

# Configure Mimecast in MachPanel

## Summary

This article provides a summary for Mimecast configuration and management from MachPanel interface.

## Applies To

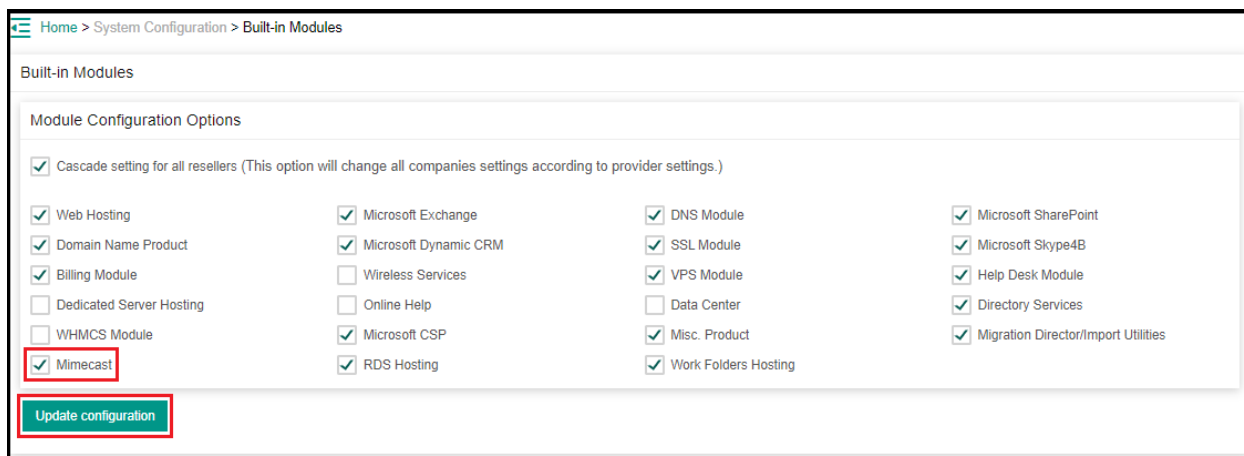
This article applies to MachPanel build v6.0.20 HF1 or later.

## Mimecast Configuration

Mimecast is a cybersecurity and cloud-based email management solution that provides services such as email security, archiving, continuity, and risk management. It is designed to help organizations protect their email communication, ensure data integrity, and mitigate the risks associated with email-based threats.

Integrating Mimecast with hosting services enhances email security, provides advanced threat protection, ensures compliance, and improves overall email management. This can result in a more robust and secure email infrastructure for both hosting providers and their customers.

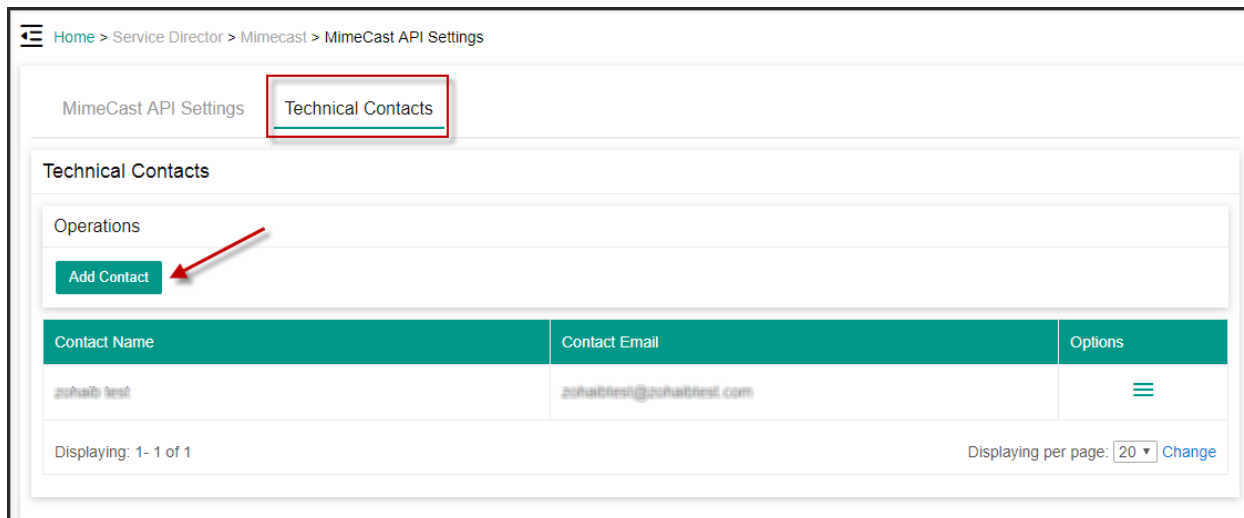
- Mimecast is only available to provider. By Default, this module will be unchecked.
- To enable Mimecast navigate to following path: **Home > System Configuration > Built-in Modules**





