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Important Prerequisites

- 1. MachPanel Control Server v.4.3.10
- 2. MachPanel Remote Server v.4.3.10
- 3. .Net Framework 3.5

Upgrade Instructions

Please follow the steps given below in sequence and execute instructions in the KB articles to complete the update:

- 1. Update to Latest MachPanel
- 2. <u>Update to Latest MachPanel Remote Server</u>

New Features/Improvements

- Major Enhancements:
 - 1. Added support to handle Exchange Server 2013 Hosting.
 - 2. Added support to handle SharePoint Server 2013 Hosting.
 - 3. Added support to handle Lync Server 2013 Hosting.
 - 4. Integrated DigiCert SSL provider.
 - Audit Logs of all important actions performed via the control panel available now. Please find the KB article for Audit Logs at: <u>http://kb.machsol.com/Knowledgebase/Article/50338</u>
 - 6. Revived login page with new look and feel.
 - 7. Linked Mailbox Feature Implemented. Find details for linked mailbox feature

in KB article:<u>http://kb.machsol.com/Knowledgebase/Article/50339</u>

• Exchange

- 1. Added support to handle Exchange Server 2013 Hosting.
- 2. Added management of Out of Office automatic notice for mailbox.
- 3. Bulk mail contact & Bulk Distribution List creation.
- 4. Added email alias formatting options in Add alias group actions in Mailbox group operations to create Bulk Alias in different formats.
- 5. New functionality is added for mailbox i.e. "Litigation hold".
- 6. Public folder Addition of sub folders to a public folder (Listing and selection).
- 7. While adding exchange mailboxes via bulk mailbox utility, customer/user is now able to enter the optional fields as well.
- 8. Choice of size or Quota (MB) while creating new mailbox.
- 9. Mailbox Advance Features listed in mailbox report.
- 10. Dropdown menu (containing options like Basic, Standard and Standard Plus) is added in Advance Settings of Mailbox.
- Exchange email template values are added in Exchange 2013. You can find SOP for specifying optional fields in Exchange Server Group at KB article. <u>http://kb.machsol.com/Knowledgebase/Article/50336</u>

• SharePoint:

- 1. Added support to handle SharePoint Server 2013 Hosting.
- 2. Added SharePoint SPLA Report.
- 3. Addition of Appearance of User role in email templates.
- 4. Usage report for SharePoint client side.

• CRM

- 1. CRM SPLA Report is added.
- 2. Usage report for CRM client side.

• Lync

- 1. Added support to handle Lync Server 2013 Hosting.
- 2. Lync Bulk users addition.
- 3. Lync Improvement with respect to packages and add-ons display.
- 4. Remaining quota of the addon sold to Reseller package under Resources tab.
- 5. Added Usage report for Lync.

HostMatic

- 1. Add browse button for browsing custom icon for Custom URL that is added to the menu.
- 2. Option added for Reverse Lookup Zone.
- 3. Changing of text colour.

• Billing

1. Added new payment gateway integration: SoEasyPay

• Wireless

1. Support for longer passwords for new wireless service activations.

• General

- 1. Added "Security Group" Option in Active Directory Section.
- 2. Subscription name column enhancement in Subscriptions listing.
- Implemented new quota bar display on all quota bars in Exchange/CRM/Lync/Sharepoint/VPS subscription and management interfaces.
- 4. API Enhancement Ability to Add Add-ons to an existing subscription via API.
- 5. Added Ability to process payments using API.
- 6. Active Directory module enable/disable option under module configuration (built-in module).
- 7. Removed AD organization listing at CCC.
- 8. Halt customer deletion till OU's are deleted.
- 9. Province and Zip code fields are modified.
- 10. Fixed issue with variables not be displayed on invoice template.

Resolved/Fixed Issues

• Exchange

- 1. Outlook profile download Load/Wait screen remains halted.
- 2. Exchange add-on page alignment issue.
- 3. Database selection issue while creating bulk mailboxes for Reseller Customer.
- 4. Fixed issue with creating DNS for additional mail domain.
- 5. Included Disabled and equipment maibox in Usage Report.
- 6. Changing Password of an AD user dialogue box error.

• SharePoint

- 1. Email template issue enabling SharePoint services for an existing AD user
- 2. SharePoint DNS removal
- 3. SharePoint user Role within other language.
- 4. SharePoint Provisioning error while using language other than English.
- 5. SharePoint Template Selection issue.
- 6. Host file entries in SharePoint Server.
- 7. SharePoint Multi-tenant 2010 Admin Site creation

• CRM

- 1. Host file entries for CRM.
- 2. ISO currency Code is handled.

• HostMatic

- 1. List Owner Email (moderator) not being set.
- 2. Unable to create email alias.
- 3. DNS-Zone errors.

• Wireless

- 1. Exchange mailbox wireless tab.
- 2. Loading Blackberry stats.

• General

- 1. Fixed problem with customer suspension.
- 2. Unable to delete customer using API.
- 3. Store configuration language is adjusted according to selected language.
- 4. Unable to add Ticket Priority.
- 5. Reviewed Suspend and/or Resume functionality of MachPanel hosting services (all).
- 6. Hyperlinked steps while editing packages/Add-on
- 7. Active, on-hold and cancel icon issue in Subscription list and products account.
- 8. Send email invoice Issue have been fixed.

Known Issues

- 1. Problems in operating MachPanel Control Panel over Internet Explorer (IE) 10.
- 2. Email templates will get overwritten during the update process. So, All email templates that are modified must be backed up before update and then restored after the update is completed.
- 3. Logo will need to be re-adjusted due to new login screen implementation.
- 4. web.config file will be updated during the upgrade process, so any additional settings in IIS manually done will be lost. Please review IIS settings after upgrade.
- 5. Exchange Server Group optional settings are needed for email template to work properly. You can find SOP for specifying optional fields in Exchange Server Group at KB article. <u>http://kb.machsol.com/Knowledgebase/Article/50336</u>

More Information \References:

• In order to improve MachPanel Control Panel performance/improve initial load time view and follow article on our KB on link given below:

MachPanel Knowledgebase https://kb.machsol.com/Knowledgebase/50337/MachPanel-Build-v4515-Release-No...