

## 4th level interface for Active Directory User to change password.

### **Summary**

This article provides information about 4th level interface added for Active Directory Users. It explains how to access/login to the interface and change password.

### **Applies To**

Applies to MachPanel v7 and onwards.

### **Details**

Any Active Directory User created under MachPanel will get details about accessing the interface to login and change the Password via Email when their account is created.

Below is an example of email generated when a CRM user is created via MachPanel:

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company123 <http://company.com>

Date: 5/22/2012 7:32:02 AM

- Check **Login as End user** at Login screen of MachPanel as shown below:



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## Login To Machsol

User name (e-mail address)  
admin@zero.com

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English

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Login as End User

company

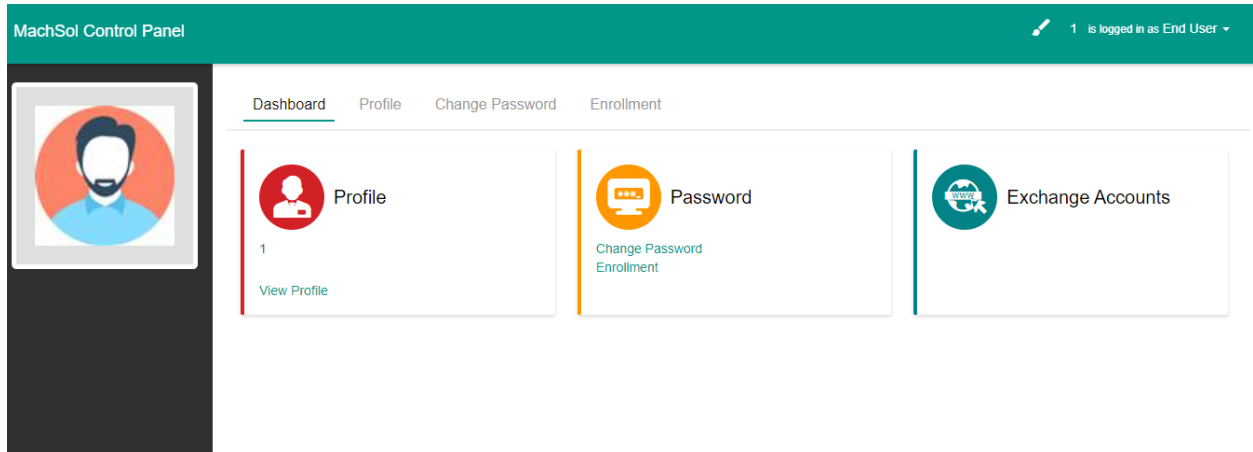
Now user can login to change password using credentials, Use **Primary Email** to access 4rth level user interface other wise you will face error:

**Authentication Failed Couldn't find active account with provided user name**

- **URL:** <http://cp.providerdomain.com>

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- **Sign-in name:** [testuser@crmclientdomain.com](mailto:testuser@crmclientdomain.com)
- **Password:** MyNewP@ssw0rd



There are two options for password.

1. Change Password
2. Enrollment

Click change password to set new password and update.

## Change Password

New Password

Confirm password

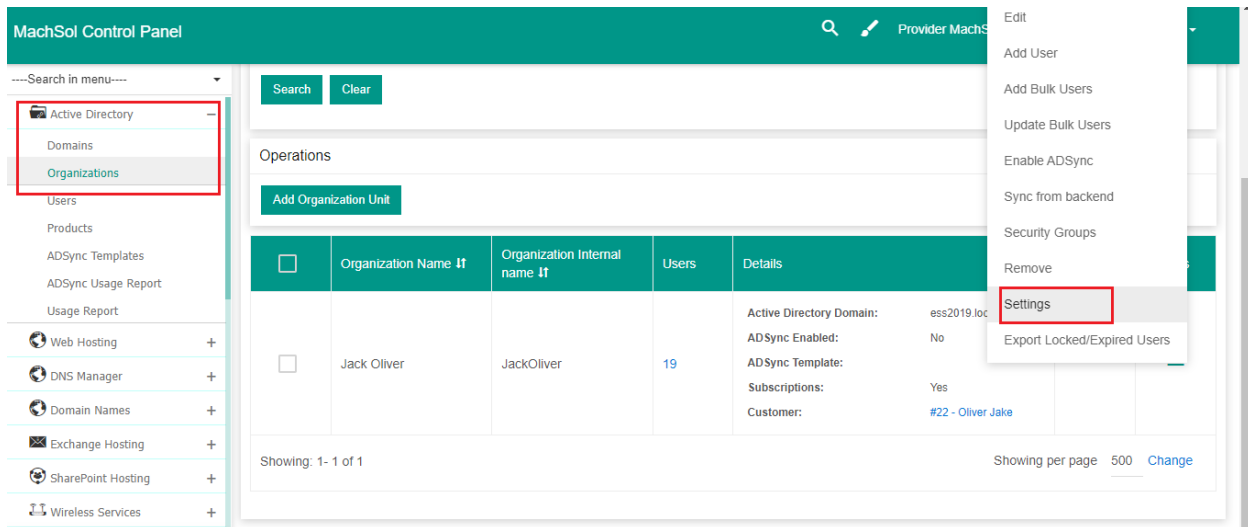
[Update](#)

