

MachPanel Linked mailbox Feature

Summary

This article provides info about linked mailboxes and the linked mailbox interface level description in MachPanel.

Applies To

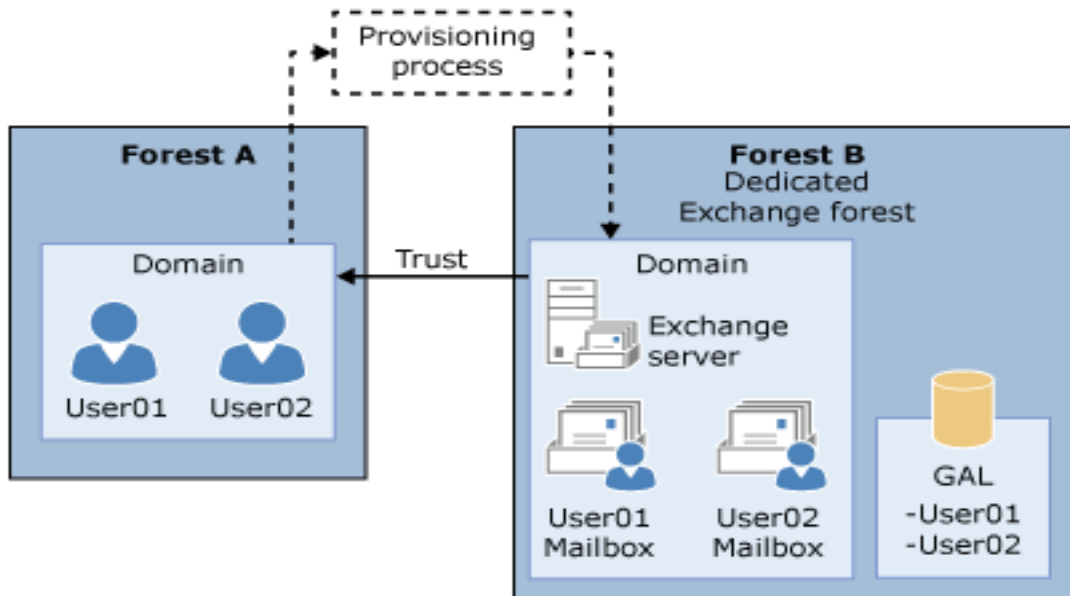
This article applies to MachPanel v6 and above

What are Linked Mailboxes?

Linked mailboxes are mailboxes that are accessed by users in a separate, trusted forest. Linked mailboxes may be necessary for organizations that deploy Exchange in a resource forest.

The resource forest scenario allows an organization to centralize Exchange in a single forest, while allowing access to the Exchange organization with user accounts that are located in one or more trusted forests (called account forests). The user account that accesses the linked mailbox doesn't exist in the forest where Exchange is deployed. Therefore, a disabled user account that exists in the same forest as Exchange is created and associated with the corresponding linked mailbox.

The following figure illustrates the relationship between the linked user account used to access the linked mailbox (located in the account forest) and the disabled user account in the Exchange resource forest that's associated with the linked mailbox.



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Note: A trust between the Exchange forest and at least one account forest must be set up before you can create linked mailboxes. At a minimum, you must set up a one-way, outgoing trust so that the Exchange forest trusts the account forest.

Trust Relationship

- <http://technet.microsoft.com/en-us/library/ms.exch.eac.trustedforestordomainlearnmore.aspx>
- <http://technet.microsoft.com/en-us/library/cc794827%28v=WS.10%29.aspx>
- <http://technet.microsoft.com/en-us/library/cc816851%28v=ws.10%29>

MachPanel Linked Mailbox Interface Description

To add a Linked Mailbox in MachPanel follow the steps as below:

1. Navigate to the following path: **Home > Service Director > Exchange Hosting > Exchange Accounts.**
2. Click **Manage** link in front of the organization.
3. Select **Mailboxes** tab
4. Click on **Linked AD Settings** button and provide details. See the snapshot below:

The screenshot shows the MachPanel interface for managing mailboxes. The breadcrumb path is Home > Service Director > Exchange Hosting > Exchange Accounts > Manage Service. The page title is 'Manage - #4 A4Tech.com'. The 'Mailboxes' tab is selected and highlighted with a red box. Below the navigation tabs, there is a search bar and a 'Search' button. The 'Operations' section contains several buttons: 'Add New MailBox', 'Add Bulk MailBox', 'Add Bulk Linked MailBox', 'Group Actions', 'Remove & Export Failed Bulk Mailboxes', and 'Linked AD Settings'. A red arrow points to the 'Linked AD Settings' button. Below the operations section, there is a 'Sort by:' section with a dropdown menu set to 'Display name' and a 'Go' button. A table lists the mailboxes, with one entry for 'A Wietz - a.wietz@a4tech.ru'. The table has columns for 'Mailbox', 'Details', and 'Options'. The 'Details' column shows the following information: Status: Active, Type: User Mailbox, Usage: 9 MB of Unlimited, Journaling Enabled: No, Hidden from Address List: No, Mailbox Template: --, and Litigation Hold Enabled: No. Below the table, there is a 'Linked AD Settings' section with input fields for 'Linked domain controller:', 'Linked domain administrator login:', and 'Linked domain administrator password:'. There is also a checkbox for 'Create User under Client OU LDAP:' and an example LDAP path: 'LDAP://OU=ClientOU,DC=Domain,DC=com'. At the bottom of the section, there are 'Save Settings' and 'Cancel' buttons.

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- **Linked domain controller:** Select a domain controller in the account forest. Exchange will connect to this domain controller to retrieve the list of user accounts in the account forest so that you can select the linked master account.
- **Linked master account:** Select a user account in the account forest, and then click OK. The new linked mailbox will be associated with this account.
- **Linked domain administrator Login:** Provide Administrator login.
- **Linked domain administrator password:** Provide password.

Now, click **Add New Mailbox** >> Linked Mailbox as shown below:

Home > Service Director > Exchange Hosting > Exchange Accounts > Manage Service

Manage - #4 A4Tech.com

General Settings Mail Domains **MailBoxes** Mail Contacts Distribution List Public Folders Wireless Service Disclaimer

Mobile device mailbox policy Application Impersonation Calendar Permissions Mailbox Templates

Search

Operations

User mailbox Add Bulk MailBox Add Bulk Linked MailBox Group Actions Remove & Export Failed Bulk Mailboxes Linked AD Settings

Linked mailbox

Shared mailbox

Room mailbox

Equipment mailbox

Display name Ascending Go

Details

Status:	Active	Hid
Type:	User Mailbox	Mai

Add Full Access, Send On Behalf, Send As permissions as required.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50339/MachPanel-Linked-mailbox-Feature>