

How to add Application Impersonation?

Summary

This article provides a summary on how to add application impersonation for Exchange accounts in MachPanel.

Applies To

This article applies to MachPanel all versions.

Application Impersonation:

For Exchange 2010 and later server versions, You can add Mailbox to Application Impersonation under tab "Application Impersonation" in Exchange Organization management by clicking on **Manage** from the following path: **Home >> Service Director >> Exchange Hosting >> Exchange Accounts**.

Select **Application Impersonation** tab.

Selectable/Selected List with searching option of active User, Linked Mailboxes and Mail-Enabled Security Groups.

The screenshot shows the MachPanel interface for managing an Exchange account. The breadcrumb path is: Home > Service Director > Exchange Hosting > Exchange Accounts > Manage Service. The 'Application Impersonation' tab is highlighted in red. Below the navigation tabs, there is a search bar with the text 'Type and press enter to search'. The 'Selectable' list contains the following entries: 3rd user - 3rd.user@onenetex1.com (Mailbox), 5th user - 5th.user@onenetex1.com (Mailbox), 6th user - 6th.user@onenetex1.com (Mailbox), fourth user - 4th.user@onenetex1.com (Mailbox), Mark Hall106 - mark.hall106@onenetex1.com (Mailbox), Mark Hall107 - mark.hall107@onenetex1.com (Mailbox), and Mark Hall108 - mark.hall108@onenetex1.com (Mailbox). The 'Selected' list contains: Mark Hall11 - mark.hall11@onenetex1.com (Mailbox) and Mark Hall10 - mark.hall10@onenetex1.com (Mailbox). A 'Save' button is located at the bottom left of the interface.

Allow Customers to Enable/Disable Application Impersonation:

- To allow/disallow **"Application impersonation"** for Customers/Resellers you can check/uncheck **"Application Management allowed"** option under

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"Exchange Service Plans". Also implemented its "**Access Template**" permission.

- To create a hosted email plan navigate to following path: **Home » Service Plans » Exchange**
- Under **Resources** tab and check option **Application impersonation management allowed:**

Note: You can also edit existing hosted email plans by clicking on **Edit** link. and **Sync sold plan resources**. If this Sync sold plan resources checkbox is checked, product name, comments, plan resources will be updated in sold subscription resources. Changing plan resources does not auto update entities like Mailbox settings.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55690/How-to-add-Application-Impersona...>