

# Internet Explorer security restrictions

## Summary

This article provide a summary on how to remove Internet Explorer security restrictions.

## Applies To

This article applies to IE 10\11.

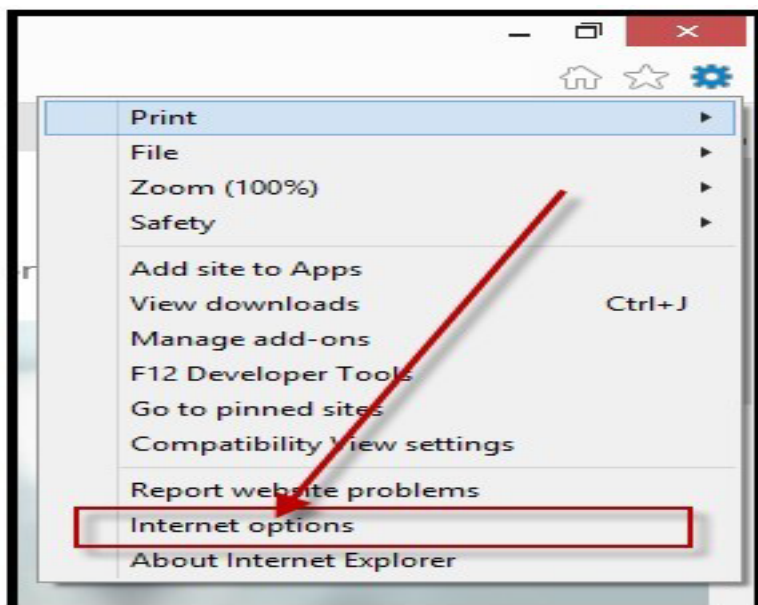
## Problem \ Issue with MachPanel Interface:

If your control panel navigation is not working from Menu and clicking on any link doesn't do anything, then perform steps below.

## Steps to Resolve:

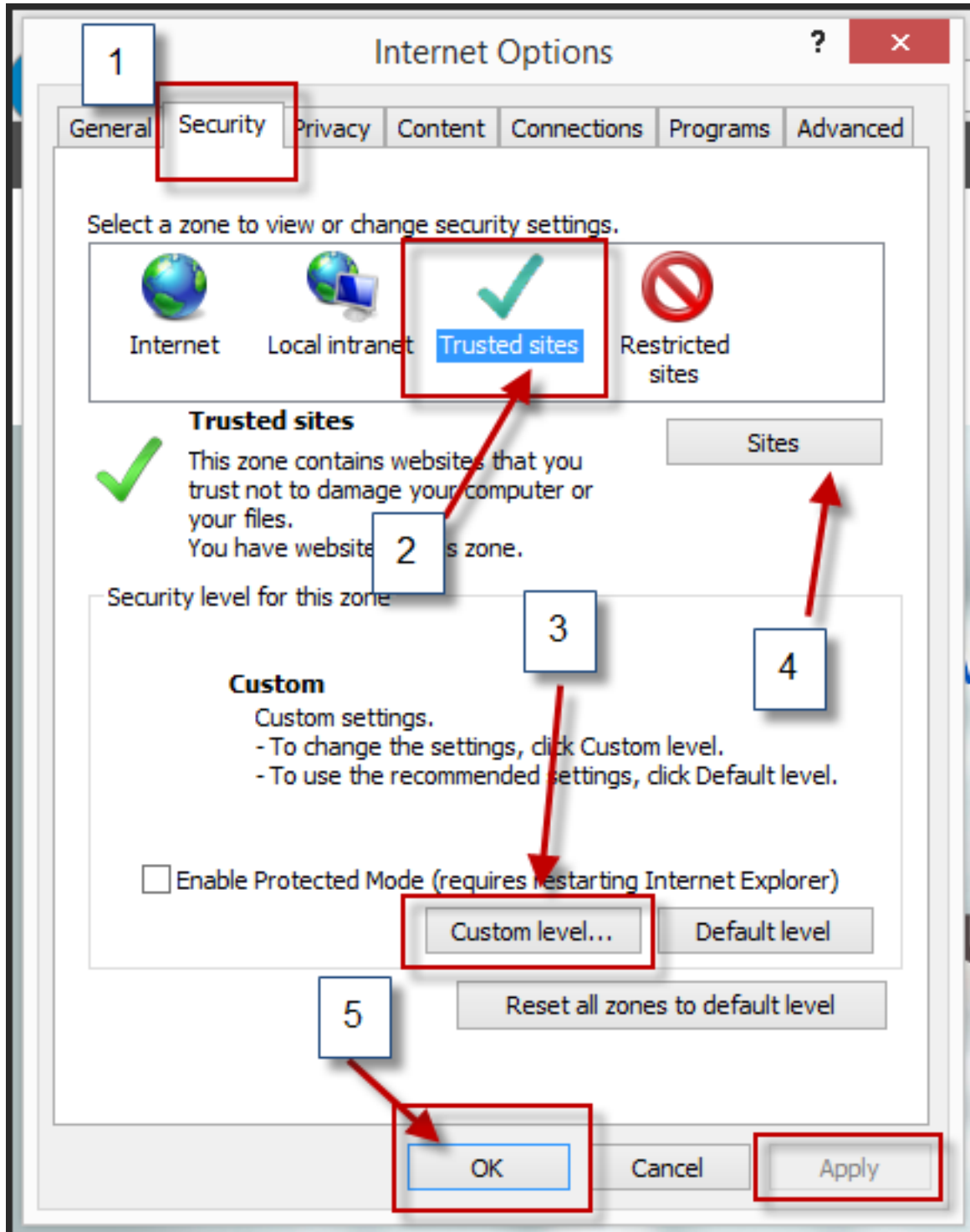
The problem is due to Internet Explorer security restrictions. Either use a different browser (Firefox) or perform following steps in IE 10\11 to allow the control panel website to load the page with all scripts.

