Creating Service Plan/Package in MachPanel

Summary

This article provide a summary for Creating a new Service Plan/Package in MachPanel.

Applies To

This article applies to MachPanel build v4.9.21 and above

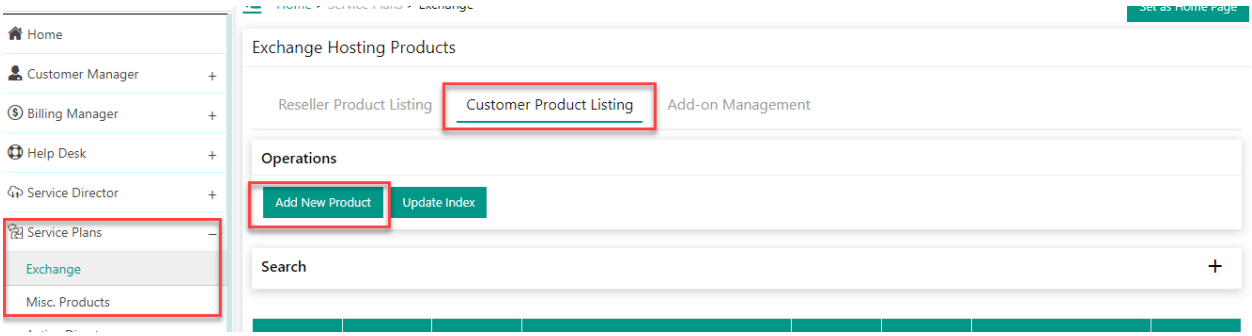
Pre-Requisite:

First of all, create ***server groups*** for a particular service (Shared Hosting services, Exchange services, Skype for business, CRM, VPS services, CSP etc.) so that it could be added in your service plan during creation.

Creation / Adding a Product or Service Plan:

Before selling services (Shared Hosting services, Exchange services, Lync, CRM, VPS services etc.) to customers, you have to create ***service plans*** for each service.

- To create a new service plan, navigate to the path: ***Home >> Service Plans*** or select ***Product*** under respective module to create Product\Plans.
- Select the desired product from the list and click on **Add New Product** button from either **Reseller Product Listing** or from **Customer Product Listing** tab as shown in the snapshot below:

