

# Configuring SPAM Filtration in MachPanel

## Summary

This article provides a summary for SPAMExpert configuration in MachPanel. SpamExperts integration is already built into MachPanel and is very simple to use. All you need is an Account with SpamExperts and you will be able to automatically add/set up your domains into SpamExperts system and manage them.

## Applies To

This article applies to MachPanel Build v5.3.10 and above.

## Configuring SPAM Filtration in MachPanel

Please follow the steps to Configuring SPAM Filtration in MachPanel as mentioned below and use SpamFilters in Exchange along with their user interfaces.

- After subscribing to SPAMBrands at <https://my.spamexperts.com/cart.php?a=add&pid=2> , you will have its login UserName and Password in your email which is required in configuration of SPAM filters into MachPanel.
- To configure SPAM filter provider navigate to: **Home » Service Director » Exchange Hosting » SPAM Filters**

Provider name ↑	Status ↑	Options
Exchange Built-in Spam Filter	Disabled	<a href="#">Edit</a> <a href="#">Check Connectivity</a>
Spam Experts	Enabled	<a href="#">Edit</a> <a href="#">Check Connectivity</a>

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- Exchange Built-in Spam Filter is also added, Click on **Edit** to configure

## Configuring SPAM Filtration in MachPanel

- Check enabled and Click save to view option for Exchange Built-in Spam Filter
- Here you have three options
  - Sender Filtering
  - Recipients Filtering
  - Content Filtering
- You can enable/disable any filtering

Enabled:  Save

Exchange-ess2019

Sender Filtering Recipients Filtering Content Filtering

Sender Filtering:  Enabled  Disabled

External Mail Enabled:

Internal Mail Enabled:

Blank Sender Blocking Enabled:

Block Senders:

Block Domains:

Multiple can be specified separated by comma (,).

This screenshot shows the 'Sender Filtering' configuration page in MachPanel. At the top, there is a status 'Enabled' with a checked checkbox and a green 'Save' button. Below this, the account name 'Exchange-ess2019' is displayed. Three tabs are visible: 'Sender Filtering' (which is selected and highlighted with a red box), 'Recipients Filtering', and 'Content Filtering'. Under the 'Sender Filtering' section, there are several options: 'Sender Filtering' is set to 'Enabled' (radio button selected, highlighted with a red box); 'External Mail Enabled' is checked; 'Internal Mail Enabled' and 'Blank Sender Blocking Enabled' are unchecked. There are two text input fields for 'Block Senders' and 'Block Domains', with a note below them stating 'Multiple can be specified separated by comma (,)'.

- You select/provide desired setting under each filtering

Exchange-ess2019

Sender Filtering Recipients Filtering Content Filtering

Recipients Filtering:  Enabled  Disabled

External Mail Enabled:

Internal Mail Enabled:

Block List Enabled:

Recipient Validation Enabled:

Block Recipients:

Block Domains:

Multiple can be specified separated by comma (,).

Save

This screenshot shows the 'Recipients Filtering' configuration page in MachPanel. The account name 'Exchange-ess2019' is at the top. Three tabs are visible: 'Sender Filtering', 'Recipients Filtering' (which is selected and highlighted with a blue underline), and 'Content Filtering'. Under the 'Recipients Filtering' section, there are several options: 'Recipients Filtering' is set to 'Enabled' (radio button selected); 'External Mail Enabled' is checked; 'Internal Mail Enabled', 'Block List Enabled', and 'Recipient Validation Enabled' are unchecked. There are two text input fields for 'Block Recipients' and 'Block Domains', with a note below them stating 'Multiple can be specified separated by comma (,)'.

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SCL Delete Enabled:

\*SCL Delete Threshold: 9

SCL Reject Enabled:

\*SCL Reject Threshold: 7

SCL Quarantine Enabled:

\*SCL Quarantine Threshold: 9

\*SCL Quarantine Mailbox:

\*Rejection Response: Message rejected as spam by Content Filtering.

Outlook Email Postmark Validation Enabled:

[Save](#)

After Click on Save, you can check Connectivity

»» Server group [0] is connected.

