



CSP Profile Configuration

Add CSP Service Plan

Add a new CSP Product from the following path: **Home » Service Plans » Microsoft CSP Products**

The screenshot shows the 'Microsoft CSP Products' page. The breadcrumb trail is 'Home > Service Plans > Microsoft CSP Products'. The page has three tabs: 'Reseller Product Listing', 'Customer Product Listing' (which is selected and highlighted with a red box), and 'Add-on Management'. Below the tabs is an 'Operations' section with four buttons: 'Add New Product' (highlighted with a red box), 'Export', 'Import', and 'Update Index'. Below the operations is a search bar with a '+' icon. A table displays one product with the following data:

Status	Index	ID	Products Name	Total Sold	Date Created	Products Type	Options
Enabled	0	34	CSP Product	8	09/05/2017	Office 365 Services	

Below the table, it says 'Displaying: 1- 1 of 1' and 'Displaying per page: 80 Change'. At the bottom left, there is an 'Update Index' button.

Choose correct Microsoft 365 Partner Profile.

The screenshot shows the 'Add New Product' form. The breadcrumb trail is 'Home > Service Plans > Microsoft CSP Products >'. The form has seven tabs: 'Basic Info' (selected), 'Resources', 'Offers', 'Payment Cycles', 'Price Group', '3rd Party Products', and 'Associate Add-on'. The 'Basic Info' tab contains the following fields:

- Product type: Microsoft CSP Services
- *Product name: CSP Test
- Microsoft 365 Partner Profile: MachSol-US
- Locale: German (Germany)
- Is active: Yes
- Defer new subscription and change quantity bill till next invoice: ☒
- Allow prorate: Yes
- Associate Add-on: Optional
- Associate Domain: Optional

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If you want to "Linked with local organizations" & "Handle DNS" Enable both section..

Home > Service Plans > Microsoft CSP Products >

Add New Product

Basic Info Resources Offers Payment Cycles Price Group 3rd Party Products Associate Add-on

Linked with local organization: ☒

Active Directory Domain: ess2019.local

Handle DNS: ☒

Select primary DNS server: HM1-ess

Apply DNS template: Mail Service DNS Template

Manage tenant using panel: ☒ [Note: A Global Admin user will be created and used by panel]

Cancel Previous Next

Sync Offers/Addons from Microsoft 365 if not listed all, Enable Offers and Add-ons as per requirement, click Next & complete the plan.

Home > Service Plans > Microsoft CSP Products >

Add New Product

Basic Info Resources Offers Payment Cycles Price Group 3rd Party Products Associate Add-on

Sync Offers/Add-ons from Microsoft 365 ☒

Type to search

Education	+
Enterprise	+
Nonprofit	+
Small business	+
Trial	+

Cancel Previous Next

Note: In case you face error "Operation is not valid due to the current state of the object" on NEXT, follow Kb to resolve this issue first:

<http://kb.machsol.com/Knowledgebase/Article/54537>

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Note:

1. Only one locale & country is allowed for single plan, if you want to sell any customer multiple plan you must change the locale & country.
2. You can create profile for different *locale* and *country* and then add it your new service plan. You will be able to sell multiple service plan to same reseller based on locale and country.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/54542/CSP-Profile-Configuration>