

## Authenticate Active Directory user (Staff, Customer and Contact).

### Summary

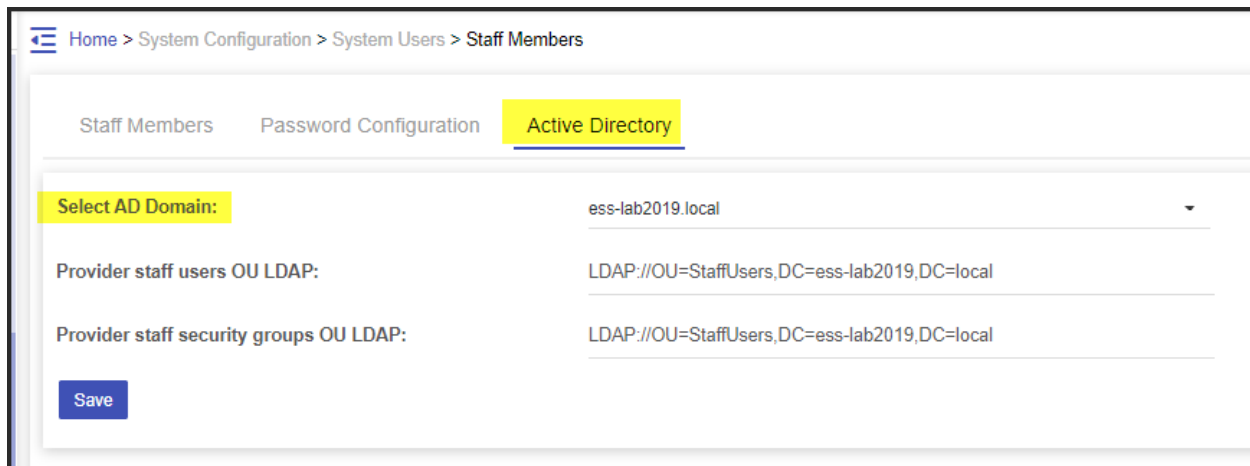
This article provides summary on how to authenticate Active Directory user credentials (Staff, Customer and Contact) to login to MachPanel.

### Applies To

Applies to MachPanel build v6.1.30

### Active Directory configuration:

- In order to configure authentication Active Directory **users** and **security groups** navigate to the following path: **Home > System Configuration > System Users > Staff Members**
- Select **Active Directory** tab as shown below:



The screenshot displays the MachPanel configuration interface. The breadcrumb navigation at the top reads: Home > System Configuration > System Users > Staff Members. Below this, there are three tabs: Staff Members, Password Configuration, and Active Directory. The Active Directory tab is currently selected and highlighted in yellow. The configuration area contains three fields: 'Select AD Domain:' with a dropdown menu showing 'ess-lab2019.local'; 'Provider staff users OU LDAP:' with the value 'LDAP://OU=StaffUsers,DC=ess-lab2019,DC=local'; and 'Provider staff security groups OU LDAP:' with the same value 'LDAP://OU=StaffUsers,DC=ess-lab2019,DC=local'. A blue 'Save' button is located at the bottom left of the configuration area.

1. Select Ad Domain
2. Provider staff users OU LDAP
3. Provider staff security groups OU LDAP
4. Click **Save** when done.

### Active Directory user credentials (Staff, Customer and Contact) Authentication

## Customers

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- Click on customer Name and select **Personal Info** tab

The screenshot shows the 'Customer Manager' interface. On the left is a sidebar menu with options like Home, Customer Manager, Customers, Reseller Customers, Subscriptions List, Offline Order, Billing Manager, Help Desk, Service Director, Service Plans, and Import Utilities. The main area is titled 'Customer # 1 - Customer Demo' and has several tabs: Summary, Personal Info (highlighted with a red box), Contacts, Billing, Payment Profiles, Subscriptions, Permissions, and White Label. Under the 'Personal Info' tab, there is a section for 'Account Access' with fields for 'Passport Login (E-mail):' (customer@machpanel.com), 'Passport Password:', 'Confirm password:', and 'Authenticate via AD account:' (k.Jonas@contoso.com). There are also buttons for 'Generate Random' and 'Show Password', and a 'Send Email' checkbox.

## Contact of Customer

- On Add/Edit Contact select Allow access to Panel.
- Select AD user

The screenshot shows the 'Account Access' form. It has a section 'Allow Access to Control Panel:' with a checked checkbox. Below this are fields for '\*Password:', '\*Confirm password:', and 'Authenticate via AD account:' (alpha@mailcloud.local). There are buttons for 'Generate Random' and 'Show Password', and 'Save' and 'Cancel' buttons at the bottom.

## Staff User

- Click **Edit** in from of a Staff User\Member and provide UPN of AD account to authenticate.

A partial screenshot of a form, likely for editing a staff user. A yellow highlight is visible on a section of the form, but the details are not fully legible.

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MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55606/Authenticate-Active-Directory-us...>