Microsoft CSP Subscriptions Management

Summary

This article provide summary on Microsoft CSP subscription(s) management and operations in MachPanel.

Applies To

Applies to MachPanel build v6.1.30 and later.

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- Navigate to the following path: *Home > Service Director > Microsoft CSP Management > Accounts*.
- Click on the **Subsc.ID** of CSP account as shown below:

- You will see **General Info** tab where you can **Change Package** to upgrade/downgrade Offers/sub-offers(Add-ons).

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Select **Package** and the **Billing cycle**. Click **Save** when done.

Subscriptions

You can migrate the subscription to NCE if the commercial SAAS products are already configured in CSP Package. The subscription management of Microsoft CSP includes following:

1. Add Subscription
2. Import Subscriptions
3. Upgrade Subscription
4. Increase License Quantity
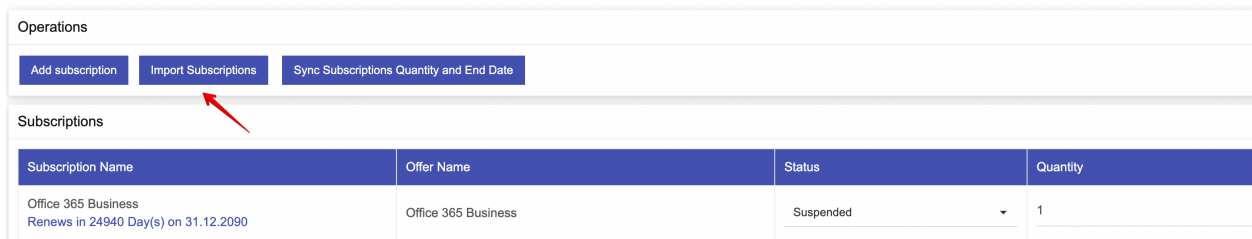5. Status (Active/Suspended)
6. Convert Trial Offers

1. Add Subscription

You need to add the required Offers/Add-ons under the service plan and change package (if needed). Then click **Add subscription** to add a new subscription.

2. Import Subscriptions

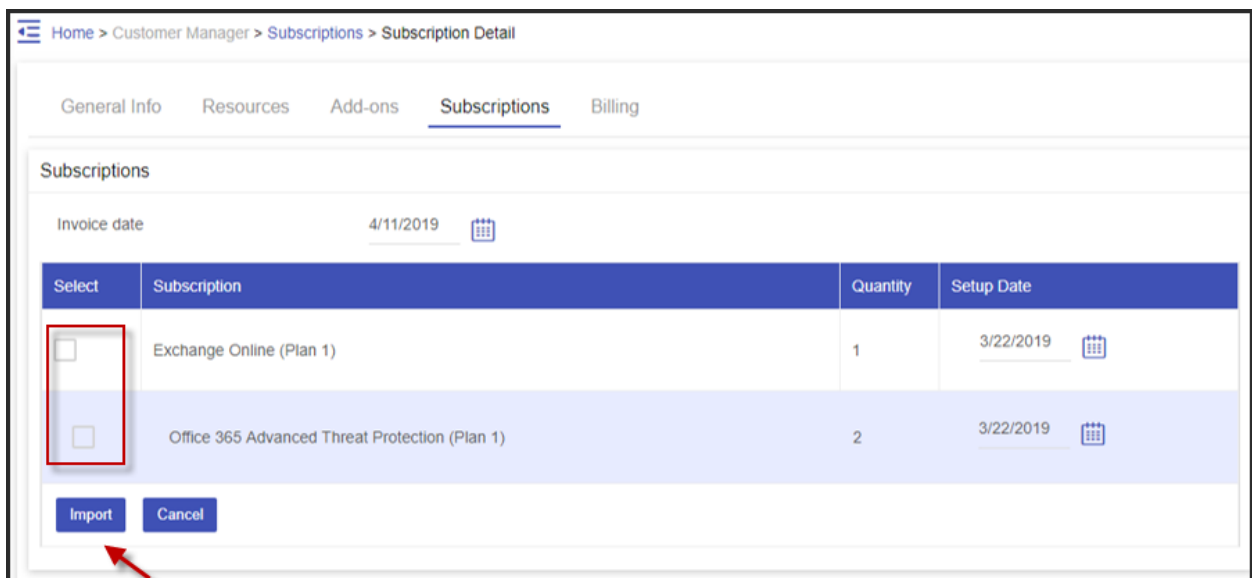You can **Import Subscriptions** to existing tenant from backend (Direct/Indirect Partner). See More details on integrating **TechData (Indirect Partner)** https://kb.machsol.com/Knowledgebase/55604/TechData-Distributor-Indirect-Partner-Integratio

