

Exchange Migration from Existing Exchange to Hosted Exchange Managed by MachPanel

Summary

This article provides a summary for Exchange Migration from Existing Exchange to Hosted Exchange Managed by MachPanel.

Applies To

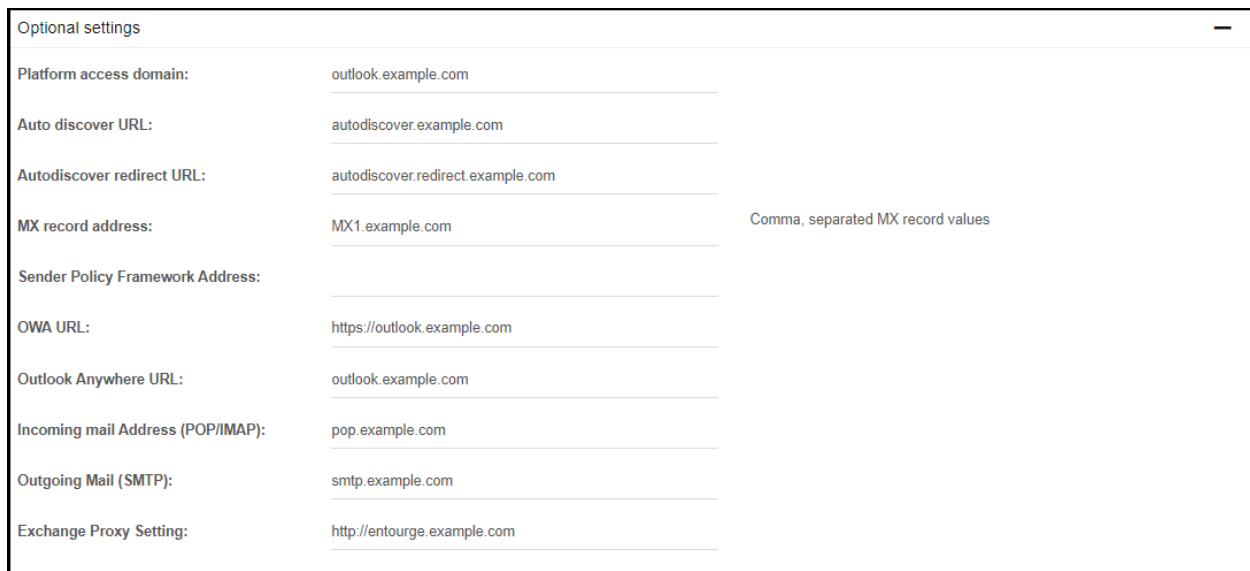
This article applies to MachPanel build 5.2.10 and above.

Steps to perform Migration

We suggest to follow the steps below for an improved migration with smooth transactions.

Migration Option 1 (recommended):

- Navigate to **Home >> Service Director >> Exchange Hosting >> Server group** and then click on **Edit**.
- Click to expand the *Optional settings* section and Set **Platform Access Domain** in MachPanel Server Group Configuration as per KB: <http://kb.machsol.com/Knowledgebase/Article/50336>. See the snapshot below:



Optional settings	
Platform access domain:	outlook.example.com
Auto discover URL:	autodiscover.example.com
Autodiscover redirect URL:	autodiscover.redirect.example.com
MX record address:	MX1.example.com
Sender Policy Framework Address:	
OWA URL:	https://outlook.example.com
Outlook Anywhere URL:	outlook.example.com
Incoming mail Address (POP/IMAP):	pop.example.com
Outgoing Mail (SMTP):	smtp.example.com
Exchange Proxy Setting:	http://entourge.example.com

- Enable “**Create email alias on provider domain**” in your service plan which needs to be sold to your customer.

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- In MachPanel, create new customer account using original SMTP/Accepted Domain "contoso.com".
- An alias / temporary accepted domain will be automatically added with this subscription and every time you create a new mailbox, an alias for that mailbox will be added to your provider domain.
- Mails can be migrated from client's current exchange to hosted mailboxes created in MachPanel using the mailbox alias created on provider domain.
- Once migration has been completed, the aliases can be removed and original mailbox will start working as needed.

Migration Option 2:

- In MachPanel, provision new customer account using temporary SMTP/Accepted Domain "contosotemp.com".
- Migrated emails from clients current exchange to hosted mailboxes created in MachPanel.
- In MachPanel, add new SMTP/accepted domain "contoso.com" to customer and configure as primary using control panel.
- Using MachPanel change primary SMTP mailbox from "contosotemp.com" to "contoso.com". Snapshot below highlights your required section in **"Group Actions"**.

The screenshot displays the 'Mailboxes' management interface in MachPanel. At the top, there is a search bar labeled 'Type to search'. Below this, the interface is divided into two main sections: 'Selectable' and 'Selected'. The 'Selectable' section contains a list of mailboxes, with one entry visible: 'contoso.com'. The 'Selected' section is currently empty and is highlighted with a red rectangular border. Between these two sections are four green buttons: '>|', '<|', '>', and '<'. Below the 'Selected' section, there is an 'Operations' bar with several green buttons: 'Disable Archive', 'Disable', 'Enable', 'Remove', 'Disable Litigation Hold', 'Disable Journaling', 'Enable in-place hold', 'Disable in-place hold', 'Enable Audit', and 'Disable Audit'. At the bottom of the interface, there are three green expandable sections: 'General Settings', 'Mail Flow Settings', and 'Storage Quotas', each with a plus sign icon on the right.

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- Remove domain "contosotemp.com"

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/53479/Exchange-Migration-from-Existing...>