## Summary

This article provides list of hotfixes & information about how to apply HotFix 4.9.20 on your servers.

## **Applies To**

This article applies to MachPanel v4.9.20.

## List of Issues\probllem fixed in this Hostfix:

### Exchange

- Fixed: Add Mailbox using template sets wrong value for IssueWarningQuota, ProhibitSendQuota, ProhibitSendReceiveQuota
- Fixed: Sync database from backend fails for Mailbox quota values

# AD User (4th level interface)

Log enabled in case authentication fails (Provide MachPanel/Logs/ADUserLogin\_DateStamp.log for further testing)

### CRM

Fixed: CRM import fails if CRM contains UPN instead of SAM account name.

### Lync

- Fixed: Line URI un-assignment to WorkFLow when WorkFlow deleted
- Enhancement: Telephone filter in users tab
- Issues with Response group on end customer interface
- Line URI and Extension numbers assignment policies for Workflows
- Front end controls reset/disable issues in Queues at client panel
- Response Group Workflows issues regarding duplicate SIP addresses and invalid formats

## Hyper-V

• Enabled back Hyper-V 2008 Integration

## BlackBerry

• BlackBerry UDS Activation Package quota problem when selling an exchange package to customer through reseller account

## Web Hosting

• Added support for MySQL 5.6 using ODBC Drivers version 5.2

### Note:

Prior to perform any update take backup of your MachPanel Database, Control and Remote servers. See below kb article for more details on how to take backup. <u>http://kb.machsol.com/Knowledgebase/Article/5024</u>8

### Procedure

### 1. Go to MachPanel configuration studio.

- 2. Stop all services related to MachPanel.
- 3. Exit MachPanel configuration studio.
- 4. Download the hotfix **Build 4.9.20 Accumulated Hotfix.zip** file from the attachments.
- Replace files from Control Server folder on MachPanel control server and Replace files from Remote server folder of hotfix folder on MachPanel remote server keeping the folder hierarchy same as it is in hotfix.
- 6. Execute script from zip file on MachPanel\_Db after logging in to SQL management studio as MachPanel\_Db user. Password can be obtained from connection string in registry of MachPanel Control Server.
- 7. Open *services.msc* on MachPanel remote servers and stop MachPanel provisioning

# Accumulated Hotfix for MachPanel build v4.9.20

service.

- 8. Make sure MachPanel configuration studio is not running from task manager.
- 9. Once all files are replaced properly from hotfix folder restart all services related to MachPanel.

MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/51375/Accumulated-Hotfix-for-MachPanel...