## Summary

This article provides information on how to configure alerts in MachPanel.

## Applies To

This article applies to MachPanel build v4. and above.

## Alerts:

Alerts are reminders that appear to notify you of new activity on your MachPanel account. They will appear on your Alerts icon on the top bar of the MachPanel UI near the name of the Provider/Customer name logged in. See the snapshot below:

Q 🧸	Pro	ovider MachSol Support	is logged in as Provider 👻
NOTIFICATIONS			
New item has been added into service queue, Edit Exchange Hosting AccountID: 1, Organization Name: CloudHost, Domain Name: cloudhost.com 4 Month(s) Ago			Set as Home Pa
New item has been added into service queue,Edit Exchange Hosting AccountID: 167, Organization Name: whmcsv872.test, Domain Name: whmcsv872.test whmcsv872.test 4 Month(s) Ago			
New VPS Hosting Subscription has been created, VPSName: , CustomerID: 162 4 Month(s) Ago			
New VPS Hosting Subscription has been created, VPSName: , CustomerID: 3 4 Month(s) Ago			
New Item has been added into service queue,Provision VPS Hosting AccountID: 109, Virtual Machine Name: 5 Month(s) Ago			
New item has been added into service oueue.Provision Exchanoe Hostino AccountID: 9 froanization Name: exchanoe2013. Domain Name: >> See all			

Click on see all>> to view all the alerts.

NOTIFICATIONS	<
4 Month(s) Ago	
New Item has been added into service queue,Edit Exchange Hosting AccountID: 167, Organization Name: whmcsv872.test, Domain Name: whmcsv872.test 4 Month(s) Ago	
New VPS Hosting Subscription has been created, VPSName: , CustomerID: 162 4 Month(s) Ago	
New VPS Hosting Subscription has been created, VPSName: , CustomerID: 3 4 Month(s) Ago	
New item has been added into service queue,Provision VPS Hosting AccountID: 109, Virtual Machine Name: 5 Month(s) Ago	
New item has been added into service queue, Exchange Hosting AccountID: 9, Organization Name: exchange2013, Domain Name: exchange2019.cn 5 Month(s) Ago	
New item has been added into service queue, Provision Active Directory Hosting AccountID: 95, Organization Name: deem testt, Domain Name: deemtest.ksa 5 Month(s) Ago	
New item has been added into service queue, Provision Active Directory Hosting AccountID: 94, Organization Name: deem test, Domain Name: deemtest.sa 5 Month(s) Ago	
New Item has been added into service queue, Provision Active Directory Hosting AccountID: 93, Organization Name: Deem3ADUserPlan.test, Domain Name: Deem3ADUserPlan.test 5 Month(s) Ago	
New item has been added into service queue, Provision Exchange Hosting AccountID: 174, Organization Name: whmcsmachpanel.com, Domain Name: whmcsmachpanel.com 5 Month(s) Ago	

## How to configure alerts?

In order to configure alerts, navigate to the following path: **Home » System Configuration » Configure Alerts** 



The alerts notification will appear for the following modules/section (if enabled):

- 1. Billing Manager
- 2. Help Desk Manager
- 3. Subscriptions
- 4. Customer Manager
- 5. Service Queue
- 6. Subscription resource over usage notification

MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/51383/How-to-configure-alert-in-MachPa...