Summary

This article provides a summary for Mimecast configuration and management from MachPanel interface.

Applies To

This article applies to MachPanel build v6.0.20 HF1 or later.

Mimecast Configuration

Mimecast is a cybersecurity and cloud-based email management solution that provides services such as email security, archiving, continuity, and risk management. It is designed to help organizations protect their email communication, ensure data integrity, and mitigate the risks associated with email-based threats.

Integrating Mimecast with hosting services enhances email security, provides advanced threat protection, ensures compliance, and improves overall email management. This can result in a more robust and secure email infrastructure for both hosting providers and their customers.

- Mimecast is only available to provider. By Default, this module will be unchecked.
- To enable Mimecast navigate to following path: Home > System Configuration > Built-in Modules

Built-in Modules	in modulos					
Module Configuration Options						
Cascade setting for all resellers (This option will change all companies settings according to provider settings.)						
✓ Web Hosting	Microsoft Exchange	JNS Module	Microsoft SharePoint			
Domain Name Product	Microsoft Dynamic CRM	SSL Module	Microsoft Skype4B			
Billing Module	Wireless Services	VPS Module	Help Desk Module			
Dedicated Server Hosting	Online Help	Data Center	Directory Services			
WHMCS Module	Microsoft CSP	Misc. Product	Migration Director/Import Utilities			
	RDS Hosting	✓ Work Folders Hosting				

To manage Mimecast accounts via MachPanel navigate to Path: *Home > Service Director > Mimecast*. There are 2 sub menus in Mimecast menu.

- 1. API Settings
- 2. Accounts

1. API Settings:

- 1. Here provider needs to provide API settings information obtained from Mimecast under tab **MimeCast API Settings**
- 2. API setting in only available to provider super admin users.

Home > Service Director > Mimeca	st > MimeCast API Settings	
MimeCast API Settings	echnical Contacts	
API Information		
* API URL	https://sandbox-api.mimecast.com	
* API Login	michaeligicand faith mimecast.connect	
* API Password		Leave blank if you do not want to change.
* Application ID	3385830c-0242-4633-8872-19e22c3c668f	
* Application Key		
* Access Key	anna agu ananna ang magana ang maga	Weilings and weiling an an analysis of the
* Secret Key		angengi vilvele, adalarita, ad ^{al} vigo ini vitari an saliti teverini ni sanalar
Note: To avoid access key and secre Expire".	t key expiration, Please set "Authentication Cache TTL" se	etting in the service user's effective Authentication Profile to " \ensuremath{Never}

Technical Contact:

There is a **Technical Contact** tab in Mimecast API setting interface. In technical contacts provider can add contacts which he can use further in creating mimecast accounts. A mimecast account creation form needs a technical

contact, which is filled through these technical contacts.

Home > Service Director > Min	necast > MimeCast API Settings		
MimeCast API Settings	Technical Contacts		
Technical Contacts			
Operations	,		
Add Contact			
Contact Name		Contact Email	Options
zohalo test		zohaibliesl@zohaibliesl.com	=
Displaying: 1- 1 of 1		Displaying pe	er page: 20 T Change

Home > Service Director > Min	necast > MimeCast API Settings
MimeCast API Settings	Technical Contacts
Technical Contacts	
* Contact Name:	Contact1
* Contact Email:	contact@emailaddress.com
Save Cancel	

2. Accounts:

There is a Mimecast account listing interface which will list all the accounts created through MachPanel Mimecast account creation interface.

Click Create Account to create a new Mimecast account. If you get any error, review this: <u>http://kb.machsol.com/Knowledgebase/Article/55566</u>

- Provider can also Edit and Delete accounts from Options column.
- There is an **Export** option for accounts as well, and provider can export a list of accounts to Excel file.

Search								_
MachSol, Inc. [Host Admin	(Provider - Cus	tomer Name		Primary domain name				
							S	Show delet
Search								
Search								
Operations								
Operations Create Account Ex	port							
Operations Create Account Ex Primary domain name	port User Name	Acco	unt Code Custo	mer	Owner	D	Deleted	Options

- Account will be created on mimecast and will also be saved in DB. When an account is created successfully on Mimecast, AccountCode is returned from Mimecast.
- During account creation, you need to give profile information. You can assign products of mimecast to account and need to assign a technical contact and also can provide umbrella accounts.

Home > Service Director > Mime	cast > MimeCast Accounts	
Create Account		
Select Owner:	MachSol, Inc. [Host Admin (Provider)]	
Select Customer:	Customer Demo (cust.demo@storetest.com) -	
* Primary domain name:	cust.demo@domaintest.com	
* User Name:	cust.demo@domaintest.com	
*Password:		Generate Random
	(Must be alpha-numeric. Example: 1PassW0rD) Show Password	
*Confirm password:		

Configure Mimecast in MachPanel

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• Select Products and umberlla accounts.

* Products:			
Type to search			
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Umbrella accounts:			
Type to search			
Selectable	اد ب	K K	۵ ۲

• Select technical contact and **Save** configuration.



MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/55565/Configure-Mimecast-in-MachPanel