

## 4th level interface for Active Directory User to change password.

### Summary

This article provides information about 4th level interface added for Active Directory Users. It explains how to access/login to the interface and change password.

### Applies To

Applies to MachPanel v7 and onwards.

### Details

Any Active Directory User created under MachPanel will get details about accessing the interface to login and change the Password via Email when their account is created.

Below is an example of email generated when a CRM user is created via MachPanel:

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company123 <http://company.com>

Date: 5/22/2012 7:32:02 AM

- Check **Login as End user** at Login screen of MachPanel as shown below:



**MACHPANEL**  
AUTOMATION SOLUTIONS

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## Login To Machsol

User name (e-mail address)  
admin@zero.com

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English

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☒ Login as End User ☐ Login as Administrator

Next

company

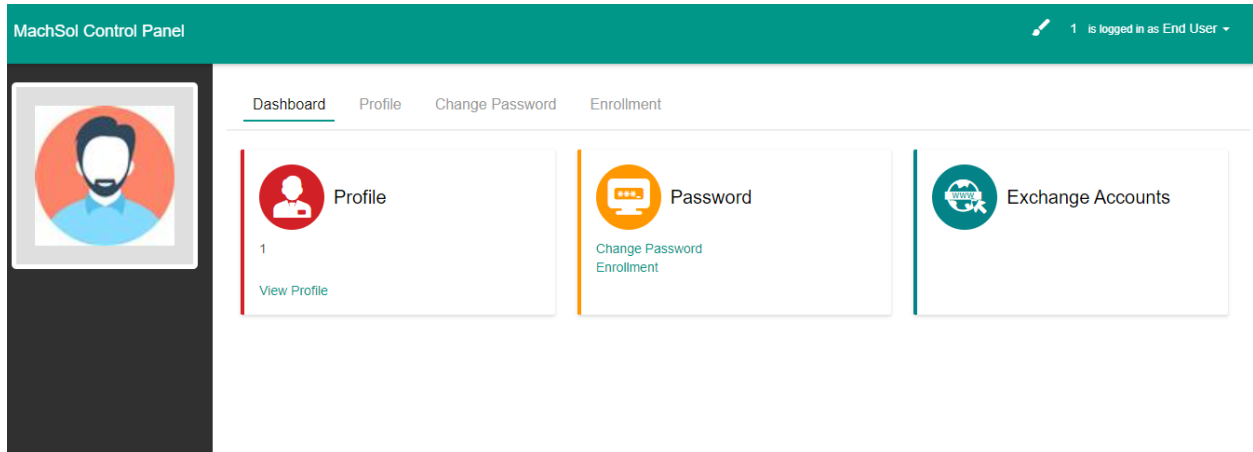
Now user can login to change password using credentials, Use **Primary Email** to access 4th level user interface other wise you will face error:

Authentication Failed Couldn't find active account with provided user name

- **URL:** <http://cp.providerdomain.com>

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- **Sign-in name:** [testuser@crmclientdomain.com](mailto:testuser@crmclientdomain.com)
- **Password:** MyNewP@ssw0rd



There are two options for password.

1. Change Password
2. Enrollment

Click change password to set new password and update.

