

# Dial Plan and Conference Dial-In handling in Skype4B (Lync) Account

## Summary

This article provide a summary for on how to Add & Assign Conference Dial-In via Dial Plans.

## Applies To

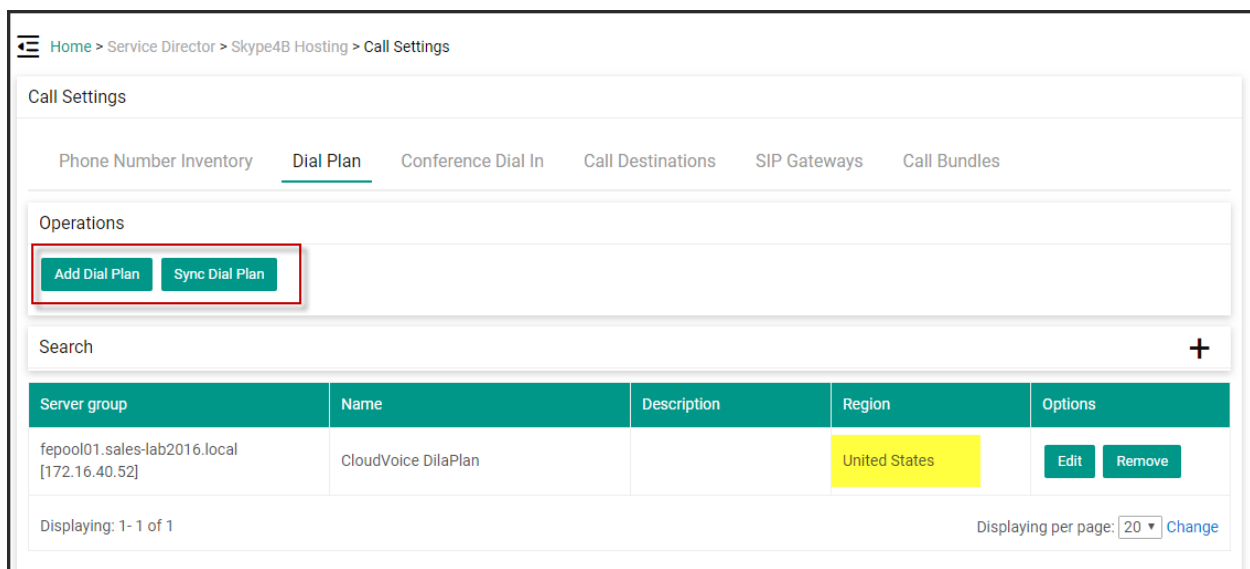
This article applies to MachPanel build v5.4.10 and above.

## How it works

Conference Dial-In number depends on the **Dial-Plan**, which on one end is associated with the Conference Dial-In Number and on the other end is associated with the Skype4B user.

## How to Add Dial Plans?

- To Add Dial Plans for Skype4B account in MachPanel, navigate to the following path: **Home » Service Director » Skype4B Hosting » Call Settings**.
- Click on **Dial Plan** Tab. Dial-In Conference Region will also be referenced in Conference Dial-In section. Specify other details as desired.



The screenshot shows the MachPanel interface for 'Call Settings'. The breadcrumb path is 'Home > Service Director > Skype4B Hosting > Call Settings'. The 'Dial Plan' tab is selected. In the 'Operations' section, the 'Add Dial Plan' button is highlighted with a red box. Below this is a search bar and a table with one entry.

| Server group                                   | Name                | Description | Region        | Options     |
|--|---------------------|-------------|---------------|-------------|
| fepool01.sales-lab2016.local<br>[172.16.40.52] | CloudVoice DilaPlan |             | United States | Edit Remove |

Displaying: 1- 1 of 1 Displaying per page: 20 ▾ Change

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## How to Add Conference Dial-In?

- To Add Conference Dial-In, navigate to the following path: **Home » Service Director » Skype4B Hosting » Call Settings**.
- Click on **Conference Dial In** Tab. Dial-In Conference Region is associated which determines the Dial Plan. Specify other details as desired.

