

Configure Mimecast in MachPanel

Summary

This article provides a summary for Mimecast configuration and management from MachPanel interface.

Applies To

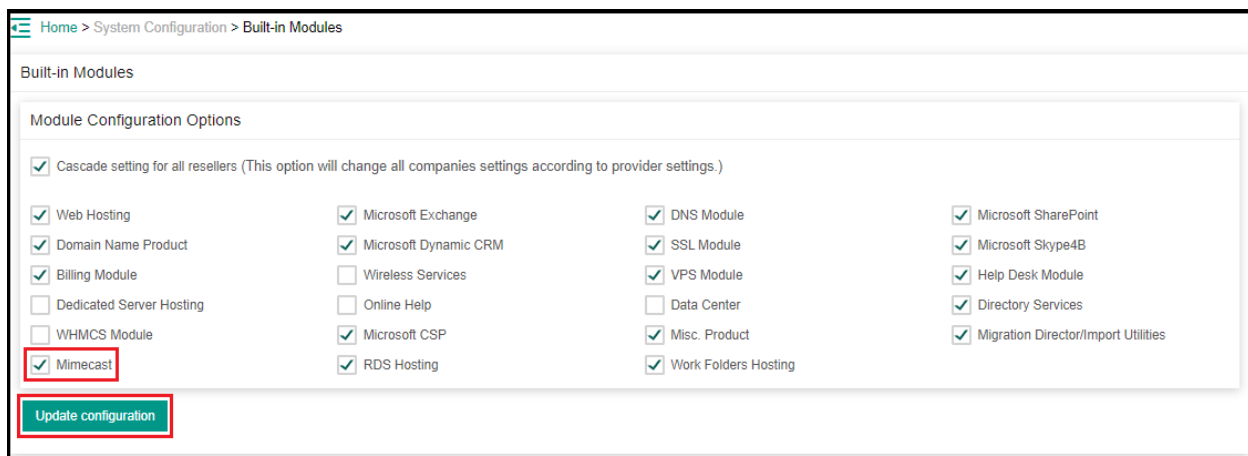
This article applies to MachPanel build v6.0.20 HF1 or later.

Mimecast Configuration

Mimecast is a cybersecurity and cloud-based email management solution that provides services such as email security, archiving, continuity, and risk management. It is designed to help organizations protect their email communication, ensure data integrity, and mitigate the risks associated with email-based threats.

Integrating Mimecast with hosting services enhances email security, provides advanced threat protection, ensures compliance, and improves overall email management. This can result in a more robust and secure email infrastructure for both hosting providers and their customers.

- Mimecast is only available to provider. By Default, this module will be unchecked.
- To enable Mimecast navigate to following path: **Home > System Configuration > Built-in Modules**



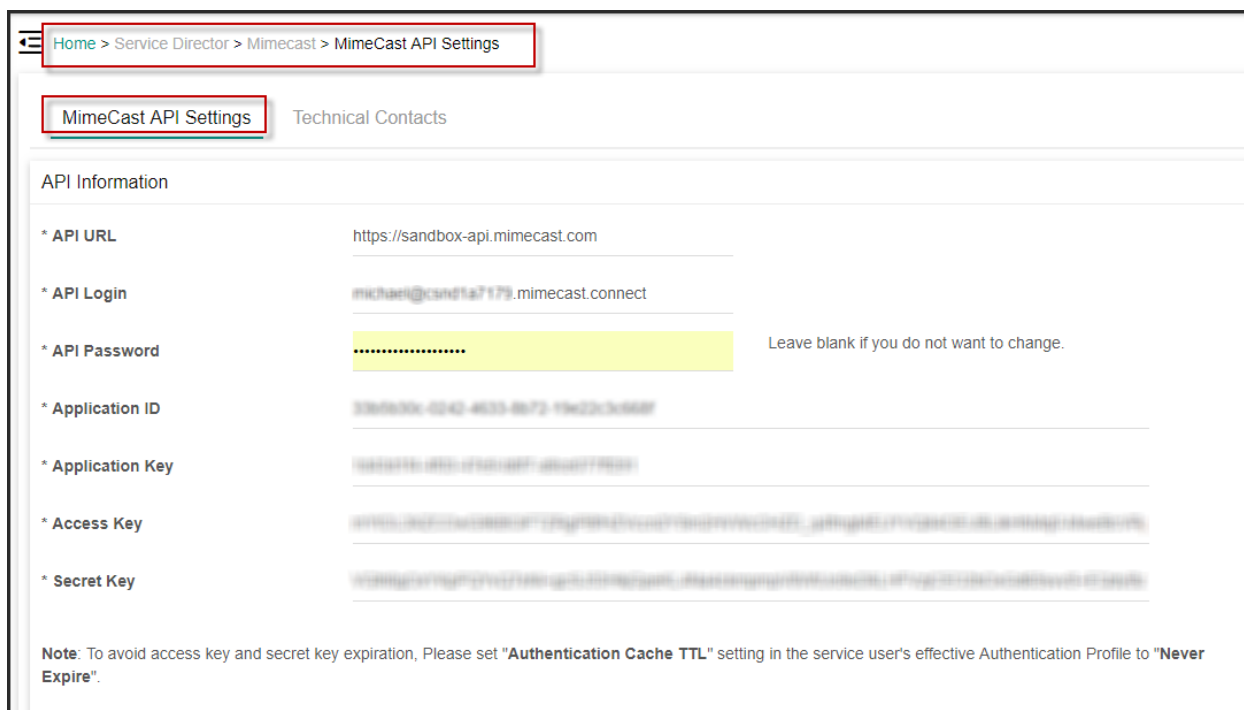
Configure Mimecast in MachPanel

To manage Mimecast accounts via MachPanel navigate to Path: **Home > Service Director > Mimecast**. There are 2 sub menus in Mimecast menu.

