

# How to Re-Activate an Account pending for termination

## Summary

This article provides information about Re-Activating an Account pending for termination.

## Applies To

Applies to MachPanel v4.3.11 and above.

## Solution

1. First, stop the MachPanel Provisioning Service from configuration studio or from Windows Services Manager.

### Steps to stop MachPanel Provisioning Service:

- Log on to the Windows Server where MachPanel Control Server is installed.
- There will be two shortcut icons on the desktop, namely **MachPanel - Control Server** and **Configuration Studio**.
- Double click on **Configuration Studio** shortcut icon to open MachPanel **Configuration Studio**.
- Navigate to: **Configure >> Services**
- Stop the MachPanel Provisioning Service

This will ensure that MachPanel does not perform any automatic steps.

2. Next, you need to Re-Activate the account from control panel. MachPanel puts everything through service queue before actually performing any steps on it.

### Steps to Re-Activate the account from control panel:

- Log on to MachPanel Control Server web interface.
- Navigate to **Home » Service Director » Service Queue**
- You should see the item pending termination there. Click on **"Re-Activate"** link from "Options" for this item to reactivate it. (**Note:** This only works if no attempts to terminate have been made by MachPanel)

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MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50330/How-to-ReActivate-an-Account-pen...>