- Go to "Internet Options" under your Internet Explorer.



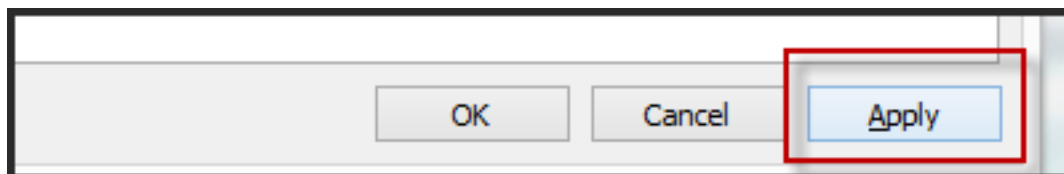
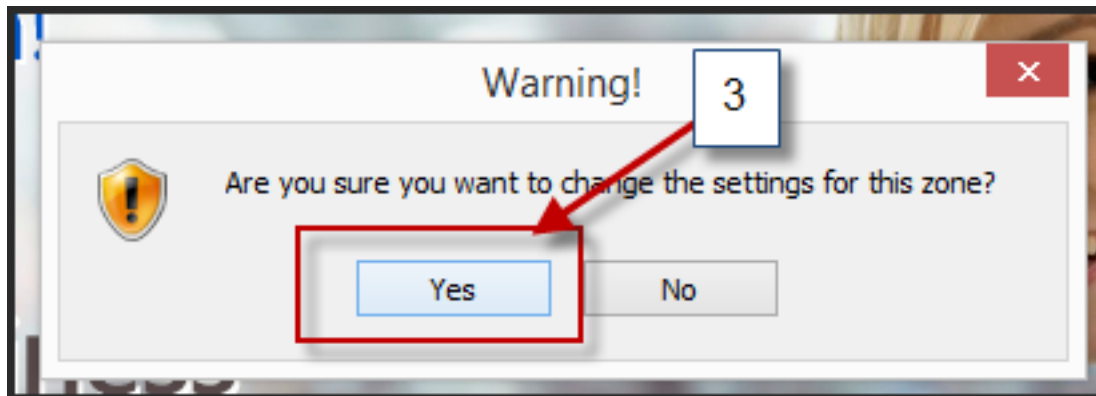
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- Select **Security (1)** tab and select **Trusted Sites (2)** as shown below:

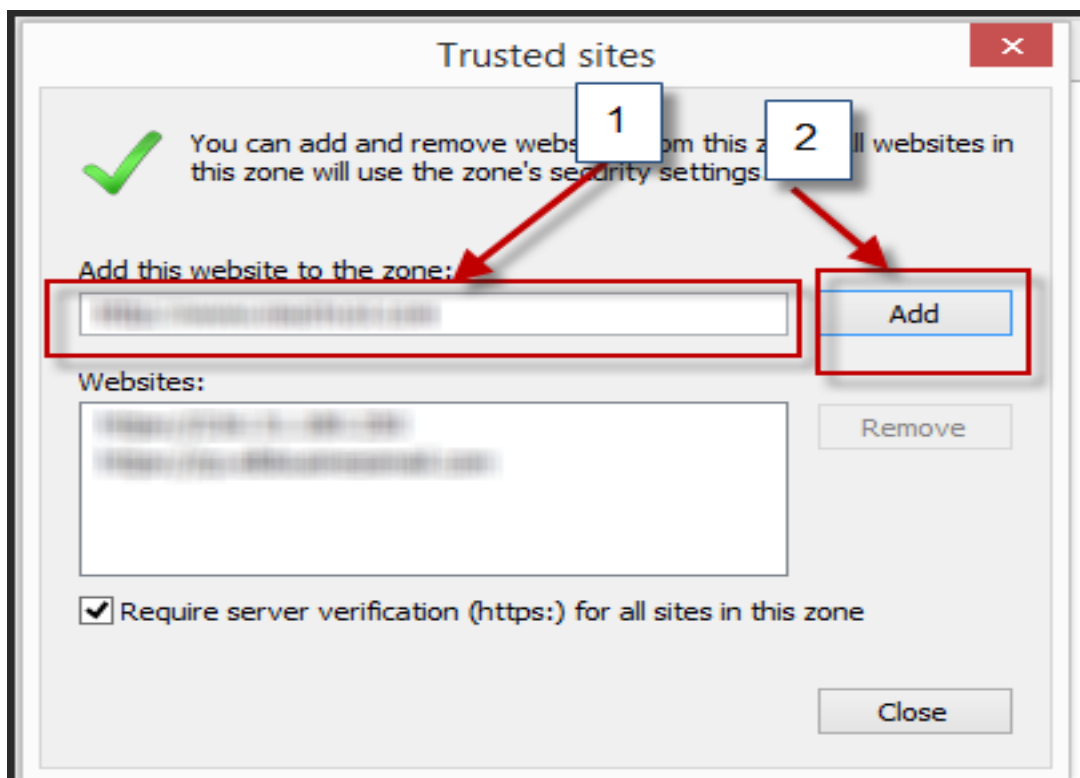


- **Details of step 3:** Click on **Custom Level (3)** and reset to **Low** as show below:

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- **Details of step 4:** Under **Security (1)** tab (see second screenshot on the article) click on **Sites (4)** button and add control panel site to the trusted zone.



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### **Important:**

After making above change, reload the control panel website by pressing "CTRL + F5" and check panel functionality.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/54495/Internet-Explorer-security-restr...>