

Configure Mimecast in MachPanel

Summary

This article provides a summary for Mimecast configuration and management from MachPanel interface.

Applies To

This article applies to MachPanel build v6.0.20 HF1 or later.

Mimecast Configuration

Mimecast is a cybersecurity and cloud-based email management solution that provides services such as email security, archiving, continuity, and risk management. It is designed to help organizations protect their email communication, ensure data integrity, and mitigate the risks associated with email-based threats.

Integrating Mimecast with hosting services enhances email security, provides advanced threat protection, ensures compliance, and improves overall email management. This can result in a more robust and secure email infrastructure for both hosting providers and their customers.

- Mimecast is only available to provider. By Default, this module will be unchecked.
- To enable Mimecast navigate to following path: **Home > System Configuration > Built-in Modules**

Home > System Configuration > Built-in Modules

Built-in Modules

Module Configuration Options

☒ Cascade setting for all resellers (This option will change all companies settings according to provider settings.)

<input checked="" type="checkbox"/> Web Hosting	<input checked="" type="checkbox"/> Microsoft Exchange	<input checked="" type="checkbox"/> DNS Module	<input checked="" type="checkbox"/> Microsoft SharePoint
<input checked="" type="checkbox"/> Domain Name Product	<input checked="" type="checkbox"/> Microsoft Dynamic CRM	<input checked="" type="checkbox"/> SSL Module	<input checked="" type="checkbox"/> Microsoft Skype4B
<input checked="" type="checkbox"/> Billing Module	<input type="checkbox"/> Wireless Services	<input checked="" type="checkbox"/> VPS Module	<input checked="" type="checkbox"/> Help Desk Module
<input type="checkbox"/> Dedicated Server Hosting	<input type="checkbox"/> Online Help	<input type="checkbox"/> Data Center	<input checked="" type="checkbox"/> Directory Services
<input type="checkbox"/> WHMCS Module	<input checked="" type="checkbox"/> Microsoft CSP	<input checked="" type="checkbox"/> Misc. Product	<input checked="" type="checkbox"/> Migration Director/Import Utilities
<input checked="" type="checkbox"/> Mimecast	<input checked="" type="checkbox"/> RDS Hosting	<input checked="" type="checkbox"/> Work Folders Hosting	

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To manage Mimecast accounts via MachPanel navigate to Path: **Home > Service Director > Mimecast**. There are 2 sub menus in Mimecast menu.

1. API Settings
2. Accounts

1. API Settings:

1. Here provider needs to provide API settings information obtained from Mimecast under tab **MimeCast API Settings**
2. API setting in only available to provider super admin users.

Home > Service Director > Mimecast > MimeCast API Settings

MimeCast API Settings

Technical Contacts

API Information

* API URL	<input type="text" value="https://sandbox-api.mimecast.com"/>	
* API Login	<input type="text" value="michael@csnd1a7179.mimecast.connect"/>	
* API Password	<input type="password" value="....."/>	Leave blank if you do not want to change.
* Application ID	<input type="text" value="3365b30c-0242-4633-8b73-19e22c3e68f"/>	
* Application Key	<input type="text" value="16d1a216-0703-4760-88f7-88a0d77f82d"/>	
* Access Key	<input type="text" value="16d1a216-0703-4760-88f7-88a0d77f82d_16d1a216-0703-4760-88f7-88a0d77f82d"/>	
* Secret Key	<input type="text" value="16d1a216-0703-4760-88f7-88a0d77f82d_16d1a216-0703-4760-88f7-88a0d77f82d"/>	

