#### Summary

This article provides a summary on adding and management of distribution lists in MachPanel.

#### Applies To

This article applies to MachPanel all versions.

#### Settings for Distribution List

You can set setting for **"Require that all senders are authenticated"** by navigating **Service Director > Exchange Hosting > Accounts > Settings**. A provider can check this setting for all organization and also enforce to any organization.

| Search in menu  | E Home > Service Director > Exchange Hosting > Exchange Accounts   |
|---|--|
| Exchange Hosting     Server Groups      Accounts      Products      Group Actions      Exchange Databases      Public Folder Mailbox      Mailbox Templates      Mailbox Minarger      Mailbox Minargen | Accounts Settings Default settings for all Organizations Require that all senders are authenticated enabled for new Distribution List Allow organization administrator to change Distribution List "Require that all senders are authenticated" Allow resellers to change Distribution List "Require that all senders are authenticated" Allow resellers to change Distribution List "Require that all senders are authenticated" Save |
| SPAM Filters<br>PST Exports/Imports<br>Postfachumzug  | Organization Settings  |
| SharePoint Hosting +  | Search +   |
| 🖨 CRM Hosting +   | Operations   |
| Skype4B Hosting +   | Add/Update Organization Setting  |

Click on **Add/update Organization Setting** to enforce setting to single or multiple organization and select desire settings.

| Organization Settings   |  |          |             |
|---|--|----------|-------------|
| Select Organizations:   |  |          |             |
| Type to search  |  |          |             |
| Selectable<br>A4Tech_com - a4tech.com<br>Cloudhost<br>Cloudhost<br>Cloudhost<br>Cloudhost<br>Cloudhost<br>Cloudhost<br>Cloudhost<br>Cloudhost<br>CustomerinderPReseller_com.customerunderppreseller.com<br>DreamNetworks - dreamscapenetworks.com | >) K<br>> C                                    | Selected | <pre></pre> |
| Require that all senders are authenticated enabled for new Distribution     Allow organization administrator to change Distribution List Require     Save Cancel  | on List<br>that all senders are authenticated" |          |             |

**Creation of Distribution List** 

To add a distribution list navigate to the following path: *Home » Service Director » Exchange Hosting » Exchange Accounts.* Click on the Service Management link and then select Distribution List tab.

| Manage - #4  | Manage - #43 ZT                           |   |                           |          |        |         |  |  |  |  |
|--------------|---|---|---------------------------|----------|--------|---------|--|--|--|--|
| General S    | ettings Mail Domains MailBoxes            | Mail Contacts Distribution List             | Public Folders Disclaimer | Group Ac | tions  |         |  |  |  |  |
| Compliand    | e Management Mobile device mailbox p      | policy Application Impersonation (          | Calendar Permissions      |          |        |         |  |  |  |  |
| Operations   |   |   |                           |          |        |         |  |  |  |  |
| Add Distribu | tion List Add Bulk Distribution List Expo | t Dynamic Distribution List Export to Excel | Group Actions Members R   | Report   |        |         |  |  |  |  |
| Search       |   |   |                           |          |        | -       |  |  |  |  |
| Name         | • Value                                   |   |                           |          |        |         |  |  |  |  |
| Search       |   |   |                           |          |        |         |  |  |  |  |
|              |   |   |                           | List     |        |         |  |  |  |  |
|              | Display name <b>If</b>                    | Email                                       | Туре                      | Members  | Status | Options |  |  |  |  |
|              | D DI                                      | DDI Q1                                      | Simple Distribution Group | 3        | Active | Delete  |  |  |  |  |
|              | 0.00                                      | 0   | Simple Distribution Group | 3        | Active | Delete  |  |  |  |  |

Click on Add Distribution List to add a new DL.