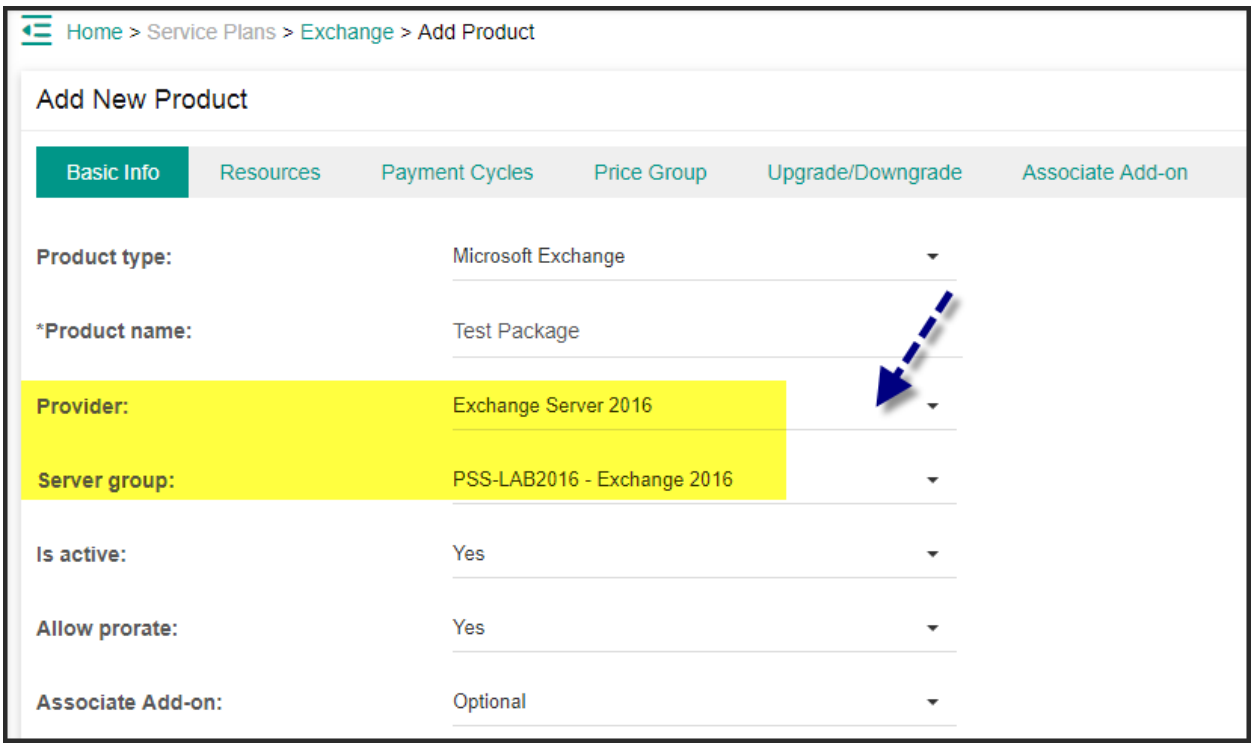


Note: Choose **Reseller Product Listing** tab only when you are selling service to a **Subscription Based\Prepaid Reseller**.

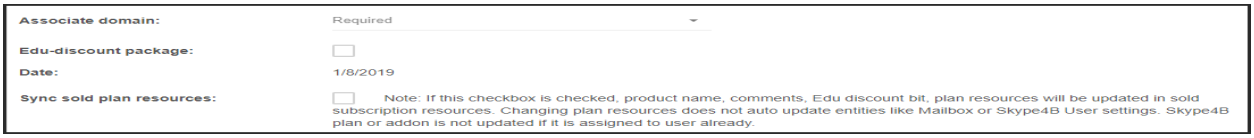
Provide Basic Information:

Fill the form under **Basic Info** tab by selecting Product type, **Provider**, Server Group, providing Product name & comments etc.

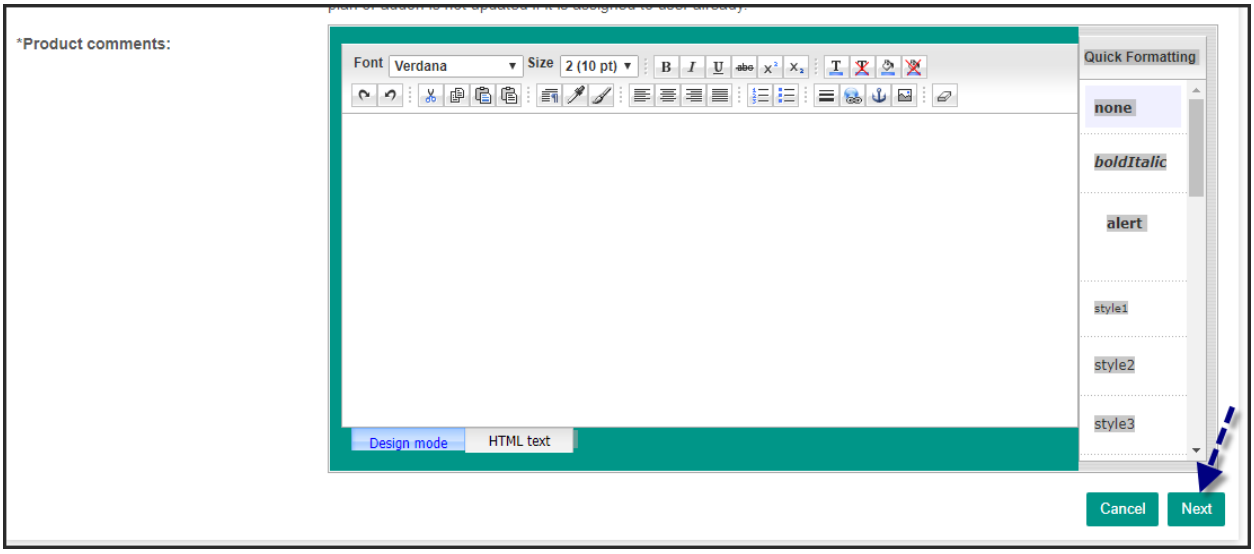
- You can also restrict the use of a specific service plan by setting it as **Inactive.**
- You can select from the drop down list other options such as **prorate billing** and **add-ons** association.



