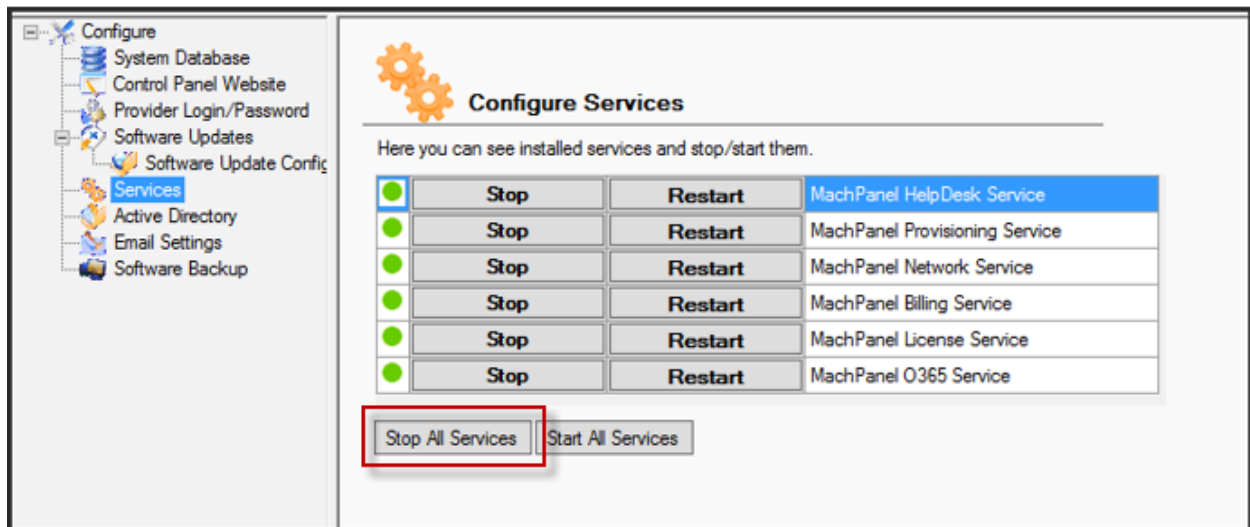
- Fixed wrong message on update reseller password REST API call.
- Fixed Template clone feature in REST API.
- Fixed Mailbox create issue when using template in REST API.
- Updated command parameter from -LocalizeDefaultFolderName to -LocalizeDefaultFolderName:\$True.
- Fixed wrong aliases added against mailbox during sync organization from backend, need to run sync Organization data from backend for affected Organization after update.
- Fixed Provisioning service restarts every few minutes in load balanced setup environment due to manage\_session.dat file.
- Fixed CustomerId invalid when getting Subscriptions from Ingram Micro API against Customer.
- Fixed Soft Delete settings not applied on Mailbox deletion with ADUser.
- Fixed MB template assignment using Mailbox group actions transaction issue.
- Fixed Lync module enable user issue.

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- Fixed issue in RPC over HTTP allowed and MAPI over HTTP allowed handling in creating and editing mailbox.
- Fixed issue adding a user in group in AD user edit causes all existing members to wipe out.
- Hyper-v customizable delay added during VM Setup.

### Procedure

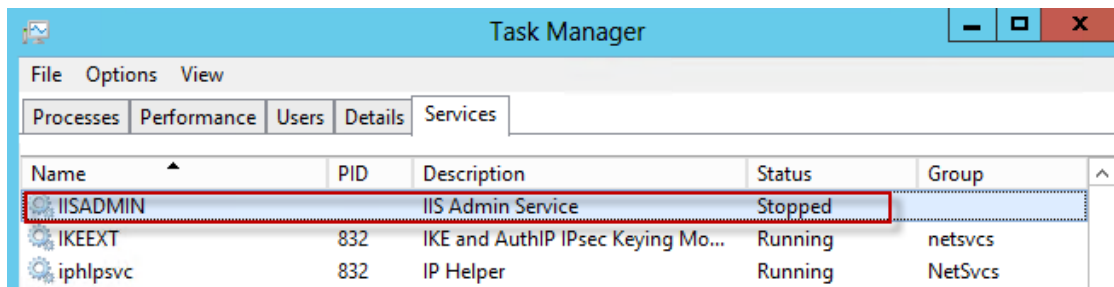
- Go to ***MachPanel configuration studio***.
- Shut down all the MachPanel services and also exit the configuration studio. Make sure no instance to MachPanel Configuration Studio is running under any user.



- Download the hotfix **7220-07Nov2023HF1.zip** file from the link at bottom of this page.
- Stop IIS Admin Service, please make sure that all the services are STOPPED from MachPanel Configuration Studio. Verify from "Task Manager" that the following services are not running.

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1. MachSol.MachPanel Provisioning Service.
2. MachSol.MachPanel.ConfigurationStudio.exe.
3. MachPanel Billing Service.
4. MachPanel Helpdesk Service.
5. MachPanel Network Service.
6. MachPanel License Service.
7. MachPanel O365 Service.



- Replace files from **MachPanel** folder on MachPanel control server (**Path: C:\Program Files\MachSol\MachPanel Control Server**) and Replace files from **Remote server** folder of hotfix folder on MachPanel remote server (**C:\Program Files\MachSol\MachPanel Remote Server**) keeping the folder hierarchy same as it is in hotfix. (you should get message to **overwrite files**, if not you are not doing it right).
- Execute script.txt from zip file on **MachPanel\_Db** after logging in to SQL management studio as MachPanel\_Db user.
- Once all files are replaced properly from hotfix folder **Restart** all services related to MachPanel on Control as well as Remote Servers.

### Download Link

<https://www.machsol.com/updates/7220/7220-7Nov2023HF1.zip>

## Hotfix for MachPanel Build v7.2.20 HF1 Updated (November 07, 2023)

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55747/Hotfix-for-MachPanel-Build-v7220...>