

# How to add Application Impersonation?

## Summary

This article provides a summary on how to add application impersonation for Exchange accounts in MachPanel.

## Applies To

This article applies to MachPanel all versions.

## Application Impersonation:

For Exchange 2010 and later server versions, You can add Mailbox to Application Impersonation under tab “Application Impersonation” in Exchange Organization management by clicking on **Manage** from the following path: **Home >> Service Director >> Exchange Hosting >> Exchange Accounts**.

Select **Application Impersonation** tab.

Selectable/Selected List with searching option of active User, Linked Mailboxes and Mail-Enabled Security Groups.

The screenshot shows the MachPanel interface for managing Exchange accounts. The breadcrumb trail is: Home > Service Director > Exchange Hosting > Exchange Accounts > Manage Service. The page title is 'Manage - #6 onenet exchange1'. There is a 'Set as Home Page' button in the top right. Below the title, there are several tabs: General Settings, Mail Domains, MailBoxes, Mail Contacts, Distribution List, Public Folders, Wireless Service, Disclaimer, Group Actions, Compliance Management, SPAM Filters, Mobile device mailbox policy, **Application Impersonation** (highlighted with a red box), Calendar Permissions, and Mailbox Templates. The 'Application Impersonation' tab is active, showing a search bar with the placeholder 'Type and press enter to search'. Below the search bar, there are two lists: 'Selectable' and 'Selected'. The 'Selectable' list contains: 3rd user - 3rd.user@onenetex1.com (Mailbox), 5th user - 5th.user@onenetex1.com (Mailbox), 6th user - 6th.user@onenetex1.com (Mailbox), fourth user - 4th.user@onenetex1.com (Mailbox), Mark Hall106 - mark.hall106@onenetex1.com (Mailbox), Mark Hall107 - mark.hall107@onenetex1.com (Mailbox), and Mark Hall108 - mark.hall108@onenetex1.com (Mailbox). The 'Selected' list contains: Mark Hall11 - mark.hall11@onenetex1.com (Mailbox) and Mark Hall10 - mark.hall10@onenetex1.com (Mailbox). Between the two lists are four blue buttons: '>|', '<|', '>', and '<'. At the bottom left of the 'Selectable' list is a 'Save' button.

## Allow Customers to Enable/Disable Application Impersonation:

- To allow/disallow "**Application impersonation**" for Customers/Resellers you can check/uncheck "**Application Management allowed**" option under

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"Exchange Service Plans". Also implemented its "**Access Template**" permission.

- To create a hosted email plan navigate to following path: **Home » Service Plans » Exchange**
- Under **Resources** tab and check option **Application impersonation management allowed**:

**Note:** You can also edit existing hosted email plans by clicking on **Edit** link. and **Sync sold plan resources**. If this Sync sold plan resources checkbox is checked, product name, comments, plan resources will be updated in sold subscription resources. Changing plan resources does not auto update entities like Mailbox settings.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55690/How-to-add-Application-Impersona...>