

## 4th level interface for Active Directory User to change password.

### Summary

This article provides information about 4th level interface added for Active Directory Users. It explains how to access/login to the interface and change password.

### Applies To

Applies to MachPanel v7 and onwards.

### Details

Any Active Directory User created under MachPanel will get details about accessing the interface to login and change the Password via Email when their account is created.

Below is an example of email generated when a CRM user is created via MachPanel:

4th level interface for Active Directory User to change password.

company123 <http://company.com>

Date: 5/22/2012 7:32:02 AM

- Check **Login as End user** at Login screen of MachPanel as shown below:



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## Login To Machsol

User name (e-mail address)  
admin@zero.com

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English

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Login as End User

company

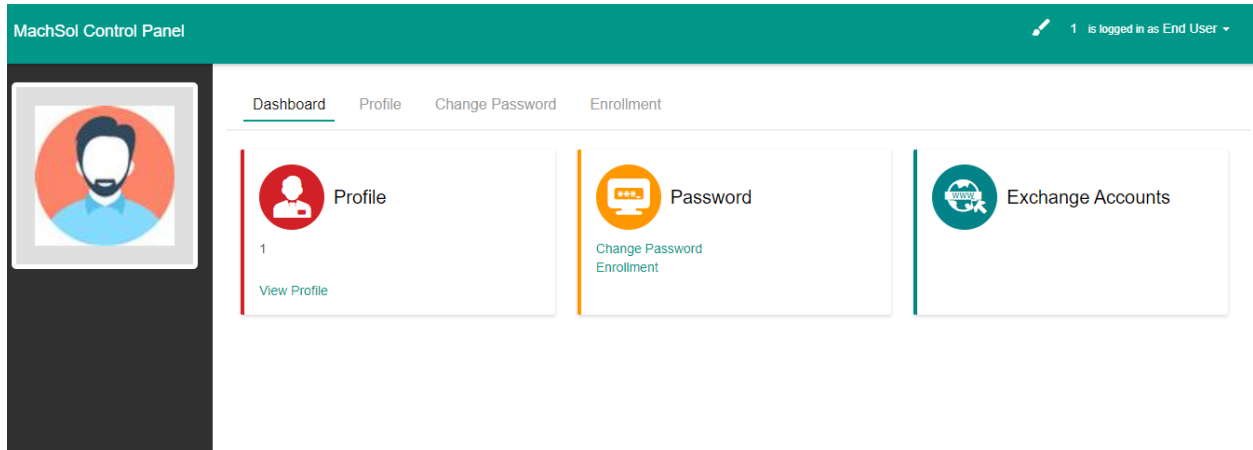
Now user can login to change password using credentials, Use **Primary Email** to access 4rth level user interface other wise you will face error:

**Authentication Failed Couldn't find active account with provided user name**

- **URL:** <http://cp.providerdomain.com>

4th level interface for Active Directory User to change password.

- **Sign-in name:** [testuser@crmclientdomain.com](mailto:testuser@crmclientdomain.com)
- **Password:** MyNewP@ssw0rd



There are two options for password.

1. Change Password
2. Enrollment

Click change password to set new password and update.

## Change Password

New Password

Confirm password

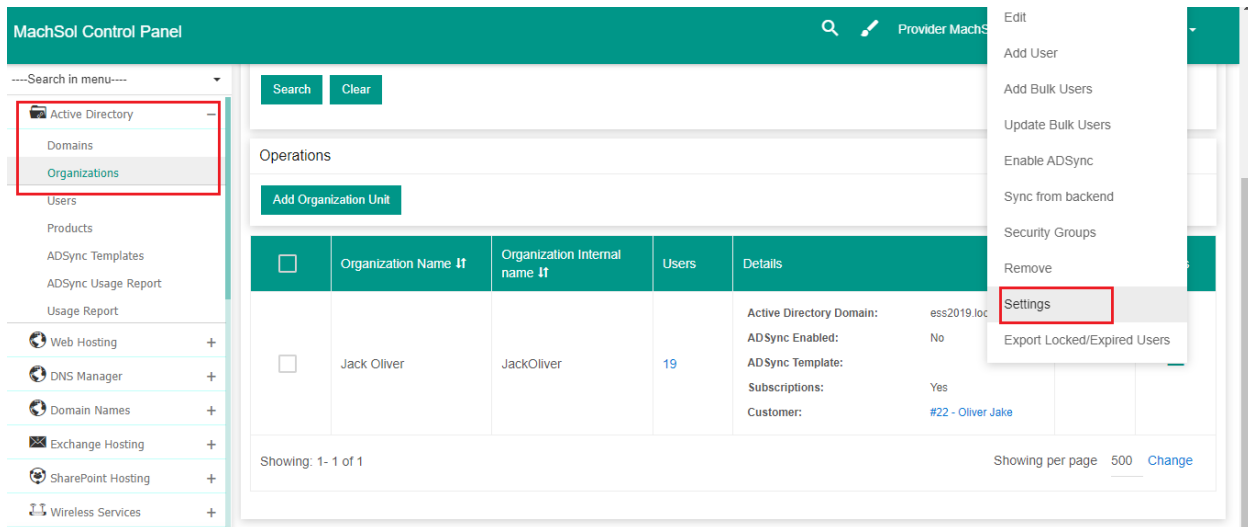
[Update](#)