The screenshot shows the 'Call Settings' page in Service Director. The breadcrumb path is 'Home > Service Director > Skype4B Hosting > Call Settings'. The 'Conference Dial In' tab is selected and highlighted with a red box. Below the tabs, there are two buttons: 'Add Dialin Access Number' and 'Sync Dialin Conference Access Numbers', both highlighted with a red box. Below the buttons is a search section with fields for 'Phone', 'Region', and a dropdown menu, along with a 'Search' button. The search results area shows 'No record found.'

The screenshot shows the 'Add Dialin Access Number' form. The breadcrumb path is 'Phone Number Inventory > Dial Plan > Conference Dial In > Call Destinations > SIP Gateways > Call Bundles'. The form fields are as follows:

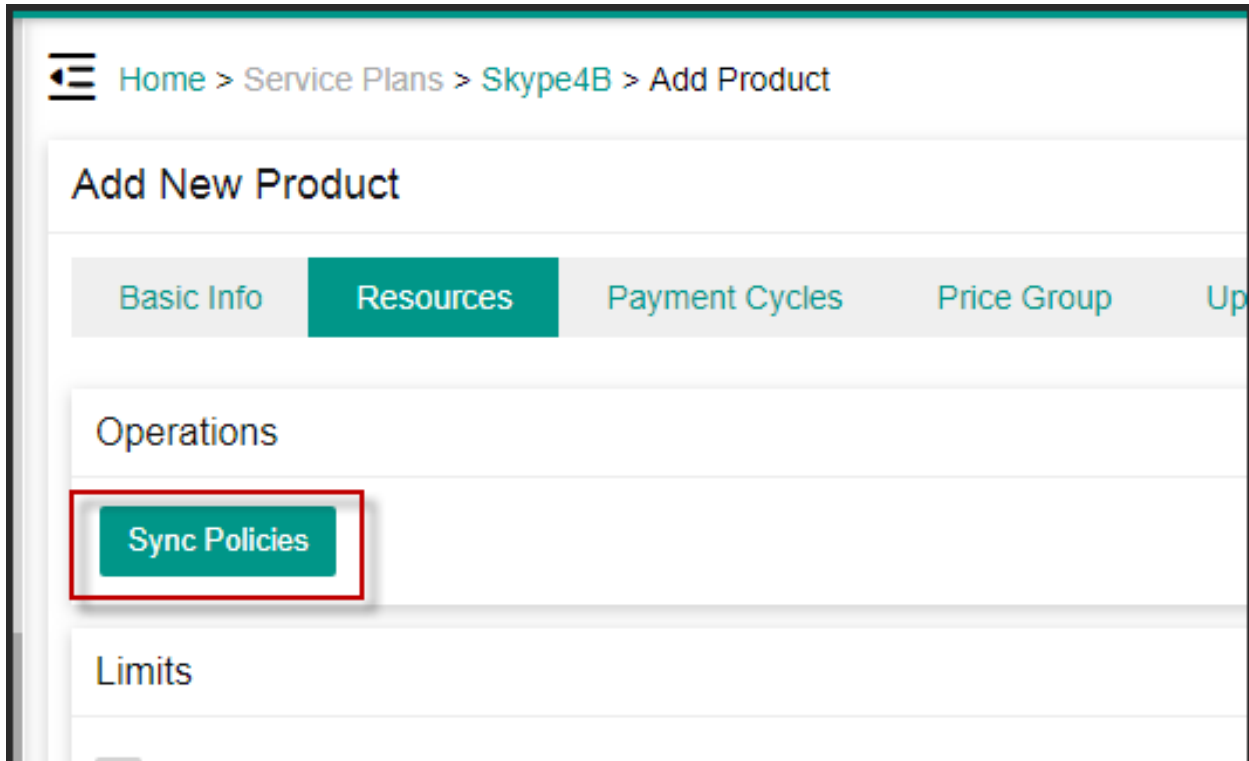
- Select server:** fepool01.sales-lab2016.local [172.16.40.52]
- \* Display Number:** 12345678
- Display name:** (empty)
- \*Line URI:** Country Code: (empty) Number: (empty)
- \*SIP URI:** SIP: 5467679564 @cloudvoice.net
- \*Primary Language:** Select Language
- Secondary Languages (maximum of four):** English (United States)
- \* Associated Regions:** United States

At the bottom of the form are 'Save' and 'Cancel' buttons.