## Change Password

New Password

Confirm password

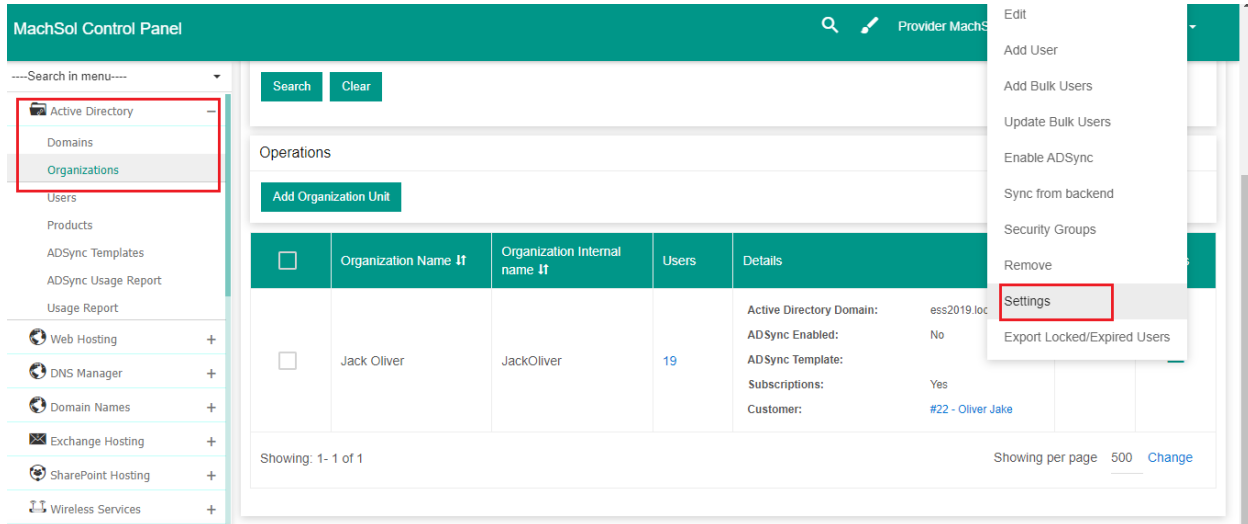
Update

**Password Rules:**

- Minimum length is 8 and must contain at least
- 1 upper case letter
- 1 lower case letter
- 1 number and
- 1 special character

## 4th level interface for Active Directory User to change password.

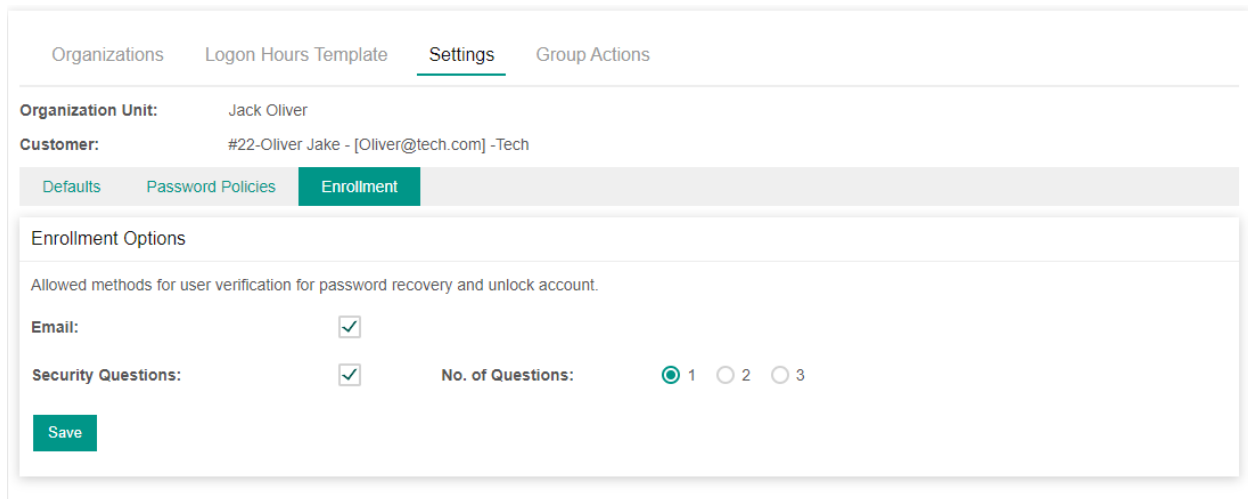
For Password Recovery you have Enrollment options which can be set under Organization Setting as shown below:



The screenshot shows the MachSol Control Panel interface. On the left, a sidebar menu lists various services, with 'Active Directory' expanded to show 'Domains' and 'Organizations'. The 'Organizations' option is highlighted with a red box. In the main content area, there is a table of organizations. A context menu is open over the table, listing actions like 'Edit', 'Add User', 'Add Bulk Users', 'Update Bulk Users', 'Enable AD Sync', 'Sync from backend', 'Security Groups', 'Remove', 'Settings', and 'Export Locked/Expired Users'. The 'Settings' option is highlighted with a red box.

	Organization Name ID	Organization Internal name ID	Users	Details
<input type="checkbox"/>	Jack Oliver	JackOliver	19	Active Directory Domain: ess2019.local AD Sync Enabled: No AD Sync Template: Subscriptions: Yes Customer: #22 - Oliver Jake

Under Enrollment menu you can set Enrollment option of Password Recovery for 4th level AD user



The screenshot shows the 'Settings' tab for the 'Jack Oliver' organization. The 'Enrollment' sub-tab is selected. The 'Enrollment Options' section allows setting methods for user verification for password recovery and unlock account. The 'Email' method is checked, and the 'Security Questions' method is also checked. The 'No. of Questions' is set to 1. A 'Save' button is at the bottom.

Organization Unit: Jack Oliver  
Customer: #22-Oliver Jake - [Oliver@tech.com] -Tech

Defaults Password Policies **Enrollment**

Enrollment Options

Allowed methods for user verification for password recovery and unlock account.