**Password Rules:**

- Minimum length is 8 and must contain at least
- 1 upper case letter
- 1 lower case letter
- 1 number and
- 1 special character

## 4th level interface for Active Directory User to change password.

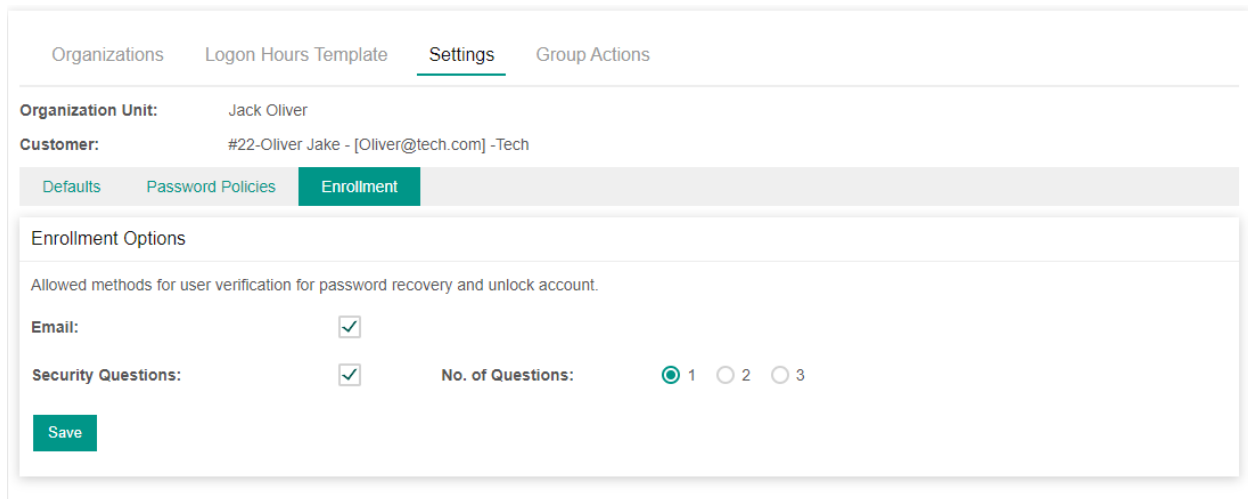
For Password Recovery you have Enrollment options which can be set under Organization Setting as shown below:



The screenshot shows the MachSol Control Panel interface. On the left, a navigation menu is visible with 'Active Directory' expanded to show 'Organizations'. The main content area displays a table of organizations. A context menu is open over the first organization, 'Jack Oliver', with the 'Settings' option highlighted. The table has the following data:

	Organization Name	Organization Internal name	Users	Details
<input type="checkbox"/>	Jack Oliver	JackOliver	19	Active Directory Domain: ess2019.loc ADSync Enabled: No ADSync Template: Subscriptions: Yes Customer: #22 - Oliver Jake

Under Enrollment menu you can set Enrollment option of Password Recovery for 4th level AD user



The screenshot shows the 'Enrollment' settings page for the 'Jack Oliver' organization. The page has tabs for 'Defaults', 'Password Policies', and 'Enrollment'. The 'Enrollment' tab is active, showing the following options:

Allowed methods for user verification for password recovery and unlock account.

