

Purchase More link

Summary

This article provide how to enable \ provide purchase more resources.

Applies To

This article applies to MachPanel build version 5.4.10.

"Purchase More" link

New Enhancement is added to allow the MachPanel end user to purchase more resources direct from the management interfaces where the existing resources reach their limit:

Following Resource(s) exceed the Maximum allowed limit. Purchase More.

"Purchase More" link is configurable and providers/resellers can provide external link in a field available under **Personalization** tab in company settings interface.

The screenshot displays the MachPanel management interface. On the left, a sidebar menu shows 'Company Profile' highlighted with a red box. The main content area is titled 'Home > System Configuration > Company Profile'. It features several tabs: 'Company Profile', 'Culture', 'Personalization' (highlighted with a red box), 'API Settings', 'Terms & Conditions', and 'Skins'. Under the 'Personalization' tab, the 'Control Panel Settings' section includes fields for 'Control panel name', 'Portal Title', 'Company name', and 'Company website URL'. Below this, the 'Other Settings' section contains fields for 'End User Portal Title', 'Send Application crash report to:', and 'Url to purchase more resources when quota limit is reached:'. The 'Url to purchase more resources when quota limit is reached:' field is highlighted with a red box and contains the value 'http://supportpanel.machsol.com'. A note below this field states: 'Note: Three query string variables will be appended when a link for more resources is generated, these will be 1:SvcTypeId, 2:Subsid, 3:CustId. You can use these variables on your provided link.' At the bottom of the 'Other Settings' section, there is a 'Send email checkbox checked:' field with an unchecked checkbox and a 'Save' button.

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- If the configurable field is left blank, MachPanel will redirect to the offline order form and if any associated Add-on is available for sale, it will get selected to be sold.
- The functionality is available on both client and provider/reseller side with extra permission for client to be able to purchase via offline order form i.e. Reseller's/Customer's should be allowed to purchase more resources via "Access Templates".

The screenshot displays the MachPanel interface. On the left, a sidebar menu contains items like Home, Customer Manager, Customers, Reseller Customers, Subscriptions List, Help Desk, Service Director, Service Plans, Import Utilities, and System Configuration. The 'Customers' item is highlighted. The main content area shows the 'Access Template' configuration page. At the top, there are tabs for 'Customers List', 'Access Template', and 'Contacts'. The 'Access Template' tab is active. Below the tabs, there is a section for 'Access Permissions'. Under the 'General' tab, a list of permissions is shown with checkboxes. The 'Allow more services purchase from control panel' checkbox is checked and highlighted with a red box. Other permissions include 'Allow package Upgrade/Downgrade', 'Allow to purchase Add-ons', 'Allow to cancel Add-ons', 'Allow to edit Add-ons', 'Allow edit profile', 'Allow Customer to change Password', 'Allow Contact to change Password', 'Allow organization deletion', and 'Show Notifications to customer'.

- If external link is provided, it will be available without any permission from customer/client side.
- Functionality is implemented in Exchange, SharePoint, CRM, Skype4B and Hyper-V

The screenshot shows a notification banner at the top with a red message: "Mailbox: No. of User/Linked Mailboxes allowed limit reached." and a blue button labeled "Purchase more". Below the banner, a breadcrumb navigation path is displayed: "Home > Service Director > Exchange Hosting > Exchange Accounts > Manage Service".

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MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/54513/Purchase-More-link>