Email: ☒

Security Questions: ☒ No. of Questions: ☒ 1 ☐ 2 ☐ 3

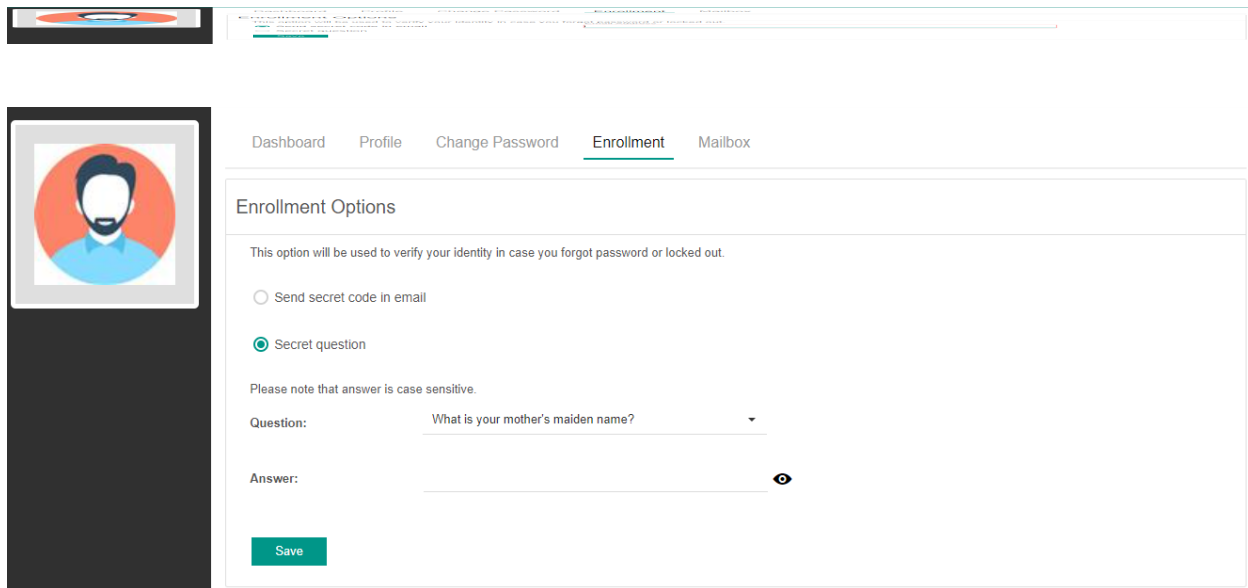
Save

By login as 4th Level AD User you can Click Enrollment for Password Recovery

1. Send secret code in email
2. Secret question

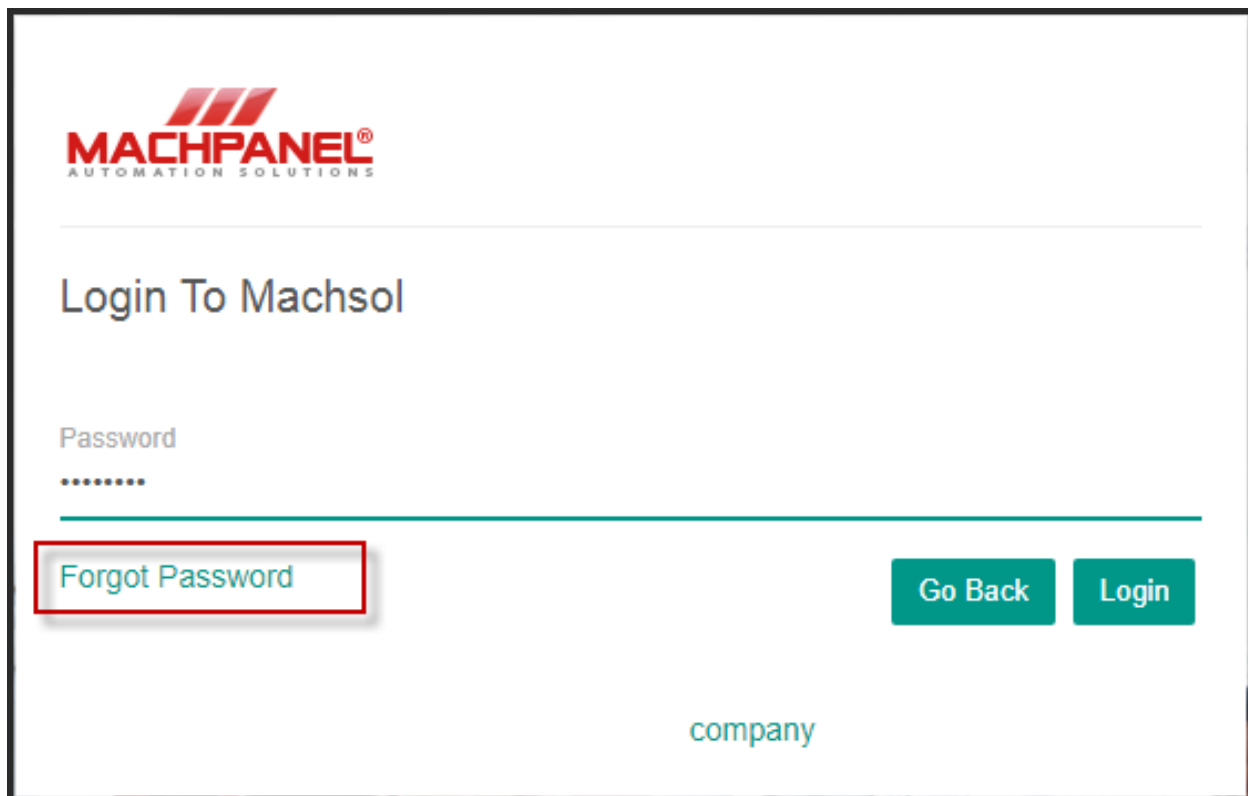


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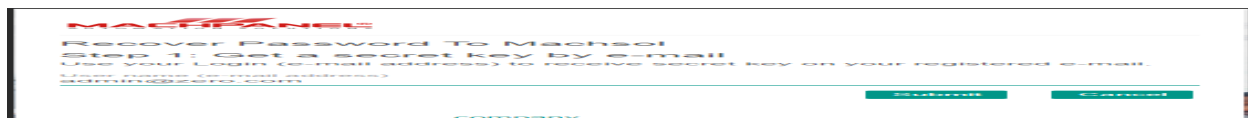


The screenshot shows a user interface for password management. On the left is a sidebar with a user profile picture. The main area has a navigation bar with links: Dashboard, Profile, Change Password, Enrollment (selected), and Mailbox. Below the navigation bar is a section titled "Enrollment Options". It contains a message: "This option will be used to verify your identity in case you forgot password or locked out." There are two radio buttons: "Send secret code in email" and "Secret question" (which is selected). Below the radio buttons is a note: "Please note that answer is case sensitive." There is a "Question:" label followed by a dropdown menu showing "What is your mother's maiden name?". Below that is an "Answer:" label followed by a text input field and a toggle icon. A "Save" button is at the bottom.

You can use **Forgot Password** option for End\4rth level user.




The screenshot shows the Machsolv login page. At the top is the Machsolv logo. Below it is the title "Login To Machsol". There is a "Password" label followed by a text input field with masked characters. Below the password field is a "Forgot Password" button, which is highlighted with a red box. To the right of the "Forgot Password" button are two buttons: "Go Back" and "Login". At the bottom of the page is the word "company" in a light blue font.



The screenshot shows the Machsolv password recovery page. At the top is the Machsolv logo. Below it is the title "Recover Password To Machsol". There is a message: "Step 1: Get a secret key by e-mail. Use your Login (e-mail address) to receive secret key on your registered e-mail." Below the message is a text input field for the email address. At the bottom are two buttons: "Submit" and "Cancel".

## 4th level interface for Active Directory User to change password.

If you have selected "Send secret code in email" then you will see this interface



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### Recover Password to MachPanel

#### Step 2: Check your email for secret key

Use the secret key you received on your e-mail address to set a new password.  
NOTE: If you close this window without resetting password, you will have to repeat step-1.

Secret Key

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New Password

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Minimum length is 12 and must contain at least 1 upper case letter, 1 lower case letter, 1 number and 1 special character.

Confirm password


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Submit

Cancel

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If you have selected "Send secret code in SMS to mobile number" then you will see this interface




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### Recover Password to MachPanel

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If you have selected "Send question" then you will see this interface



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### Recover Password to MachPanel

#### Answer your Secret Question

NOTE: If you close this window without resetting password, you will have to repeat step-1.

Question:

Answer

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New Password

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Minimum length is 12 and must contain at least 1 upper case letter, 1 lower case letter, 1 number and 1 special character.

Confirm password

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Submit

Cancel

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4th level interface for Active Directory User to change password.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50315/4th-level-interface-for-Active-D...>