

Configuring SPAM Filtration in MachPanel

Summary

This article provides a summary for SPAMExpert configuration in MachPanel. SpamExperts integration is already built into MachPanel and is very simple to use. All you need is an Account with SpamExperts and you will be able to automatically add/set up your domains into SpamExperts system and manage them.

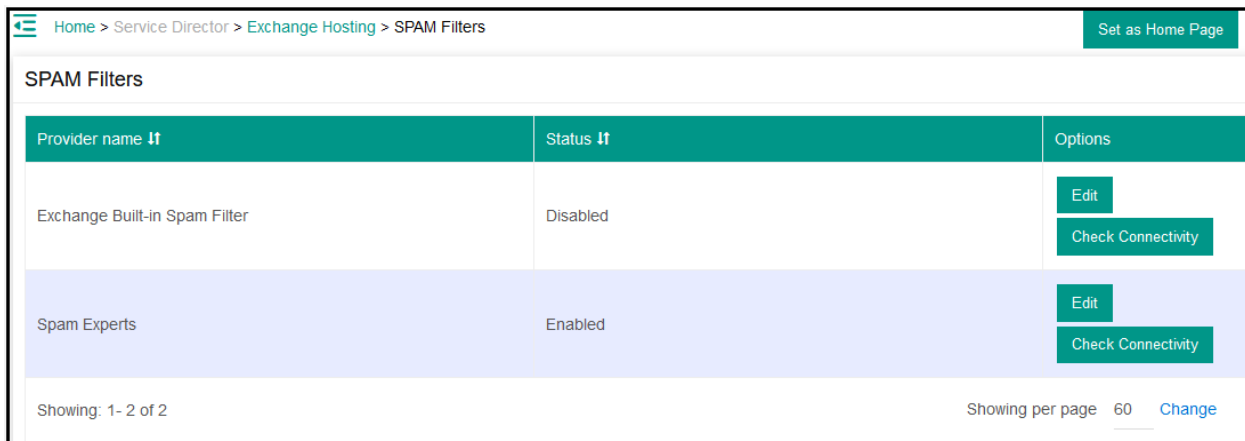
Applies To

This article applies to MachPanel Build v5.3.10 and above.

Configuring SPAM Filtration in MachPanel

Please follow the steps to Configuring SPAM Filtration in MachPanel as mentioned below and use SpamFilters in Exchange along with their user interfaces.

- After subscribing to SPAMBrands at <https://my.spamexperts.com/cart.php?a=add&pid=2> , you will have its login UserName and Password in your email which is required in configuration of SPAM filters into MachPanel.
- To configure SPAM filter provider navigate to: **Home » Service Director » Exchange Hosting » SPAM Filters**



| Home > Service Director > Exchange Hosting > SPAM Filters | | | Set as Home Page |
|---|----------|----------------------|--------------------|
| SPAM Filters | | | |
| Provider name ↑ | Status ↑ | Options | |
| Exchange Built-in Spam Filter | Disabled | Edit | Check Connectivity |
| Spam Experts | Enabled | Edit | Check Connectivity |
| Showing: 1 - 2 of 2 | | Showing per page: 60 | Change |

- Exchange Built-in Spam Filter is also added, Click on **Edit** to configure

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- Check enabled and Click save to view option for Exchange Built-in Spam Filter
- Here you have three options
 - Sender Filtering
 - Recipients Filtering
 - Content Filtering
- You can enable/disable any filtering

Enabled: ☒ Save

Exchange-ess2019

Sender Filtering Recipients Filtering Content Filtering

Sender Filtering: ☒ Enabled ☐ Disabled

External Mail Enabled: ☒

Internal Mail Enabled: ☐

Blank Sender Blocking Enabled: ☐

Block Senders:

Multiple can be specified separated by comma (,).

Block Domains:

- You select/provide desired setting under each filtering

Exchange-ess2019

Sender Filtering Recipients Filtering Content Filtering

Recipients Filtering: ☒ Enabled ☐ Disabled

External Mail Enabled: ☒

Internal Mail Enabled: ☐

Block List Enabled: ☐

Recipient Validation Enabled: ☐

Block Recipients:

Multiple can be specified separated by comma (,).

Save

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SPAM Filter Configuration

SCL Delete Enabled: ☐

*SCL Delete Threshold: 9

SCL Reject Enabled: ☒

*SCL Reject Threshold: 7

SCL Quarantine Enabled: ☐

*SCL Quarantine Threshold: 9

*SCL Quarantine Mailbox:

*Rejection Response: Message rejected as spam by Content Filtering.

Outlook Email Postmark Validation Enabled: ☒

[Save](#)

After Click on Save, you can check Connectivity

»» Server group [Server Group] is connected.