| Home > Service Director > Exchange Hosting > Exchange Accounts > Manage Service |  |                                    |  |  |  |  |  |  |  |
|---|--|------------------------------------|--|--|--|--|--|--|--|
| Manage - #2 CloudHost   |  |                                    |  |  |  |  |  |  |  |
| General Settings Mail Domains   | MailBoxes Mail Contacts Distribution List Public       | : Folders Disclaimer Group Actions |  |  |  |  |  |  |  |
| Retention Settings SPAM Filters   | Mobile device mailbox policy Application Impersonation |                                    |  |  |  |  |  |  |  |
| Add New Distribution List   |  | -                                  |  |  |  |  |  |  |  |
| *Туре:  | Simple Distribution Group                              |                                    |  |  |  |  |  |  |  |
| *Display name:  |  |                                    |  |  |  |  |  |  |  |
| *Primary email:   | a  | cloudhost.com -                    |  |  |  |  |  |  |  |
| Require that all senders are authenticated:                                     | $\checkmark$   |                                    |  |  |  |  |  |  |  |

• **Type**: Select type of the distribution list. It supports Simple Distribution Group, Room Distribution group, Security Group & Dynamic Distribution

Group.

- **Display Name:** Enter the distribution list name in Display Name Box.
- **Primary Email:** Enter primary email address.
- Select option Require that all senders are authenticated (This setting is enforced by provider i.e. organization administrator is allow to change).
- Select the list manager from **Managed By** drop-down list and click **Add** button. You can add Mailboxes, Contacts and Distribution Groups as List members.

| Managod By:                                     |       |            |        |
|---|-------|------------|--------|
| managed by.                                     |       |            |        |
| Type to search                                  |       |            |        |
|   |       |            |        |
| Selectable                                      |       | Selected * |        |
| Lucas Hayden - L.hayden@cloudhost.com (MailBox) | ^     |            | $\sim$ |
| Staff - staff@cloudhost.com (Group)             | >I IK |            |        |
|   |       |            |        |
|   |       |            |        |
|   | ~     |            | ~      |
|   |       |            |        |
| Group Members:                                  |       |            |        |
| Group members.                                  |       |            |        |
| Type to search                                  |       |            |        |
|   |       |            |        |
| Selectable                                      |       | Selected   | _      |
| Kim Hilton - K.Hilton@yahoo.com (Contact)       |       |            | $\sim$ |
| Lyle Hal - Lyle.Hal@cloudhost.com (Mailbox)     | >I I< |            |        |
| Staff - staff@cloudhost.com (Group)             |       |            |        |
|   |       |            |        |
|   | ~     |            | $\sim$ |
|   |       |            |        |
| Save Cancel                                     |       |            |        |
|   |       |            |        |
|   |       |            |        |

Click on **Add Bulk Distribution List**button when done. In order to Bulk Delete Distribution lists, you have to select DL's .

| Add Bulk Distribution List  |  | Go Back to Listing                    |
|---|--|---------------------------------------|
| Use this interface to create multiple selected organization.          | exchange distribution lists. Provide a comma separated list (.csv) of distribution list(         | s) that you wish to setup for the     |
| Primary email:  | contoso.com 👻  |                                       |
| Require that all senders are<br>authenticated:                        | $\checkmark$   |                                       |
| *CSV file to import:  | Select File  |                                       |
|   | Sample CSV file  |                                       |
| Note: Members contain semi colon email, for DL it should be DL primar | ;) separated email addresses. For Mailbox it should be primary email of mailbox, for<br>/ email. | contact it should be contact external |
| Add Bulk Distribution List Cancel                                     |  |                                       |

- Primary Email: Enter primary email address.
- **CSV file to import:** Browse to select a csv file.

Click on Add Bulk Distribution Listbutton when done.

### Adding Member to Distribution List:

Distribution list members receives the email sent to the distribution list. They can also post email message to the list.