**Email:**

**Security Questions:**  No. of Questions:  1  2  3

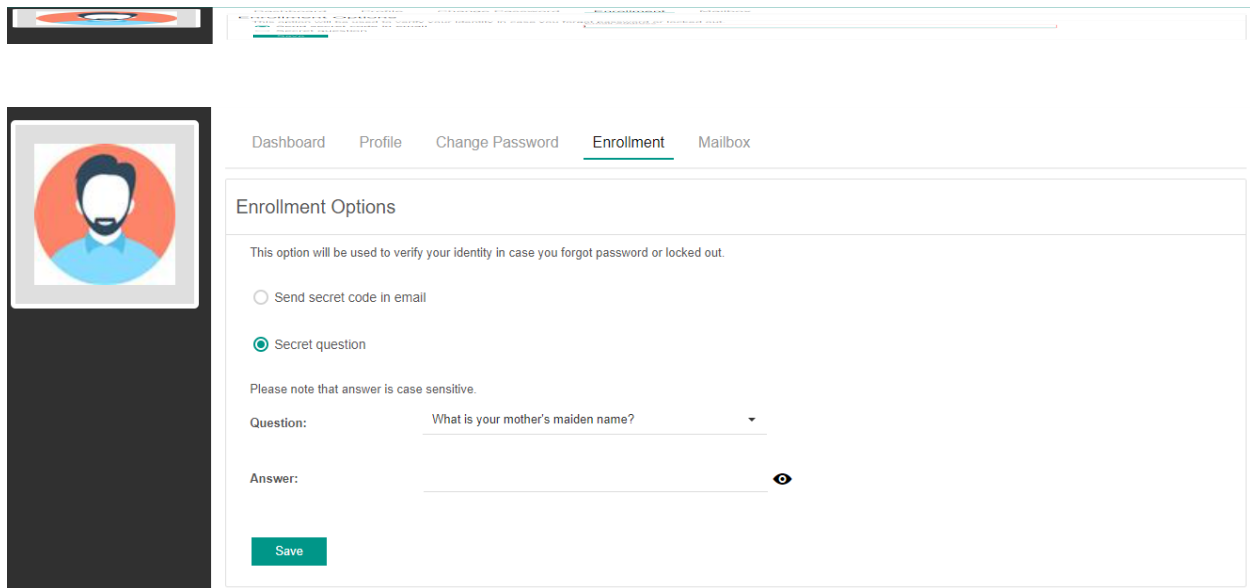
**Save**

By login as 4th Level AD User you can Click Enrollment for Password Recovery

1. Send secret code in email
2. Secret question

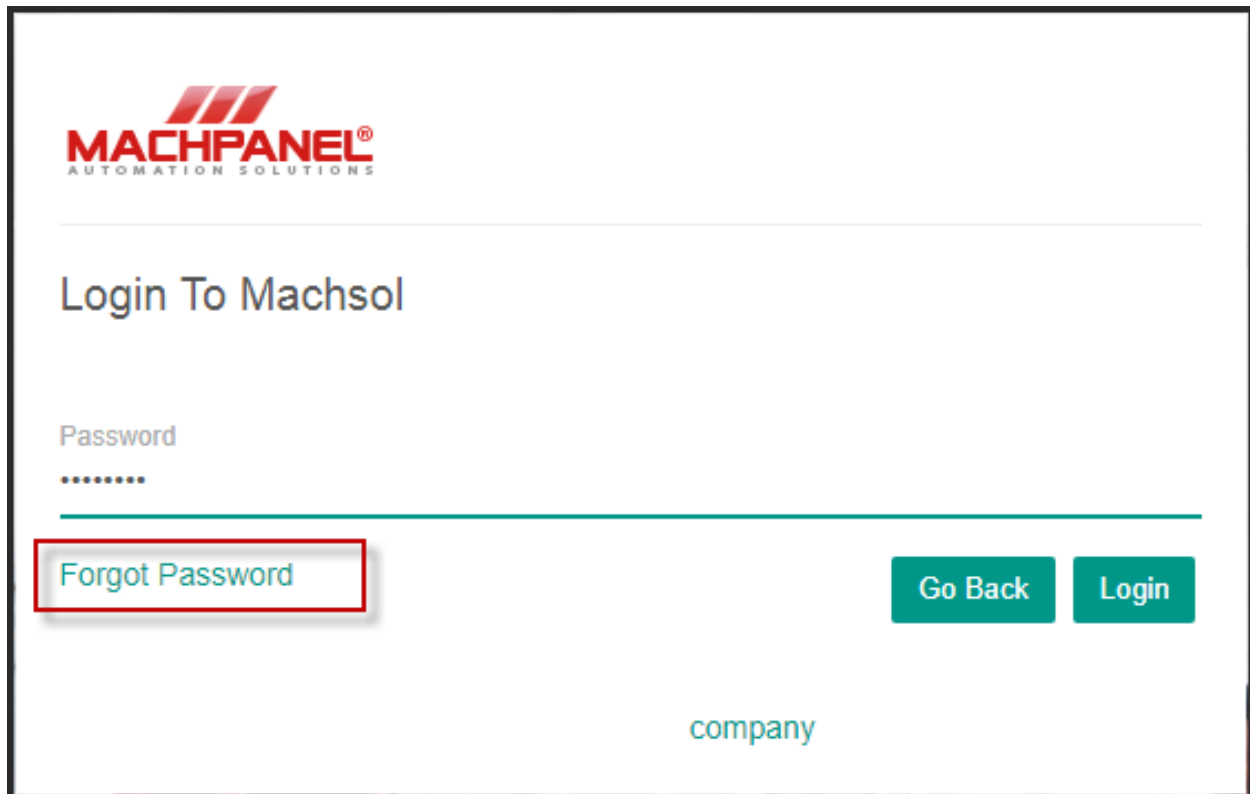


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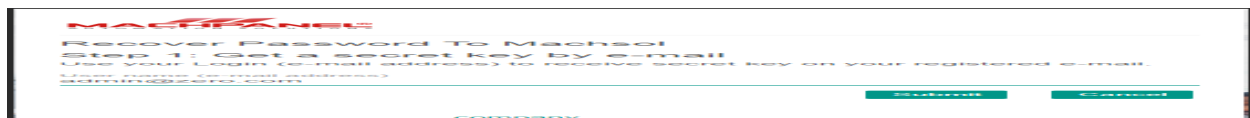


The screenshot shows a user interface with a navigation menu at the top: Dashboard, Profile, Change Password, **Enrollment**, and Mailbox. The main content area is titled "Enrollment Options" and contains the following text: "This option will be used to verify your identity in case you forgot password or locked out." Below this, there are two radio button options: "Send secret code in email" and "Secret question", with the latter being selected. A note states: "Please note that answer is case sensitive." The "Question:" field is a dropdown menu with the text "What is your mother's maiden name?". The "Answer:" field is a text input with a toggle icon. A "Save" button is located at the bottom left of the form.

You can use **Forgot Password** option for End\4rth level user.



