

Summary

This articles describes in detail about the Integration of **Mail Only Hosting** (Shared/Web Hosting) and **Mail Only** Subscriptions and Management.

Applies To

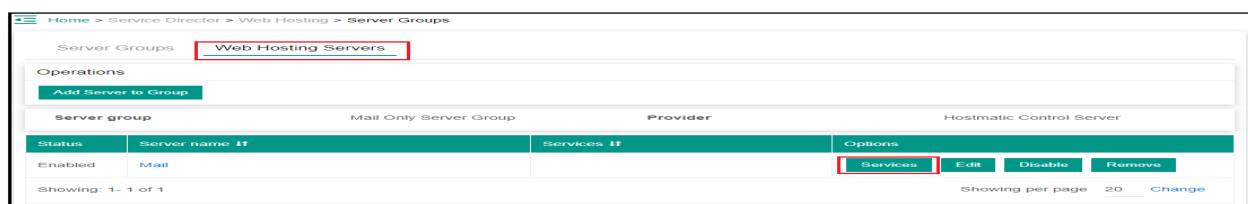
This article applies to MachPanel v6 and above.

Pre-Requisites

1. MachPanel Control Server has been installed, if not then follow below KB article:
<http://kb.machsol.com/Knowledgebase/Article/50261>
2. MachPanel Remote Server has been installed, if not then follow below KB article:
<http://kb.machsol.com/Knowledgebase/Article/50262>

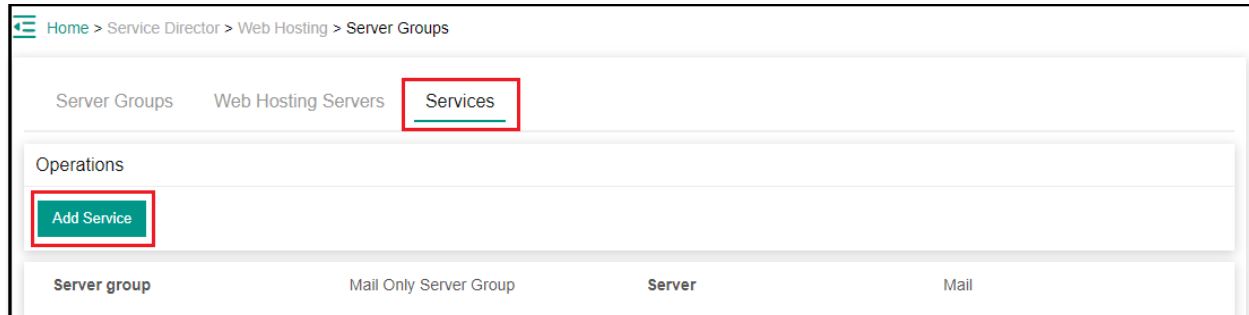
STEP-1: Integrating Mail Service with MachPanel Web Hosting:

- Open MachPanel Control Panel Website (You can do it by opening MachPanel Control Server Configuration Studio and then navigating to Configure > Control Panel Website, and then clicking on the URL in it). Log in with the provider credentials.
- Add Web Hosting server Group if not added already. Navigate to **Home > Service Director > Web Hosting > Server group** and then click on **Add Server Group**. For more details click [Add Web Hosting Server Group](#)
- Now Click on **Server Group Name**, new tab "Web Hosting Servers" will open and you will also see **Services** in options column.