To add a distribution list member, select the distribution list for which you wish to add a new member. Click on the **List Members** tab and select the list member from **Mailbox** drop-down list. Click the **Add** button.

| General Settings Mail Domain:<br>Mobile device mailbox policy A | s MailBoxe   | s Mail Cor | ntacts Distributi | on List Public Folders | Disclaimer | Group Actions | Retention Settings | SPAM Filters       |
|---|--------------|------------|-------------------|------------------------|------------|---------------|--------------------|--------------------|
| Distribution List Settings for staff                            | @cloudhost.c | com        |                   |                        |            |               |                    | Go Back to Listing |
| List Members Email Address                                      | Advanced     | Send As    | Send On Behalf    | Message Approval       |            |               |                    |                    |
| Search  |              |            |                   |                        |            |               |                    | -                  |
| Name  | •            | Value      |                   |                        |            |               |                    |                    |
| Search  |              |            |                   |                        |            |               |                    |                    |
| Display name <b>It</b>  |              |            |                   | Email Address 11       |            |               |                    | Options            |
| Kim Hilton ( Contact )  |              |            |                   | K.Hilton@yahoo.com     |            |               |                    | Remove             |
| Lucas Hayden ( Mailbox )  |              |            |                   | L.hayden@cloudhost.com |            |               |                    | Remove             |
| Lyle Hal ( Mailbox )  |              |            |                   | Lyle.Hal@cloudhost.com |            |               |                    | Remove             |

# Adding New Mail Address:

A distribution list can have multiple email addresses or aliases. This allows the distribution list to receive messages that are addressed to any one of these e-mail addresses.

To add a new email address to a distribution list, click on the distribution list name for which you wish to add email address. Select **Email Address** tab, enter the name of new mail address in **Email Address** box and click on **Add** button.

Two types of Email addresses are supported

- 1. SMTP
- 2. Custom

| Distribution List Settings for s | stribution List Settings for staff@cloudhost.com |         |                |                                  |                                     |  |  |  |  |  |  |
|----------------------------------|--|---------|----------------|----------------------------------|-------------------------------------|--|--|--|--|--|--|
| List Members Email Addre         | Advanced   | Send As | Send On Behalf | Message Approval                 |                                     |  |  |  |  |  |  |
| Email Address                    |  |         |                |                                  | Primary                             | Options  |  |  |  |  |  |
| staff@cloudhost.com              |  |         |                |                                  | Yes                                 | Edit Delete Set as Primary                           |  |  |  |  |  |
| Showing: 1-1 of 1                |  |         |                |                                  |                                     | Showing per page 20 Change                           |  |  |  |  |  |
| Add Email Address                |  |         |                |                                  |                                     |  |  |  |  |  |  |
| Туре:                            | 🔾 SMTP 🖲 <mark>Cu</mark>                         | stom    |                |                                  |                                     |  |  |  |  |  |  |
| *Custom address type:            |  |         |                | The address ca<br>and free text. | n be EX, X.50, X.400, MSMail, CcMai | il, Lotus Notes, NovellGroupWise, EUM Proxy address, |  |  |  |  |  |
| *Email Address :                 |  |         |                |                                  |                                     |  |  |  |  |  |  |
| Add Email Address                |  |         |                |                                  |                                     |  |  |  |  |  |  |

# **Setting Mail Restrictions:**

You may define *Accept Message From* and *Restrict Message From* settings for the distribution list.

To set restriction to a distribution list, click on the distribution list name for which you wish to set restrictions and select **Advanced** tab.

The advanced interface displays following:

Accept Message From: There are two options to select from:

- All senders: If selected, message will be accepted from any sender.
- **Only senders in the following list**: If you selected, the message will be accepted only from the addresses selected from the list.