Home > Service Director > Exchange Hosting > SPAM Filters [Set as Home Page](#)

### SPAM Filters

Provider name ↑	Status ↑	Options
Exchange Built-in Spam Filter	Enabled	<a href="#">Edit</a> <a href="#">Check Connectivity</a>

- Click on Edit on Spam experts

Home > Service Director > Exchange Hosting > SPAM Filters [Set as Home Page](#)

### SPAM Filters

Provider name ↑	Status ↑	Options
Exchange Built-in Spam Filter	Disabled	<a href="#">Edit</a> <a href="#">Check Connectivity</a>
Spam Experts	Enabled	<a href="#">Edit</a> <a href="#">Check Connectivity</a>

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Destination Hosts to add in Spam Experts:

Pick MX-Records from DNS Template associated with exchange service, as Destination Hosts for Spam Experts.

Set following as Destination Hosts for Spam Experts.

Specify comma separated list of destination hosts without any space in HOST:PORT format e.g. mx1.exchange.com:25,mx2.exchange.com:20,192.168.10.10:25 ...

These are usually exchange's address(es)/route(s) from DNS to add as Destination Hosts under Spam Experts domain.

[Save](#)

After Click on Save, you can check Connectivity

Successfully connected.

Home > Service Director > Exchange Hosting > SPAM Filters [Set as Home Page](#)

Provider name ↑↓	Status ↑↓	Options
Exchange Built-in Spam Filter	Disabled	<a href="#">Edit</a> <a href="#">Check Connectivity</a>
Spam Experts	Enabled	<a href="#">Edit</a> <a href="#">Check Connectivity</a>

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**Allow Customers to Enable/Disable SPAM Filtration:**

- To allow/disallow **SPAM Filtration** for Customers/Resellers, you can check/uncheck "SPAM Filtration Enabled" under "Exchange Service Plans". It is also implemented in **Access Templates**.

- To create a hosted email plan navigate to following path: **Home » Service**

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### Plans » Exchange

- Under **Resources** tab and check option **SPAM Filtration Enabled**.

**Note:** You can also edit existing hosted email plans by clicking on the **Edit** link. and **Sync sold plan resources**.

If this **Sync sold plan resources** checkbox is checked, product name, comments, plan resources will be updated in sold subscription resources. Changing plan resources does not auto update entities like Mailbox settings.

The screenshot displays the MachPanel interface for Exchange Hosting. The left sidebar shows a navigation menu with 'Products' highlighted in red. The main content area has tabs for 'Basic Info', 'Resources' (highlighted in red), 'Upgrade/Downgrade', and 'Associate Add-on'. Under the 'Resources' tab, the 'Limits' section is visible, listing various resource limits with checkboxes and values. The 'SPAM filtration enabled for:' section is highlighted in yellow, showing 'Domains' checked and 'Unlimited'. A purple checkbox at the bottom is labeled 'Auto-enable SPAM filtering on organization creation'.

### Enable Handle DNS

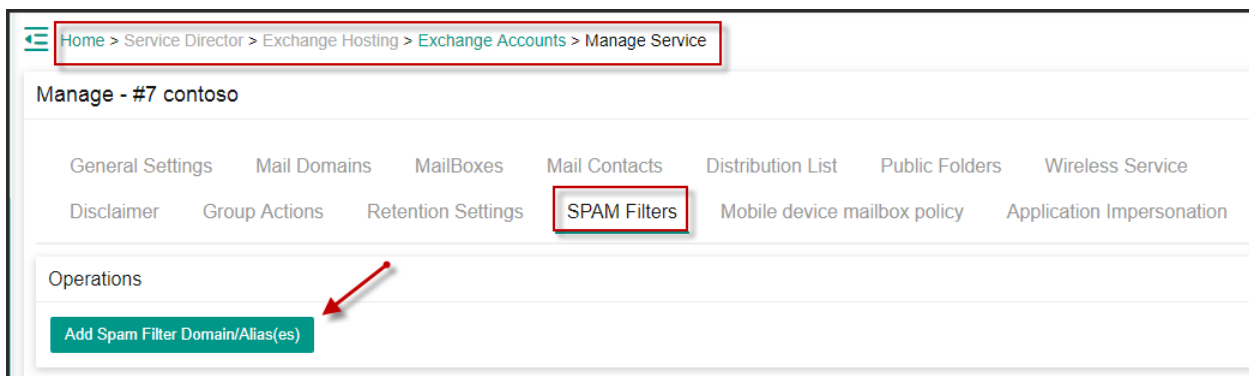
- Enable **Handle DNS** from Exchange servers. Navigate to the following path: **Home » Service Director » Exchange Hosting » Exchange Server Groups**. Please review following KB article for more details on DNS handling:

