Summary

This articles describes in detail about the Integration of Mail Only Hosting (Shared/Web Hosting) and Mail Only Subscriptions and Management.

Applies To

This article applies to MachPanel v6 and above.

Pre-Requisites

MachPanel Control Server has been installed, if not then follow 1. below KB article:

http://kb.machsol.com/Knowledgebase/Article/50261 MachPanel Remote Server has been installed, if not then follow 2. below KB article:

http://kb.machsol.com/Knowledgebase/Article/50262

STEP-1: Integrating Mail Service with MachPanel Web Hosting:

- Open MachPanel Control Panel Website (You can do it by opening MachPanel Control Server Configuration Studio and then navigating to Configure > Control Panel Website, and then clicking on the URL in it). Log in with the provider credentials. Add Web Hosting server Group if not added already. Navigate to *Home > Service Director > Web Hosting > Server group* and then click on Add Server Group. For more details click Add Web
- Hosting Server Group
- Now Click on Server Group Name, new tab "Web Hosting Servers" will open and you will also see Services in options column.

Home > Ser	rvice Director > Web Hosting	> Server Groups		
Server G	roups Web Hosting S	Servers		
Operations				
Add Server	to Group			
Server gro	yup	Mail Only Server Group	Provider	Hostmatic Control Server
Status	Server name It		Services It	Options
Enabled	Mail			Services Edit Disable Remove
Showing: 1-	1 of 1			Showing per page 20 Change

• Click **Services** in the options menu against the desired server then click on **Add Service** button.

•	Home > Service Direc	Home > Service Director > Web Hosting > Server Groups									
	Server Groups	Web Hosting Servers	Services								
ſ	Operations										
	Add Service										
	Server group	Mail O	nly Server Group	Server	Mail						

• To add **Mail Service** to your Hostmatic/Web server, select **Mail** from the drop down list.

Home > Service Director > Web Hosting	Home > Service Director > Web Hosting > Server Groups								
Server Groups Web Hosting S	Servers Services	ervers Services							
Server group	Mail Only Server Group	Server	Mail						
Add Service									
Service:	Q								
	Q	-							
MachPanel, Version: v 6.4.10 Powere	d Please Select	× 1							
© 2020	Web								
	FTP								
	Mail								

- Now, select **Provider** for the **Mail service** and provide necessary details.
- Select Provider Mail Enable
 - Provide necessary details
 - Account Limits

- Maximum Mailboxes
- Current Number of Mailboxes
- DNS Records
 - Apply DNS Template

Server group	Mail Only Server Group	Server	Mail
Add Service			
Service:	Mail	•	
Server Settings			
Provider:	Q		
*Friendly name:	Q		
	MailEnable	~	
Account Limits	Merak Mail Server 9.2.1		
*Maximum mailboxes:	SmarterMail 6.x		
*Current number of mailboxees	SmarterMail 8.x		
Current number of maliboxes.	SmarterMail 11.x/12.x/13.x		

- Select Provider Merak Mail Server 9.2.1
 - 1. Provide necessary detail
 - Mail Setting
 - Web Service
 - Mail Server Physical Path
 - Account Limits
 - Maximum Mailboxes
 - Current Number of Mailboxes
 - DNS Records
 - Apply DNS Template

Server Settings							
Provider:	Mariak Mali Server 9.2.9 -						
*Friendly name:	Merak Mail Berver 9.2.1						
Mail Settings							
"Web Service:	http://10.1.210.121:9998/Services/						
*Mail Server Physical path:	%SYSTEMDRIVE%\SmarlerMail\Domains						
Account Limits							
*Maximum mailboxes:							
"Current number of mailboxes:							
DNS Records							
"Apply DNS template:	Nerva						
Save Cancel							

• Select Provider Smarter Mail 6.x

- 1. Provide necessary detail
 - Mail Setting
 - Web Service
 - Mail Server Physical Path
 - o Username
 - Password
 - Account Limits
 - Maximum Mailboxes
 - Current Number of Mailboxes
 - DNS Records
 - Apply DNS Template

Server Settings	
Provider:	SmarterMail 6.x 👻
*Friendly name:	SmarterMail 6.x
Mail Settings	
*Web Service:	http://10.1.210.121:9998/Services/
*Mail Server Physical path:	%SYSTEMDRIVE%\SmarterMail\Domains
*User Name:	
*Password:	
*Run SmarterMail under IIS:	
Account Limits	
*Maximum mailboxes:	
*Current number of mailboxes:	

• You can Check **"Run SmarterMail under IIS"** and then Provide necessary details such as "Website Running as", "IP", "Port" and "Hostname Identifier".