- You can also provide **education discount** package.
- You can **Sync sold plan resources** in you need to edit the Plan resources and by checking it the changed resources will be applied to existing accounts.

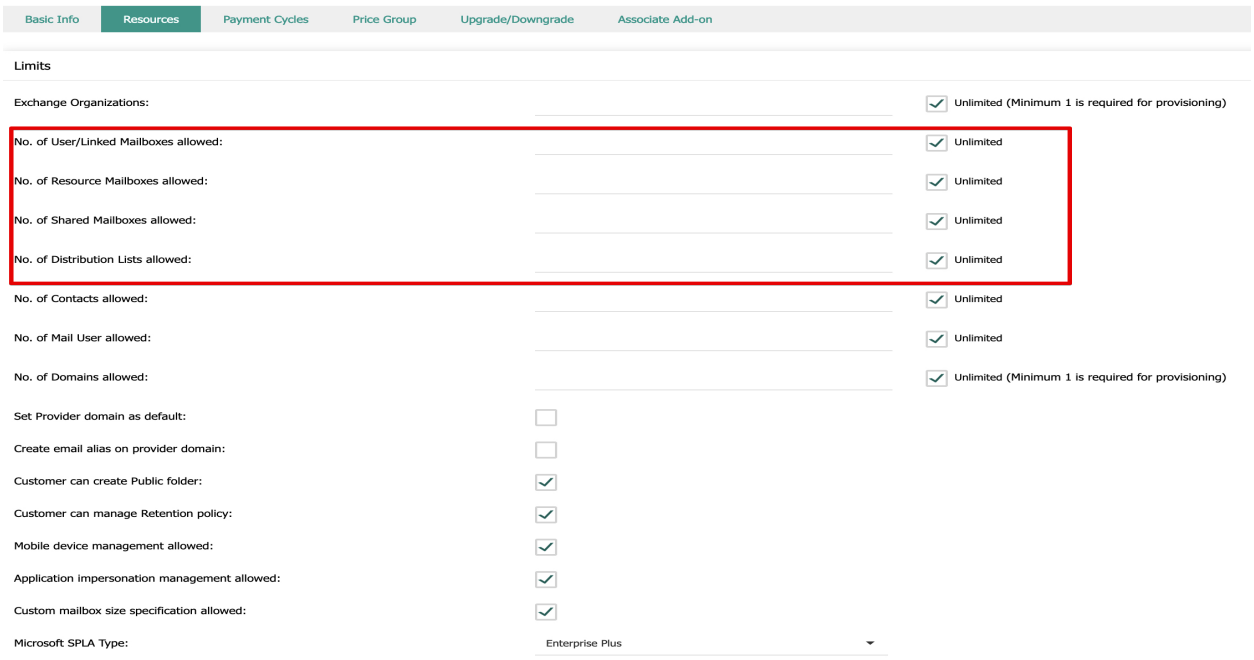


- Provide Product comments with style and font. After that click on **Next** button.

