

HotFix 4313

Summary

This article provides list of hotfixes & information about how to apply HotFix 4313 on your servers.

Note: The hotfix files have been updated on 22nd October 2012. If you have applied this hotfix before, please reapply as per the instructions given below.

Applies To

Applies to MachPanel v.4.3.13

List of Problems Fixed in this Hotfix

- New - SharePoint issue (template selection option provided)
- New - SharePoint issue (Language pack selection issue fixed)
- New - SharePoint and CRM FQDN Portal (URL) should be unique.
- New - Issue with customer cancellation through API
- New - Lync Addon and Lync user creation
- New - DNS issues (Related to Simple DNS Plus i.e. SRV fields, Adding hyphens to domain names, setting TTL)
- SoEasyPay payment gateway integration.
- St George payment issue.
- Log4Net conflict.
- MachPanel services execution optimization.
- MachPanel Logging mechanism optimized to improve control panel performance.
- Issue in Sync Business Unit.
- And all hotfixes given after v4.3.13 release.

Procedure:

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1. First of all take backup of your control and remote servers. See below kb article for more details on how to take backup. <http://kb.machsol.com/Knowledgebase/Article/50248>
2. Go to **MachPanel configuration studio**.
3. Stop all services related to MachPanel.
4. Exit MachPanel configuration studio.
5. Download the Hotfix 4.3.13.zip file from below link:
<http://www.machsol.com/Downloads/patch/hotfix4313.rar>
6. Unzip the Hotfix 4.3.13.zip file using password **P@ssw0rd@hotfix**.
7. Replace files from MachPanel folder from Hotfix folder extracted on MachPanel control server keeping the folder hierarchy same as it is in hotfix.
8. Execute script from zip file on MachPanel_Db after logging in to SQL management studio as MachPanel_Db user. Password can be obtained from connection string in registry of MachPanel Control Server.
9. Open **services.msc** on MachPanel remote servers and stop MachPanel provisioning service.
10. Make sure MachPanel configuration studio is not running from task manager.
11. Replace dll file from remote server folder of Hotfix folder on MachPanel remote server.
12. Once all files are replaced properly from HotFix folder restart all services related to MachPanel.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50334/HotFix-4313>