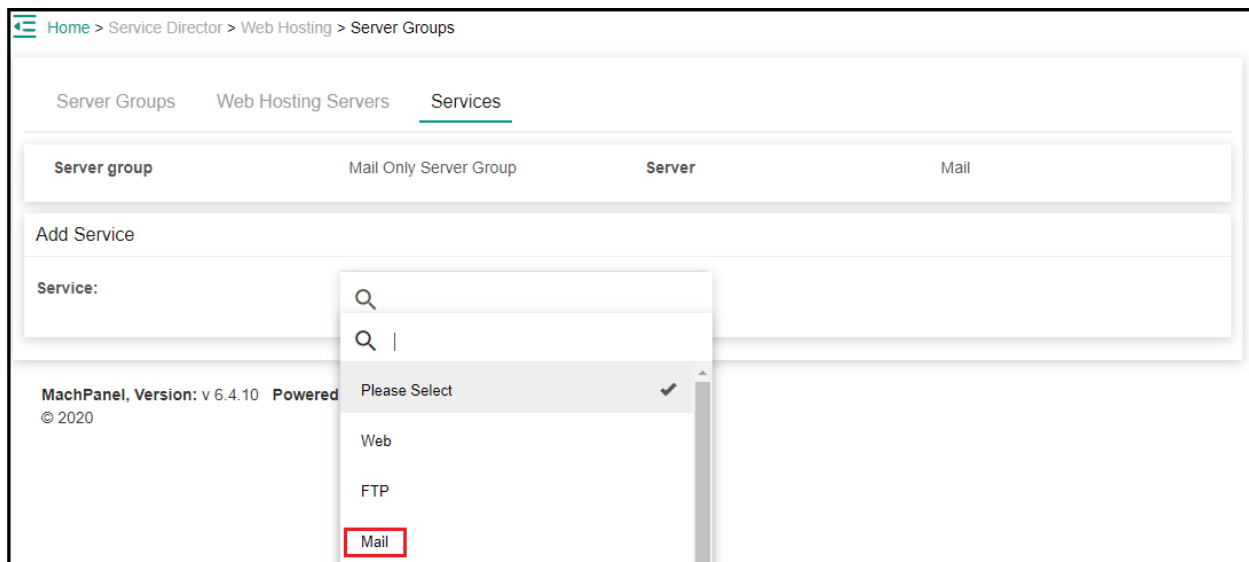


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- Click **Services** in the options menu against the desired server then click on **Add Service** button.



- To add **Mail Service** to your Hostmatic/Web server, select **Mail** from the drop down list.



- Now, select **Provider** for the **Mail service** and provide necessary details.
- Select Provider **Mail Enable**
 - Provide necessary details
 - Account Limits

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- Maximum Mailboxes
- Current Number of Mailboxes
- DNS Records
 - Apply DNS Template

Server group	Mail Only Server Group	Server	Mail
Add Service			
Service:	Mail		
Server Settings			
Provider:			
*Friendly name:			
Account Limits			
*Maximum mailboxes:			
*Current number of mailboxes:			

- Select Provider **Merak Mail Server 9.2.1**

1. Provide necessary detail

- Mail Setting
 - Web Service
 - Mail Server Physical Path
- Account Limits
 - Maximum Mailboxes
 - Current Number of Mailboxes
- DNS Records
 - Apply DNS Template

Server Settings	
Provider:	Microsoft Exchange 2010
Friendly name:	Microsoft Exchange 2010
Mail Settings	
Web Service:	http://0.0.0.0:80/Exchange/
Mail Server Physical path:	%SYSTEMDRIVE%\Microsoft\MailDomains
Account Limits	
Maximum mailboxes:	
Current number of mailboxes:	
DNS Records	
Apply DNS template:	None

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- Select Provider **Smarter Mail 6.x**
 1. Provide necessary detail
 - Mail Setting
 - Web Service
 - Mail Server Physical Path
 - Username
 - Password
 - Account Limits
 - Maximum Mailboxes
 - Current Number of Mailboxes
 - DNS Records
 - Apply DNS Template

The screenshot displays the SmarterMail 6.x configuration interface. It is divided into three main sections: Server Settings, Mail Settings, and Account Limits. In the Server Settings section, the 'Provider' dropdown is set to 'SmarterMail 6.x' and is highlighted with a red box. The 'Friendly name' is 'SmarterMail 6.x'. The Mail Settings section includes fields for 'Web Service' (http://10.1.210.121:9998/Services/), 'Mail Server Physical path' (%SYSTEMDRIVE%\SmarterMailDomains), 'User Name', 'Password', and a checkbox for 'Run SmarterMail under IIS' which is currently unchecked. The Account Limits section has fields for 'Maximum mailboxes' and 'Current number of mailboxes'.

