Contents

1. Important Prerequisites

1.
   MachPanel Control Server 6.3.12 or earlier

2.
   MachPanel Remote Server 6.3.12 or earlier

NOTE 1: **Microsoft .Net Framework 4.5.2** is **mandatory** and must be installed. This is not the same as .Net 4.5 under windows in features. This version of the .NET Framework runs side-by-side with the .NETFramework 3.5 SP1 and earlier versions, but performs an in-place update for the .NET Framework 4, .NET Framework 4.5 and .NET Framework 4.5.1.

Please download and install from link below:

https://www.microsoft.com/en-us/download/details.aspx?id=42643

2. Upgrade Instructions

MachPanel Build v6.3.20 Release Notes (February 3, 2020)

Please follow the steps given below in sequence and execute instructions in the KB articles to complete the update:

1.
   [Update to Latest MachPanel](#)

2.
   [Update to Latest MachPanel Remote Server](#)

3. Major Enhancements

- File Share management is added in Work Folders module
- Teams management is added separately for O365 module.

4. Improvements / New Features

- **General (Billing, Helpdesk):**

  - Enhancement: Option added to change Language and Locale preference in dashboard.
  - Enhancement: Add a check that "Add new organization" as OU name input is not allowed for all enterprise extensions.
  - Enhancement: Customer details in ticket detail screen
  - Enhancement: More details about customer or reseller in audit log for deletion operation
  - Enhancement: A feature to cancel the service queue jobs having more than zero tries count.
  - Enhancement: Automatically clear Old Cache files
  - Enhancement: Added/Updated Staff user Role access permissions
  - Enhancement: Feature "Custom Invoice Number". As a provider/reseller an ability to add/define custom invoice number along with prefix or post-fix to a number and when custom invoice number setting enabled, then system shall show custom invoice number instead of internal/prebuilt invoice id.
  - Enhancement: Bulk selling of Products to resellers.

- **Exchange**

- Enhancement: Added feature to clear PST Export orders
- Enhancement: Usability in PST Export listing i.e. the Mailbox and Customer Name are clickable under "PST Exports"
- Enhancement: Allow apostrophe in email address/UPN
- Enhancement: Custom mailbox size specification allowed or not allowed option added.
- Enhancement: Added Standard Calendar Settings to change Default permissions
- Enhancement: Added new Search Link for email/alias near global search.

- **CSP/Office 365**

  - Enhancement: Feature added to handle Resource users phone number assignment in O365 Teams management
  - Enhancement: Implementation to link Existing Ad user with Microsoft CSP service.
  - Enhancement: Microsoft CSP Security Policy Management by Control Panel
  - Enhancement: Bulk/CSV import to Teams panel in Microsoft CSP
  - Enhancement: Discount feature in CSP
  - Enhancement: O365 pricing reports added.

- **Skype for Business**

  - Enhancement: Microsoft Skype for Business Federation Verification Level on a closed or a public Federation has been added in Control Panel

- **Active directory**

  - Enhancement: Feature to restrict the use of password that contains samAccountName (Account Name)
  - Enhancement: AD Report of Expired/Locked out users.

5. Resolved / Fixed Issues

- **General (Billing, Helpdesk)**

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- Issue Fixed: Error in deleting record. Error on deleting load balance server record from panel interface is fixed.
- Issue Fixed: Billing having issues has been fixed. The "Continue" and "Make Payment" by selecting credit card option should do a transaction.
- Issue Fixed: Billing Issue with Payment profile disabled has been fixed.

- **Exchange**

  - Issue Fixed: The System did not fill the %days% value in Export PST email template.
  - Issue Fixed: Linked mailbox add issue (with Resource mailbox limit) has been fixed.
  - Issue Fixed: Grant permission in Group action. "Cannot find column [MemberLDAP]" Issue (while assigning permission via group action) has been fixed.

- **Skype for Business/Lync:**

  - Issue Fixed: Error while "Export to Excel" User Usage report has been fixed in Skype4B.
  - Issue Fixed: Voice File Upload doesn't work / even if you don't want to change it and it exist on the Skype for Business Server

MachPanel Knowledgebase
https://kb.machsol.com/Knowledgebase/55624/MachPanel-Build-v6320-Release-No...