**Password Rules:**

- Minimum length is 8 and must contain at least
- 1 upper case letter
- 1 lower case letter
- 1 number and
- 1 special character

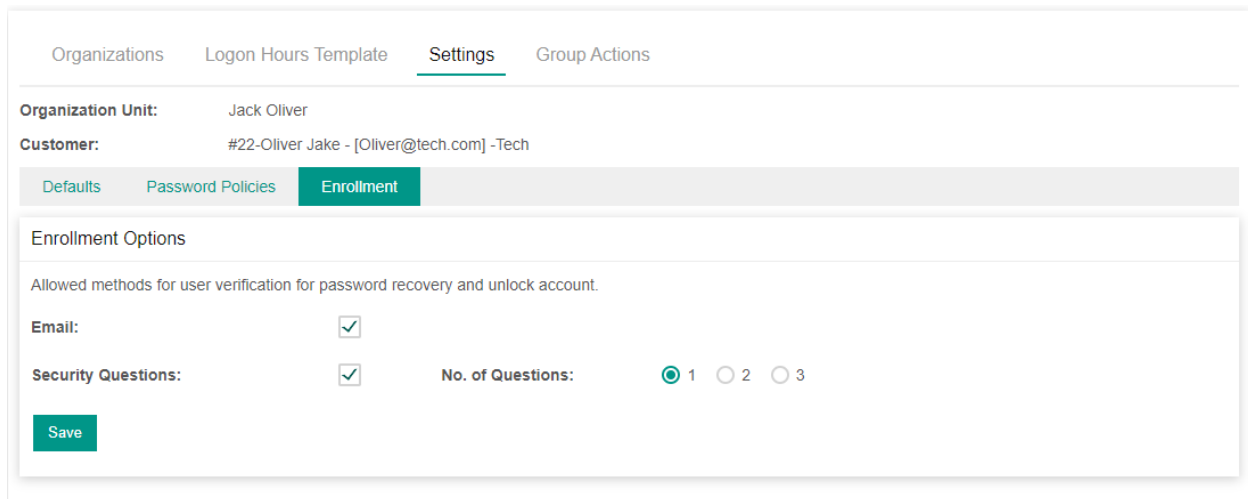
## 4th level interface for Active Directory User to change password.

For Password Recovery you have Enrollment options which can be set under Organization Setting as shown below:



The screenshot shows the MachSol Control Panel interface. On the left, a navigation menu is visible with 'Organizations' highlighted. The main content area displays a table of organizations. The first row shows an organization named 'Jack Oliver' with 19 users. A context menu is open over this row, with 'Settings' highlighted. Below the table, the details for the 'Jack Oliver' organization are shown, including 'Active Directory Domain: ess2019.loc', 'ADSync Enabled: No', 'ADSync Template: Yes', 'Subscriptions: Yes', and 'Customer: #22 - Oliver Jake'.

Under Enrollment menu you can set Enrollment option of Password Recovery for 4th level AD user