Server Settings		
Provider:	SmarterMail 8.v	
*Friendly name:	SmarterMail 6.x	
Mail Settings		
"Web Service:	http://10.1.210.121:9990/Services/	
"Mail Server Physical path:	%SYSTEMDRIVE%SmarterMail/Domains	
-User Name:		
*Password:		
*Flue SmarierMail under IIS:		
-Website running as:	SmarlerMail	
NP of websites	10.1.210.121	
"Plants	80	
*HostName identifier for amartermail web service for sites:	Mail	.demain.com

• Select Provider Smarter Mail 8.x

- 1. Provide necessary detail
 - Mail Setting
 - Web Service
 - Mail Server Physical Path
 - o Username
 - Password
 - Account Limits
 - Maximum Mailboxes
 - Current Number of Mailboxes
 - DNS Records
 - Apply DNS Template

Service:	Mail *
Server Settings	
Server Settings	
Provider:	Smarter/Mail 8.x 👻
*Friendly name:	SmarterMail 8.x
Mail Settings	
*Web Service:	http://10.1.210.121:9998/Services/
*Mail Server Physical path:	%SYSTEMDRIVE%\SmarterMail\Domains
*User Name:	
*Password:	
*Run SmarterMail under IIS:	
Account Limits	
*Maximum mailboxes:	
*Current number of mailboxes:	

• You can Check "**Run SmarterMail under IIS**" and then Provide necessary details such as "Website Running as", "IP", "Port" and "Hostname Identifier".

Gerver Gettings		
Provider:	SmadarMail A.v. V	
*Friendly name:	EmarterMail 0.x	
Mail Settings		
-Web Gerview	http://10.1.210.121.0008/2ervices/	
"Mail Server Physical path:	%SYSTEMDBIVE%SmarterMailDomains	
-User Name.		
-Pasaword:		
Run SmarterMail under IIS:		
"Webalte running as:	SmarterMall	
TIP of websites	10.1.210.121	
sport	80	
"HostName identifier for amartermail web service for sites:	Mail	.domain.com

• Select Provider Smarter Mail 11.x/12.x/13.x

- 1. Provide necessary detail
 - Mail Setting
 - Web Service
 - Mail Server Physical Path
 - o Username
 - Password
 - Account Limits
 - Maximum Mailboxes
 - Current Number of Mailboxes
 - DNS Records
 - Apply DNS Template

Service:	Mail
Server Settings	
Provider:	SmarterMail 11.x/12.x/13.x
*Friendly name:	SmarlerMail 11.x/12.x/13.x
Mail Settings	
*Web Service:	http://10.1.210.121:9998/Services/
*Mail Server Physical path:	%SYSTEMDRIVE%\SmarterMail\Domains
*User Name:	
*Password:	
*Run SmarterMail under IIS:	
Account Limits	
*Maximum mailboxes:	
*Current number of mailboxes:	

• You can Check **"Run SmarterMail under IIS"** and then Provide necessary details such as "Website Running as", "IP", "Port" and "Hostname Identifier".

Server Settings		
Provideri	1000 and 1100 1100 and	
·Friendly name:	BmarlerMail 11.s/12.s/13.s	
Mail Settings		
-Web Recolum:	http://10.1.210.121.9999/Services/	
-Mail Server Physical path:	SEVETEMORIVES//Emails/Domains	
-Oser Name:		
-Password:		
*Dun SmarterMail under US:		
-Website running as	SmarterMail	
-IP of websites	10.1.210.121	
*Porti	80	
*HostName identifier for amartermail web service for sites:	P/T GHT	.domain.com

Hit Test Service for each service and if you get Successful message • in Green then integration of that service is successful.