## Dial Plan and Conference Dial-In handling in Skype4B (Lync) Account

### How to Associate the Conference Dial-In to Customer via Service Plan?

- Conference Dial-In is associated with Dial Plan, and Dial Plan can be associated to customer via Service Plan. To create service plan navigate to following path: **Home » Service Plans » Skype4B » Add Product**.
- **Dial Plans** can be associated under **Resources Tab** when you choose **Enterprise Voice** for **Telephony**. Specify other details as desired.



Home > Service Plans > Skype4B > Add Product

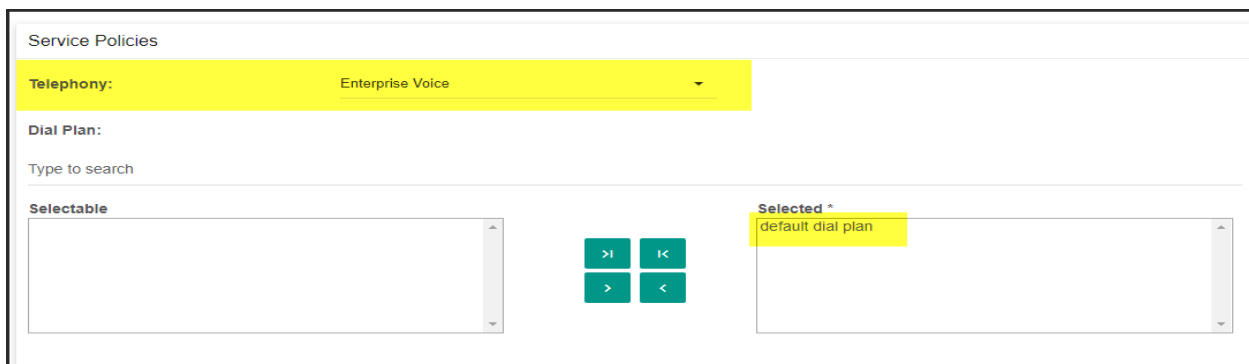
### Add New Product

Basic Info Resources Payment Cycles Price Group Up

#### Operations

Sync Policies

#### Limits



Service Policies

Telephony: Enterprise Voice

Dial Plan:

Type to search

Selectable

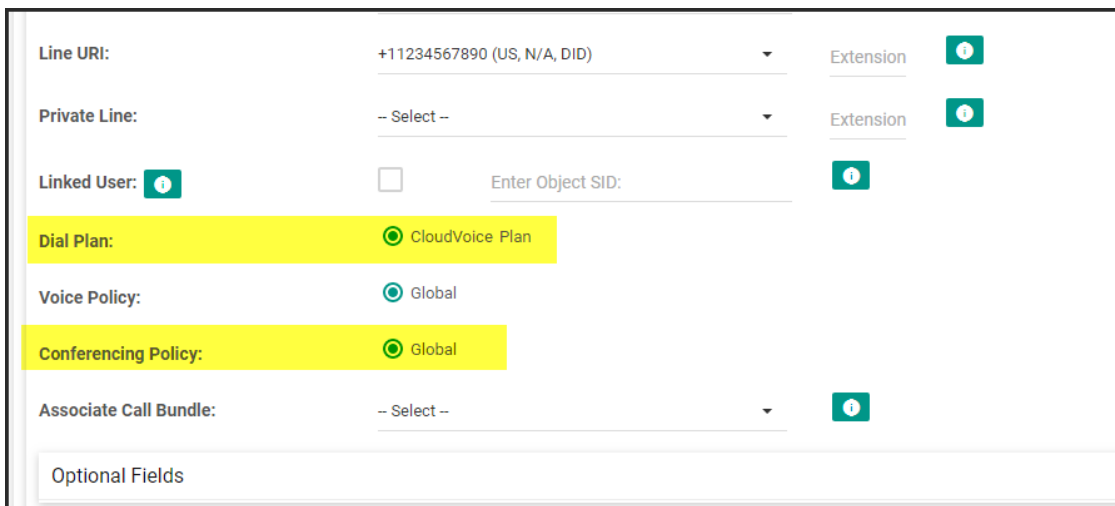
Selected \*

default dial plan

## Dial Plan and Conference Dial-In handling in Skype4B (Lync) Account

### How to Create Skype4B user and choose Dial Plan?

- Subscribe a Customer to the desired Service Plan, in which you associated your desired Dial Plans and Provision the service from service queue.
- After Successful Provisioning, **Manage** the desired **Account**.
- Click on **Users Tab** and then add new user.
- Choose your desired Dial Plan.
- The Conference Dial-In number which was associated with the dial plan will be used while generating meeting requests for this user.



The screenshot displays the configuration page for a Skype4B user. The fields are as follows:

|                        |  |           |   |
|------------------------|--|-----------|---|
| Line URI:              | +11234567890 (US, N/A, DID)                      | Extension | ? |
| Private Line:          | -- Select --                                     | Extension | ? |
| Linked User:           | <input type="checkbox"/> Enter Object SID:       |           | ? |
| Dial Plan:             | <input checked="" type="radio"/> CloudVoice Plan |           |   |
| Voice Policy:          | <input checked="" type="radio"/> Global          |           |   |
| Conferencing Policy:   | <input checked="" type="radio"/> Global          |           |   |
| Associate Call Bundle: | -- Select --                                     |           | ? |

Optional Fields

Last but not the least, if you have an existing organization for which you want to update Dial Plan, you first have to Update their Service Plan by Performing and Upgrade or Downgrade of Subscription to your desired Service Plan, after which you will be able to see desired options in Dial Plan Section.

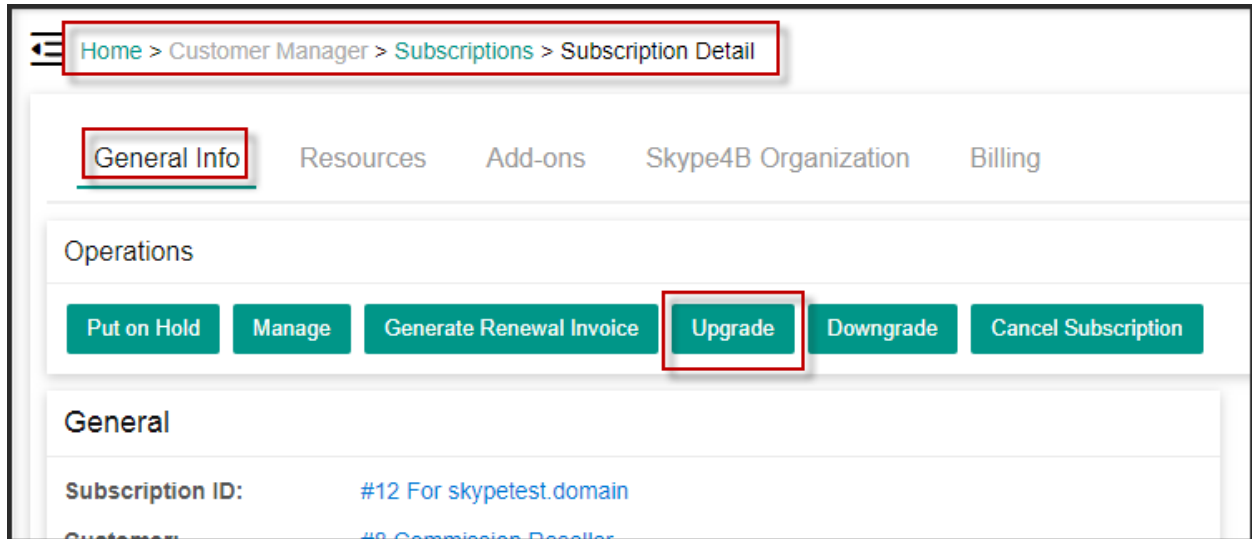
Create New Service Plan and Edit older (plan the customer is currently subscribed to):





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## Upgrade the Subscription



MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/54523/Dial-Plan-and-Conference-Dial-In...>