Home > Service Director > Exchange Hosting > SPAM Filters [Set as Home Page](#)

SPAM Filters

| Provider name ↑↓ | Status ↑↓ | Options |
|-------------------------------|-----------|--|
| Exchange Built-in Spam Filter | Enabled | Edit Check Connectivity |

- Click on Edit on Spam experts

Home > Service Director > Exchange Hosting > SPAM Filters [Set as Home Page](#)

SPAM Filters

| Provider name ↑↓ | Status ↑↓ | Options |
|-------------------------------|-----------|--|
| Exchange Built-in Spam Filter | Disabled | Edit Check Connectivity |
| Spam Experts | Enabled | Edit Check Connectivity |

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Destination Hosts to add in Spam Experts:

☐ Pick MX-Records from DNS Template associated with exchange service, as Destination Hosts for Spam Experts.
☒ Set following as Destination Hosts for Spam Experts.

-1

Specify comma seprated list of destination hosts without any space in HOST:PORT format e.g.
 mx1.exchange.com:25,mx2.exchange.com:20,192.168.10.10:25 ...

These are usually exchange's address(es)/route(s) from DNS to add as Destination Hosts under Spam Experts domain.

[Save](#)

After Click on Save, you can check Connectivity

Successfully connected.

Home > Service Director > Exchange Hosting > SPAM Filters
Set as Home Page

SPAM Filters

| Provider name ↑↓ | Status ↑↓ | Options |
|-------------------------------|-----------|---|
| Exchange Built-in Spam Filter | Disabled | Edit Check Connectivity |
| Spam Experts | Enabled | Edit Check Connectivity |

Showing: 1- 2 of 2
Showing per page 60 [Change](#)

Allow Customers to Enable/Disable SPAM Filtration:

- To allow/disallow **SPAM Filtration** for Customers/Resellers, you can check/uncheck "SPAM Filtration Enabled" under "Exchange Service Plans". It is also implemented in **Access Templates**.

- To create a hosted email plan navigate to following path:**Home » Service**

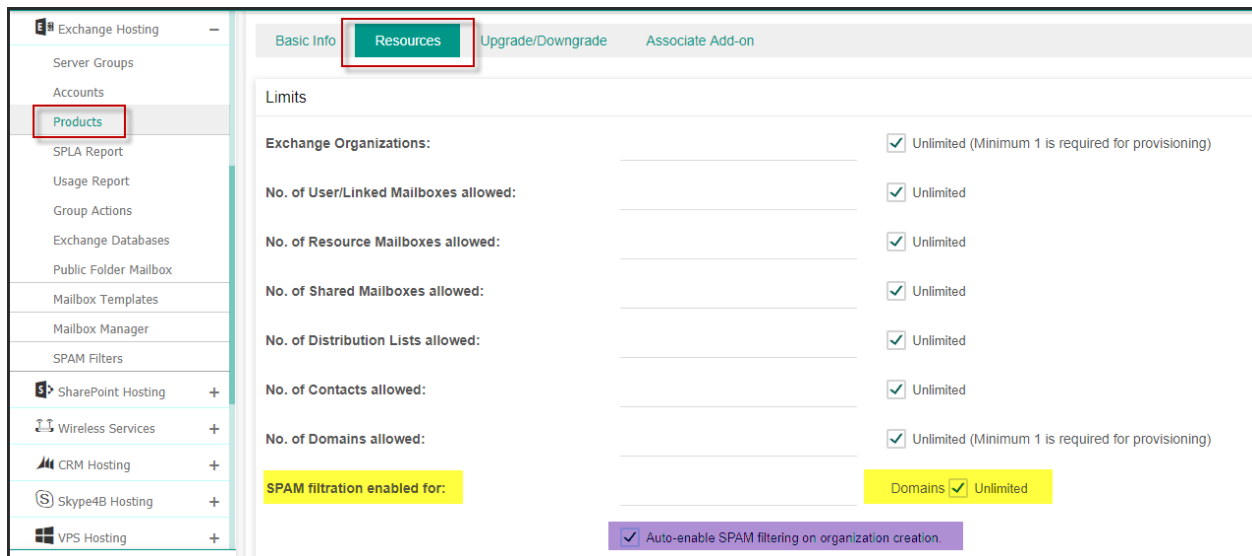
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Plans » Exchange

- Under **Resources** tab and check option **SPAM Filtration Enabled**.

Note: You can also edit existing hosted email plans by clicking on the **Edit** link. and **Sync sold plan resources**.

If this **Sync sold plan resources** checkbox is checked, product name, comments, plan resources will be updated in sold subscription resources. Changing plan resources does not auto update entities like Mailbox settings.



