

Configure Mimecast in MachPanel

Summary

This article provides a summary for Mimecast configuration and management from MachPanel interface.

Applies To

This article applies to MachPanel build v6.0.20 HF1 or later.

Mimecast Configuration

Mimecast is a cybersecurity and cloud-based email management solution that provides services such as email security, archiving, continuity, and risk management. It is designed to help organizations protect their email communication, ensure data integrity, and mitigate the risks associated with email-based threats.

Integrating Mimecast with hosting services enhances email security, provides advanced threat protection, ensures compliance, and improves overall email management. This can result in a more robust and secure email infrastructure for both hosting providers and their customers.

- Mimecast is only available to provider. By Default, this module will be unchecked.
- To enable Mimecast navigate to following path: **Home > System Configuration > Built-in Modules**

Home > System Configuration > Built-in Modules

Built-in Modules

Module Configuration Options

Cascade setting for all resellers (This option will change all companies settings according to provider settings.)

<input checked="" type="checkbox"/> Web Hosting	<input checked="" type="checkbox"/> Microsoft Exchange	<input checked="" type="checkbox"/> DNS Module	<input checked="" type="checkbox"/> Microsoft SharePoint
<input checked="" type="checkbox"/> Domain Name Product	<input checked="" type="checkbox"/> Microsoft Dynamic CRM	<input checked="" type="checkbox"/> SSL Module	<input checked="" type="checkbox"/> Microsoft Skype4B
<input checked="" type="checkbox"/> Billing Module	<input type="checkbox"/> Wireless Services	<input checked="" type="checkbox"/> VPS Module	<input checked="" type="checkbox"/> Help Desk Module
<input type="checkbox"/> Dedicated Server Hosting	<input type="checkbox"/> Online Help	<input type="checkbox"/> Data Center	<input checked="" type="checkbox"/> Directory Services
<input type="checkbox"/> WHMCS Module	<input checked="" type="checkbox"/> Microsoft CSP	<input checked="" type="checkbox"/> Misc. Product	<input checked="" type="checkbox"/> Migration Director/Import Utilities
<input checked="" type="checkbox"/> Mimecast	<input checked="" type="checkbox"/> RDS Hosting	<input checked="" type="checkbox"/> Work Folders Hosting	

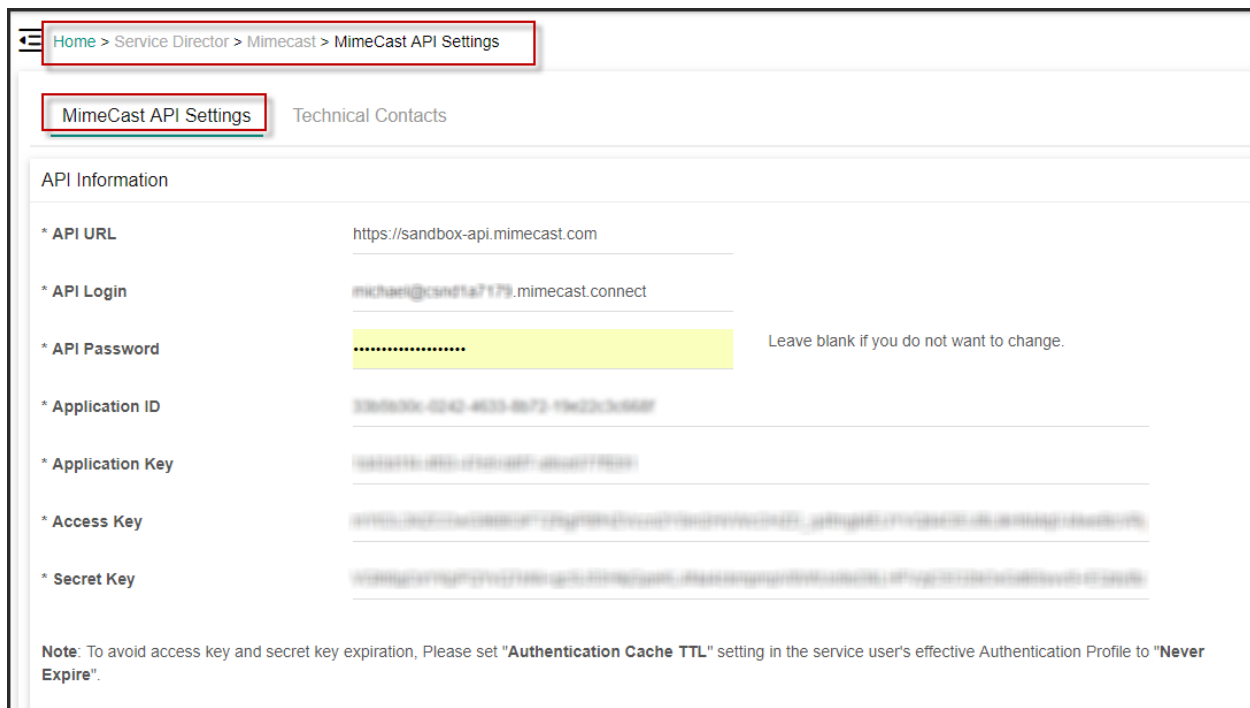
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To manage Mimecast accounts via MachPanel navigate to Path: **Home > Service Director > Mimecast**. There are 2 sub menus in Mimecast menu.

