

CSP Import Wizard in MachPanel

Summary

This article provide summary for importing bulk CSP tenants.

Applies To

This article applies to MachPanel build version 6.0.36 and above.

Pre-requisites

Following are the requirement before you can import CSP tenants into MachPanel

1. At least one CSP Service Plan should be created.
2. When owner other than provider is selected then reseller shall be already subscribed to the Offers/Subscriptions of associated tenant being imported.
3. Selected CSP service plan shall contain all the Offers/Subscriptions of associated tenant being imported.
4. It is recommended not to select more than **10** tenants in a single batch when importing as this is a time consuming process and may encounter catastrophic problems.

Steps to Import CSP via MachPanel

Navigate to following path: **Home > Import Utilities > Microsoft CSP**

Step-1 Import Settings:

- Select **Company Name** (It can be Provider or Reseller)
- Select CSP Profile
- Select Package CSP (Service Plan)
- Select Payment Group
- Select Billing Cycle.
- You can also provide **Tenant Import batch limit** upto 99.



The screenshot shows the 'Import settings' form in MachPanel. It contains several dropdown menus for configuration: 'Company Name [Owner]' is set to 'MachSol US, Inc. [Host Admin (Provider)]', 'Select CSP Profile' is 'MachSol US English', 'Select Package' is 'Another Product with (E1,E3,E5)', 'Select Payment Group' is 'EURO', and 'Select Billing Cycle' is 'Monthly'. A 'Tenant import batch limit' field is highlighted in yellow and set to '10'. A note below this field states: '[Note: Setting higher limit for tenant import batch will result in lower page response and in some cases deadlock.]'. A 'Next' button is located at the bottom right of the form.

Import settings	
Company Name [Owner]:	MachSol US, Inc. [Host Admin (Provider)]
Select CSP Profile:	MachSol US English
Select Package:	Another Product with (E1,E3,E5)
Select Payment Group:	EURO
Select Billing Cycle:	Monthly
Tenant import batch limit:	10
[Note: Setting higher limit for tenant import batch will result in lower page response and in some cases deadlock.]	
Next	

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Step-2: Tenant Import

Select the tenants you wish to import and associate them with the customer and service plan.

- In bulk import if Manage tenant using panel is 'ON' then user name and password inputs are optional.
- In bulk import if manage tenant using panel is 'OFF' then user name and password inputs are hidden/removed.
- Import Tenant **without licenses** is possible. Check "**Import Inactive Subscriptions**"

Home > Import Utilities > Microsoft CSP

CSP Tenants Import Wizard

Select the tenants you wish to import and associate them with the customer and service plan.

Search +

Select Tenants

Tenant	Service account credentials	Subscription Start Date	Import Inactive subscriptions	Options
<input type="checkbox"/> abdhmd.onmicrosoft.com [Machsol]	<p>Select Customer:</p> <p># 61 2fa check [2fcheck@2fcheck.com] - 2fcheck.com</p> <p>Select organizational unit:</p> <p>Add New Organization</p> <p>Tenant Admin UPN</p> <p>Tenant Admin Password</p>	22.10.2020	<input checked="" type="checkbox"/>	Import

- If tenant admin credentials provided and tenant management is enabled in package then Management of tenant will be allowed.
- After selecting customer and tenant click "**Import**".

Note: Optional **Service Account credentials** field for tenant Admin account. MachPanel will ask credentials details for Tenant Admin account if "**Manage tenant using panel**" is checked in service plan **Resources** as shown below:

Edit Product

Basic Info Resources Other Payment Cycle Price Group Commercial Basic Products Associate Add-on

Number of Users allowed: 4 (Number of Users allowed to be enabled for direct routing)

Number of Resource user: 4 (Number of Resources allowed to be enabled for direct routing)

Linked with local organization: ☒

Active Directory Domain: machsol.local

Have DNS: ☒

Select primary DNS server: 192.168.1.1

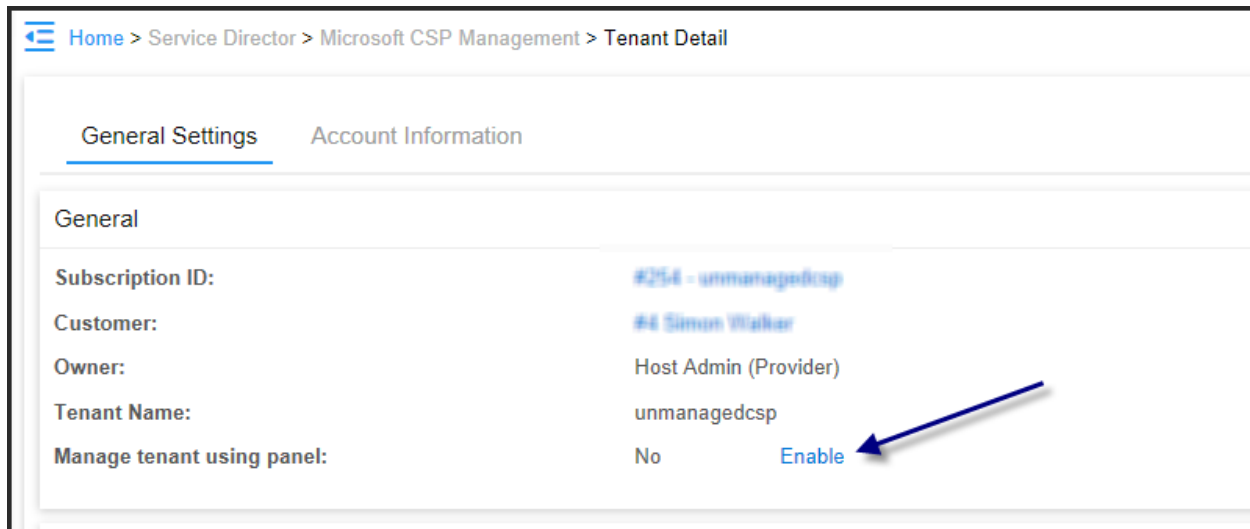
Add DNS template: ☐

Manage tenant using panel: ☒ (Note: A Global Admin user will be created and used by panel)

Cancel Previous Next Finish

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If we select Service Plan (with unchecked “**Manage tenant using panel**”), MachPanel will **NOT** ask for credentials and the imported tenant will be only used for Billing in MachPanel. However it is possible to make it manageable via MachPanel by “**Enable**” option available in general setting of Tenant.



Home > Service Director > Microsoft CSP Management > Tenant Detail

General Settings Account Information

General

Subscription ID:	#254 - unmanagedcsp
Customer:	#4 Simon Walker
Owner:	Host Admin (Provider)
Tenant Name:	unmanagedcsp
Manage tenant using panel:	No Enable

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55585/CSP-Import-Wizard-in-MachPanel>