- You can Check "**Run SmarterMail under IIS**" and then Provide necessary details such as "Website Running as", "IP", "Port" and "Hostname Identifier".

This screenshot shows the same configuration interface as the previous one, but with the 'Run SmarterMail under IIS' checkbox checked. The 'Website Running as' field is highlighted with a red box. The 'IP' field is set to '10.1.210.121' and the 'Port' field is set to '9998'. The 'Hostname Identifier' field is empty.

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- Select Provider **Smarter Mail 8.x**
 1. Provide necessary detail
 - Mail Setting
 - Web Service
 - Mail Server Physical Path
 - Username
 - Password
 - Account Limits
 - Maximum Mailboxes
 - Current Number of Mailboxes
 - DNS Records
 - Apply DNS Template

Service:	Mail
Server Settings	
Provider:	SmarterMail 8.x
*Friendly name:	SmarterMail 8.x
Mail Settings	
*Web Service:	http://10.1.210.121:9998/Services/
*Mail Server Physical path:	%SYSTEMDRIVE%\SmarterMail\Domains
*User Name:	
*Password:	
*Run SmarterMail under IIS:	☐
Account Limits	
*Maximum mailboxes:	
*Current number of mailboxes:	

- You can Check "**Run SmarterMail under IIS**" and then Provide necessary details such as "Website Running as", "IP", "Port" and "Hostname Identifier".

Service:	Mail
Server Settings	
Provider:	SmarterMail 8.x
*Friendly name:	SmarterMail 8.x
Mail Settings	
*Web Service:	http://10.1.210.121:9998/Services/
*Mail Server Physical path:	%SYSTEMDRIVE%\SmarterMail\Domains
*User Name:	
*Password:	
*Run SmarterMail under IIS:	☒
Account Limits	
*Maximum mailboxes:	
*Current number of mailboxes:	

INFO:SharedHosting - Mail Only Hosting

- Select Provider **Smarter Mail 11.x/12.x/13.x**

1. Provide necessary detail

- Mail Setting
 - Web Service
 - Mail Server Physical Path
 - Username
 - Password
- Account Limits
 - Maximum Mailboxes
 - Current Number of Mailboxes
- DNS Records
 - Apply DNS Template

Service:	Mail
Server Settings	
Provider:	SmarterMail 11.x/12.x/13.x
*Friendly name:	SmarterMail 11.x/12.x/13.x
Mail Settings	
*Web Service:	http://10.1.210.121:9998/Services/
*Mail Server Physical path:	%SYSTEMDRIVE%\SmarterMail\Domains
*User Name:	
*Password:	
*Run SmarterMail under IIS:	☐
Account Limits	
*Maximum mailboxes:	
*Current number of mailboxes:	

- You can Check "**Run SmarterMail under IIS**" and then Provide necessary details such as "Website Running as", "IP", "Port" and "Hostname Identifier".

Server Settings	
Provider:	SmarterMail 11.x/12.x/13.x
*Friendly name:	SmarterMail 11.x/12.x/13.x
Mail Settings	
*Web Service:	http://10.1.210.121:9998/Services/
*Mail Server Physical path:	%SYSTEMDRIVE%\SmarterMail\Domains
*User Name:	
*Password:	
*Run SmarterMail under IIS:	☒
*Website Running as:	wwwrun
*IP:	10.1.210.121
*Port:	9998
*Hostname Identifier:	10.1.210.121
*Current number of mailboxes:	

INFO:SharedHosting - Mail Only Hosting

- Hit **Test Service** for each service and if you get Successful message in Green then integration of that service is successful.