Reject Message From: There are two options to select from:

- **No senders**: If selected, message will never be rejected.
- Senders in the following list: If you selected, the message will be rejected if coming from the addresses selected from the list.

| Distribution List Settings for staff@cloudhost.com                     |                                     |             |                 |                                      |                    |   |  |  |
|--|-------------------------------------|-------------|-----------------|--------------------------------------|--------------------|---|--|--|
| List Members   | Email Address                       | Advanced    | Send As         | Send On Behalf                       | Message Approval   |   |  |  |
| General Settings   |                                     |             |                 |                                      |                    |   |  |  |
| *Display name:   |                                     | Staff       |                 |                                      |                    |   |  |  |
| *Managed By:   |                                     | Type to se  | earch           |                                      |                    |   |  |  |
|  |                                     | Selectab    | le              |                                      |                    | Selected *                                      |  |  |
|  |                                     |             |                 |                                      |                    | Lucas Hayden - Linayden@cloudnost.com (Mailbox) |  |  |
| Delivery manageme  | ent                                 | this aroup: | Only            | senders inside my org                | anization          |   |  |  |
| [Require that all sende  | ers are authenticate                | d]          | ) Send          | lers inside and outside              | of my organization |   |  |  |
| Accept message fro   | om:                                 |             | All se          | enders                               |                    |   |  |  |
|  |                                     |             | Only            | senders in the followin              | g list             |   |  |  |
| Reject message fro   | m:                                  |             | ● Nos<br>○ Senc | enders<br>lers in the following list |                    |   |  |  |
| Delivery reports   |                                     |             |                 |                                      |                    |   |  |  |
| O Send delivery repo   | orts to group manag                 | er          |                 |                                      |                    |   |  |  |
| <ul> <li>Send delivery report</li> <li>Do not send delivery</li> </ul> | orts to message orig<br>ery reports | ginator     |                 |                                      |                    |   |  |  |
| Limits   |                                     |             |                 |                                      |                    |   |  |  |
| Maximum receiving<br>(MB):   | g message size                      |             |                 |                                      | V Unlimi           | ted   |  |  |

| Other                                     |  |
|---|--|
| Hide from Exchange Address Lists:         | $\checkmark$   |
| Send out-of-office message to originator: |  |
| Hide distribution group members:          |  |
|   |  |
| Membership Approval                       |  |
| Member Join Restriction:                  | Open: Anyone can join this group without being approved by the group owners.                                   |
|   | Closed: Members can be added only by the group owners. All requests to join will be rejected automatically.    |
|   | <ul> <li>Approval Required: All requests are approved or rejected by the group owners.</li> </ul>              |
| Member Leave Restriction:                 | <ul> <li>Open: Anyone can leave this group without being approved by the group owners.</li> </ul>              |
|   | Closed: Members can be removed only by the group owners. All requests to leave will be rejected automatically. |
| Save                                      |  |

### Grant Send As and Send On behalf:

To grant **Send As** and **Send On Behalf** to a distribution list member, click on **Send As** tab and select the list member from **Mailbox** drop-down list. Click the **Grant Send As**button. Similarly, lick on **Send On Behalf** tab and select the list member from **Mailbox** drop-down list. Click the **Save**button.

| Distribution List Settings for staff@cloudhost.com  |                        |                  |   |  |  |  |  |  |  |
|---|------------------------|------------------|---|--|--|--|--|--|--|
| List Members Email Address Advanced   | Send As Send On Behalf | Message Approval |   |  |  |  |  |  |  |
| Send On Behalf:   |                        |                  |   |  |  |  |  |  |  |
| Type to search  |                        |                  |   |  |  |  |  |  |  |
| Selectable<br>[Lucas Hayden - L hayden@cloudhost.com (Mailbox)<br>Lyle Hal - Lyle.Hal@cloudhost.com (Mailbox)<br>Save | *                      | Selected         | ~ |  |  |  |  |  |  |

## Message Approval:

To grant message approval to the mailboxes, a new tab for message approval has been added. If Enable/Disable checkbox on top is unchecked, all below settings are hidden.