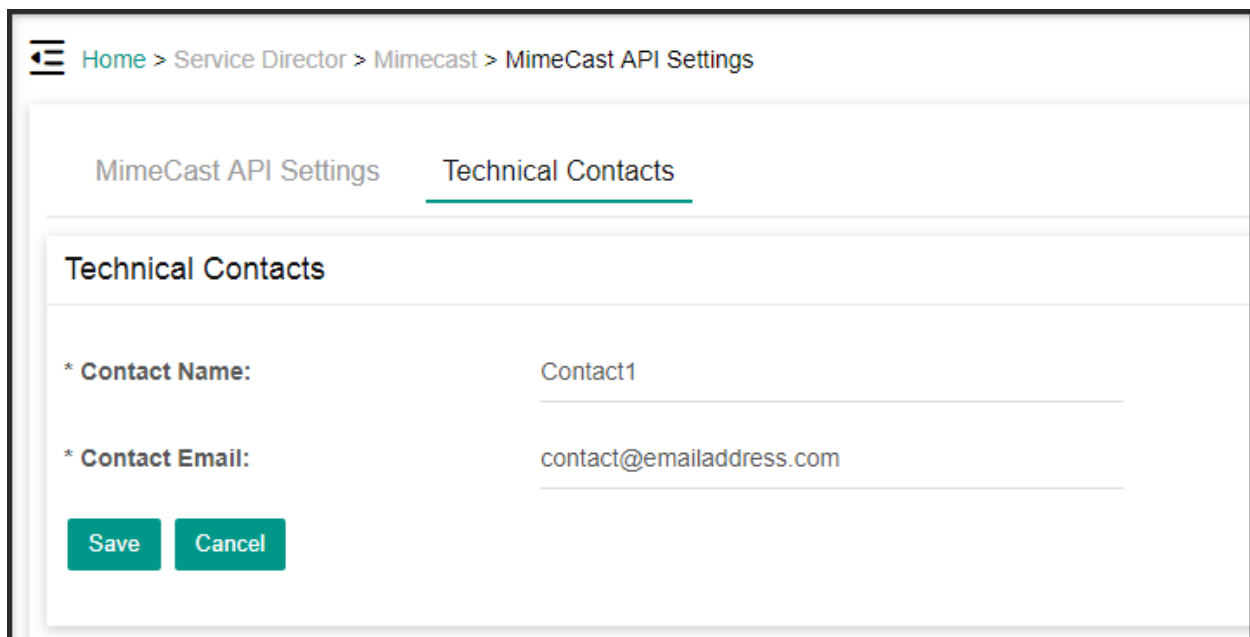
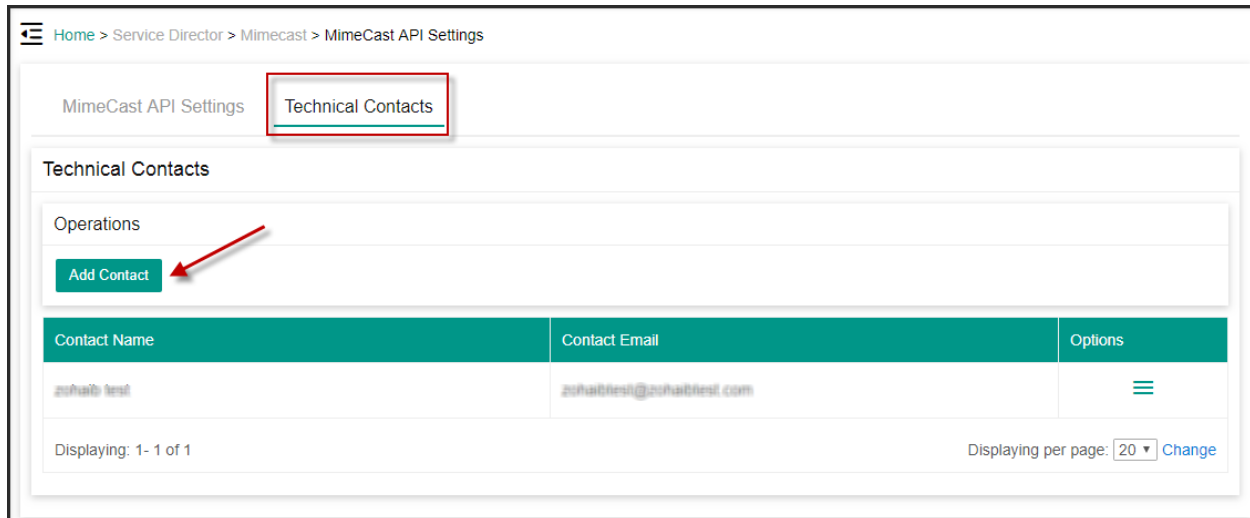
Note: To avoid access key and secret key expiration, Please set "Authentication Cache TTL" setting in the service user's effective Authentication Profile to "Never Expire".

