ADSync Interval problem

Summary

This article provides a fix of issue faced by ADSync Clients: ADSync interval problem, Syncing data from local to hosted takes 15 minutes extra instead of configured interval.

Applies To

This article applies to ADSync Utility.

Symptoms

ADSync Clients: ADSync interval problem, Syncing data from local to hosted takes 15 minutes extra instead of configured interval.

Description of the Issue:

ADSync implemented from (Domain A) to sync to (Domain B).

User laptop is joined to Domain A.

MS Exchange is link to Domain B account that is sync from Domain A.

AD Sync interval set in AD of (Domain A) is set to 5 Minutes

User changes password in Domain A

User try to log in to Outlook using new password without success after 10 minutes.

Did a check on the Group activities from Control Panel and notice that the sync was 20 minutes later.

Completed	AdSync (Update Existing User) [Jeff NGO FS]	5/3/2016 9:27:47 AM	1	5/3/2016 9:28:14 AM
Completed	AdSync (Update Existing User) [SOON Eng Sing]	5/3/2016 9:27:47 AM	1	5/3/2016 9:28:14 AM
Completed	AdSync (Update Existing User) [Joan JISON]	5/3/2016 9:27:47 AM	1	5/3/2016 9:28:14 AM
Completed	AdSync (Update Existing User) [Li Chunhong]	5/3/2016 9:08:51 AM	1	5/3/2016 9:09:11 AM
Completed	AdSync (Update Existing User) [Chan Peng Yeow]	5/3/2016 9:08:51 AM	1	5/3/2016 9:09:11 AM
Completed	AdSync (Update Existing User) [Soh Zhi Yu Melissa]	5/3/2016 9:08:51 AM	1	5/3/2016 9:09:11 AM
Completed	AdSync (Update Existing User) [Engineering Services]	5/3/2016 9:08:51 AM	1	5/3/2016 9:09:11 AM
Completed	AdSync (Update Existing User) [Joan JISON]	5/3/2016 9:07:40 AM	1	5/3/2016 9:08:10 AM
Completed	AdSync (Update Existing User) [Jeff NGO FS]	5/3/2016 9:07:40 AM	1	5/3/2016 9:08:10 AM

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Fix

To fix, stop and replace attached **ADSyncSvc.exe** on Primary Domain Controller.

MachPanel Knowledgebase