STEP-2: Creating Mail Only Product/Package:

- To add a Product as we added **Mail Only - Shared Hosting** navigate to path: **Home >> Service Plans >> Hosting Products**. Select **Customer Product Listing** tab for Customer plan.
- Click **Add New Product** button as shown below:

The screenshot shows the 'Customer Product Listing' tab in the top navigation bar. On the left sidebar, the 'Products' menu item is highlighted. In the main content area, the 'Add New Product' button is highlighted with a red box. Below the button is a search bar with fields for 'Product name', 'Select Product Type', and 'Select Status'. A table below the search bar lists existing products:

Status	Index	ID	Products Name	Total Sold	Date Created	Products Type	Options
Enabled	0	1037	Database Only Plan	3	06.05.2020	Shared Hosting	
Enabled	0	1060	DNS only product	1	18.08.2020	Shared Hosting	

- Now provide basic details such as Server Group, Product name(say "Mail Only Product") and select Package Type **Mail Only**.

The screenshot shows the 'Add New Product' form. The breadcrumb path is 'Home > Service Plans > Hosting Products > Add Product'. The form has tabs for 'Basic Info', 'Resources', 'Payment Cycles', 'Price Group', 'Upgrade/Downgrade', and 'Associate Add-on'. The 'Basic Info' tab is active. The form fields are as follows:

- Product type:** Shared Hosting
- Control Panel:** Hostmatic Control Server
- Server group:** WebHosting Server Group Ess2019
- *Product name:** (empty field)
- Select Package Type:** ☐ Web Hosting ☐ DNS Only ☐ Database Only ☒ Mail Only
- Is active:** Yes
- Allow prorated:** Yes

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- Under **Resources** tab, Provide Resources for the Mail Hosting. Provide Following fields:
 1. Maximum Mail Domain
 2. Maximum Main Domain aliases
 3. Maximum Mailboxes
 4. Maximum Email aliases
 5. Maximum Mailbox size per Mailbox (MB)
 6. Maximum mails redirects
 7. Maximum mailing lists
 8. Maximum mailing list recipients
 9. Maximum mail auto-responders

Home > Service Plans > Hosting Products > Add Product

Add New Product

Basic Info **Resources** Payment Cycles Price Group Upgrade/Downgrade Associate Add-on

Usage Quota +

WebSites and FTP +

Scripting +

Databases +

Mail -

Maximum Mail Domain: ☒ Unlimited

Maximum mail domain aliases: ☒ Unlimited

Maximum mailboxes: ☒ Unlimited

- Select **Payment Cycles** and **Payment Groups** and click **Next**.
- Add **Price Group** and click **Next**.
- Associate Add-on (if any) and then **Finish** to create the Package.

STEP-3: Provisioning and Selling of Mail Only - Shared Hosting Plan:

- In this step you have to sell and provision the Mail Only Plan to the

INFO:SharedHosting - Mail Only Hosting

customer. Select **Shared Hosting** under "Service".

Home > Customer Manager > Offline Order

Customer Information

Customer ID: #74 Test Customer1

Owner: Host Admin (Provider)

Subscription

Billing Currency: US Dollar

Service:

Exchange Hosting Microsoft CSP Active Directory Domain Name

New Organization Skype4B Hosting VPS Hosting Shared Hosting

- Select the Plan under "Package" accordingly.

Subscription

Billing Currency: US Dollar

Shared Hosting Account Form

Package: Mail Only Product

Package Description: Mail Only Product

*Domain Name: ☐ Skip existing domain check for same domain setup on different server.

Cycle: Monthly

*Setup Price: USD 100,00

*Price: USD 150,00

Price Freezed: ☐

Preview Bill

- Please review the following KB article for more details on **selling**

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and provisioning of

services: <http://kb.machsol.com/Knowledgebase/Article/50275>

STEP-4: Management of Mail Only Subscriptions:

- Navigate to following path to manage Subscription as here we manage **Mail Only**: **Home >> Service Director >> Web Hosting >> Hosting Accounts**
- Select **Mail Only Subscription** tab as shown below:

The screenshot shows the Machsol Service Director interface. On the left, a sidebar menu has 'Accounts' highlighted. The main content area shows a breadcrumb trail: 'Home > Service Director > Web Hosting > Hosting Accounts'. Below this, there are tabs for 'Hosting Accounts', 'Database Only Subscription', 'Mail Only Subscription' (which is selected), and 'DNS Only Subscription'. A search bar is present with fields for 'Machsol Support [Host Admin (Pr...', 'Subsc.ID', 'Customer ID', and 'Customer Name'. Below the search bar, there are fields for 'Domain Name', 'Company name', and 'Select Status'. A 'Search' button is located below these fields. A table displays the following data:

Status	Subsc.ID	Domain Name	Package	Customer ID	Options
Active	8	abc.com	Mail Only Product	#74 - Test Customer1 [ABC Itd]	Manage

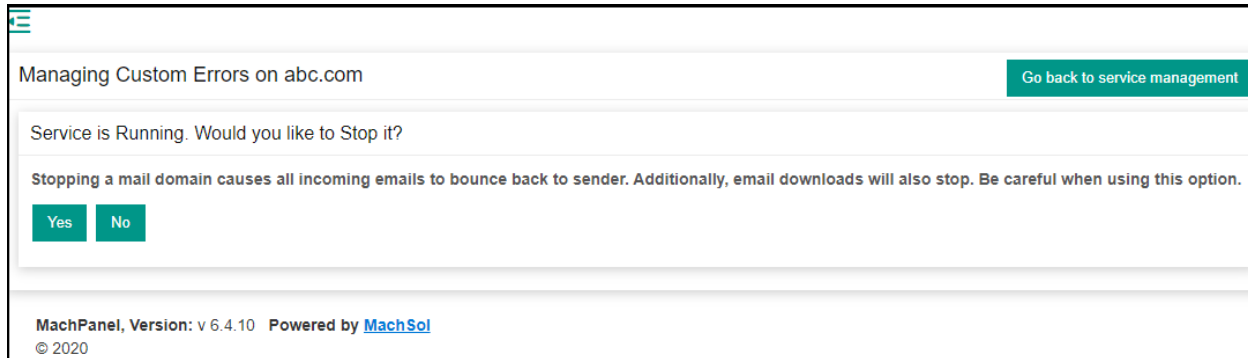
At the bottom of the table, it says 'Showing: 1 - 1 of 1' and 'Showing per page 20 Change'.

- Now you can **Manage** Emails as shown below:

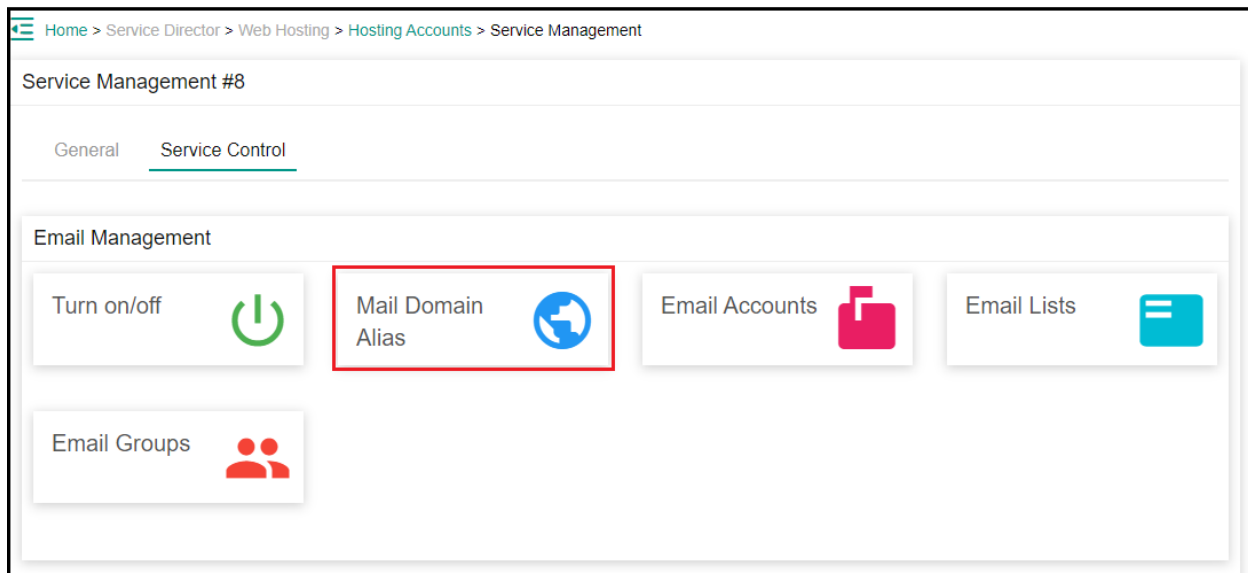
The screenshot shows the Machsol Service Director interface for 'Service Management #8'. The breadcrumb trail is 'Home > Service Director > Web Hosting > Hosting Accounts > Service Management'. There are two tabs: 'General' and 'Service Control' (which is selected). Below the tabs, there is a section titled 'Email Management'. This section contains five buttons: 'Turn on/off' with a green power icon, 'Mail Domain Alias' with a blue globe icon, 'Email Accounts' with a pink folder icon, 'Email Lists' with a blue list icon, and 'Email Groups' with a red group of people icon.

