

Links to Important KB's

Summary

This article provides links to important KB's that are required to Setting up MachPanel.

Installation of MachPanel Software

- MachPanel Control Server Installation
<http://kb.machsol.com/Knowledgebase/Article/50261>
- MachPanel Remote Server Installation
<http://kb.machsol.com/Knowledgebase/Article/50262>

Customization and Billing

Customization of MachPanel includes Personalization, Localization, Layout Settings, Menu Setting, Theme changes & Email Templates etc.

- Customization and Localization of MachPanel
<http://kb.machsol.com/Knowledgebase/Article/50300>
- Payment Groups, Credit Cards & Anti-Fraud Plug-ins Management;
<http://kb.machsol.com/Knowledgebase/Article/52403>
- Documents for billing in MachPanel
<http://kb.machsol.com/Knowledgebase/Article/52409>
- Billing Management, Taxation and Issue Credit

Links to Important KB's

<http://kb.machsol.com/Knowledgebase/Article/52404>

Active Directory

- To integrate an Active Directory Domain

<http://kb.machsol.com/Knowledgebase/Article/50263>

- Active Directory Organization and User Management

<http://kb.machsol.com/Knowledgebase/Article/53476>

- Active Directory Service Plans\Addons

<http://kb.machsol.com/Knowledgebase/Article/55557>

Enterprise Modules Integration and Management articles:

1. Exchange Integration and Management

- To integrate **Exchange** in MachPanel please review the following KB article for further details:

<http://kb.machsol.com/Knowledgebase/Article/50264>

- How to **Add Mailbox** in Exchange:

Links to Important KB's

<http://kb.machsol.com/Knowledgebase/Article/50288>

- Mailbox Management such as **Email aliases**, forwarding, **Journaling**, **UM**, **Calendar Permissions** etc

<http://kb.machsol.com/Knowledgebase/Article/52408>

- Adding and Managing **Distribution Lists** (DL's):

<http://kb.machsol.com/Knowledgebase/Article/52405>

- SPAMExpert integration and Management:

<http://kb.machsol.com/Knowledgebase/Article/53427>

2. Skype4B\Lync Integration and Management

- Integrate **Skype4B** in MachPanel

<http://kb.machsol.com/Knowledgebase/Article/50304>

- Adding Skype **Users** and Service Management

<http://kb.machsol.com/Knowledgebase/Article/52410>

- Adding and Assigning **Line URI's**:

Links to Important KB's

<http://kb.machsol.com/Knowledgebase/Article/52401>

- Skype4B **Persistent Chat**:

<http://kb.machsol.com/Knowledgebase/Article/50363>

- **Response Groups** in Skype4B:

<http://kb.machsol.com/Knowledgebase/Article/51373>

- **Reporting**: How Skype4B SPLA types are categorized and how Policies are handled.

<http://kb.machsol.com/Knowledgebase/Article/53455>

- Skype4B Call Bundles and viewing Call Report

<http://kb.machsol.com/Knowledgebase/Article/53457>

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Dial Plan and Conference Dial-In handling in Skype4B (Lync) Account

<http://kb.machsol.com/Knowledgebase/Article/54523>

3. SharePoint Integration and Management

Links to Important KB's

- Integrate **SharePoint** in MachPanel

<http://kb.machsol.com/Knowledgebase/Article/50267>

- Service Management of SharePoint Hosting:

<http://kb.machsol.com/Knowledgebase/Article/53413>

4. CRM Integration and Management

- Integrate **CRM** in MachPanel

<http://kb.machsol.com/Knowledgebase/Article/50277>

- Service Management of CRM Hosting:

<http://kb.machsol.com/Knowledgebase/Article/53414>

5. VPS (Hyper-V) Integration and Management

- INFO: Integrate VPS (Hyper-V) server in MachPanel

<http://kb.machsol.com/Knowledgebase/Article/50316>

- INFO: Adding Subnet Pools, Virtual Networks & Sealed Images

<http://kb.machsol.com/Knowledgebase/Article/52397>

- GUIDE: SOP for preparation of Sealed Images for Windows Hyper-V & Linux VM

Links to Important KB's

<http://kb.machsol.com/Downloads/Download/50314>

- HOW TO:Creating Scheduled Task for OS Initialization and Modification via Config.bat

<http://kb.machsol.com/Knowledgebase/Article/53471>

- HOW TO: Virtual Machine and Snapshots Management

<http://kb.machsol.com/Knowledgebase/Article/52398>

- VM Import Utility

<http://kb.machsol.com/Knowledgebase/Article/54515>

6. Shared Hosting: Hostmatic & Plesk Integration

- Integrate **Web Hosting** in MachPanel

<http://kb.machsol.com/Knowledgebase/Article/50283>

- DNS Templates and handling

<http://kb.machsol.com/Knowledgebase/Article/52395>

- Create a DNS forward lookup Zone

<http://kb.machsol.com/knowledgebase/article/50069>

Links to Important KB's

- Integrate Simple DNS Plus

<http://kb.machsol.com/Knowledgebase/Article/55561>

7. Office 365 \ Microsoft CSP

- CSP Module Configuration Guide for MachPanel Automation Solution:

<https://kb.machsol.com/Knowledgebase/54511/CSP-Module-Configuration-Guide-for-MachPanel-Autor>

- CSP Service Plan Creation and Subscribing Customer to CSP Service Plan

<https://kb.machsol.com/Knowledgebase/55547/CSP-Service-Plan-Creation-and-Subscribing-Customer>

- Managing CSP\Office 365 Tenants

<https://kb.machsol.com/Knowledgebase/54544/Managing-CSPOffice-365-Tenants>

- CSP Secure Application Model

<https://kb.machsol.com/Knowledgebase/55612/CSP-Secure-Application-Model>

- Extra: Error in fetching user details from O365

<https://kb.machsol.com/Knowledgebase/Article/54539>

Creating Customers and Resellers

- Create a **Reseller Customer** in MachPanel

<http://kb.machsol.com/Knowledgebase/Article/50273>

- Create a **Customer** in MachPanel

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<http://kb.machsol.com/Knowledgebase/Article/50272>

Creation & Selling (provisioning) of Service Plans\Products\Packages

- Creating new Service Plans \ Packages in MachPanel

<http://kb.machsol.com/Knowledgebase/Article/52399>

- Upgrading an existing Service Plan, resources, creating and selling Add-on

<http://kb.machsol.com/Knowledgebase/Article/50348>

- Please review the following KB article for **selling and provisioning** of services:

<http://kb.machsol.com/Knowledgebase/Article/50275>

GUIDE: WHMCS Integration and Configuration

- WHMCS Integration and configuration with MachPanel-v6

<http://kb.machsol.com/Downloads/Download/53448>

- WHMCS integration in MachPanel

<http://kb.machsol.com/Knowledgebase/Article/53437>

GUIDE: MachPanel API Specification and PHP Examples

- MachPanel API Specification

Links to Important KB's

<http://kb.machsol.com/Downloads/Download/53461>

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/52413/Links-to-Important-KBs>