Fixes for MachPanel build v4.8.19

Summary

This article provides a summary on how to fix the deletion of a customer and Audit log export issue in MachPanel Build v4.8.19..

Applies To

This article applies to MachPanel v4.8.19.

Fixes to the following issues:

1. Deleting the customer\reseller does not remove the customer and is stuck in service queue.

2. Fixing issue with Reseller API setup tab. API configuration tab should show up for the reseller after applying this patch.

3. The following error message appears after clicking on the 'Export to Excel' on the Audit Log page.

4. Fixing the issue with Import for "Exchange 2010 Hosted".

Error MSG:

Server Error in '/' Application.

" The Microsoft Access database engine cannot open or write to the file ''. It is already opened exclusively by another user, or you need permission to view and write its data.

How to apply the Fixes to the Control Panel?

1. Download the zip file from the attachment section below and extract it.
2. First of all take backup of your control and remote servers. See below kb article for more details on how to take backup. http://kb.machsol.com/Knowledgebase/Article/50248

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3. Go to **_MachPanel configuration studio._**
4. Stop all services related to MachPanel.
5. Exit MachPanel configuration studio fromt the task bar.
6. Copy and replace files from zip to installation folder on MachPanel Control Server (not on remote).
7. After replacing dll files, Start MachPanel Configuration Studio and Start All MachPanel Related Services.

Fix 1: Fixed Customer/Reseller deletion does not remove subscription and is stuck in Service Queue.

• Remove ServiceQueue entry from table and Set Customer StillCustomer to '1'.

Fix 2: Fixed problem with API configuration tab for resellers.

Fix 3: Fixed Audit Log Export to Excel.

Fix 4: Exchange 2010 Hosted Import Functionality.

Note: Please download zip file from download section to resolve the above mentioned issues. Replace files from the **Control** folder at the control server and replace files from **Remote** folder on your remote server.

MachPanel Knowledgebase
https://kb.machsol.com/Knowledgebase/50369/Fixes-for-MachPanel-build-v4.8.1...