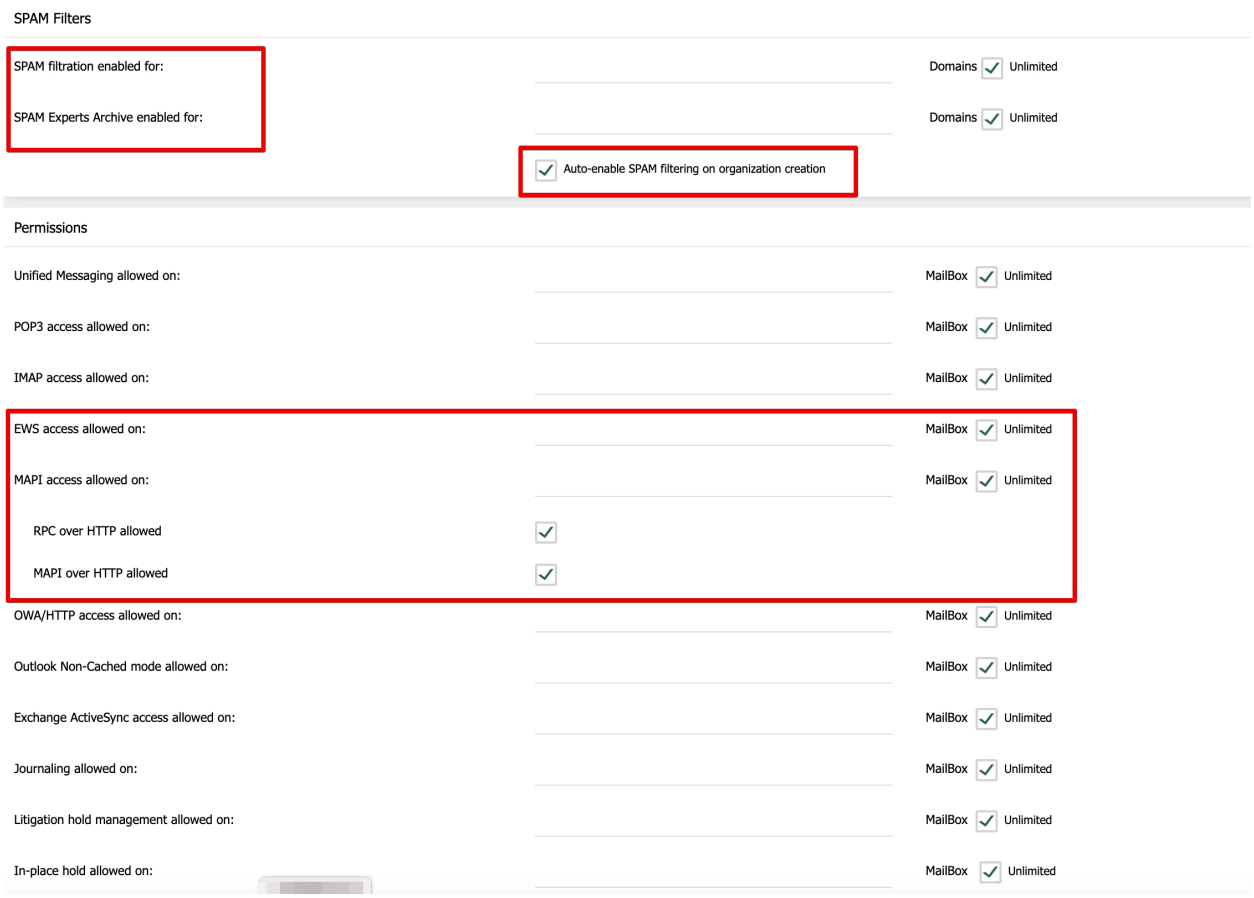


Resources allocation:

In the next step, provide resources for each Service plan. The resources are different for each service for example in Exchange Hosting Products, you have to specify all the resources such as Limits, Permissions, Mailbox Storage Settings, Folder Storage Settings, Outlook Web Access Settings, Personal Archive Settings, Other restrictions and Wireless Services.



