Summary

This article provides 5.2.10 HF3 (Hotfix-3) and information about how to apply this fix on your servers.

Applies To

This article applies to MachPanel v5.2.10.

Important Notes

- Prior to performing any update take backup of your MachPanel Database, Control and Remote servers. See below KB article for more details on how to take backup. http://kb.machsol.com/Knowledgebase/Article/50248
- MachPanel Control Panel and all MachPanel Remote Servers need to be on build 5.2.10 and then Hotfix can be applied. Please follow the steps given below in sequence and execute instructions in the KB articles to complete the update:
- 1. Update to Latest MachPanel
- 2. Update to Latest MachPanel Remote Server

Latest Issues Fixed

This patch includes the latest fixes as below:

- 1. Fixed Phone Number Edit in Lync user edit.
- 2. Fixed SharePoint Usage report not updating used disk space value.
- 3. Fixed CRM, SharePoint user setup email to not show old password in User setup email.
- 4. Implemented service plan check to include/exclude database/logs/mail size quota in disk space quota in HostMatic.
- 5. Fixed Default user permission to None in Ex2010 Public folder Add, Fix security group handling.
- 6. Fixed date issues in API add new Exchange order. Fixed reseller / customer password edit using API.

Procedure

- 1. Go to MachPanel configuration studio.
- 2. Stop all services related to MachPanel.
- 3. Exit MachPanel configuration studio.
- 4. Download the hotfix **v5.2.10-HF3.zip** file from the link at bottom of this page.
- Open services.msc on MachPanel remote servers and stop MachPanel provisioning service.
- 6. Make sure MachPanel configuration studio is not running from task manager.
- 7. Replace files from **Control Server** folder on MachPanel control server and Replace files from **Remote server** folder of hotfix folder on MachPanel remote server keeping the folder hierarchy same as it is in hotfix. (you should get message to overwrite files, if not you are not doing it right).
- 8. Execute script from zip file on MachPanel_Db after logging in to SQL management studio as MachPanel_Db user. Password can be obtained from connection string in registry of MachPanel Control Server.
 - (HKEY_LOCAL_MACHINE\SOFTWARE\MachSol\MachPanel)
- 9. Once all files are replaced properly from hotfix folder restart all services related to MachPanel on Control as well as Remote Servers.

Download Link

http://www.machsol.com/downloads/support/5210/v5.2.10-HF3.zip

MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/53486/5210-HF3---Hotfix-3-for-MachPane...