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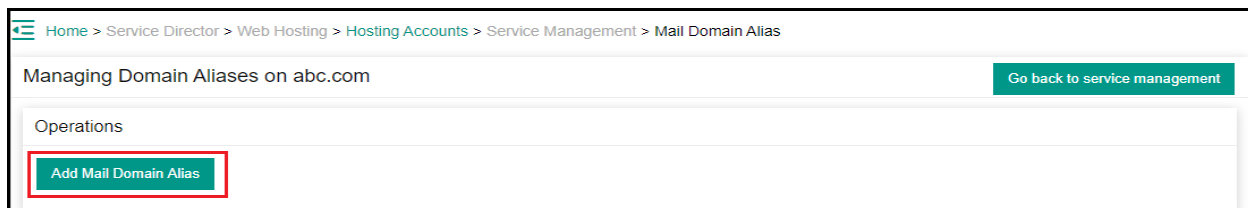
- You can Turn On/Off by navigating Turn On/Off from Email Management as shown below:



- You can **Manage** Mail Domain Alias as shown below:



- You can **Add** Mail Domain Alias as by clicking **Add Main Domain Alias** as shown below:



INFO:SharedHosting - Mail Only Hosting

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Mail Domain Alias

Managing Domain Aliases on abc.com [Go back to service management](#)

Add Mail Domain Aliases

*Domain alias name:

[Save](#) [Cancel](#)

- You can **Manage** Email Accounts as shown below:

Home > Service Director > Web Hosting > Hosting Accounts > Service Management

Service Management #8

General Service Control

Email Management

Turn on/off  Mail Domain Alias  **Email Accounts**  Email Lists 

Email Groups 

- You can **Add** Email Accounts by navigating **Email Accounts > Add Email Account** as shown below:

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Email Accounts

Managing Email Accounts on abc.com [Go back to service management](#)

Operations

[Add Email Account](#)

Status	Display name	Email	Size (MB)	Auto responder	ActiveSync	Options
Enabled	Postmaster	postmaster@abc.com	Unlimited	Disabled	Disabled	Remove

Showing: 1- 1 of 1 Showing per page 20 [Change](#)

INFO:SharedHosting - Mail Only Hosting

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Email Accounts

Managing Email Accounts on abc.com [Go back to service management](#)