Enable Handle DNS

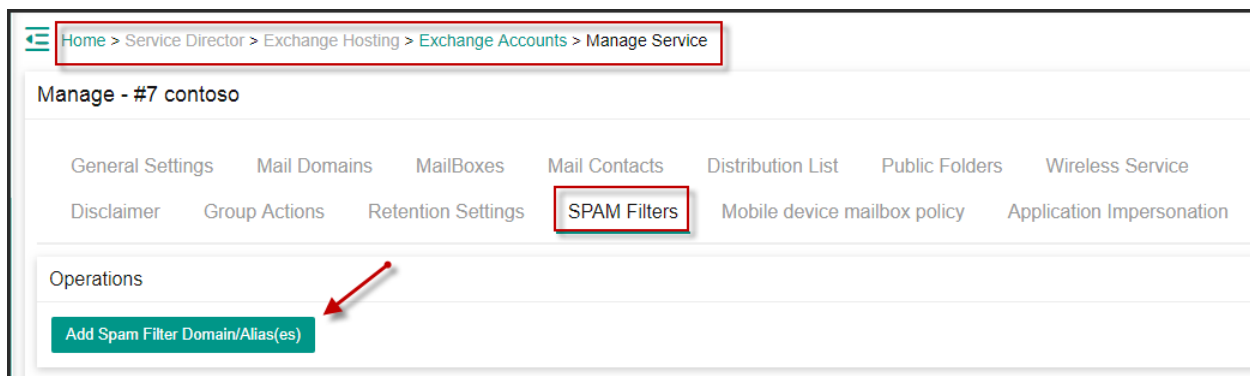
- Enable **Handle DNS** from Exchange servers. Navigate to the following path: **Home » Service Director » Exchange Hosting » Exchange Server Groups**. Please review following KB article for more details on DNS handling:

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<http://kb.machsol.com/Knowledgebase/Article/52395>

How to add SPAM Filter in Exchange account?

Now navigate to the Service Management section: **Home » Service Director » Exchange Hosting » Exchange Accounts » Manage Service**. Click on **SPAM filters** tab, Click on **Add SPAM Filter Domain\Alias(es)** button to add new domain, and provide required details as shown in snapshot below:

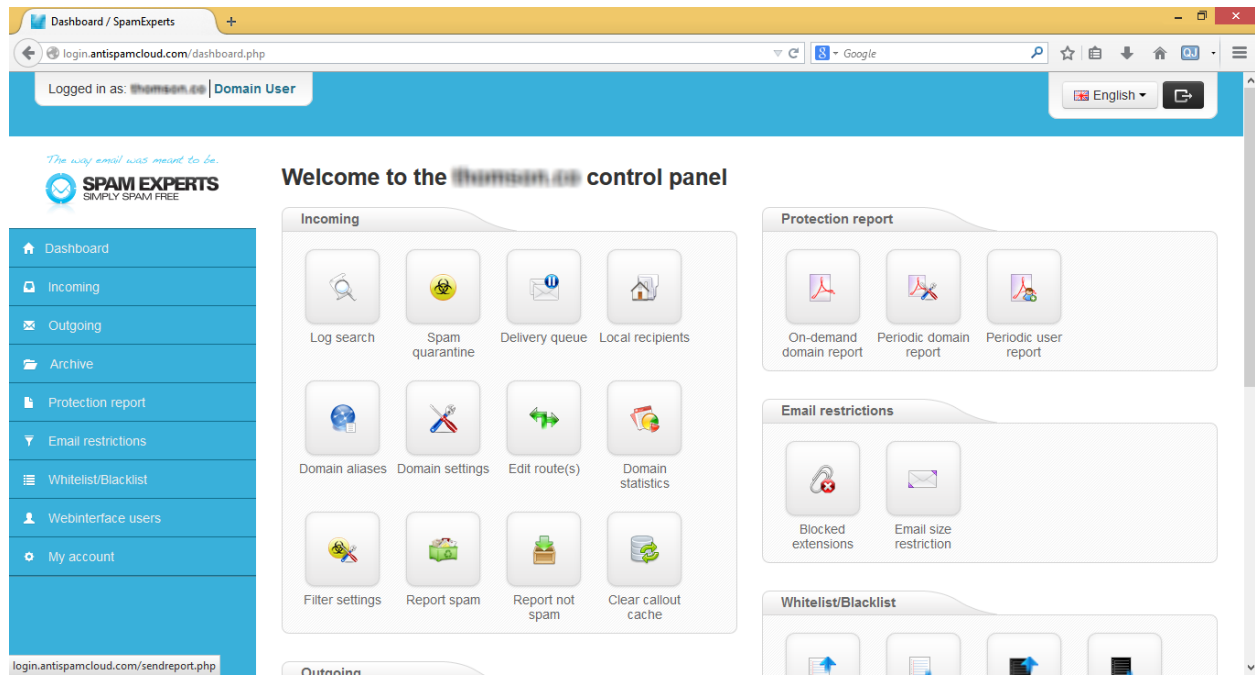


The screenshot shows the "SPAM Filters" configuration form. At the top, it says "SPAM Filters". Below this, there are two radio buttons for "Create as:": "Mail Domain Alias" (unselected) and "Primary Domain" (selected). Under "Enable SPAM filter for:", there is a dropdown menu showing "contoso.com". Below this, there are three input fields: "*Admin email:" with the value "test@contoso.com", "*Password:" with masked characters "*****", and "*Confirm password:" with masked characters "*****". To the right of the password fields is a green button labeled "Generate Random" and a checkbox labeled "Show Password" which is currently unchecked. At the bottom, there is a checkbox for "*Enable Reporting:" which is checked. At the very bottom, there are two buttons: "Save" and "Cancel".

- Clicking on "Manage Domain" you get taken to the management interface at

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SPamExperts:



MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/53427/Configuring-SPAM-Filtration-in-M...>