Summary

This articles describes in detail about the Integration of **Mail Only Hosting** (Shared/Web Hosting) and **Mail Only** Subscriptions and Management.

Applies To

This article applies to MachPanel v6 and above.

Pre-Requisites

- MachPanel Control Server has been installed, if not then follow below KB article:
- http://kb.machsol.com/Knowledgebase/Article/50261 MachPanel Remote Server has been installed, if not then follow below KB article:

http://kb.machsol.com/Knowledgebase/Article/50262

STEP-1: Integrating Mail Service with MachPanel Web Hosting:

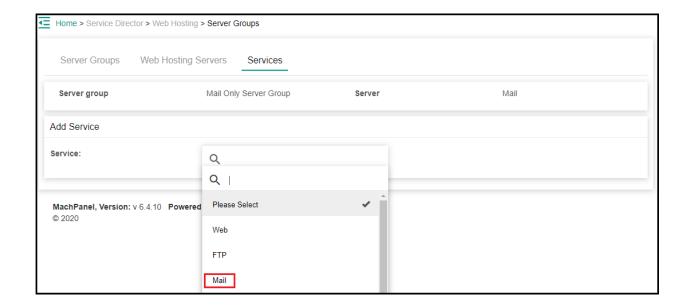
- Open MachPanel Control Panel Website (You can do it by opening MachPanel Control Server Configuration Studio and then navigating to Configure > Control Panel Website, and then clicking on the URL in it). Log in with the provider credentials. Add Web Hosting server Group if not added already. Navigate to *Home* > *Service Director* > *Web Hosting* > *Server group* and then click on **Add Server Group**. For more details click <u>Add Web Hosting</u> Server Group.
- Hosting Server Group
- Now Click on Server Group Name, new tab "Web Hosting Servers" will open and you will also see **Services** in options column.

Server Groups We	b Hosting Servers		
Operations			
Add Server to Group			
Server group	Mail Only Server Group	Provider	Hostmatic Control Server
Status Server name I	Ť	Services If	Options
Enabled Mail			Services Edit Disable Remove
Showing: 1- 1 of 1			Showing per page 20 Change

• Click **Services** in the options menu against the desired server then click on **Add Service** button.

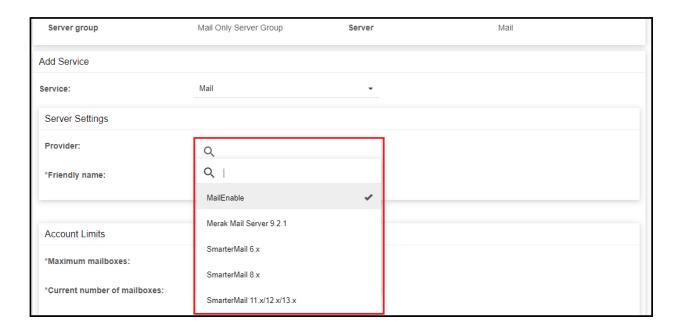


• To add **Mail Service** to your Hostmatic/Web server, select **Mail** from the drop down list.



- Now, select **Provider** for the **Mail service** and provide necessary details.
- Select Provider Mail Enable
 - Provide necessary details
 - Account Limits

- Maximum Mailboxes
- Current Number of Mailboxes
- DNS Records
 - Apply DNS Template

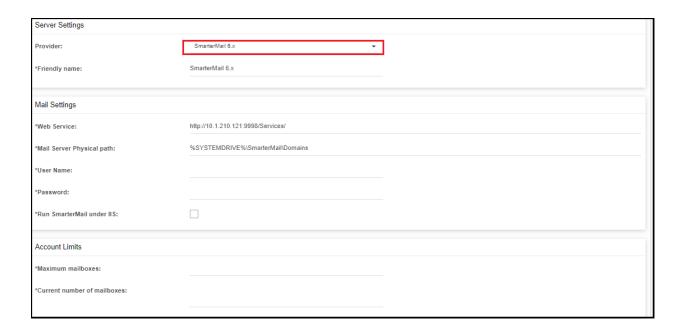


Select Provider Merak Mail Server 9.2.1

- 1. Provide necessary detail
 - Mail Setting
 - Web Service
 - Mail Server Physical Path
 - Account Limits
 - o Maximum Mailboxes
 - o Current Number of Mailboxes
 - DNS Records
 - Apply DNS Template



