## Summary

This article provide how to solve error message related to Invoice.

# **Applies To**

This article applies to Machpanel.

#### Symptoms

When try to download an invoice, it brings up a new tab and nothing happens. When try to email an invoice following error appears saying:

# Error In Sending Mail. Details: Could not find file 'C:\Program Files\Control Server\Cache\temp\Invoice\_1\_466.pdf'.

-	Error In Sending Mail. Details: Could not find file 'C:\Program Files\Control Server\cache\temp\Involce_1_628.pdf.
+	Home > Billing Manager > Documents > Invoices > Invoice Detail
-	Invoice #628 for jtdemos - Microsoft Cloud
	Operations
	Cancel Invoice Download PDF Email Invoice Register Payment
	Account Detail
+	Customer ID: Account Status: Active

## Solution

Download and install **vc\_redist.x86.exe** on "MachPanel Control Server" to solve Invoice issue.

https://www.microsoft.com/en-us/download/details.aspx?id=52685

Email Invoice - Error In Sending Mail.

MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/55592/Email-Invoice---Error-In-Sending...