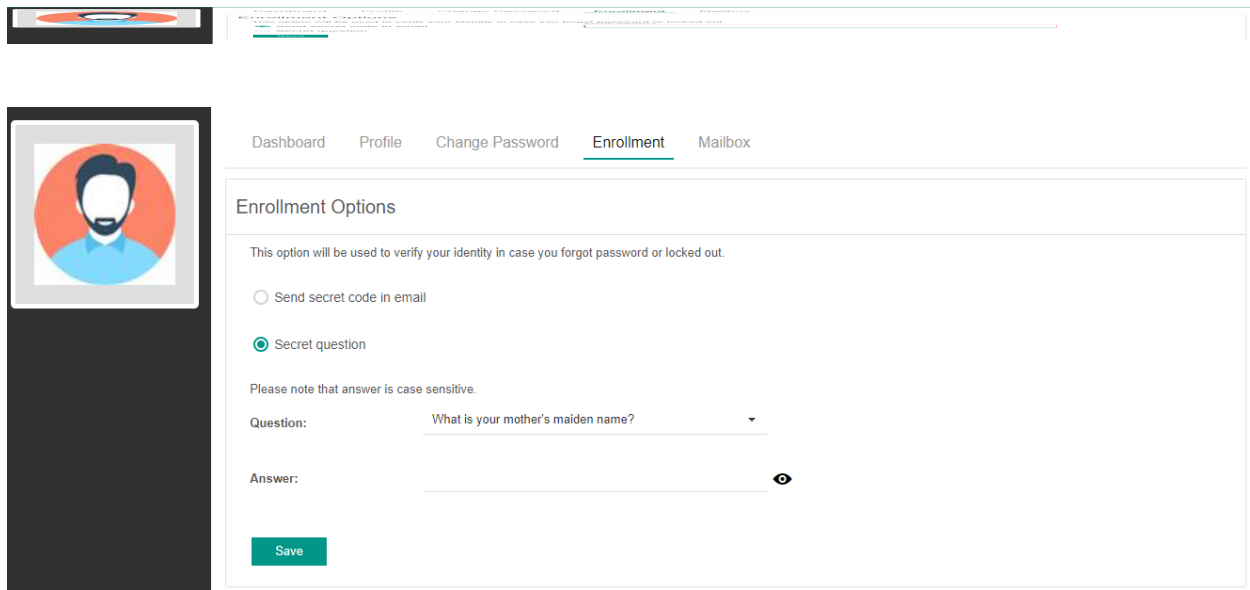
The screenshot shows the 'Enrollment' settings page for the 'Jack Oliver' organization. The page has tabs for 'Defaults', 'Password Policies', and 'Enrollment'. The 'Enrollment' tab is active. Under 'Enrollment Options', there is a section for 'Allowed methods for user verification for password recovery and unlock account.' The 'Email' option is checked, and the 'Security Questions' option is also checked. The 'No. of Questions' is set to 1, with radio buttons for 1, 2, and 3. A 'Save' button is located at the bottom left of the settings area.