Technical Contact:

There is a **Technical Contact** tab in Mimecast API setting interface. In technical contacts provider can add contacts which he can use further in creating mimecast accounts. A mimecast account creation form needs a technical

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contact, which is filled through these technical contacts.



2. Accounts:

There is a Mimecast account listing interface which will list all the accounts created through MachPanel Mimecast account creation interface.

- Click **Create Account** to create a new Mimecast account. If you get any error, review this: <http://kb.machsol.com/Knowledgebase/Article/55566>

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- Provider can also **Edit** and **Delete** accounts from Options column.
- There is an **Export** option for accounts as well, and provider can export a list of accounts to Excel file.

Home > Service Director > Mimecast > MimeCast Accounts

MimeCast Accounts

Search

MachSol, Inc. [Host Admin (Provider)] Customer Name Primary domain name

Search ☐ Show deleted

Operations

Create Account Export

Primary domain name	User Name	Account Code	Customer	Owner	Deleted	Options
zohabtest.com	ZohabShakh@zohabtest.com	CSND1A7768	#00 zohab shakh [zohabshakh]	Host Admin (Provider)	No	

Displaying: 1- 1 of 1

Displaying per page: 20 Change

- Account will be created on mimecast and will also be saved in DB. When an account is created successfully on Mimecast, AccountCode is returned from Mimecast.
- During account creation, you need to give profile information. You can assign products of mimecast to account and need to assign a technical contact and also can provide umbrella accounts.

Home > Service Director > Mimecast > MimeCast Accounts

Create Account

Select Owner: MachSol, Inc. [Host Admin (Provider)]

Select Customer: Customer Demo (cust.demo@storetest.com)

* Primary domain name: cust.demo@domaintest.com

* User Name: cust.demo@domaintest.com

* Password: Generate Random

(Must be alpha-numeric. Example: 1PassW0rD)

