

Authenticate Active Directory user (Staff, Customer and Contact).

Summary

This article provides summary on how to authenticate Active Directory user credentials (Staff, Customer and Contact) to login to MachPanel.

Applies To

Applies to MachPanel build v6.1.30

Active Directory configuration:

- In order to configure authentication Active Directory **users** and **security groups** navigate to the following path: **Home > System Configuration > System Users > Staff Members**
- Select **Active Directory** tab as shown below:

The screenshot shows the MachPanel configuration interface. The breadcrumb navigation at the top reads: Home > System Configuration > System Users > Staff Members. Below this, there are three tabs: Staff Members, Password Configuration, and Active Directory. The Active Directory tab is selected and highlighted in yellow. Under the Active Directory tab, there are three configuration fields: 'Select AD Domain:' with a dropdown menu showing 'ess-lab2019.local'; 'Provider staff users OU LDAP:' with the value 'LDAP://OU=StaffUsers,DC=ess-lab2019,DC=local'; and 'Provider staff security groups OU LDAP:' with the value 'LDAP://OU=StaffUsers,DC=ess-lab2019,DC=local'. A blue 'Save' button is located at the bottom left of the configuration area.

1. Select Ad Domain
2. Provider staff users OU LDAP
3. Provider staff security groups OU LDAP
4. Click **Save** when done.

Active Directory user credentials (Staff, Customer and Contact) Authentication

Customers

Authenticate Active Directory user (Staff, Customer and Contact).

- Click on customer Name and select **Personal Info** tab

The screenshot shows the 'Customer Manager' interface. On the left is a sidebar menu with options like Home, Customer Manager, Customers, Reseller Customers, Subscriptions List, Offline Order, Billing Manager, Help Desk, Service Director, Service Plans, and Import Utilities. The main area is titled 'Customer # 1 - Customer Demo' and has several tabs: Summary, Personal Info (highlighted with a red box), Contacts, Billing, Payment Profiles, Subscriptions, Permissions, and White Label. Under the 'Personal Info' tab, there is an 'Account Access' section. It contains fields for '*Passport Login (E-mail):' (customer@machpanel.com), '*Passport Password:' (with a 'Generate Random' button and a note 'Leave blank if you do not want to change.'), and 'Confirm password:'. There is also a checkbox for 'Show Password'. A yellow highlighted section shows 'Authenticate via AD account:' with the value 'k.Jonas@contoso.com'. At the bottom, there is a 'Send Email:' checkbox.

Contact of Customer

- On Add/Edit Contact select Allow access to Panel.
- Select AD user

The screenshot shows the 'Account Access' form. It has a section 'Allow Access to Control Panel:' with a checked checkbox. Below this are fields for '*Password:' and '*Confirm password:', each with a 'Generate Random' button. A note 'Leave blank if you do not want to change.' is present. A checkbox for 'Show Password' is also there. A yellow highlighted section shows 'Authenticate via AD account:' with the value 'alpha@mailcloud.local'. At the bottom, there are 'Save' and 'Cancel' buttons.

Staff User

- Click **Edit** in from of a Staff User/Member and provide UPN of AD account to authenticate.

A partial screenshot of a staff user edit form, showing a yellow highlighted section at the bottom.

Authenticate Active Directory user (Staff, Customer and Contact).

Assign Security Group

- Go to **Home > System Configuration > System Users > Staff Roles**

-

Add the required matching role and provide Security Group Name for association.

Home > System Configuration > System Users > Staff Roles

Staff Roles

Operations

Add Role

Role ID	Role Description	Built-in Role	Sub Reseller Role	Security Group Name	Options
Super Administrator	Super Administrator	Yes	No	<input type="text"/>	<button>Edit</button> <button>Clone</button>

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55606/Authenticate-Active-Directory-us...>