- Select tenants and click **Import.**

3. Upgrade Subscriptions

You can upgrade the existing subscriptions along with Add-ons.
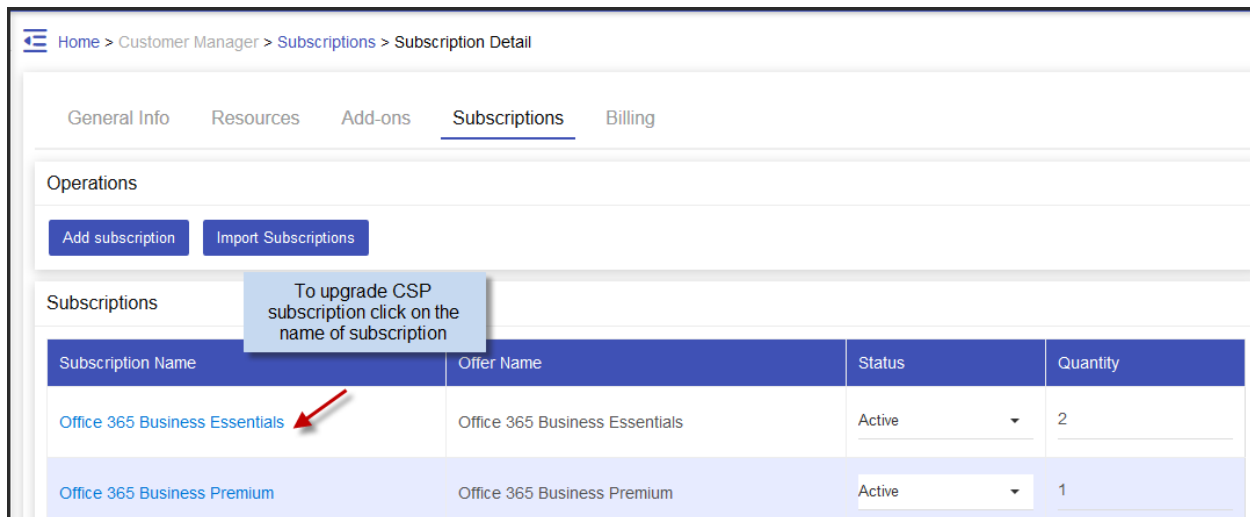
Select new Offer or available add-ons and **Save.**
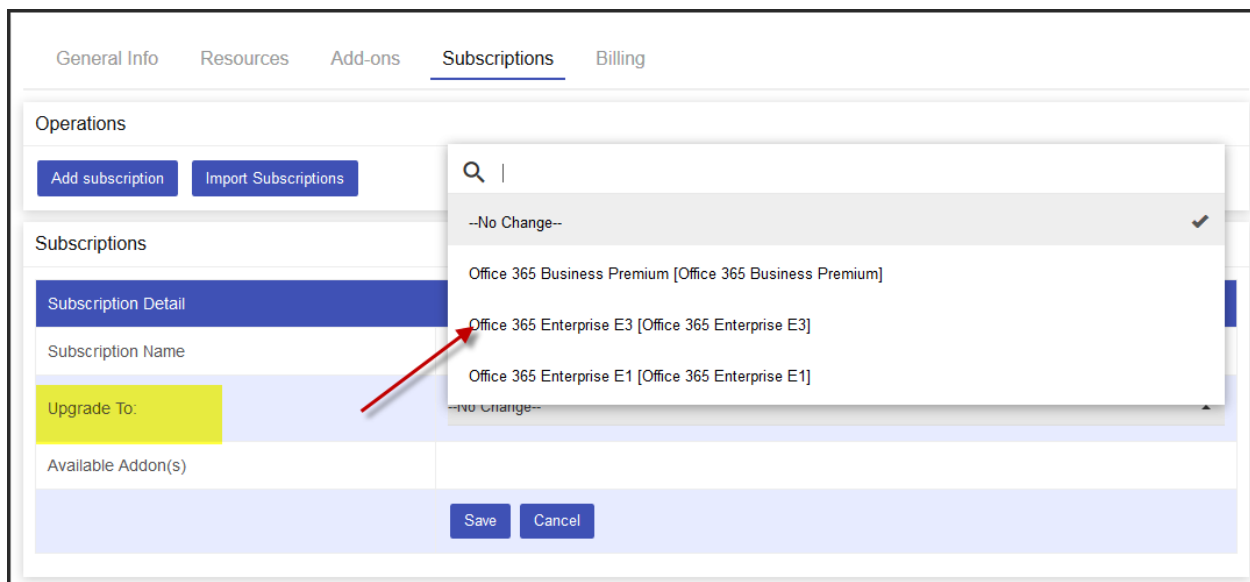
4. Increase/Decrease License Quantity