## Configuring SPAM Filtration in MachPanel

<http://kb.machsol.com/Knowledgebase/Article/52395>

### How to add SPAM Filter in Exchange account?

Now navigate to the Service Management section: **Home » Service Director » Exchange Hosting » Exchange Accounts » Manage Service**. Click on **SPAM filters** tab, Click on **Add SPAM Filter Domain\Alias(es)** button to add new domain, and provide required details as shown in snapshot below:

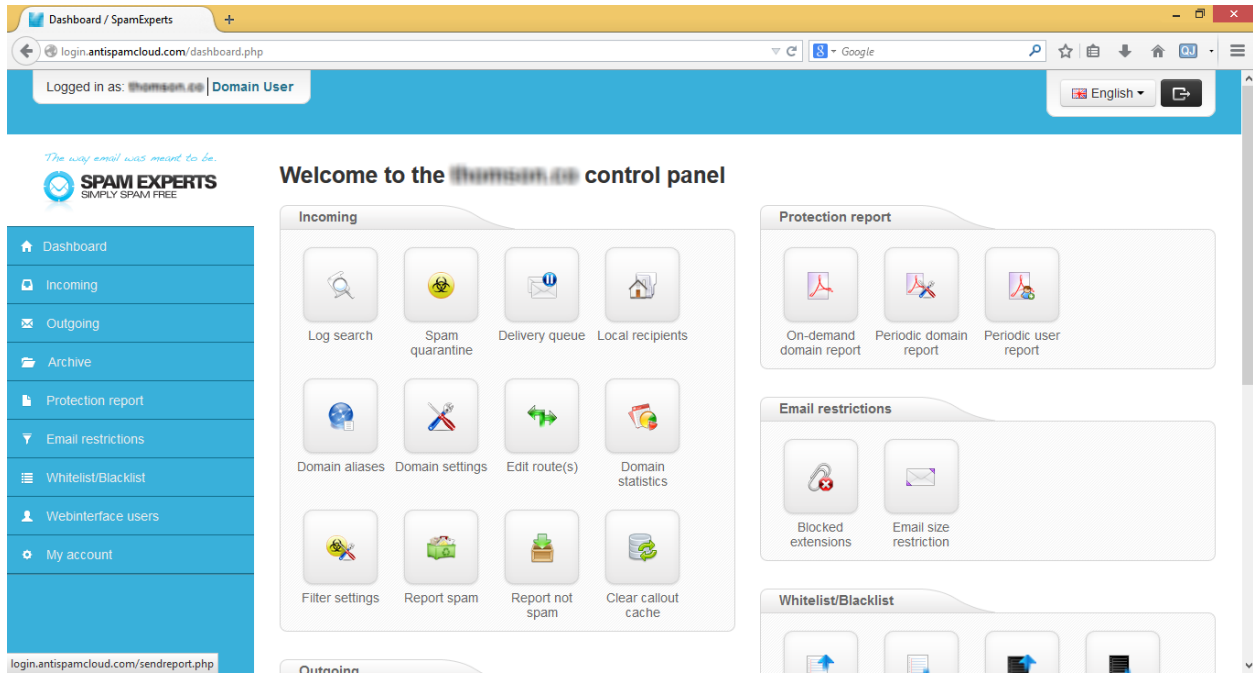


The screenshot shows the 'SPAM Filters' configuration form. At the top, it says 'SPAM Filters'. Below that, there are two radio buttons for 'Create as:': 'Mail Domain Alias' (unselected) and 'Primary Domain' (selected). Under 'Enable SPAM filter for:', there is a dropdown menu showing 'contoso.com'. The '\*Admin email:' field contains 'test@contoso.com'. The '\*Password:' field is masked with dots, and there is a 'Generate Random' button to its right. The '\*Confirm password:' field is also masked with dots, and there is a 'Show Password' checkbox to its right. The '\*Enable Reporting:' checkbox is checked. At the bottom, there are 'Save' and 'Cancel' buttons.

- Clicking on "Manage Domain" you get taken to the management interface at

# Configuring SPAM Filtration in MachPanel

## SPamExperts:



MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/53427/Configuring-SPAM-Filtration-in-M...>