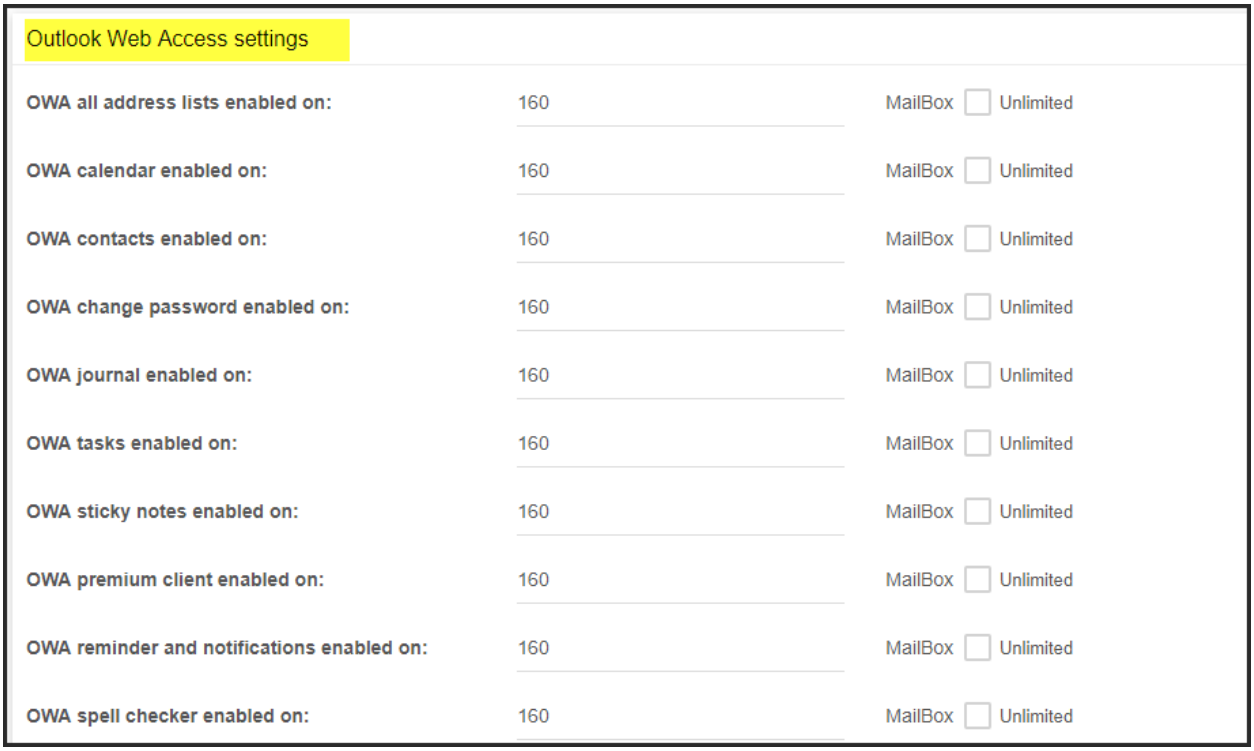
- After chosing SPLA the permissions will be selected automatically for provided no of Users mailbox.
- Now Provide/configure **SPAM filters** options.
- In permission provide **EWS access** and **MAPI access** (RPC over HTTP, MAPI over HTTP) as per requirement.

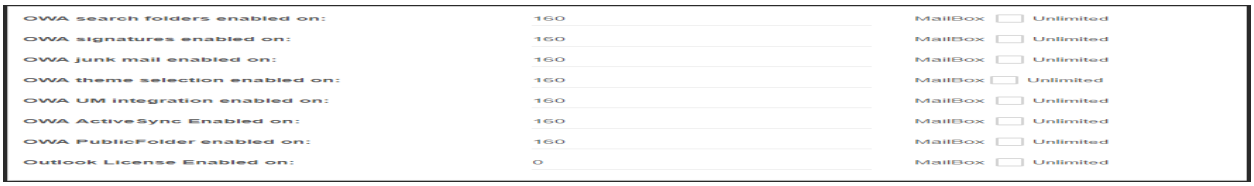


- Under **Mailbox storage settings** you have to provide the size of the mailboxes, when it exceeds the specified amount it will issue warning messages

- You can choose the Public Folder storage.

