Email Invoice - Error In Sending Mail.

Summary

This article provide how to solve error message related to Invoice.
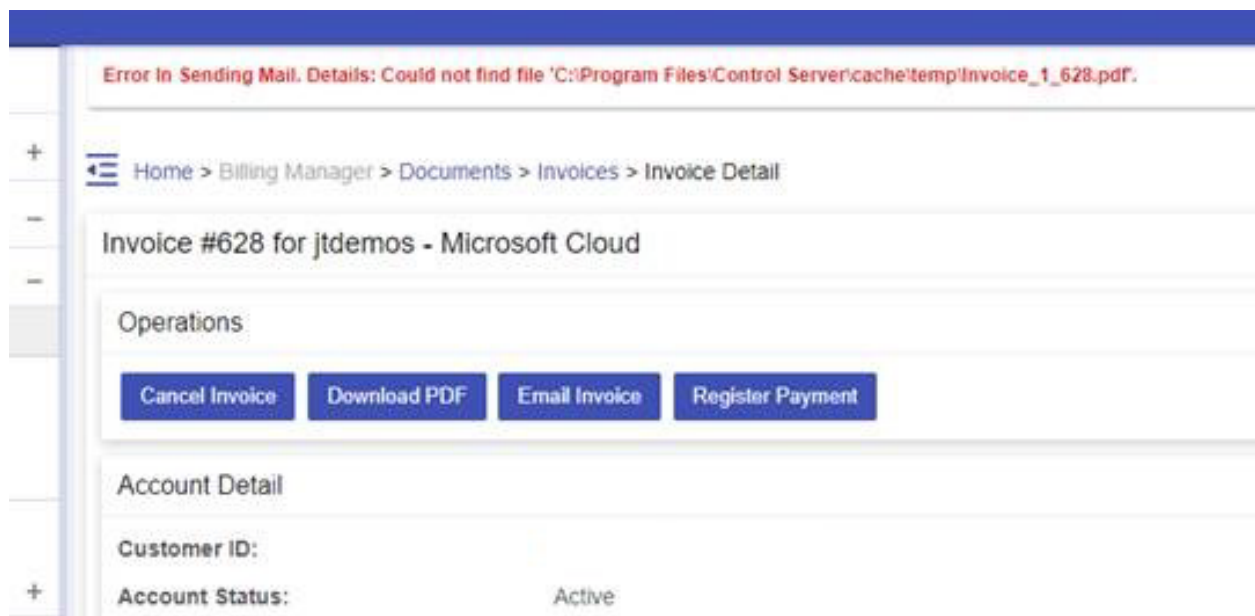
Applies To

This article applies to Machpanel.

Symptoms

When try to download an invoice, it brings up a new tab and nothing happens. When try to email an invoice following error appears saying:

Error In Sending Mail. Details: Could not find file 'C:\Program Files\Control Server\Cache\temp\Invoice_1_466.pdf'.

Solution

Download and install **vc_redist.x86.exe** on "MachPanel Control Server" to solve Invoice issue.

https://www.microsoft.com/en-us/download/details.aspx?id=52685

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MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/55592/Email-Invoice---Error-In-Sending...