1. API Settings
2. Accounts

1. API Settings:

1. Here provider needs to provide API settings information obtained from Mimecast under tab **MimeCast API Settings**
2. API setting in only available to provider super admin users.



Home > Service Director > Mimecast > MimeCast API Settings

MimeCast API Settings Technical Contacts

API Information

* API URL	https://sandbox-api.mimecast.com
* API Login	michael@csnd1a7179.mimecast.connect
* API Password Leave blank if you do not want to change.
* Application ID	338555a-0242-4033-8b72-19d233a88f
* Application Key	1682476-851-1761887-8b0d7782d1
* Access Key	4f761362714c0884f727678f27e0d7f5c07f6c02c2_4f761362714c0884f727678f27e0d7f5c07f6c02c2
* Secret Key	1c0884f727678f27e0d7f5c07f6c02c2_1c0884f727678f27e0d7f5c07f6c02c2_1c0884f727678f27e0d7f5c07f6c02c2

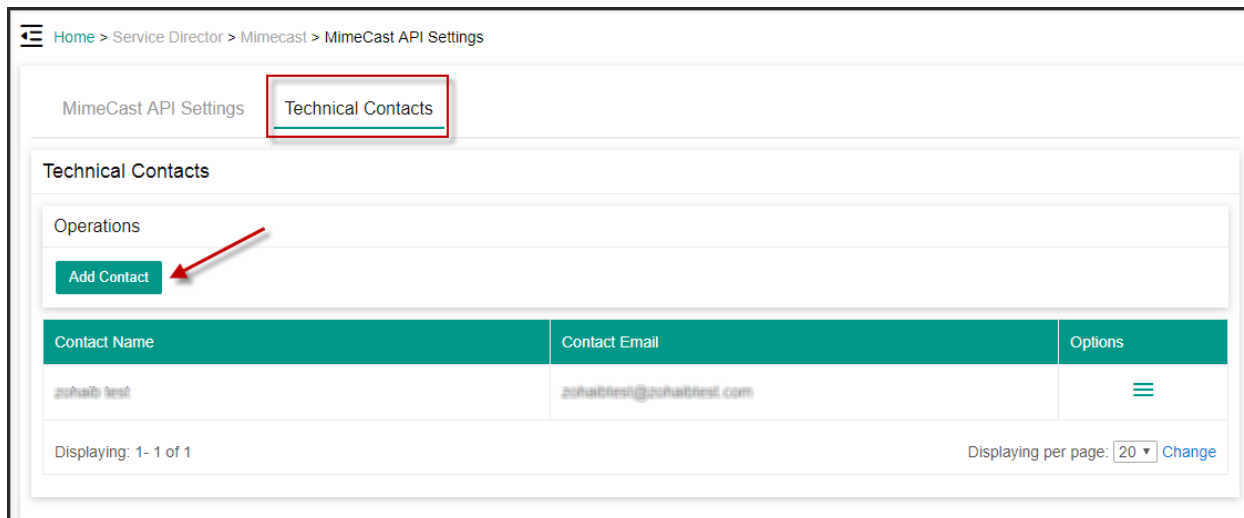
Note: To avoid access key and secret key expiration, Please set "Authentication Cache TTL" setting in the service user's effective Authentication Profile to "Never Expire".

Technical Contact:

There is a **Technical Contact** tab in Mimecast API setting interface. In technical contacts provider can add contacts which he can use further in creating mimecast accounts. A mimecast account creation form needs a technical