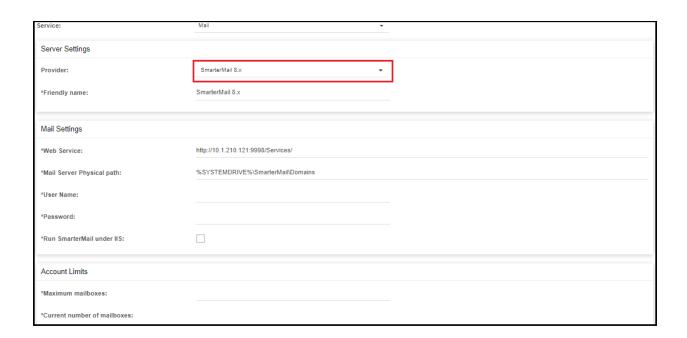
- Select Provider Smarter Mail 6.x
 - 1. Provide necessary detail
 - Mail Setting
 - Web Service
 - Mail Server Physical Path
 - o Username
 - Password
 - Account Limits
 - Maximum Mailboxes
 - Current Number of Mailboxes
 - DNS Records
 - o Apply DNS Template



• You can Check "Run SmarterMail under IIS" and then Provide necessary details such as "Website Running as", "IP", "Port" and "Hostname Identifier".



- Select Provider Smarter Mail 8.x
 - 1. Provide necessary detail
 - Mail Setting
 - Web Service
 - o Mail Server Physical Path
 - o Username
 - Password
 - Account Limits
 - Maximum Mailboxes
 - Current Number of Mailboxes
 - DNS Records
 - o Apply DNS Template



• You can Check "Run SmarterMail under IIS" and then Provide necessary details such as "Website Running as", "IP", "Port" and "Hostname Identifier".



- Select Provider Smarter Mail 11.x/12.x/13.x
 - 1. Provide necessary detail
 - Mail Setting
 - Web Service
 - o Mail Server Physical Path
 - o Username
 - Password
 - Account Limits
 - Maximum Mailboxes
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 - DNS Records
 - o Apply DNS Template



• You can Check "Run SmarterMail under IIS" and then Provide necessary details such as "Website Running as", "IP", "Port" and "Hostname Identifier".

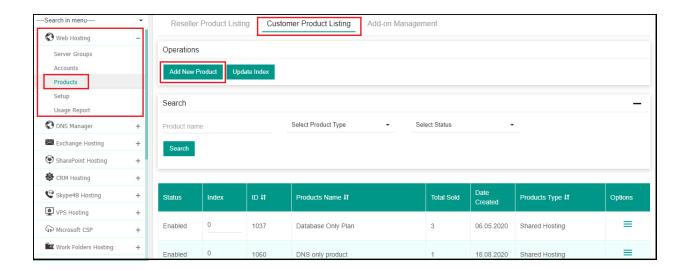


• Hit **Test Service** for each service and if you get Successful message in Green then integration of that service is successful.

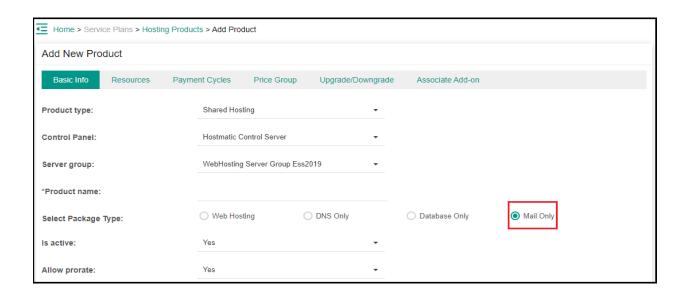
STEP-2: Creating Mail Only Product/Package:

• To add a Product as we added **Mail Only - Shared Hosting** navigate to path: *Home >> Service Plans >> Hosting Products*. Select **Customer Product Listing** tab for Customer plan.

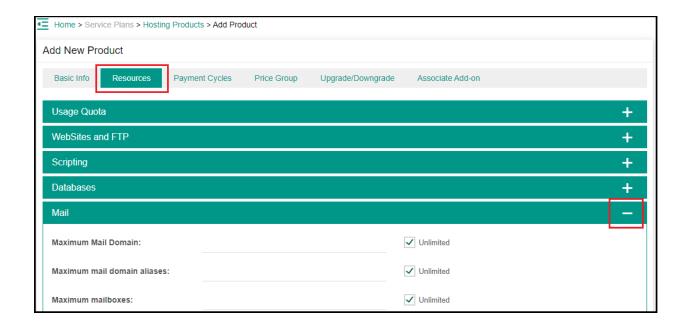
Click Add New Product button as shown below:



• Now provide basic details such as Server Group, Product name(say "Mail Only Product") and select Package Type **Mail Only**.