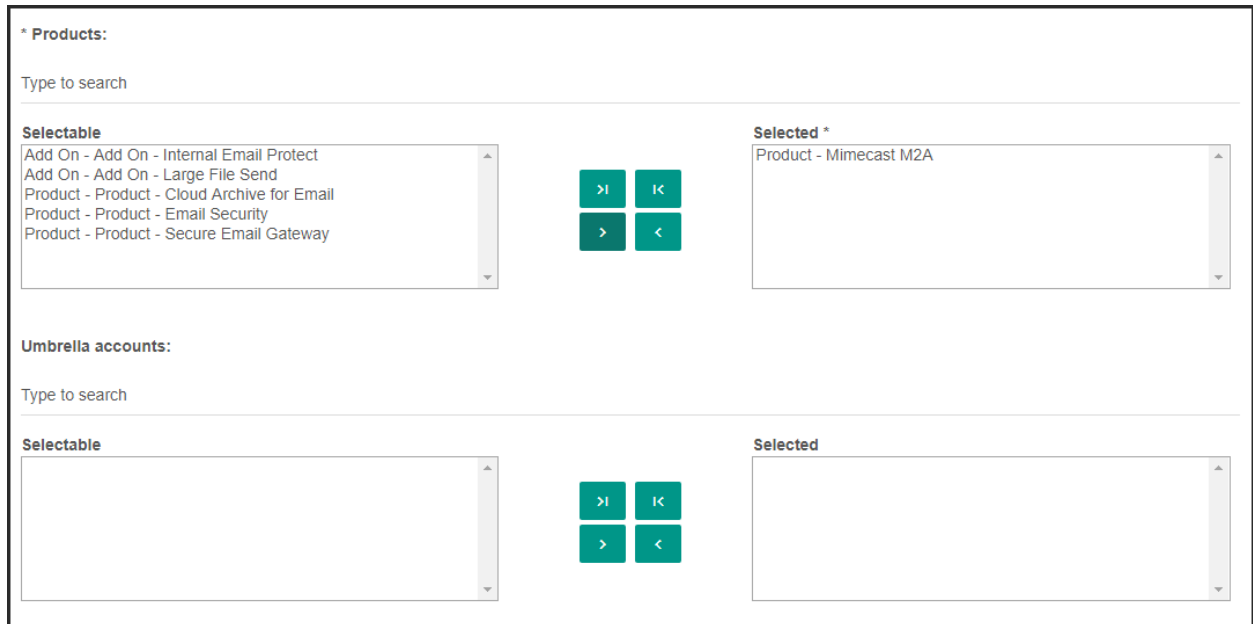
☐ Show Password

* Confirm password:

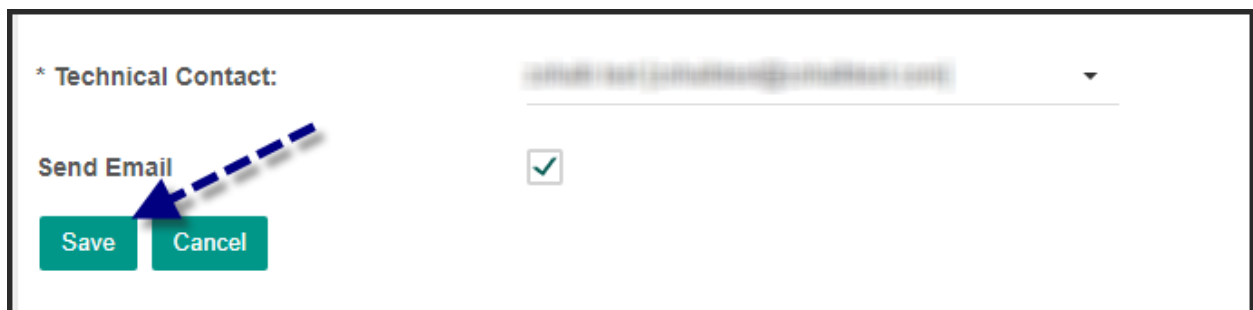
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- Select Products and umberlla accounts.

A screenshot of the MachPanel configuration page. The 'Products' section is visible, showing a list of products under 'Selectable' and a list of selected products under 'Selected *'. The 'Umbrella accounts' section is also visible, showing a list of accounts under 'Selectable' and a list of selected accounts under 'Selected'. The 'Selectable' list for products includes: 'Add On - Add On - Internal Email Protect', 'Add On - Add On - Large File Send', 'Product - Product - Cloud Archive for Email', 'Product - Product - Email Security', and 'Product - Product - Secure Email Gateway'. The 'Selected *' list for products includes: 'Product - Mimecast M2A'. The 'Selectable' list for umbrella accounts is empty. The 'Selected' list for umbrella accounts is empty.

- Select technical contact and **Save** configuration.

A screenshot of the MachPanel configuration page. The 'Technical Contact' section is visible, showing a dropdown menu for selecting a technical contact. Below the dropdown, there is a checkbox for 'Send Email' which is checked. At the bottom, there are 'Save' and 'Cancel' buttons. A dashed blue arrow points to the 'Save' button.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/55565/Configure-Mimecast-in-MachPanel>