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1. Important Prerequisites

- 1. MachPanel Control Server 6.0.20 or earlier
- 2. MachPanel Remote Server 6.0.20 or earlier

2. Upgrade Instructions

Please follow the steps given below in sequence and execute instructions in the KB articles to complete the update:

- 1. Update to Latest MachPanel
- 2. Update to Latest MachPanel Remote Server

3. Improvements\New Features:

General (API, HelpDesk, Billing, Domain Name)

- Enhancement: If an employee is disabled, it should not appear in assign to employee list in ticket listing.
- Enhancement: Api GetExchangeMailboxUsageReport
- Enhancement: Multiple tabs opening
- Enhancement: Clear Emails Logs
- Enhancement: General accordion in Navigation menu
- Enhancement: Search filter expanded by default
- Enhancement: Update hyper-links display in breadcrumb, links with no navigation should appear as disabled

Exchange

- Enhancement: Sequential Job processing routine
- Enhancement: Mailbox listing Sorting and Filter
- Allow to specify Domain Controller input in Ex Server Group Add/Edit as optional.

Office365

- (show more...)/(show less...) need to be implemented
- Handle different Azure regions

VPS

- VPS server group Div header needs a review
- Enhancement -Move IPs to IP pool

WHMCS

WHMCS integration changes in customer's state/province & Password

4. Resolved\Fixed Issues

• General (API, HelpDesk, Billing, Domain Name)

- Unable to add Add-on on disabling modules (web-hosting, dedicated server, DNS)
- Hide notification icon when there are no notification to show
- Store Configuration form UI issues
- Issue Fixed: ESelectPlus (Monaris) payment integration not working
- Issues with AD-only customers (import OU)
- Wrong redirection while adding billing only add-on
- UI need a review

- Navigation Menu-Items need to be in relevant category
- Reseller's Password Restrictions (complexity) not being reflected in customer/mailbox etc.
- Text being wrapped on login Screen

Exchange:

- Shared mailbox isn't found to forward mail
- Mailbox listing and search issue
- Retention settings [textbox] Age limit for retention needs a review
- Adjust Column's width
- Dropdown list should be rightly placed in search filter
- Mailboxes missing from Exchange Databases menu

SharePoint, VPS, Lync:

- SharePoint Issue: User roles not found and error in editing portal
- VPS Issue: Customer permission issue with Templates permission (in case of VPS)
- Skype for Business \ Lync Issue: Folder creation while updating workflow

5. Known Issues

 $N\A$

MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/55562/MachPanel-Build-v6020-HF1-Releas...