1. API Settings
2. Accounts

1. API Settings:

1. Here provider needs to provide API settings information obtained from Mimecast under tab **MimeCast API Settings**
2. API setting in only available to provider super admin users.



Home > Service Director > Mimecast > MimeCast API Settings

MimeCast API Settings Technical Contacts

API Information

* API URL	https://sandbox-api.mimecast.com
* API Login	michael@csnd1a7179.mimecast.connect
* API Password Leave blank if you do not want to change.
* Application ID	336933a-0242-4633-8672-1942233468F
* Application Key	1682476-851-478148F-48481776241
* Access Key	4F75L36271440884F72Fg78F2744471544714442L_484817762414848177624148481776241
* Secret Key	1682476784817762414848177624148481776241484817762414848177624148481776241

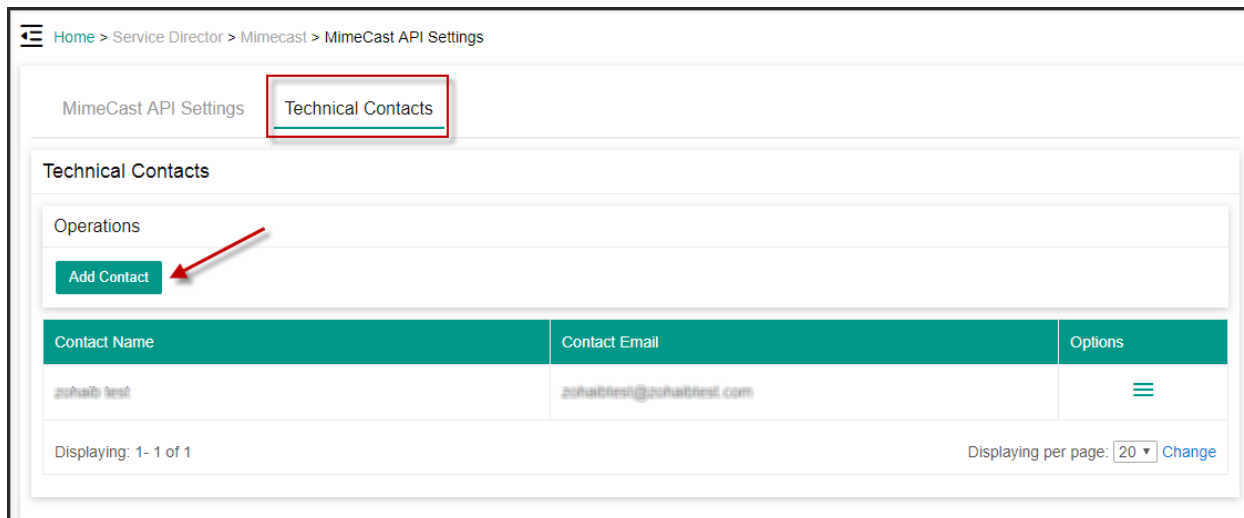
Note: To avoid access key and secret key expiration, Please set "Authentication Cache TTL" setting in the service user's effective Authentication Profile to "Never Expire".

Technical Contact:

There is a **Technical Contact** tab in Mimecast API setting interface. In technical contacts provider can add contacts which he can use further in creating mimecast accounts. A mimecast account creation form needs a technical