| Distri | ibution List ( | Settings for staff@     | )cloudhost.c                    | om                                     |   |                               |          | Go Back to Listing   |
|--------|----------------|-------------------------|---------------------------------|--|---|-------------------------------|----------|----------------------|
| List   | t Members      | Email Address           | Advanced                        | Send As                                | Send On Behalf                              | Message Approval              |          |                      |
| Mes    | sage Approva   | al                      |                                 |  |   |                               |          |                      |
|        | Messages sent  | to this group have to l | be approved by                  | a moderator                            |   |                               |          |                      |
| *Gro   | up Moderato    | rs:                     | Type to s                       | earch                                  |   |                               |          |                      |
|        |                |                         | Selectal<br>Lucas H<br>Lyle Hal | ole<br>ayden - L.hayo<br>- Lyle.Hal@cl | len@cloudhost.com (<br>oudhost.com (Mailboo | Mailt A                       | Selected | ^<br>~               |
| *Sen   | nders who do   | n't require message     | Type to s                       | earch                                  |   |                               |          |                      |
| Cpp.   | ovul.          |                         | Selectal                        | ole                                    |   |                               | Selected |                      |
|        |                |                         | Lucas H<br>Lyle Hal             | ayden - L.hayo<br>- Lyle.Hal@cl        | len@cloudhost.com (<br>oudhost.com (Mailbo) | Mailt A                       |          | <ul> <li></li> </ul> |
| Sele   | ect moderatio  | n notifications:        | <ul> <li>Notify</li> </ul>      | all senders wh                         | ien their messages ar                       | en't approved.                |          |                      |
|        |                |                         | O Notify                        | senders in you                         | ır organization when th                     | eir messages aren't approved. |          |                      |
|        |                |                         | 🔿 Don't                         | notify anyone v                        | /hen a message isn't a                      | pproved.                      |          |                      |
| Sa     | ive            |                         |                                 |  |   |                               |          |                      |

#### **Group Actions for Bulk Distribution List**

Now you can perform various Group operation for bulk distribution lists.

| General Settings Ma     | ail Domains MailBoxes   | Mail Contacts | Distribution List | Public Folders | Disclaimer            | Group Actions           | Retention Settings | SPAM Filters       |
|-------------------------|-------------------------|---------------|-------------------|----------------|-----------------------|-------------------------|--------------------|--------------------|
| Mobile device mailbox p | blicy Application Imper | sonation      |                   |                |                       |                         |                    |                    |
| Group Actions           |                         |               |                   |                |                       |                         |                    | Go Back to Listing |
| Search                  |                         |               |                   |                |                       |                         |                    | +                  |
| Distribution Lists:     |                         |               |                   |                |                       |                         |                    |                    |
| Type to search          |                         |               |                   |                |                       |                         |                    |                    |
| Selectable              |                         |               | < v               | ы к<br>> к     | Selecter<br>Staff [st | d<br>aff@cloudhost.com] |                    |                    |

Click on Plus sign to expand and select required group operation on distribution Lists.

- 1. General Settings
  - a. Hide from Exchange Address Lists: Checkbox
  - b. Send out-of-office message to originator: Checkbox
  - c. Delivery reports
    - i. Send delivery reports to group manager
    - ii. Send delivery reports to message originator
    - iii. Do not send delivery reports
  - d. Limits
    - i. \*Maximum receiving message size (MB):
  - e. Membership Approval
    - i. Member Join Restriction:
    - ii. Member Leave Restriction:
- 2. Restrictions
  - a. Require that all senders are authenticated:
  - b. Accept message from:
    - i. All senders
    - ii. Only senders in the following list
  - c. Reject message from:
    - i. No Senders

### Adding and Managing Distribution Lists

- ii. Senders in the following list.
- 3. Managed By
  - a. Managed by (Dynamics and other DL.)
- 4. Add List Members
- 5. Remove List Members
- 6. Grant Permissions
  - a. Send As
  - b. Send On Behalf
- 7. Remove Permissions
- 8. Message Approval
  - a. Group Moderators:
  - b. Senders who don't require message approval
  - c. Select moderation notifications



### MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/52405/Adding-and-Managing-Distribution...