

# Exchange Migration from Existing Exchange to Hosted Exchange Managed by MachPanel

## Summary

This article provides a summary for Exchange Migration from Existing Exchange to Hosted Exchange Managed by MachPanel.

## Applies To

This article applies to MachPanel build 5.2.10 and above.

## Steps to perform Migration

We suggest to follow the steps below for an improved migration with smooth transactions.

### Migration Option 1 (recommended):

- Navigate to **Home >> Service Director >> Exchange Hosting >> Server group** and then click on **Edit**.
- Click to expand the *Optional settings* section and Set **Platform Access Domain** in MachPanel Server Group Configuration as per KB: <http://kb.machsol.com/Knowledgebase/Article/50336>. See the snapshot below:

Optional settings	
Platform access domain:	outlook.example.com
Auto discover URL:	autodiscover.example.com
Autodiscover redirect URL:	autodiscover.redirect.example.com
MX record address:	MX1.example.com <small>Comma, separated MX record values</small>
Sender Policy Framework Address:	
OWA URL:	https://outlook.example.com
Outlook Anywhere URL:	outlook.example.com
Incoming mail Address (POP/IMAP):	pop.example.com
Outgoing Mail (SMTP):	smtp.example.com
Exchange Proxy Setting:	http://entourge.example.com

- Enable "**Create email alias on provider domain**" in your service plan which needs to be sold to your customer.

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- In MachPanel, create new customer account using original SMTP/Accepted Domain "contoso.com".
- An alias / temporary accepted domain will be automatically added with this subscription and every time you create a new mailbox, an alias for that mailbox will be added to your provider domain.
- Mails can be migrated from client's current exchange to hosted mailboxes created in MachPanel using the mailbox alias created on provider domain.
- Once migration has been completed, the aliases can be removed and original mailbox will start working as needed.

## **Migration Option 2:**

- In MachPanel, provision new customer account using temporary SMTP/Accepted Domain "contosotemp.com".
- Migrated emails from clients current exchange to hosted mailboxes created in MachPanel.
- In MachPanel, add new SMTP/accepted domain "contoso.com" to customer and configure as primary using control panel.
- Using MachPanel change primary SMTP mailbox from "contosotemp.com" to "contoso.com". Snapshot below highlights your required section in "**Group Actions**".

The screenshot displays the 'Mailboxes' management interface. At the top, there is a search bar labeled 'Type to search'. Below it are two list boxes: 'Selectable' on the left and 'Selected' on the right. The 'Selected' list box is highlighted with a red border. Between these two boxes are four green arrow buttons: '>|', '|<', '>', and '<'. Below the list boxes is an 'Operations' section containing several green buttons: 'Disable Archive', 'Disable', 'Enable', 'Remove', 'Disable Litigation Hold', 'Disable Journaling', 'Enable in-place hold', 'Disable in-place hold', 'Enable Audit', and 'Disable Audit'. At the bottom, there are three expandable menu items: 'General Settings', 'Mail Flow Settings', and 'Storage Quotas', each with a plus sign icon on the right.

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- Remove domain "contosotemp.com"

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/53479/Exchange-Migration-from-Existing...>