

## 5.3.10 HF2 - Hotfix 2 for MachPanel build v5.3.10

### Summary

This article provides 5.3.10 HF2 (Hotfix-2) and information about how to apply this fix on your servers.

### Applies To

This article applies to MachPanel v5.3.10.

### Important Notes

- Prior to performing any update take backup of your MachPanel Database, Control and Remote servers. See below KB article for more details on how to take backup. <http://kb.machsol.com/Knowledgebase/Article/50248>
- MachPanel Control Panel and all MachPanel Remote Servers need to be on **build 5.3.10** and then Hot-fix can be applied. Please follow the steps given below in sequence and execute instructions in the KB articles to complete the update:
  1. [Update to Latest MachPanel](#)
  2. [Update to Latest MachPanel Remote Server](#)

### Latest Issues Fixed

This patch includes the latest fixes as below:

1. Fixed ADSync template not working.
2. Fixed Directory Syntax or Attribute value in-correct in AD Operations.
3. Fixed UPN not being Synced.
4. Fixed error in Mailbox Template clone function.
5. PyamentJunction call methods changes from Get to Post.
6. Import Numbers issue in Lync subscription while assigning existing numbers.
7. Sync Dial Plan/GetLyncJob issue when there is no job to process.
8. Incorrect Rule Expression issue in Add/Edit Rule of a Dial Plan.
9. Domain name in-correct if subscribing a new service for existing organization that have

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multiple domains fixed.

10. Fixed cancel addon.
11. Error creating new object in Exchange, giving error email already exists.
12. Fixed reseller can see all OU names in dropdown on AD User List.
13. Exchange Sync from backend error due to litigation hold date format
14. Fixed DL cannot be created, interface gets stuck
15. Fixed packages could not be loaded for reseller in VPS import.
16. Fixed domain name input is not available in SfB offline order form and gives duplicate domain error.
17. Fixed error in Subscription list when no phone numbers in SfB module.
18. Hyper-V menu link shown on client side when Hyper-V module is set disabled from provider side, is fixed.
19. Exchange mailbox enable/disable permission problem of not getting applied when logged in via end customer is fixed.

#### Procedure

1. Go to ***MachPanel configuration studio***.
2. Stop all services related to MachPanel.
3. Exit MachPanel configuration studio.
4. Download the hotfix **HF2.zip** file from the link at bottom of this page.
5. Open ***services.msc*** on MachPanel remote servers and stop MachPanel provisioning service.
6. Make sure MachPanel configuration studio is not running from task manager.
7. Replace files from **Control Server** folder on MachPanel control server and Replace files from **Remote server** folder of hotfix folder on MachPanel remote server keeping the folder hierarchy same as it is in hotfix. (you should get message to overwrite files, if not you are not doing it right).
8. Execute script from zip file on MachPanel\_Db after logging in to SQL management studio as MachPanel\_Db user. Password can be obtained from connection string in registry of MachPanel Control Server.
9. Once all files are replaced properly from hotfix folder restart all services related to

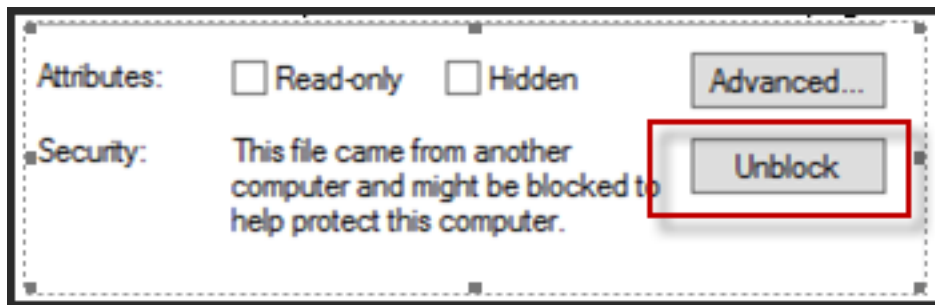
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MachPanel on Control as well as Remote Servers.

#### Download Link

<http://www.machsol.com/downloads/support/5310/hf2.zip>

**Note:** Please Unblock the files before replacing in installation directory if the downloaded Zip folder is blocked.



MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/54506/5310-HF2---Hotfix-2-for-MachPane...>