- The Outlook Web Access OWA setting will be also applied as per number of mailboxes and the SPLA type.

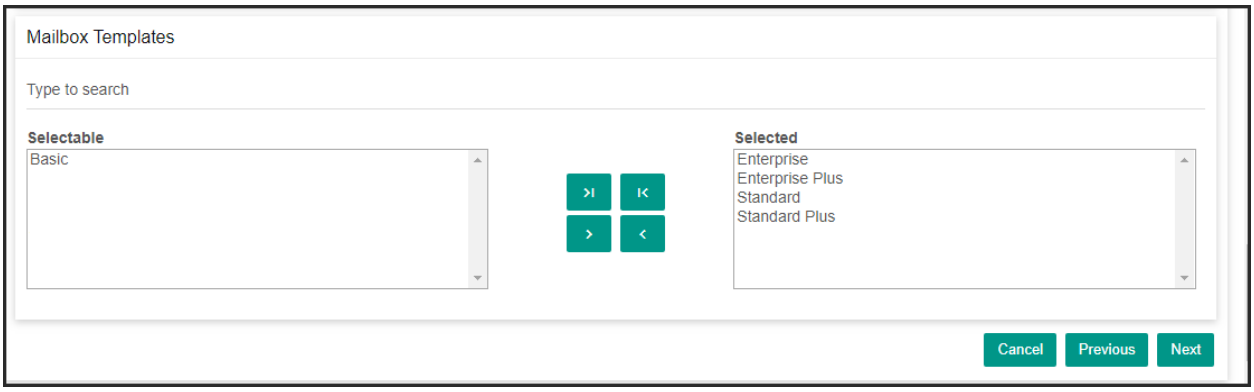




Assigning Mailbox Templates:

Select Mailbox templates as shown below. You can review following KB article to create a new Exchange Mailbox Template:

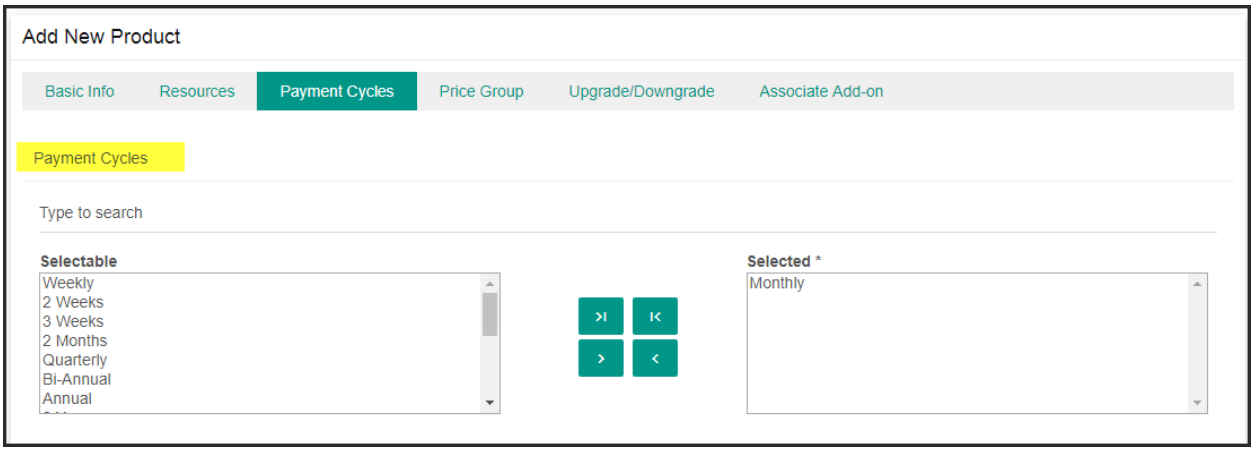
http://kb.machsol.com/Knowledgebase/Article/51372