STEP-2: Creating Mail Only Product/Package:

- To add a Product as we added **Mail Only Shared Hosting** navigate to path: *Home >> Service Plans >>Hosting Products*. Select **Customer Product Listing** tab for Customer plan. Click **Add New Product** button as shown below:

Search in menu	•	Reseller	Reseller Product Listing Customer Product Listing Add-on Management							
🔇 Web Hosting 🛛 🗕 🗕										
Server Groups		Operations	Operations							
Accounts		Add New P	Add New Product Update Index							
Products										
Setup		Search								_
Usage Report										
🔿 DNS Manager	+	Product name Select Product Type Select Status								
🔀 Exchange Hosting	+	Search	Search							
SharePoint Hosting	+									
Scr Hosting	+									
😵 Skype4B Hosting	+	Status	Index	ID I f	Products Name If		Total Sold	Date	Products Type It	Options
VPS Hosting	+							Circuicu		
↔ Microsoft CSP	+	Enabled	0	1037	Database Only Plan		3	06.05.2020	Shared Hosting	=
Work Folders Hosting	+	Enabled	0	1060	DNS only product		1	18.08.2020	Shared Hosting	=

Now provide basic details such as Server Group, Product name(say • "Mail Only Product") and select Package Type Mail Only.

Home > Service Plans > Hosting Products > Add Product								
Add New Product	Add New Product							
Basic Info Resources Paym	ent Cycles Price Group Upgrade/D	z/Downgrade Associate Add-on						
Product type:	Shared Hosting	•						
Control Panel:	Hostmatic Control Server	•						
Server group:	WebHosting Server Group Ess2019	•						
*Product name:								
Select Package Type:	O Web Hosting ONS Only	n O Database Only Mail Only						
Is active:	Yes	•						
Allow prorate:	Yes	•						

- Under **Resources** tab, Provide Resources for the Mail Hosting. Provide Following fields:
- 1. Maximum Mail Domain
- 2. Maximum Main Domain aliases
- 3. Maximum Mailboxes
- 4. Maximum Email aliases
- 5. Maximum Mailbox size per Mailbox (MB)
- 6. Maximum mails redirects
- 7. Maximum mailing lists
- 8. Maximum mailing list recipients
- 9. Maximum mail auto-responders

Home > Service Plans > Hosting Products	s > Add Product		
Add New Product			
Basic Info Resources Paymer	nt Cycles Price Group	Upgrade/Downgrade	Associate Add-on
Usage Quota			+
WebSites and FTP			+
Scripting			+
Databases			+
Mail			-
Maximum Mail Domain:			✓ Unlimited
Maximum mail domain aliases:			✓ Unlimited
Maximum mailboxes:			✓ Unlimited

- Select Payment Cycles and Payment Groups and click Next.
- Add **Price Group** and click **Next**.
- Associate Add-on (if any) and then *Finish* to create the Package.

STEP-3: Provisioning and Selling of Mail Only - Shared Hosting Plan:

• In this step you have to sell and provision the Mail Only Plan to the

customer. Select Shared Hosting under "Service".

Home > Customer Manager > Offline C	rder		
Customer Information			
Customer ID:	#74 Test Customer1		
Owner:	Host Admin (Provider)		
Subscription			
Billing Currency:	US Dollar	•	
Service:			
Exchange Hosting	Microsoft CSP	Active Directory	Domain Name
New Organization	Skype4B Hosting	VPS Hosting	Shared Hosting

• Select the Plan under "Package" accordingly.

Subscription		
Billing Currency:	US Dollar 👻	
Shared Hosting Account Form		
Package:	Mail Only Product 🗸	
Package Description:		
Mail Only Product		
*Domain Name:		Skip existing domain check for same domain setup on different
Cycle:	Monthly -	server.
*Setup Price:	USD 100,00	
*Price:	USD 150,00	
Price Freezed:		
	Preview Bill	

• Please review the following KB article for more details on selling

and provisioning of

services: http://kb.machsol.com/Knowledgebase/Article/50275

STEP-4: Management of Mail Only Subscriptions:

- Navigate to following path to manage Subscription as here we manage Mail Only: *Home >> Service Director >> Web Hosting >> Hosting Accounts*
- Select **Mail Only Subscription** tab as shown below:

Search in menu	•	Home > Se	ervice Director >	Web Hostin	g > Hosting Accounts						
🔇 Web Hosting	-										
Server Groups		Hosting	Accounts	Database	Only Subscription	Mail Or	ly Subsc	ription DNS	6 Only Subscription		
Accounts											
Products		Search									-
Setup		Machsol Su	ipport [Host Admii	n (Prc 🕶	Subsc.ID			Customer ID		Customer Name	
Usage Report											
🔇 DNS Manager	+	Domain Nam	ne		Company name			Select Status	•		
🔀 Exchange Hosting	+	Search									
SharePoint Hosting	+										
🔀 CRM Hosting	+	Status	Subsc.ID If	Domain N	ame It		Package	u .	Customer ID 11		Options
😪 Skype4B Hosting	+						Ŭ				
VPS Hosting	+	Active	8	abc.com			Mail Only	y Product	#74 - Test Custon	ner1 [ABC ltd]	Manage
↔ Microsoft CSP	+	Showing: 1-	1 of 1							Showing per page	20 Change
🖿 Work Folders Hosting	+										