By login as 4th Level AD User you can Click Enrollment for Password Recovery

1. Send secret code in email
2. Secret question

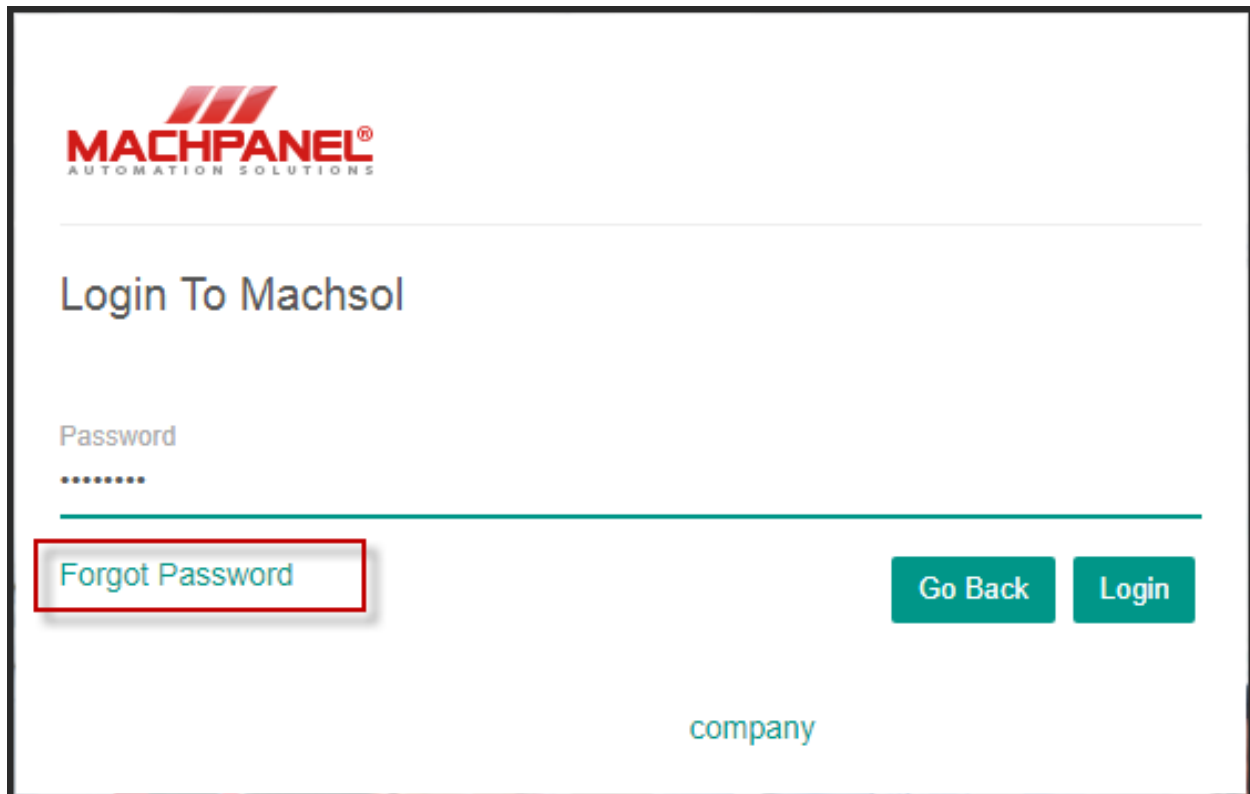


4th level interface for Active Directory User to change password.

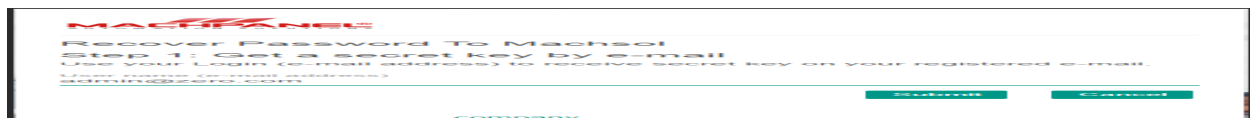


The screenshot shows a user interface with a navigation bar at the top containing "Dashboard", "Profile", "Change Password", "Enrollment", and "Mailbox". The "Enrollment" option is selected. Below the navigation bar is a profile picture of a man with a beard. The main content area is titled "Enrollment Options" and contains the following text: "This option will be used to verify your identity in case you forgot password or locked out." There are two radio button options: "Send secret code in email" (unselected) and "Secret question" (selected). Below the options, a note states "Please note that answer is case sensitive." The "Question:" field is a dropdown menu with the text "What is your mother's maiden name?". The "Answer:" field is a text input with a toggle icon. A "Save" button is located at the bottom of the form.

You can use **Forgot Password** option for End\4rth level user.



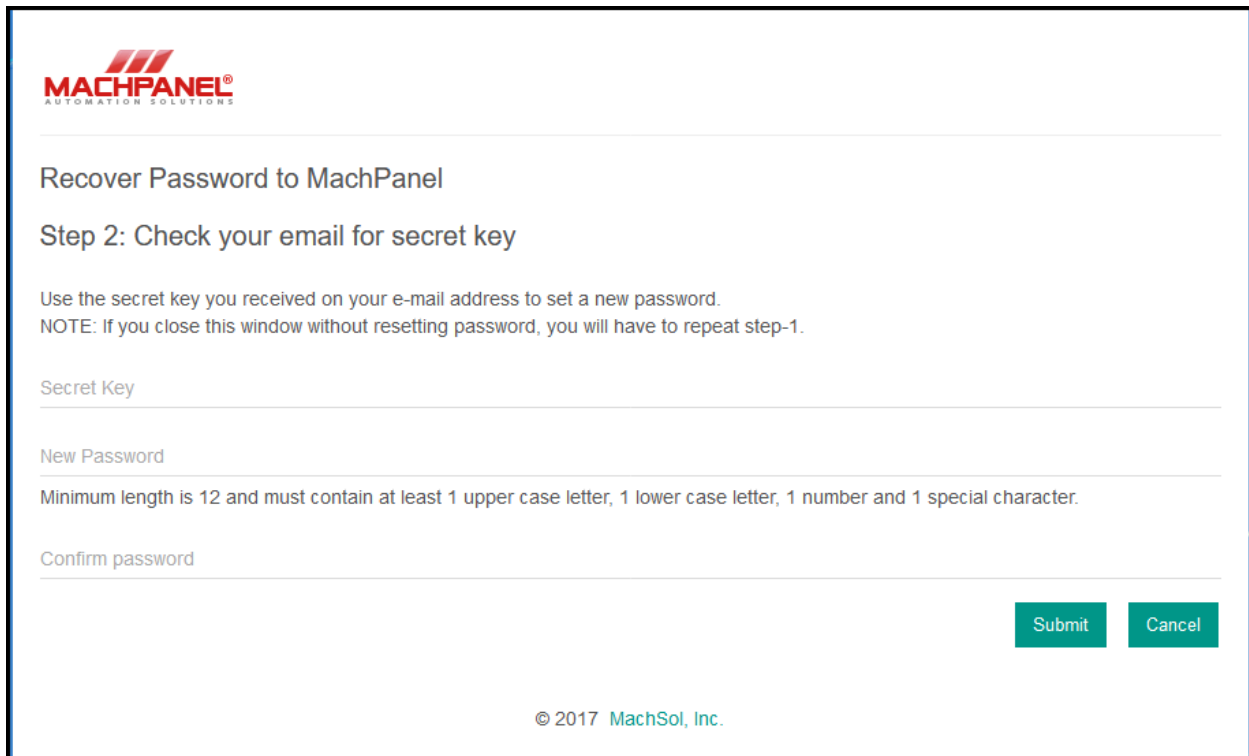
The screenshot shows the Machpanel login page. At the top left is the Machpanel logo with the text "MACHPANEL AUTOMATION SOLUTIONS". Below the logo is the heading "Login To Machsol". There is a "Password" field with a masked password "\*\*\*\*\*". Below the password field is a "Forgot Password" button, which is highlighted with a red border. To the right of the "Forgot Password" button are "Go Back" and "Login" buttons. At the bottom center of the page is the text "company".