- Under **Resources** tab, Provide Resources for the Mail Hosting. Provide Following fields:
- Maximum Mail Domain
- 2. Maximum Main Domain aliases
- 3. Maximum Mailboxes
- 4. Maximum Email aliases
- 5. Maximum Mailbox size per Mailbox (MB)
- 6. Maximum mails redirects
- 7. Maximum mailing lists
- 8. Maximum mailing list recipients
- 9. Maximum mail auto-responders

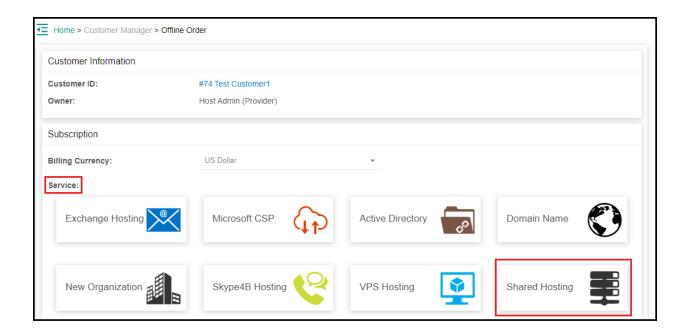


- Select Payment Cycles and Payment Groups and click Next.
- Add Price Group and click Next.
- Associate Add-on (if any) and then *Finish* to create the Package.

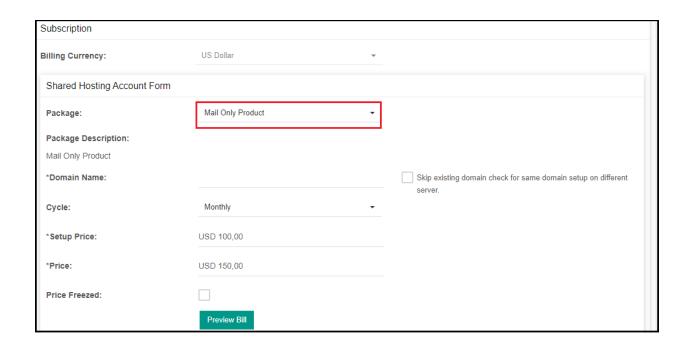
STEP-3: Provisioning and Selling of Mail Only - Shared Hosting Plan:

• In this step you have to sell and provision the Mail Only Plan to the

customer. Select Shared Hosting under "Service".



• Select the Plan under "Package" accordingly.



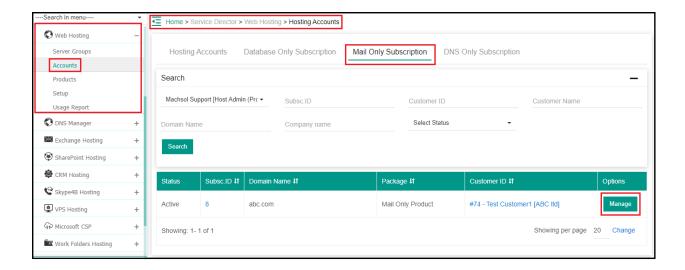
• Please review the following KB article for more details on selling

and provisioning of

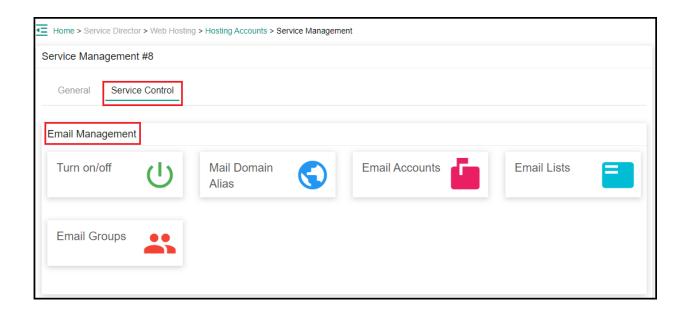
services: http://kb.machsol.com/Knowledgebase/Article/50275

STEP-4: Management of Mail Only Subscriptions:

- Navigate to following path to manage Subscription as here we manage Mail Only: Home >> Service Director >> Web Hosting >> Hosting Accounts
- Select Mail Only Subscription tab as shown below:



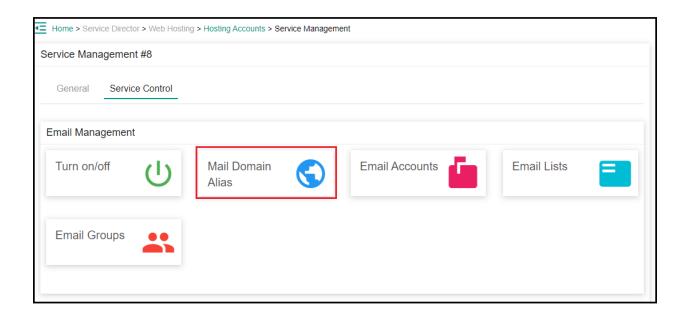
Now you can Manage Emails as shown below:



• You can Turn On/Off by navigating Turn On/Off from Email Management as shown below:

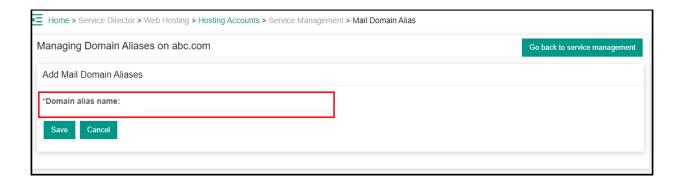


• You can Manage Mail Domain Alias as shown below:

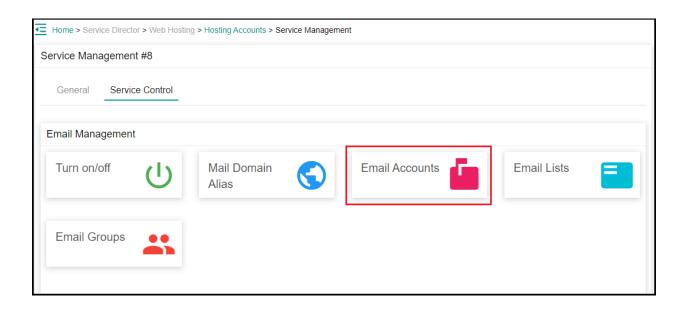


 You can Add Mail Domain Alias as by clicking Add Main Domain Alias as shown below:

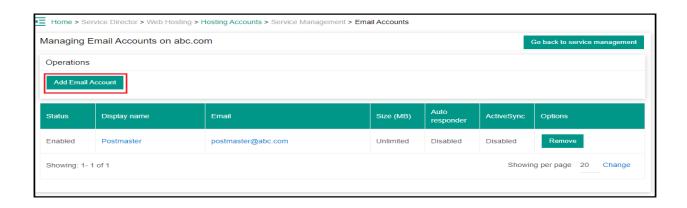


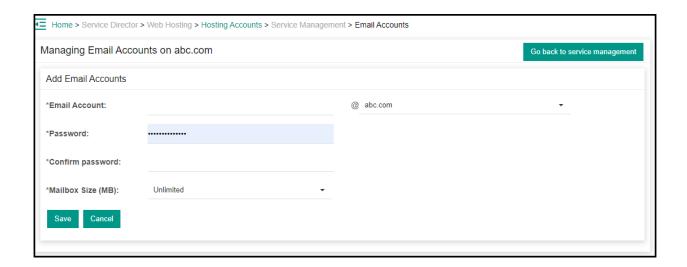


• You can Manage Email Accounts as shown below:

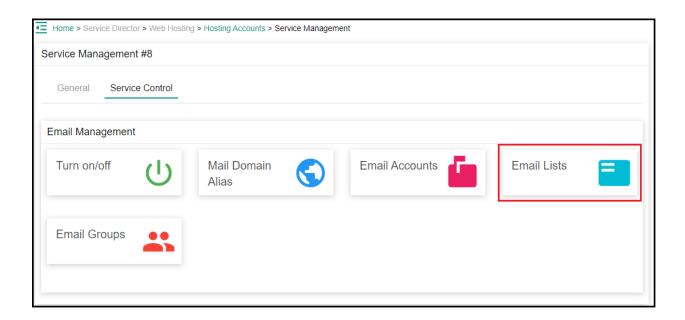


 You can Add Email Accounts by navigating Email Accounts > Add Email Account as shown below:





• You can Manage Email lists as shown Below:

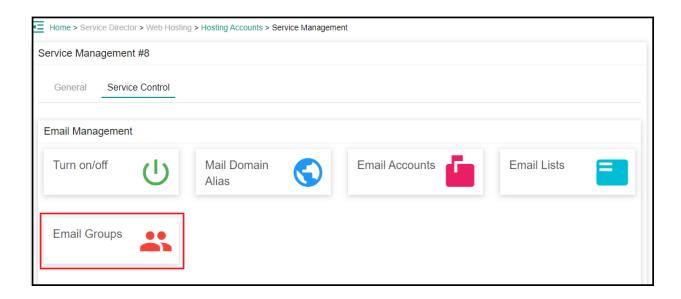


 You can Add Email List by navigating Email Lists > Add Email Lists as shown below:



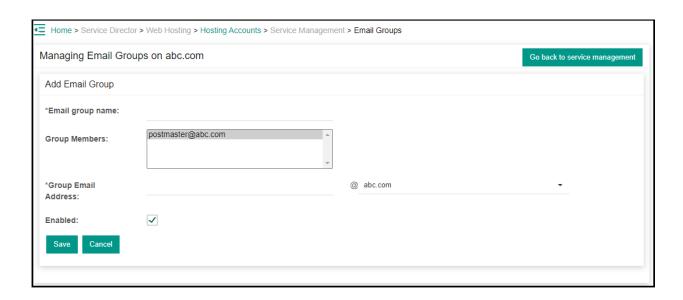


• You can **Manage** Email Groups as shown below:



 You can Add Email Groups by navigating Email Groups > Add Email Group as shown below:





MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/55639/INFOSharedHosting-Mail-Only-Host...