Note: If you don't want to use templates, please leave this section empty for the Reseller Product Plans\Customer Product Plans

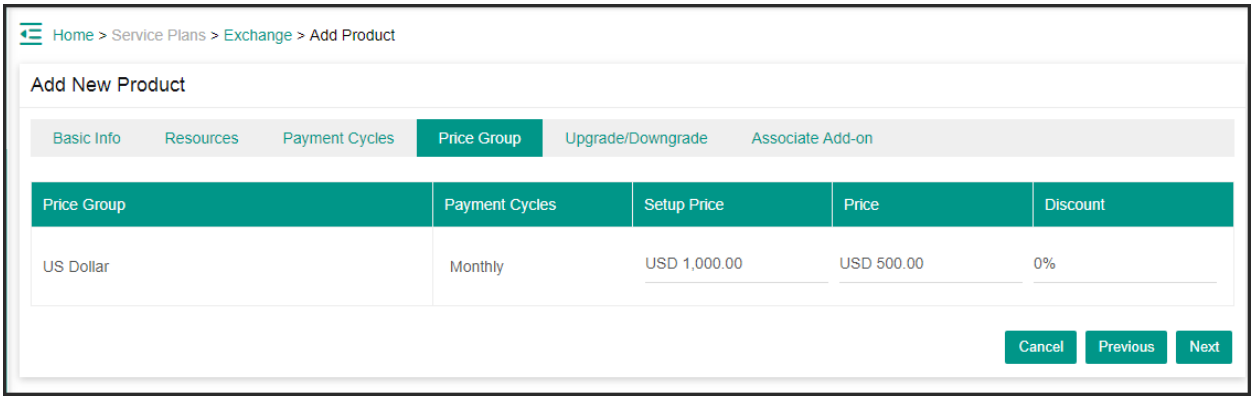
Defining Payment Cycles:

Select Payment Cycles and Payment Groups and click on **Next** button to proceed.



Setup Price for Product:

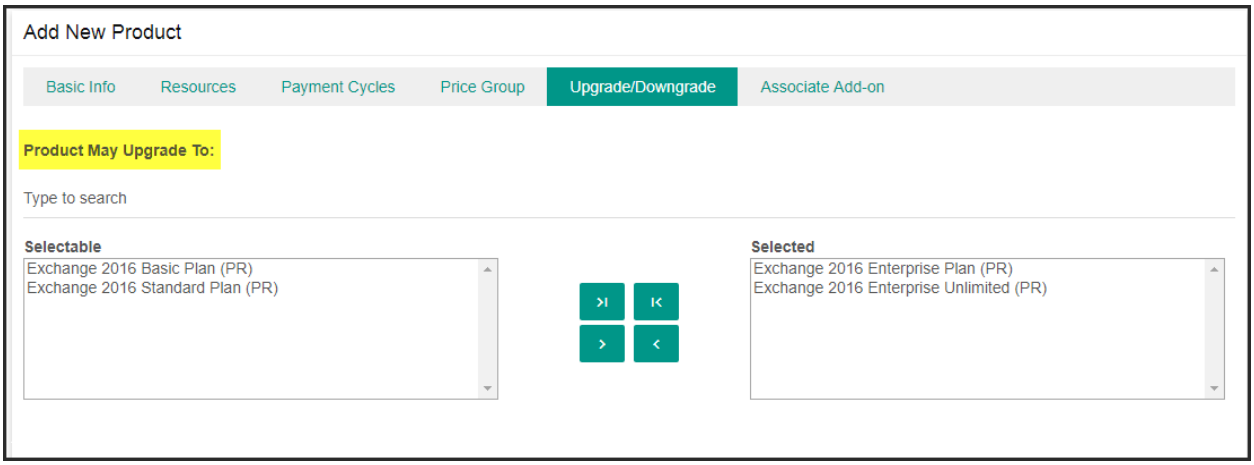
Set a price for your product plan. Click on **Next** button when done.

