

How to configure alert in MachPanel?

Summary

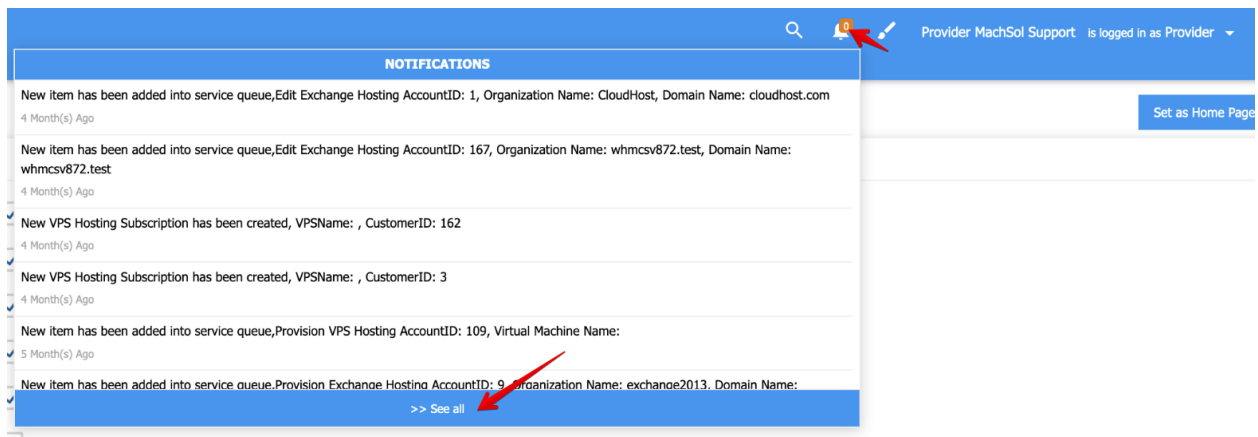
This article provides information on how to configure alerts in MachPanel.

Applies To

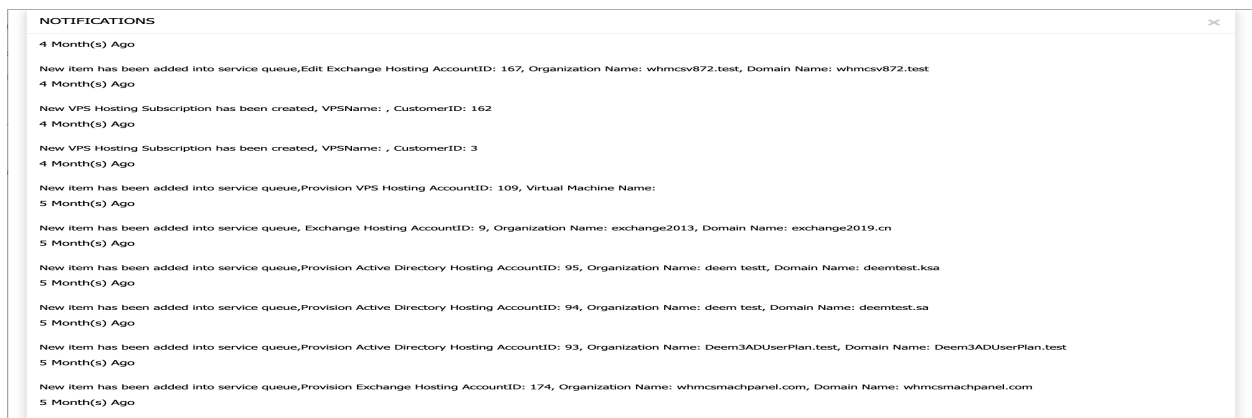
This article applies to MachPanel build v4. and above.

Alerts:

Alerts are reminders that appear to notify you of new activity on your MachPanel account. They will appear on your Alerts icon on the top bar of the MachPanel UI near the name of the Provider/Customer name logged in. See the snapshot below:



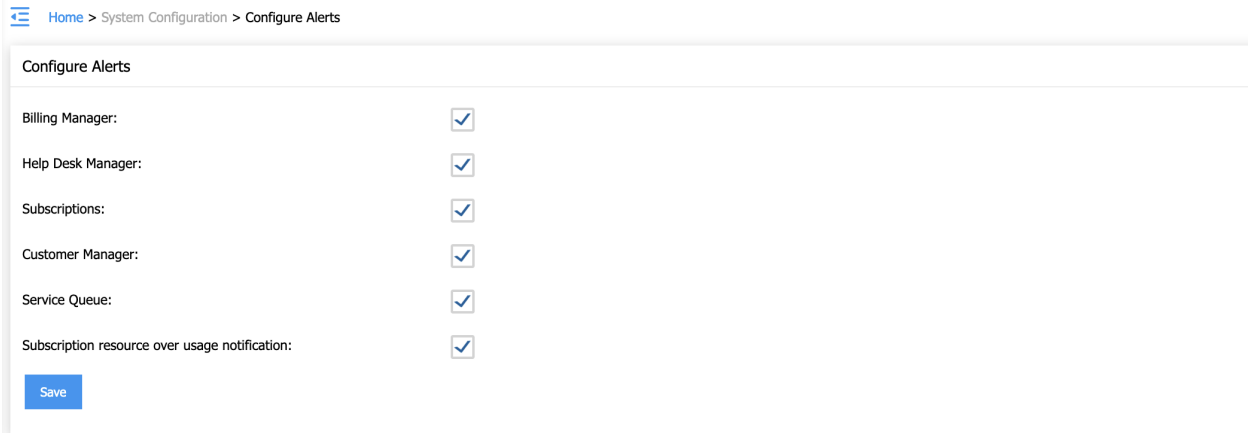
Click on [see all>>](#) to view all the alerts.



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How to configure alerts?

In order to configure alerts, navigate to the following path: **Home » System Configuration » Configure Alerts**



Configure Alerts	
Billing Manager:	<input checked="" type="checkbox"/>
Help Desk Manager:	<input checked="" type="checkbox"/>
Subscriptions:	<input checked="" type="checkbox"/>
Customer Manager:	<input checked="" type="checkbox"/>
Service Queue:	<input checked="" type="checkbox"/>
Subscription resource over usage notification:	<input checked="" type="checkbox"/>
Save	

The alerts notification will appear for the following modules/section (if enabled):

1. Billing Manager
2. Help Desk Manager
3. Subscriptions
4. Customer Manager
5. Service Queue
6. Subscription resource over usage notification

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/51383/How-to-configure-alert-in-MachPa...>