

Microsoft Team Direct Routing Failure

Summary

This article will provide steps to resolve Microsoft Team Direct Routing assignment failure.

Applies To

Applies to MachPanel **v7.0.25HF1**

Pre-Requisites

- Make sure you are on latest build 7.0.25 and also HF1 is also deployed on it (7.0.25HF1)
- Update MachPanel Control Server to the latest build
<https://kb.machsol.com/Knowledgebase/50181/Update-MachPanel-Control-Server-to-Latest-Version>
- Update MachPanel Remote Server to the latest build
<https://kb.machsol.com/Knowledgebase/50268/Update-MachPanel-Remote-Server-to-Latest-Version>
- Deploy HF1 on build 7.0.25
<https://kb.machsol.com/Knowledgebase/55682/Hotfix-for-MachPanel-Build-v7025-HF1>

Error

Microsoft 365 is not ready yet. Please try again later. It can take up to two hours depending on processing times at Microsoft. Status:6 Desc:Error processing command: Processing data from remote server api.interfaces.records.teams.microsoft.com failed with the following error message: Teams PowerShell Module versions older than 4.x.x are retired. Please update to the latest version. More details in <https://docs.microsoft.com/en-us/microsoftteams/teams-powershell-supported-versions>. For more information, see the about_Remote_Troubleshooting Help topic. CMDExec: Set-CsOnlinePstnUsage -Identity Global -Usage @{Add="kortmannbeton-PstnUsage"}

Resolution

- Start PowerShell as an Administrator and run below
 - o Uninstall-module microsoftteams
 - o Install-Module MicrosoftTeams

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Please note that version 4.4.1 will be installed of Microsoft Teams.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55683/Microsoft-Team-Direct-Routing-Fa...>