• Now you can **Manage** Emails as shown below:

Home > Service Director > W	Home > Service Director > Web Hosting > Hosting Accounts > Service Management						
General Service Co	antrol						
General							
Email Management			_				
Turn on/off	J Mail Domain Alias	Emai	il Accounts	Email Lists			
Email Groups							

• You can Turn On/Off by navigating Turn On/Off from Email Management as shown below:

Managing Custom Errors on abc.com	Go back to service management
Service is Running. Would you like to Stop it?	
Stopping a mail domain causes all incoming emails to bounce back to sender. Additionally, email downloads will also stop. Be Yes No	careful when using this option.
MachPanel, Version: v 6.4.10 Powered by <u>MachSol</u> © 2020	

• You can Manage Mail Domain Alias as shown below:

Home > Service Director > Web Host	ing > Hosting Accounts > Ser	rvice Management	i .			
Service Management #8						
General Service Control						
Email Management						
Turn on/off	Mail Domain Alias	\bigcirc	Email Accounts	í.	Email Lists	
Email Groups						

• You can Add Mail Domain Alias as by clicking Add Main Domain Alias as shown below:

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Mail Domain Alias	
Managing Domain Aliases on abc.com	Go back to service management
Operations	
Add Mail Domain Alias	

INFO: SharedHosting - Mail Only Hosting

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Mail Domain Alias						
Managing Domain Aliases on abc.com Go back to service management						
Add Mail Domain Aliases						
*Domain alias name:						
Save Cancel						

• You can Manage Email Accounts as shown below:



• You can Add Email Accounts by navigating Email Accounts > Add Email Account as shown below:

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Email Accounts							
Managing Email Accounts on abc.com Go back to service management							
Operations Add Email Account							
Status	Display name	Email	Size (MB)	Auto responder	ActiveSync	Options	
Enabled	Postmaster	postmaster@abc.com	Unlimited	Disabled	Disabled	Remove	
Showing: 1- 1 of 1 Showing per page 20 Change							

INFO: SharedHosting - Mail Only Hosting

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Email Accounts							
Managing Email Accounts on abc.com Go back to service management							
Add Email Accounts							
*Email Account:		@ abc.com	-				
*Password:							
*Confirm password:							
*Mailbox Size (MB):	Unlimited •						
Save Cancel							

• You can Manage Email lists as shown Below:

Home > Service Director > Web Hostin	g > Hosting Accounts > Se	rvice Management				
Service Management #8						
General Service Control						
Email Management						
Turn on/off	Mail Domain Alias	\bigcirc	Email Accounts	Ē.	Email Lists	
Email Groups						

• You can **Add** Email List by navigating **Email Lists > Add Email** Lists as shown below:

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Email Lists	
Managing Email List on abc.com	Go back to service management
Operations	
Add Email List	
No record found.	

INFO:SharedHosting - Mail Only Hosting

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Email Lists					
Managing Email Lis	Go back to service management				
Add Email List					
*List Name:		@ abc.com	•		
List moderator:	postmaster@abc.com	•			
List type:	Unmoderated	•			
*Description:					
			li l		

• You can Manage Email Groups as shown below:

Home > Service Director > Web Hosting > Hosting Accounts > Service Management						
Service Management #8						
General Service Control						
Email Management						
Turn on/off	Mail Domain Alias	\bigcirc	Email Accounts	í.	Email Lists	
Email Groups						

• You can Add Email Groups by navigating Email Groups > Add Email Group as shown below:

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Email Groups	
Managing Email Groups on abc.com	Go back to service management
Operations	
Add Email Group	
No record found.	

INFO:SharedHosting - Mail Only Hosting

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Email Groups					
Managing Email Gro	ups on abc.com	Go back to service manageme	nt		
Add Email Group					
*Email group name:					
Group Members:	postmaster@abc.com				
*Group Email Address:		@ abc.com -			
Enabled:	\checkmark				
Save Cancel					

MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/55639/INFOSharedHosting-Mail-Only-Host...