

Hotfix for MachPanel Build v7.2.20 HF1 Updated (November 07, 2023)

Summary

This article provides 7.2.20 HF1 and information about how to apply this fix on your servers.

Applies To

This article applies to MachPanel

Important Note

- Prior to performing any update take backup of your MachPanel Database and files from Control and Remote servers. See below Kb article for more details on how to take backup.
<http://kb.machsol.com/Knowledgebase/Article/50248>
- MachPanel Control Panel and all MachPanel Remote Servers need to be on **Build v7.2.20** and then Hotfix can be applied.
- Please follow the steps given below in sequence and execute instructions in the KB articles to complete the update:
 - [Update to Latest MachPanel](#)
 - [Update to Latest MachPanel Remote Server](#)

Latest Issues Fixed

Build: 7.2.20 HF1 Updated: November 07, 2023

- Fixed Mailbox interface loader image does not work when user comes from Mailbox Manager screen.
- Fixed Object Reference error in Sync Exchange from backend.
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Fixed RPC over HTTP handling display issue.

- Fixed variables not getting replaced in Exchange Signatures.
- Fixed Reset Authenticator not working.
- Fixed error in Add/Edit Ex server group member: Remoting exception: 'UpdateInDb': Update failure in query: SPR_UpdateExSGMemberActiveConnections N'0', N'1'.
- Fixed error creating mailbox when Standard template is selected.
- Fixed wrong UPN Suffix assigned when organization have more than 1 suffix in add bulk AD users.
- Fixed conflicting users created during mailbox provisioning.
- Updated DAG handling in Exchange Databases.
- Fixed DigiCert package page break when API settings are invalid.
- Fixed AD Org sync from backend does not handle Sub OU structure as needed.

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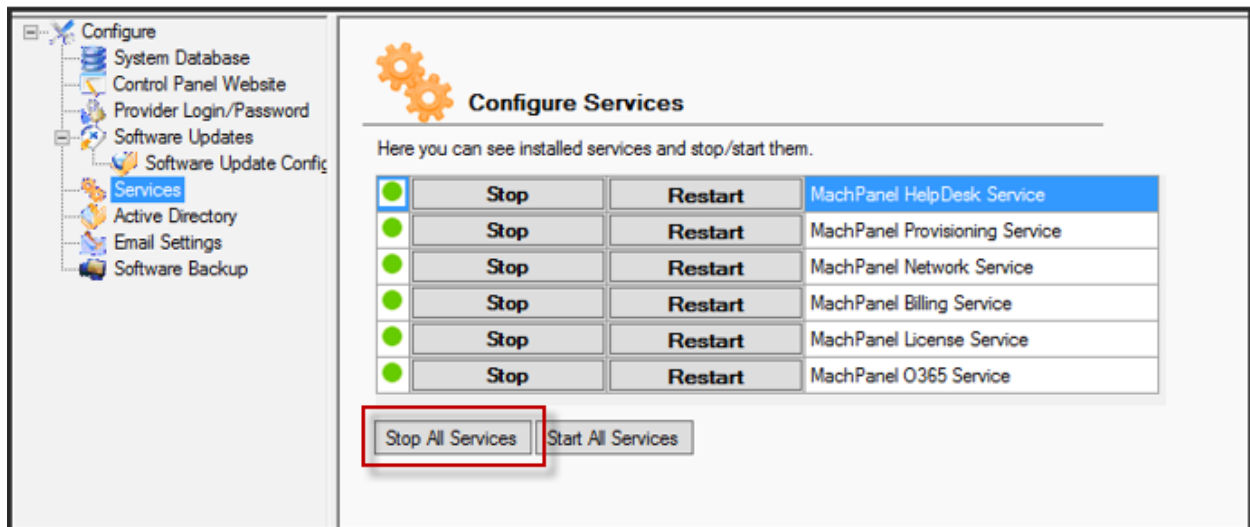
- Fixed wrong message on update reseller password REST API call.
- Fixed Template clone feature in REST API.
- Fixed Mailbox create issue when using template in REST API.
- Updated command parameter from -LocalizeDefaultFolderName to -LocalizeDefaultFolderName:\$True.
- Fixed wrong aliases added against mailbox during sync organization from backend, need to run sync Organization data from backend for affected Organization after update.
- Fixed Provisioning service restarts every few minutes in load balanced setup environment due to manage_session.dat file.
- Fixed CustomerId invalid when getting Subscriptions from Ingram Micro API against Customer.
- Fixed Soft Delete settings not applied on Mailbox deletion with ADUser.
- Fixed MB template assignment using Mailbox group actions transaction issue.
- Fixed Lync module enable user issue.

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- Fixed issue in RPC over HTTP allowed and MAPI over HTTP allowed handling in creating and editing mailbox.
- Fixed issue adding a user in group in AD user edit causes all existing members to wipe out.
- Hyper-v customizable delay added during VM Setup.

Procedure

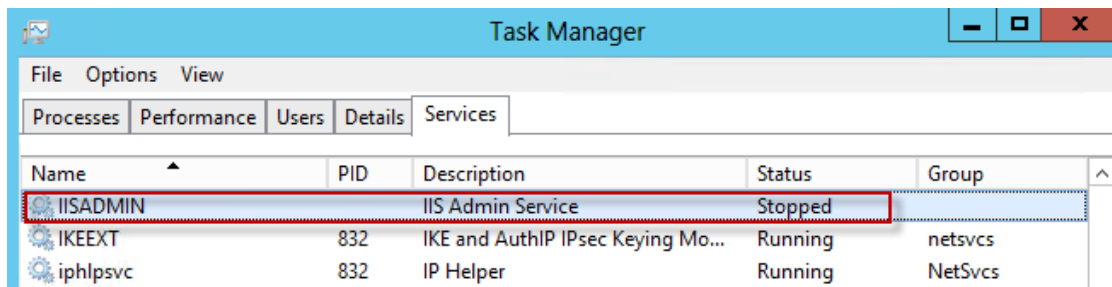
- Go to ***MachPanel configuration studio***.
- Shut down all the MachPanel services and also exit the configuration studio. Make sure no instance to MachPanel Configuration Studio is running under any user.



- Download the hotfix **7220-07Nov2023HF1.zip** file from the link at bottom of this page.
- Stop IIS Admin Service, please make sure that all the services are STOPPED from MachPanel Configuration Studio. Verify from "Task Manager" that the following services are not running.

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1. MachSol.MachPanel Provisioning Service.
2. MachSol.MachPanel.ConfigurationStudio.exe.
3. MachPanel Billing Service.
4. MachPanel Helpdesk Service.
5. MachPanel Network Service.
6. MachPanel License Service.
7. MachPanel O365 Service.



- Replace files from **MachPanel** folder on MachPanel control server (**Path: C:\Program Files\MachSol\MachPanel Control Server**) and Replace files from **Remote server** folder of hotfix folder on MachPanel remote server (**C:\Program Files\MachSol\MachPanel Remote Server**) keeping the folder hierarchy same as it is in hotfix. (you should get message to **overwrite files**, if not you are not doing it right).
- Execute script.txt from zip file on **MachPanel_Db** after logging in to SQL management studio as MachPanel_Db user.
- Once all files are replaced properly from hotfix folder **Restart** all services related to MachPanel on Control as well as Remote Servers.

Download Link

<https://www.machsol.com/updates/7220/7220-7Nov2023HF1.zip>

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MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55747/Hotfix-for-MachPanel-Build-v7220...>