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1. Important Prerequisites

1. MachPanel Control Server 6.3.12 or earlier
2. MachPanel Remote Server 6.3.12 or earlier

NOTE 1: **Microsoft .Net Framework 4.5.2** is **mandatory** and must be installed. This is not the same as .Net 4.5 under windows in features. This version of the .NET Framework runs side-by-side with the .NETFramework 3.5 SP1 and earlier versions, but performs an in-place update for the .NET Framework 4, .NET Framework 4.5 and .NET Framework 4.5.1.

Please download and install from link below:

<https://www.microsoft.com/en-us/download/details.aspx?id=42643>

2. Upgrade Instructions

MachPanel Build v6.3.20 Release Notes (February 3, 2020)

Please follow the steps given below in sequence and execute instructions in the KB articles to complete the update:

1. [Update to Latest MachPanel](#)
2. [Update to Latest MachPanel Remote Server](#)

3. Major Enhancements

- File Share management is added in Work Folders module
- Teams management is added separately for O365 module.

4. Improvements / New Features

- **General (Billing, Helpdesk):**
 - Enhancement: Option added to change Language and Locale preference in dashboard.
 - Enhancement: Add a check that "Add new organization" as OU name input is not allowed for all enterprise extensions.
 - Enhancement: Customer details in ticket detail screen
 - Enhancement: More details about customer or reseller in audit log for deletion operation
 - Enhancement: A feature to cancel the service queue jobs having more than zero tries count.
 - Enhancement: Automatically clear Old Cache files
 - Enhancement: Added/Updated Staff user Role access permissions
 - Enhancement: Feature "Custom Invoice Number". As a provider/reseller an ability to add/define custom invoice number along with prefix or post-fix to a number and when custom invoice number setting enabled, then system shall show custom invoice number instead of internal/prebuilt invoice id.
 - Enhancement: Bulk selling of Products to resellers.
- **Exchange**

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- Enhancement: Added feature to clear PST Export orders
 - Enhancement: Usability in PST Export listing i.e. the Mailbox and Customer Name are clickable under "PST Exports"
 - Enhancement: Allow apostrophe in email address/UPN
 - Enhancement: Custom mailbox size specification allowed or not allowed option added.
 - Enhancement: Added Standard Calendar Settings to change Default permissions
 - Enhancement: Added new Search Link for email/alias near global search.
- **CSP/Office 365**
 - Enhancement: Feature added to handle Resource users phone number assignment in O365 Teams management
 - Enhancement: Implementation to link Existing Ad user with Microsoft CSP service.
 - Enhancement: Microsoft CSP Security Policy Management by Control Panel
 - Enhancement: Bulk/CSV import to Teams panel in Microsoft CSP
 - Enhancement: Discount feature in CSP
 - Enhancement: O365 pricing reports added.
 - **Skype for Business**
 - Enhancement: Microsoft Skype for Business Federation Verification Level on a closed or a public Federation has been added in Control Panel
 - **Active directory**
 - Enhancement: Feature to restrict the use of password that contains samAccountName (Account Name)
 - Enhancement: AD Report of Expired/Locked out users.

5. Resolved / Fixed Issues

- **General (Billing, Helpdesk)**

MachPanel Build v6.3.20 Release Notes (February 3, 2020)

- Issue Fixed: Error in deleting record. Error on deleting load balance server record from panel interface is fixed.
- Issue Fixed: Billing having issues has been fixed. The "Continue" and "Make Payment" by selecting credit card option should do a transaction.
- Issue Fixed: Billing Issue with Payment profile disabled has been fixed.
- **Exchange**
 - Issue Fixed: The System did not fill the %days% value in Export PST email template.
 - Issue Fixed: Linked mailbox add issue (with Resource mailbox limit) has been fixed.
 - Issue Fixed: Grant permission in Group action. "Cannot find column [MemberLDAP]" Issue (while assigning permission via group action) has been fixed.
- **Skype for Business/Lync:**
 - Issue Fixed: Error while "Export to Excel" User Usage report has been fixed in Skype4B.
 - Issue Fixed: Voice File Upload doesn't work / even if you don't want to change it and it exist on the Skype for Business Server

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55624/MachPanel-Build-v6320-Release-No...>