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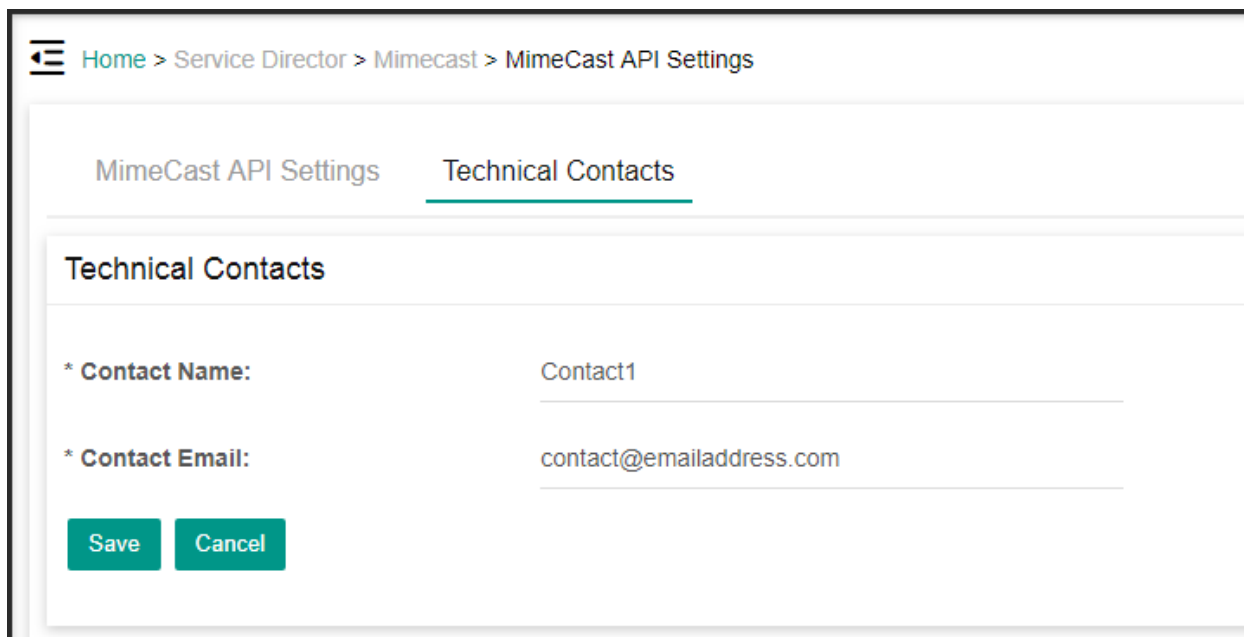
contact, which is filled through these technical contacts.



The screenshot shows the 'MimeCast API Settings' page with the 'Technical Contacts' tab selected. Under the 'Operations' section, there is an 'Add Contact' button with a red arrow pointing to it. Below this is a table with the following data:

Contact Name	Contact Email	Options
zohab test	zohabtest@zohabtest.com	⋮

At the bottom, it says 'Displaying: 1- 1 of 1' and 'Displaying per page: 20 Change'.



The screenshot shows the 'MimeCast API Settings' page with the 'Technical Contacts' tab selected. The form is filled with the following information:

* Contact Name: Contact1

* Contact Email: contact@emailaddress.com

At the bottom, there are 'Save' and 'Cancel' buttons.

2. Accounts:

There is a Mimecast account listing interface which will list all the accounts created through MachPanel Mimecast account creation interface.

- Click **Create Account** to create a new Mimecast account. If you get any error, review this: <http://kb.machsol.com/Knowledgebase/Article/55566>

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- Provider can also **Edit** and **Delete** accounts from Options column.
- There is an **Export** option for accounts as well, and provider can export a list of accounts to Excel file.

The screenshot shows the 'MimeCast Accounts' management page. At the top, there is a breadcrumb trail: Home > Service Director > Mimecast > MimeCast Accounts. Below this is a search bar with a dropdown menu for 'MachSol, Inc. [Host Admin (Provider)]', input fields for 'Customer Name' and 'Primary domain name', a 'Search' button, and a 'Show deleted' checkbox. Under the 'Operations' section, there are 'Create Account' and 'Export' buttons. A blue dashed arrow points to the 'Create Account' button. Below the operations is a table with the following data:

Primary domain name	User Name	Account Code	Customer	Owner	Deleted	Options
zohabtest.com	Zohab@shakh@zohabtest.com	CSND1A7768	#00 zohab shakh [zohabshakh]	Host Admin (Provider)	No	⋮

At the bottom, it shows 'Displaying: 1- 1 of 1' and 'Displaying per page: 20 Change'.

- Account will be created on mimecast and will also be saved in DB. When an account is created successfully on Mimecast, AccountCode is returned from Mimecast.
- During account creation, you need to give profile information. You can assign products of mimecast to account and need to assign a technical contact and also can provide umbrella accounts.

The screenshot shows the 'Create Account' form. It has a breadcrumb trail: Home > Service Director > Mimecast > MimeCast Accounts. The form fields are:

- Select Owner:** MachSol, Inc. [Host Admin (Provider)]
- Select Customer:** Customer Demo (cust.demo@storetest.com)
- * Primary domain name:** cust.demo@domaintest.com
- * User Name:** cust.demo@domaintest.com
- * Password:** [masked] with a 'Generate Random' button and a note: '(Must be alpha-numeric. Example: 1PassW0rD)'. There is also a 'Show Password' checkbox.
- * Confirm password:** [masked]

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- Select Products and umberlla accounts.

* Products:

Type to search

Selectable		Selected *
Add On - Add On - Internal Email Protect Add On - Add On - Large File Send Product - Product - Cloud Archive for Email Product - Product - Email Security Product - Product - Secure Email Gateway	> < > <	Product - Mimecast M2A

Umbrella accounts:

Type to search

Selectable		Selected
	> < > <	

- Select technical contact and **Save** configuration.

* Technical Contact:

Send Email

Save **Cancel**

