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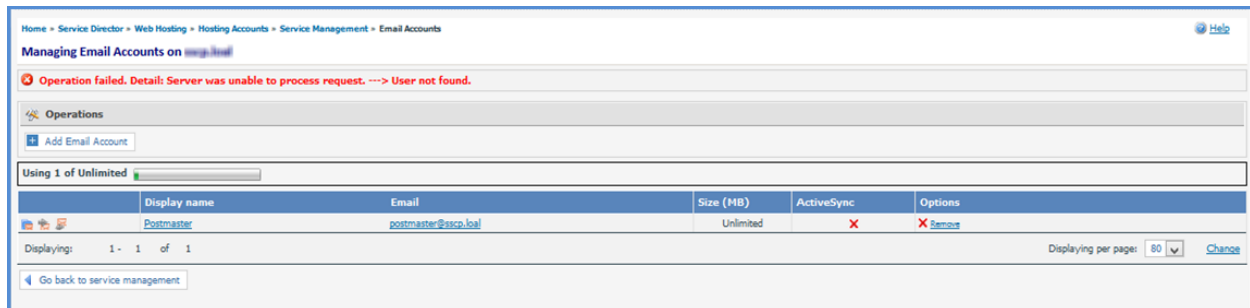
Summary

This article provides the information about the working installer of SmarterMail 13x with MachPanel.

Applies To

This article applies to MachPanel build v5.1.11

Symptoms

Error MSG: Operation Failed. Details: Server was unable to process the request. --> User not found

Download Information

Please download SmarterMail 13x from the following link and the above error will automatically disappear.

http://www.smartertools.com/Downloads/SmarterMail/CustomBuilds/13.0.5422.18038/SmarterMail13

Reference

We posted a thread on SmarterMail forum and got response from there:

http://portal.smartertools.com/community/a788/server-was-unable-to-process-request_-user-not-fou

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MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/53463/Download-working-SmarterMail-13x...