The screenshot shows the Machpanel forgot password page. At the top left is the Machpanel logo with the text "MACHPANEL AUTOMATION SOLUTIONS". Below the logo is the heading "Recover Password To Machsol". The main content area contains the text: "Step 1: Get a secret key by e-mail. Use your Login (e-mail address) to receive secret key on your registered e-mail." Below this text is a "Send" button and a "Cancel" button. At the bottom center of the page is the text "company".

## 4th level interface for Active Directory User to change password.

If you have selected "Send secret code in email" then you will see this interface



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### Recover Password to MachPanel

#### Step 2: Check your email for secret key

Use the secret key you received on your e-mail address to set a new password.  
NOTE: If you close this window without resetting password, you will have to repeat step-1.

Secret Key

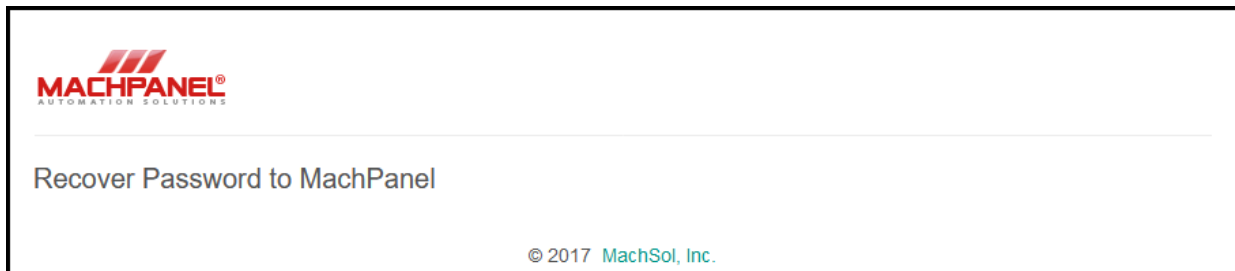
New Password

Minimum length is 12 and must contain at least 1 upper case letter, 1 lower case letter, 1 number and 1 special character.

Confirm password

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If you have selected "Send secret code in SMS to mobile number" then you will see this interface



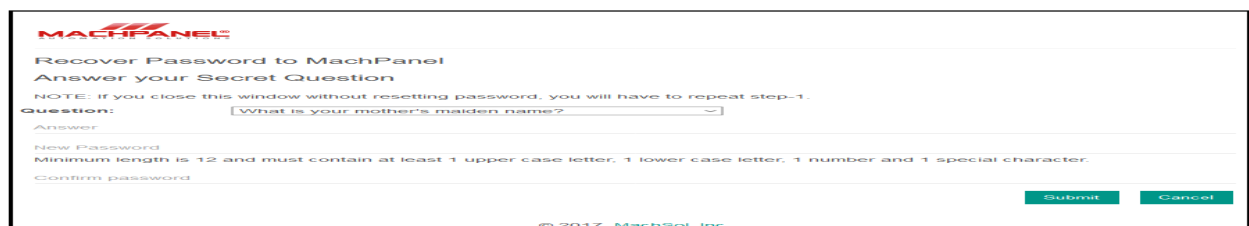
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### Recover Password to MachPanel

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If you have selected "Send question" then you will see this interface



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### Recover Password to MachPanel

#### Answer your Secret Question

NOTE: If you close this window without resetting password, you will have to repeat step-1.

Question:

Answer

New Password

Minimum length is 12 and must contain at least 1 upper case letter, 1 lower case letter, 1 number and 1 special character.

Confirm password

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4th level interface for Active Directory User to change password.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50315/4th-level-interface-for-Active-D...>