To increase/decrease the license quantity just change the number under **Quantity** column and click **Update**.

5. Status (Active/Suspended)

You can also change the **status** of a subscription to Active/Suspended and click **Update** once done.

6. Convert Trial Offers

Handling of trial offers (Order and Conversion) is now available via MachPanel Interface.

- To subscribe **Trial Offers,** select Offers/Add-ons in **Service Plan** (Offers) section as shown below:
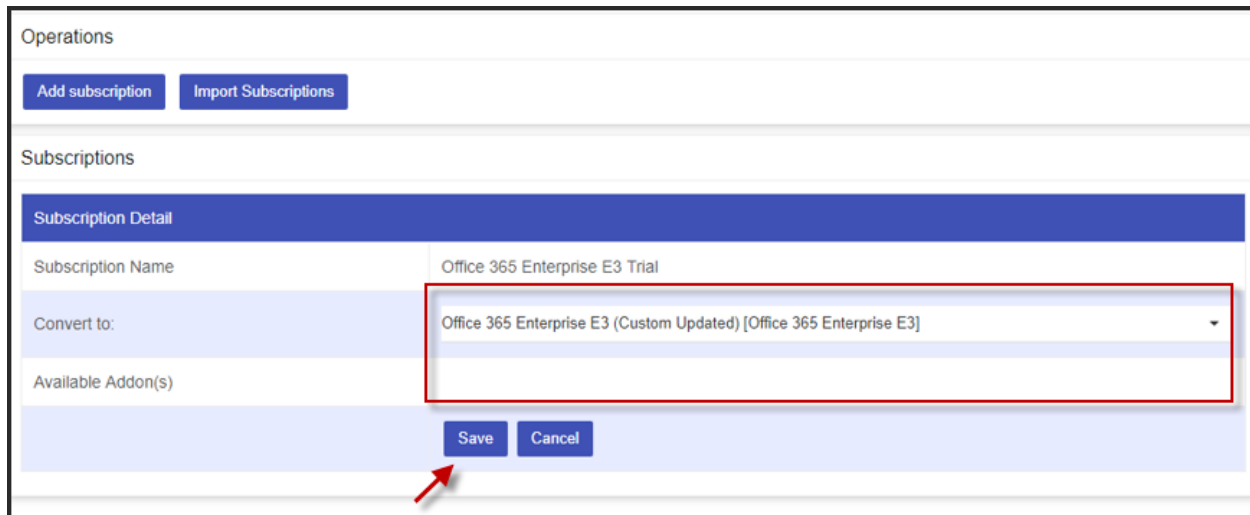
- Trial offers do NOT support **quantity** update and **status (Active/Suspended)** update.

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- Trial offers can also be converted to paid/billed offers. Click on the name of Trial Offer, select new offer in **"Convert To"** and click **Save**.

MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/55608/Microsoft-CSP-Subscriptions-Mana...