

How to Re-Activate an Account pending for termination

Summary

This article provides information about Re-Activating an Account pending for termination.

Applies To

Applies to MachPanel v4.3.11 and above.

Solution

1. First, stop the MachPanel Provisioning Service from configuration studio or from Windows Services Manager.

Steps to stop MachPanel Provisioning Service:

- Log on to the Windows Server where MachPanel Control Server is installed.
- There will be two shortcut icons on the desktop, namely **MachPanel - Control Server** and **Configuration Studio**.
- Double click on **Configuration Studio** shortcut icon to open MachPanel **Configuration Studio**.
- Navigate to: **Configure >> Services**
- Stop the MachPanel Provisioning Service

This will ensure that MachPanel does not perform any automatic steps.

2. Next, you need to Re-Activate the account from control panel. MachPanel puts everything through service queue before actually performing any steps on it.

Steps to Re-Activate the account from control panel:

- Log on to MachPanel Control Server web interface.
- Navigate to **Home » Service Director » Service Queue**
- You should see the item pending termination there. Click on **"Re-Activate"** link from "Options" for this item to reactivate it. (**Note:** This only works if no attempts to terminate have been made by MachPanel)

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MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50330/How-to-ReActivate-an-Account-pen...>