

No details on Dashboard due to large amount of data

Summary

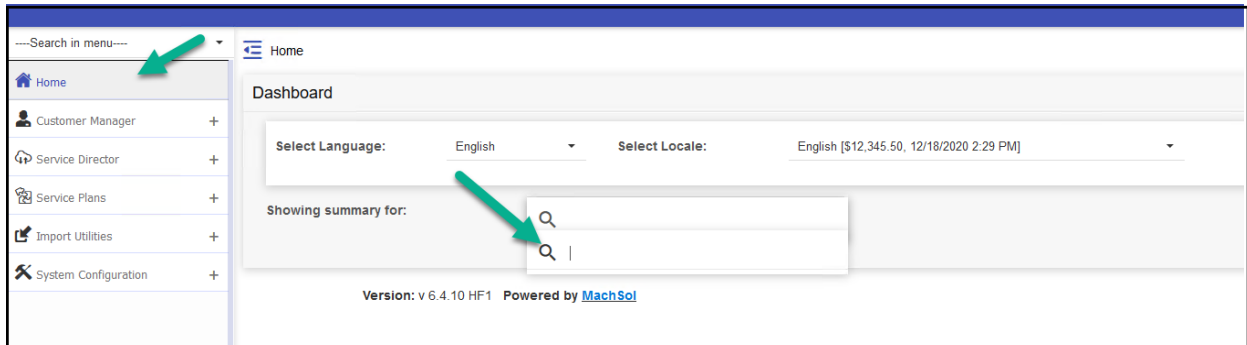
This article provides you some Important Notes plus Troubleshooting details regarding "No details shown on Dashboard".

Applies To

Applies to MachPanel v6 and above

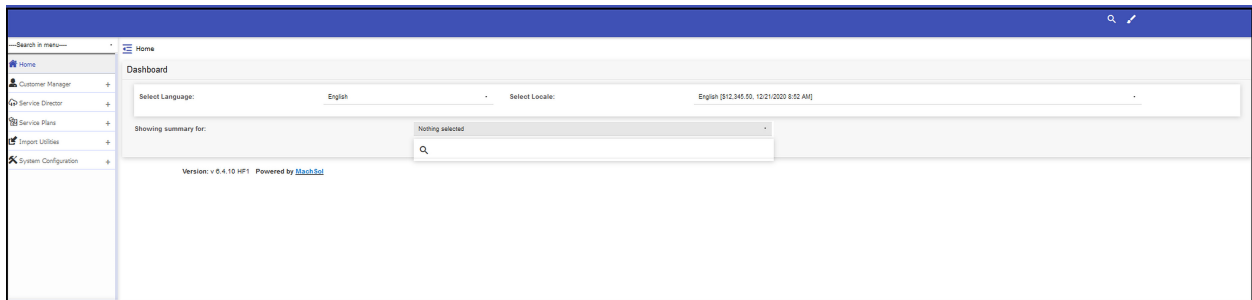
Details

Error / Problem Statement: Nothing is shown on dashboard due to large amount of data as shown below.



Error explanation

Serialization error occurs due to large amount of data (as found in inspect element) and nothing is shown on dashboard as shown below.



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Solution

Navigate to **C:\Program Files\MachSol\MachPanel Control Server** and edit the file **web.config**

Replace: `<jsonSerialization maxJsonLength="500">`

With: `<jsonSerialization maxJsonLength="2147483644">`

Replace:

```
<!-- Uncomment this line to customize maxJsonLength and add a custom converter -->
<!--
<jsonSerialization maxJsonLength="500">
<converters>
<add name="ConvertMe" type="Acme.SubAcme.ConvertMeTypeConverter"/>
</converters>
</jsonSerialization>
-->
<!-- Uncomment this line to enable the authentication service. Include requireSSL="true" if appropriate. -->
```

With:

```
<!-- Uncomment this line to customize maxJsonLength and add a custom converter -->

<jsonSerialization maxJsonLength="2147483644">
<!-- <converters>
<add name="ConvertMe" type="Acme.SubAcme.ConvertMeTypeConverter"/>
</converters> -->
</jsonSerialization>

<!-- Uncomment this line to enable the authentication service. Include requireSSL="true" if appropriate. -->
```

To solve this issue.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55649/No-details-on-Dashboard-due-to-l...>