### Summary

This article provides info about linked mailboxes and the linked mailbox interface level description in MachPanel.

### **Applies To**

This article applies to MachPanel v6 and above

### What are Linked Mailboxes?

Linked mailboxes are mailboxes that are accessed by users in a separate, trusted forest. Linked mailboxes may be necessary for organizations that deploy Exchange in a resource forest.

The resource forest scenario allows an organization to centralize Exchange in a single forest, while allowing access to the Exchange organization with user accounts that are located in one or more trusted forests (called account forests). The user account that accesses the linked mailbox doesn't exist in the forest where Exchange is deployed. Therefore, a disabled user account that exists in the same forest as Exchange is created and associated with the corresponding linked mailbox.

The following figure illustrates the relationship between the linked user account used to access the linked mailbox (located in the account forest) and the disabled user account in the Exchange resource forest that's associated with the linked mailbox.



# MachPanel Linked mailbox Feature

**Note:** A trust between the Exchange forest and at least one account forest must be set up before you can create linked mailboxes. At a minimum, you must set up a one-way, outgoing trust so that the Exchange forest trusts the account forest.

## **Trust Relationship**

- <u>http://technet.microsoft.com/en-us/library/ms.exch.eac.trustedforestordomainlearnmore.aspx</u>
- <u>http://technet.microsoft.com/en-us/library/cc794827%28v=WS.10%29.aspx</u>
- <u>http://technet.microsoft.com/en-us/library/cc816851%28v=ws.10%29</u>

MachPanel Linked Mailbox Interface Description

To add a Linked Mailbox in MachPanel follow the steps as below:

- Navigate to the following path: Home > Service Director > Exchange Hosting > Exchange Accounts.
- 2. Click **Manage** link in front of the organization.
- 3. Select Mailboxes tab
- 4. Click on *Linked AD Settings* button and provide details. See the snapshot below:

Home > Service Director > Exchange Hosting > Exchange Accounts > Manage Service			Set as Home Page
Manage - #4 A4Tech.com			
General Settings Mail Domains MailBoxes Mail Contacts Distribution List Mobile device mailbox policy Application Impersonation Calendar Permissions	Public Folders Wireless Service Disclaimer Mailbox Templates	Group Actions Compliance Management	SPAM Filters
Search			+
Operations			
Add New MailBox + Add Buik MailBox Add Buik Linked MailBox Group Actions Remove & E	Export Failed Bulk Mailboxes Linked AD Settings		
Sort by: Display name •	Ascending • Go		
Mailbox	Details		Options
A Wietz a.wietz@a4lech.ru	Status:     Active       Type:     User Malbox       Usage:     DIM Sof Unimited       Journaling Enabled:     No	Hidden from Address List: No Mallbox Template: Litigation Hold Enabled: No	≡

General Settings Mail Domains MailBoxes Mail Contacts Distrib Mobile device malibox policy Application Impersonation Calendar Permis	n List Public Folders ns Mailbox Template:	Wireless Service	Disclaimer	Group Actions	Compliance Management	SPAM Filters
Linked AD Settings						
Linked domain controller:						
Linked domain administrator login:						
Linked domain administrator password:						
Create User under Client OU LDAP:				Example: LDAP://OU=	lientOU,DC=Domain,DC=com	
Save Settings Cancel						

- **Linked domain controller**: Select a domain controller in the account forest. Exchange will connect to this domain controller to retrieve the list of user accounts in the account forest so that you can select the linked master account.
- **Linked master account**: Select a user account in the account forest, and then click OK. The new linked mailbox will be associated with this account.
- Linked domain administrator Login: Provide Administrator login.
- Linked domain administrator password: Provide password.

Now, click **Add New Mailbox** >> Linked Mailbox as shown below:

Home > Service Direc							
nage - #4 A4Tech	.com						
General Settings	Mail Domain	s MailBoxes	Mail Contacts	Distribution List	Public Folders	Wireless Service	Disclaime
Mobile device mail	pox policy	Application Imperse	onation Calend	dar Permissions	Mailbox Templates		
arah							
arch							
arch							
perations							
Derations	Add Bulk MailBc	x Add Bulk Linke	d MailBox Group	Actions Remove &	Export Failed Bulk Mailbox	es Linked AD Setting	gs
User mailbox	Add Bulk MailBc	Add Bulk Linke	id MailBox Group	Actions Remove &	Export Failed Bulk Mailbox	es Linked AD Setting	gg
User mailbox Shared mailbox	Add Bulk MailBo	Add Bulk Linke	d MailBox Group.	Actions Remove &	Export Failed Bulk Mailbox Ascending	es Linked AD Setting	gs Go
User mailbox Linked mailbox Shared mailbox Room mailbox	Add Bulk MailBc	Add Bulk Linke	d MailBox Group.	Actions Remove &	Export Failed Bulk Mailbox Ascending Details	es Linked AD Setting	gs Go
User mailbox User mailbox Shared mailbox Room mailbox Equipment mailbox	Add Bulk MailBo	Add Bulk Linke	d MailBox Group	Actions Remove &	Export Failed Bulk Mailbox Ascending Details	es Linked AD Setting	gs Go

Add Full Access, Send On Behalf, Send As permissions as required.

## MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/50339/MachPanel-Linked-mailbox-Feature