Add Email Accounts

*Email Account: @ abc.com

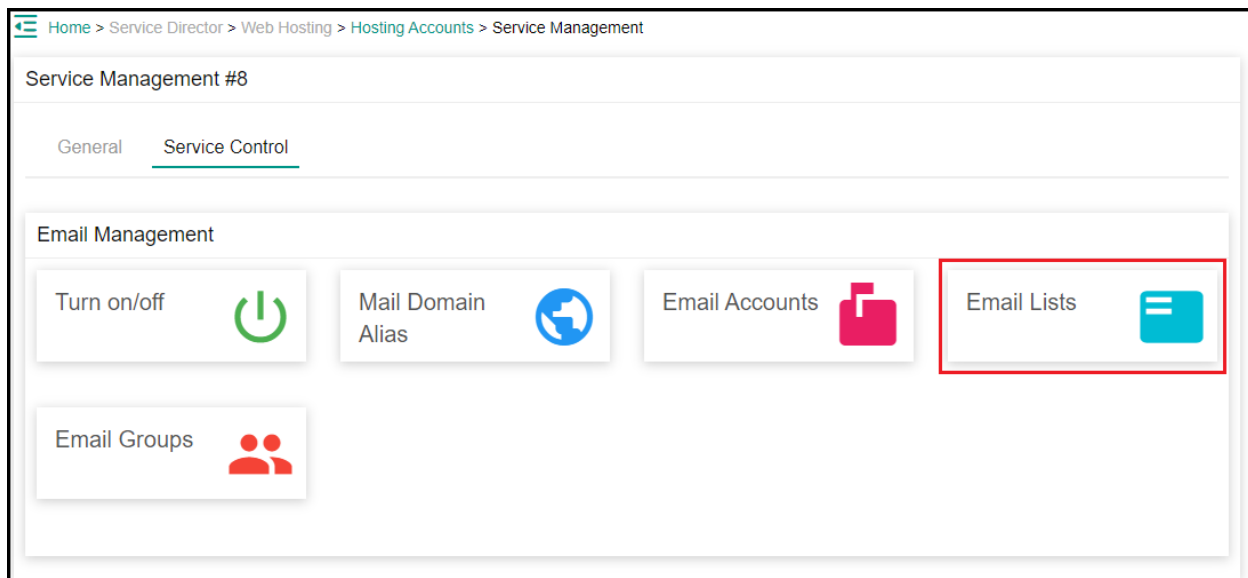
*Password:

*Confirm password:

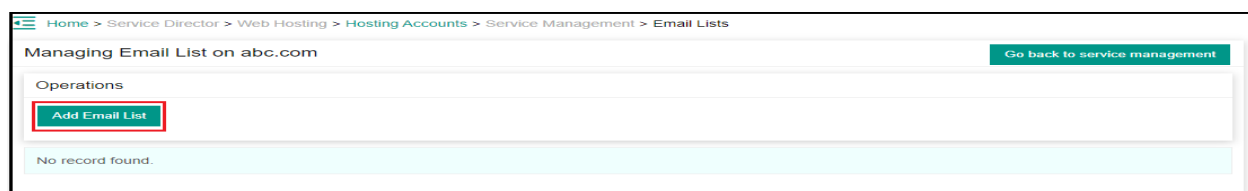
*Mailbox Size (MB): Unlimited

Save Cancel

- You can **Manage** Email lists as shown Below:



- You can **Add** Email List by navigating **Email Lists > Add Email Lists** as shown below:



INFO:SharedHosting - Mail Only Hosting

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Email Lists

Managing Email List on abc.com [Go back to service management](#)

Add Email List

*List Name: @ abc.com

List moderator: postmaster@abc.com

List type: Unmoderated

*Description:

- You can **Manage** Email Groups as shown below:

Home > Service Director > Web Hosting > Hosting Accounts > Service Management

Service Management #8

General Service Control

Email Management

Turn on/off Mail Domain Alias Email Accounts Email Lists

Email Groups

- You can **Add** Email Groups by navigating **Email Groups > Add Email Group** as shown below:

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Email Groups

Managing Email Groups on abc.com [Go back to service management](#)

Operations

Add Email Group

No record found.

INFO:SharedHosting - Mail Only Hosting

Home > Service Director > Web Hosting > Hosting Accounts > Service Management > Email Groups

Managing Email Groups on abc.com [Go back to service management](#)

Add Email Group

*Email group name:

Group Members:

postmaster@abc.com

*Group Email Address: @ abc.com

Enabled: ☒

[Save](#) [Cancel](#)

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55639/INFOSharedHosting-Mail-Only-Host...>