Configure Mimecast in MachPanel

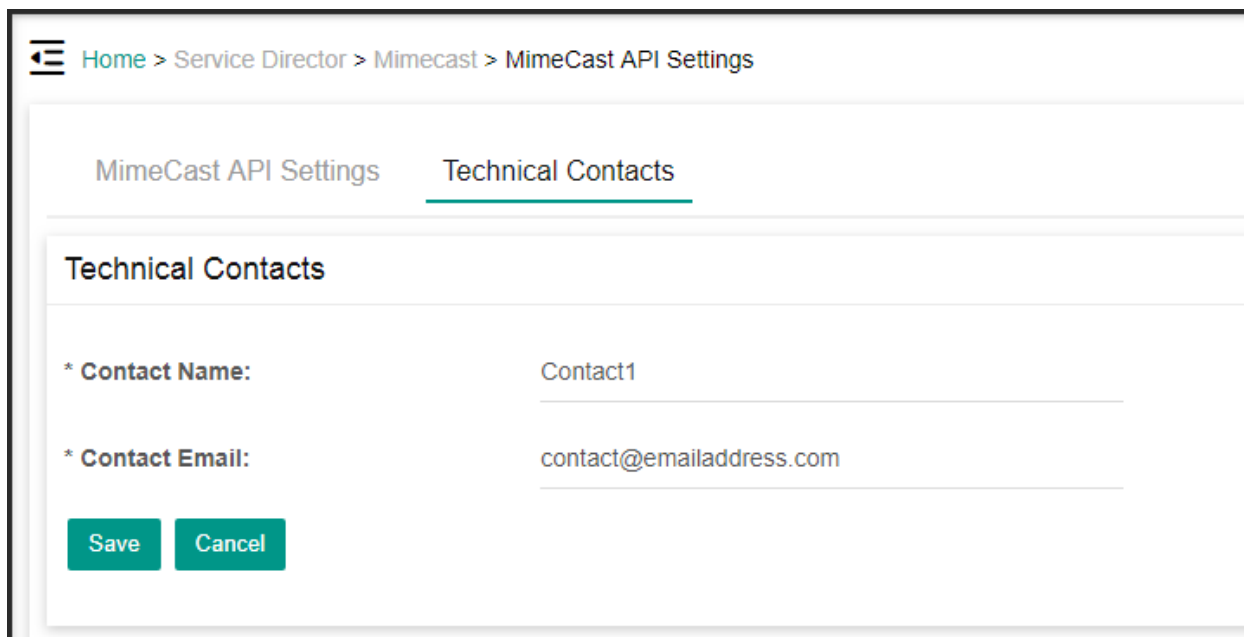
contact, which is filled through these technical contacts.



The screenshot shows the 'MimeCast API Settings' page with the 'Technical Contacts' tab selected. Under the 'Operations' section, the 'Add Contact' button is highlighted with a red arrow. Below this is a table with one contact entry.

Contact Name	Contact Email	Options
zohab test	zohabtest@zohabtest.com	⋮

Displaying: 1- 1 of 1 Displaying per page: 20 Change



The screenshot shows the 'MimeCast API Settings' page with the 'Technical Contacts' tab selected. The 'Add Contact' form is displayed, showing the following fields:

- * Contact Name: Contact1
- * Contact Email: contact@emailaddress.com

Buttons: Save, Cancel

2. Accounts:

There is a Mimecast account listing interface which will list all the accounts created through MachPanel Mimecast account creation interface.

- Click **Create Account** to create a new Mimecast account. If you get any error, review this: <http://kb.machsol.com/Knowledgebase/Article/55566>

Configure Mimecast in MachPanel

- Provider can also **Edit** and **Delete** accounts from Options column.
- There is an **Export** option for accounts as well, and provider can export a list of accounts to Excel file.

The screenshot shows the 'MimeCast Accounts' management page. At the top, there is a breadcrumb trail: Home > Service Director > Mimecast > MimeCast Accounts. Below this is a search bar with a dropdown menu for 'MachSol, Inc. [Host Admin (Provider)]' and input fields for 'Customer Name' and 'Primary domain name'. A 'Search' button and a 'Show deleted' checkbox are also present. Under the 'Operations' section, there are 'Create Account' and 'Export' buttons. A blue dashed arrow points to the 'Create Account' button. Below the operations is a table with the following data:

Primary domain name	User Name	Account Code	Customer	Owner	Deleted	Options
zohabtest.com	Zohab@shakh@zohabtest.com	CSND1A7768	#00 zohab shakh [zohabshakh]	Host Admin (Provider)	No	⋮

At the bottom, it shows 'Displaying: 1- 1 of 1' and 'Displaying per page: 20 Change'.

- Account will be created on mimecast and will also be saved in DB. When an account is created successfully on Mimecast, AccountCode is returned from Mimecast.
- During account creation, you need to give profile information. You can assign products of mimecast to account and need to assign a technical contact and also can provide umbrella accounts.

The screenshot shows the 'Create Account' form. It has a breadcrumb trail: Home > Service Director > Mimecast > MimeCast Accounts. The form fields are:

- Select Owner:** MachSol, Inc. [Host Admin (Provider)]
- Select Customer:** Customer Demo (cust.demo@storetest.com)
- * Primary domain name:** cust.demo@domaintest.com
- * User Name:** cust.demo@domaintest.com
- * Password:** (Must be alpha-numeric. Example: 1PassW0rD) Show Password
- * Confirm password:**





Configure Mimecast in MachPanel



- Select Products and umberlla accounts.





* Products:

Type to search

Selectable		Selected *
Add On - Add On - Internal Email Protect Add On - Add On - Large File Send Product - Product - Cloud Archive for Email Product - Product - Email Security Product - Product - Secure Email Gateway	   	Product - Mimecast M2A

Umbrella accounts:


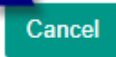
Type to search


Selectable		Selected
	   	

- Select technical contact and **Save** configuration.

* Technical Contact:

Send Email



MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55565/Configure-Mimecast-in-MachPanel>