Dial Plan and Conference Dial-In handling in Skype4B (Lync) Account

Summary

This article provide a summary for on how to Add & Assign Conference Dial-In via Dial Plans.

Applies To

This article applies to MachPanel build v5.4.10 and above.

How it works

Conference Dial-In number depends on the **Dial-Plan**, which on one end is associated with the Conference Dial-In Number and on the other end is associated with the Skype4B user.

How to Add Dial Plans?

- To Add Dial Plans for Skype4B account in MachPanel, navigate to the following path:**Home » Service Director » Skype4B Hosting » Call Settings.**
- Click on **Dial Plan** Tab. Dial-In Conference Region will also be referenced in Conference Dial-In section. Specify other details as desired.

| all Settings | | | | | | |
|---|-----------|--------------------|-------------|-----------------|-------------------|-------------|
| Phone Number Inventory | Dial Plan | Conference Dial In | Call Destin | ations SIP Gate | ways Call Bundles | |
| Operations Add Dial Plan Sync Dial Plan Search Search | | | | | | |
| | Name | • | Des | cription | Region | Options |
| Server group | | | | | | |
| Server group fepool01.sales-lab2016.local [172.16.40.52] | Cloud | Woice DilaPlan | | | United States | Edit Remove |



How to Add Conference Dial-In?

- To Add Conference Dial-In, navigate to the following path:Home >> Service Director
 >> Skype4B Hosting >> Call Settings.
- Click on **Conference Dial In** Tab. Dial-In Conference Region is associated which determines the Dial Plan. Specify other details as desired.

| Home > Service Director > Sk | Home > Service Director > Skype4B Hosting > Call Settings | | | | | | |
|------------------------------|---|-------------------|--------------|--------------|---|--|--|
| Call Settings | | | | | | | |
| Phone Number Inventor | ry Dial Plan Conference Dial In | Call Destinations | SIP Gateways | Call Bundles | | | |
| Operations | | | | | | | |
| Add Dialin Access Number | Sync Dialin Conference Access Numbers | | | | | | |
| Search | | | | | - | | |
| Phone | Region | Select | | • | | | |
| Search | | | | | | | |
| | | | | | | | |
| No record found. | | | | | | | |

| Phone Number Inventory Dia | al Plan Conferen | ce Dial In | Call Destinations | SIP Gateways | Call Bundles |
|--|-----------------------|---------------------|-------------------|--------------|--------------|
| Add Dialin Access Number | | | | | |
| Select server: | fepool01.sales-lab20 | 16.local [172.16.40 | .52] 👻 | | |
| * Display Number: | 12345678 | | | | |
| Display name: | | | | | |
| *Line URI: | Country Code: | Number | r | | • |
| *SIP URI: | SIP: 5467679564 | | @cloudvoice.net | | |
| *Primary Language: | Select Language | | - | | |
| Secondary Languages (maximum of four): | English (United State | s) | • | | |
| * Associated Regions: | United States | | - | | |
| Save Cancel | | | | | |

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How to Associate the Conference Dial-In to Customer via Service Plan?

- Conference Dial-In is associated with Dial Plan, and Dial Plan can be associated to customer via Service Plan. To create service plan navigate to following path:Home » Service Plans » Skype4B » Add Product.
- **Dial Plans** can be associated under **Resources Tab** when you choose **Enterprise Voice** for **Telephony**. Specify other details as desired.

| Home > Serv | Home > Service Plans > Skype4B > Add Product | | | | | | | |
|--------------------------|--|----------------|-------------|----|--|--|--|--|
| Add New Product | | | | | | | | |
| Basic Info | Resources | Payment Cycles | Price Group | Up | | | | |
| Operations Sync Policies | | | | | | | | |
| Limits | Limits | | | | | | | |

| Service Policies | | | | |
|------------------|------------------|----------|---------------------------------|--|
| Telephony: | Enterprise Voice | . | | |
| Dial Plan: | | | | |
| Type to search | | | | |
| Selectable | * | | Selected * default dial plan | |
| | | ы | | |
| | | > < | | |
| | - | | | |



Sentereneing Policy type to search

How to Create Skype4B user and choose Dial Plan?

- Subscribe a Customer to the desired Service Plan, in which you associated your desired Dial Plans and Provision the service from service queue.
- After Successful Provisioning, **Manage** the desired **Account.**
- Click on **Users Tab** and then add new user.
- Choose your desired Dial Plan.
- The Conference Dial-In number which was associated with the dial plan will be used while generating meeting requests for this user.

| Line URI: | +11234567890 (US, N/A, DID) 🗸 | Extension |
|------------------------|-------------------------------|-----------|
| Private Line: | - Select 🔻 | Extension |
| Linked User: 👔 | Enter Object SID: | 0 |
| Dial Plan: | CloudVoice Plan | |
| Voice Policy: | Global | |
| Conferencing Policy: | Olobal | |
| Associate Call Bundle: | - Select 👻 | 0 |
| Optional Fields | | |

Last but not the least, if you have an existing organization for which you want to update Dial Plan, you first have to Update their Service Plan by Performing and Upgrade or Downgrade of Subscription to your desired Service Plan, after which you will be able to see desired options in Dial Plan Section.

Create New Service Plan and Edit older (plan the customer is currently subscribed to):

| Edition Freehie | 1 - March and Colored | make with Everyt | | | | |
|------------------------------|--------------------------------------|---------------------------------------|-------------------|-----------------------------------|---------------------|--|
| 60 mm | Provide and the second second second | Property and the second second second | Provide Constants | Constant and the Constant and the | Accession accession | |
| Providence being highly | Constant Trace | | | | | |
| The same then been served by | | | | | | |
| LINE STATES | | | - | | BROUBLES STREET | |
| | | | | | | |

Upgrade the Subscription

| Home > Customer Mana | Home > Customer Manager > Subscriptions > Subscription Detail | | | | | | |
|----------------------|---|----------------------|---------------------|--|--|--|--|
| General Info Res | sources Add-ons | Skype4B Organization | Billing | | | | |
| Operations | Operations | | | | | | |
| Put on Hold Manage | Generate Renewal Invoid | e Upgrade Downgrade | Cancel Subscription | | | | |
| General | | | | | | | |
| Subscription ID: | #12 For skypetest.domair | 1 | | | | | |

MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/54523/Dial-Plan-and-Conference-Dial-In...