

Accumulated Hotfix for MachPanel build v4.9.20

Summary

This article provides list of hotfixes & information about how to apply HotFix 4.9.20 on your servers.

Applies To

This article applies to MachPanel v4.9.20.

List of Issues\problem fixed in this Hostfix:

Exchange

- Fixed: Add Mailbox using template sets wrong value for IssueWarningQuota, ProhibitSendQuota, ProhibitSendReceiveQuota
- Fixed: Sync database from backend fails for Mailbox quota values

AD User (4th level interface)

Log enabled in case authentication fails (Provide MachPanel/Logs/ADUserLogin_DateStamp.log for further testing)

CRM

Fixed: CRM import fails if CRM contains UPN instead of SAM account name.

Lync

- Fixed: Line URI un-assignment to WorkFlow when WorkFlow deleted
- Enhancement: Telephone filter in users tab
- Issues with Response group on end customer interface
- Line URI and Extension numbers assignment policies for Workflows
- Front end controls reset/disable issues in Queues at client panel
- Response Group Workflows issues regarding duplicate SIP addresses and invalid formats

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Hyper-V

- Enabled back Hyper-V 2008 Integration

BlackBerry

- BlackBerry UDS Activation Package quota problem when selling an exchange package to customer through reseller account

Web Hosting

- Added support for MySQL 5.6 using ODBC Drivers version 5.2

Note:

Prior to perform any update take backup of your MachPanel Database, Control and Remote servers. See below kb article for more details on how to take backup. <http://kb.machsol.com/Knowledgebase/Article/50248>

Procedure

1. Go to ***MachPanel configuration studio***.
2. Stop all services related to MachPanel.
3. Exit MachPanel configuration studio.
4. Download the hotfix **Build 4.9.20 Accumulated Hotfix.zip** file from the attachments.
5. Replace files from **Control Server** folder on MachPanel control server and Replace files from **Remote server** folder of hotfix folder on MachPanel remote server keeping the folder hierarchy same as it is in hotfix.
6. Execute script from zip file on MachPanel_Db after logging in to SQL management studio as MachPanel_Db user. Password can be obtained from connection string in registry of MachPanel Control Server.
7. Open ***services.msc*** on MachPanel remote servers and stop MachPanel provisioning

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service.

8. Make sure MachPanel configuration studio is not running from task manager.
9. Once all files are replaced properly from hotfix folder restart all services related to MachPanel.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/51375/Accumulated-Hotfix-for-MachPanel...>