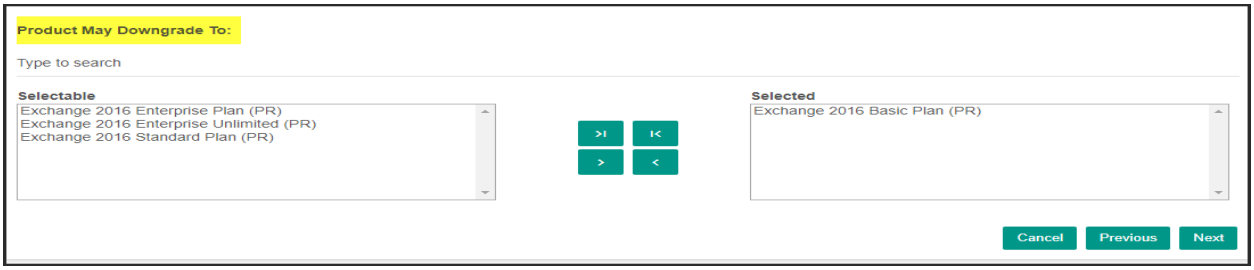


Upgrade/Downgrade:

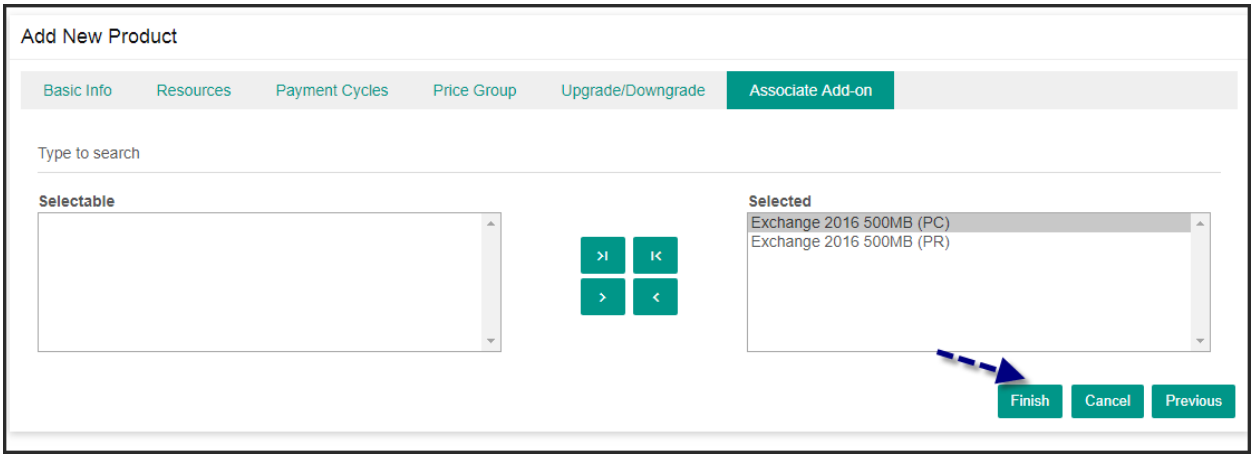
You can also upgrade/downgrade your existing product. See the following KB article for How to Upgrading a service plan, resources, creating and selling add-ons.

http://kb.machsol.com/Knowledgebase/Article/50348





Associate Add-on:

You can associate add-ons in this step if any. See our KB article for How to create and provision an Add-on.

Click on **Finish** button to add a new product.