## Configure Mimecast in MachPanel

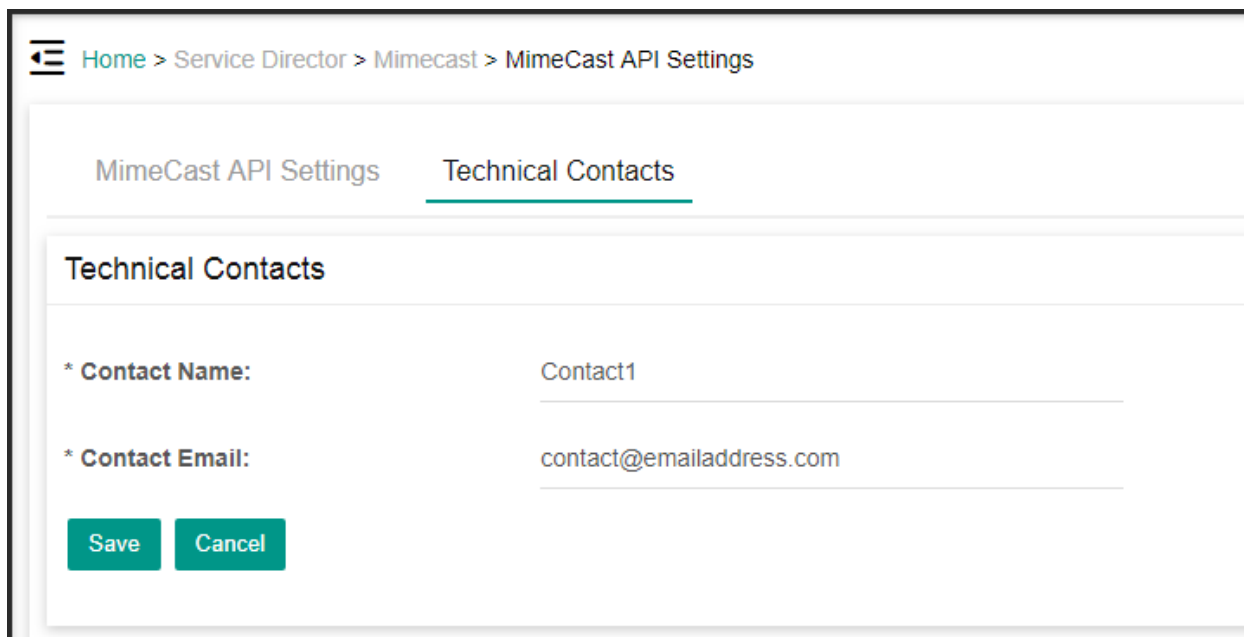
contact, which is filled through these technical contacts.



The screenshot shows the 'MimeCast API Settings' page with the 'Technical Contacts' tab selected. Under the 'Operations' section, there is an 'Add Contact' button with a red arrow pointing to it. Below this is a table with the following data:

Contact Name	Contact Email	Options
zohab test	zohabtest@zohabtest.com	⋮

At the bottom of the table, it says 'Displaying: 1- 1 of 1' and 'Displaying per page: 20 Change'.



The screenshot shows the 'MimeCast API Settings' page with the 'Technical Contacts' tab selected. The form is filled with the following information:

\* Contact Name: Contact1

\* Contact Email: contact@emailaddress.com

At the bottom of the form, there are 'Save' and 'Cancel' buttons.

## 2. Accounts:

There is a Mimecast account listing interface which will list all the accounts created through MachPanel Mimecast account creation interface.

- Click **Create Account** to create a new Mimecast account. If you get any error, review this: <http://kb.machsol.com/Knowledgebase/Article/55566>

## Configure Mimecast in MachPanel

- Provider can also **Edit** and **Delete** accounts from Options column.
- There is an **Export** option for accounts as well, and provider can export a list of accounts to Excel file.

Home > Service Director > Mimecast > MimeCast Accounts

MimeCast Accounts

Search

MachSol, Inc. [Host Admin (Provider)] Customer Name Primary domain name

Search  Show deleted

Operations

Create Account Export

Primary domain name	User Name	Account Code	Customer	Owner	Deleted	Options
zohabtest.com	Zohab@shakh@zohabtest.com	CSND1A7768	#00 zohab shakh [zohabshakh]	Host Admin (Provider)	No	⋮

Displaying: 1- 1 of 1 Displaying per page: 20 [Change](#)

- Account will be created on mimecast and will also be saved in DB. When an account is created successfully on Mimecast, AccountCode is returned from Mimecast.
- During account creation, you need to give profile information. You can assign products of mimecast to account and need to assign a technical contact and also can provide umbrella accounts.

Home > Service Director > Mimecast > MimeCast Accounts

Create Account

Select Owner: MachSol, Inc. [Host Admin (Provider)]

Select Customer: Customer Demo (cust.demo@storetest.com)

\* Primary domain name: cust.demo@domaintest.com

\* User Name: cust.demo@domaintest.com

\* Password: ..... [Generate Random](#)  
(Must be alpha-numeric. Example: 1PassW0rD)  
 Show Password

\* Confirm password: .....







## Configure Mimecast in MachPanel



- Select Products and umberlla accounts.





\* Products:

Type to search

Selectable		Selected *
Add On - Add On - Internal Email Protect Add On - Add On - Large File Send Product - Product - Cloud Archive for Email Product - Product - Email Security Product - Product - Secure Email Gateway	   	Product - Mimecast M2A

Umbrella accounts:


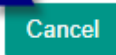
Type to search


Selectable		Selected
	   	

- Select technical contact and **Save** configuration.

\* Technical Contact:

Send Email



MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55565/Configure-Mimecast-in-MachPanel>