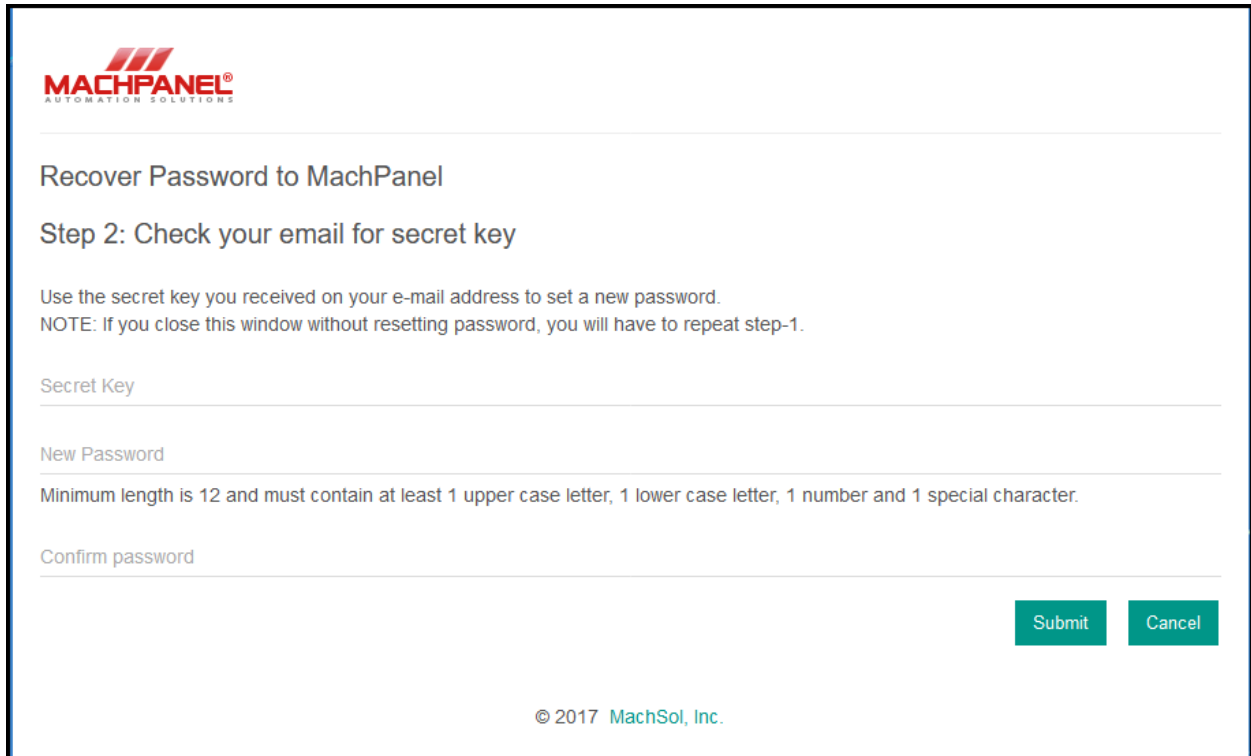
The screenshot shows the Machpanel login page. At the top left is the Machpanel logo: "MACHPANEL<sup>®</sup> AUTOMATION SOLUTIONS". Below the logo is the heading "Login To Machsol". There is a "Password" field with a masked password "\*\*\*\*\*". Below the password field is a "Forgot Password" button, which is highlighted with a red border. To the right of the "Forgot Password" button are two buttons: "Go Back" and "Login". At the bottom center, the word "company" is displayed.



The screenshot shows the Machpanel password recovery page. At the top left is the Machpanel logo: "MACHPANEL<sup>®</sup> AUTOMATION SOLUTIONS". Below the logo is the heading "Recover Password To Machsol". The main content area contains the following text: "Step 1: Get a secret key by e-mail. Use your Login (e-mail address) to receive secret key on your registered e-mail." Below this text are two buttons: "Submit" and "Cancel". At the bottom center, the word "company" is displayed.

## 4th level interface for Active Directory User to change password.

If you have selected "Send secret code in email" then you will see this interface



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### Recover Password to MachPanel

#### Step 2: Check your email for secret key

Use the secret key you received on your e-mail address to set a new password.  
NOTE: If you close this window without resetting password, you will have to repeat step-1.

Secret Key

New Password

Minimum length is 12 and must contain at least 1 upper case letter, 1 lower case letter, 1 number and 1 special character.

Confirm password

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If you have selected "Send secret code in SMS to mobile number" then you will see this interface



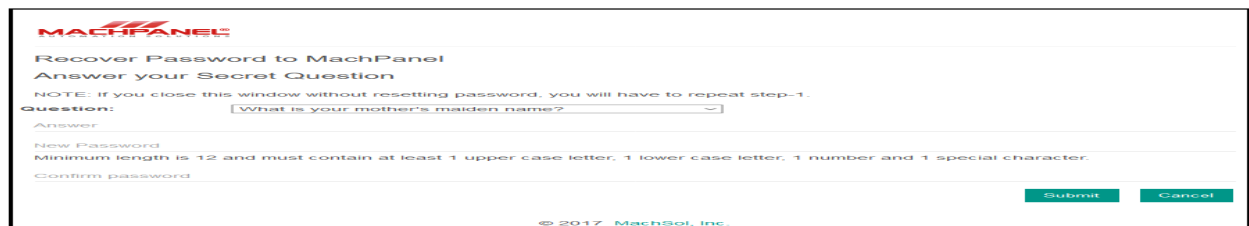
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### Recover Password to MachPanel

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If you have selected "Send question" then you will see this interface



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### Recover Password to MachPanel

#### Answer your Secret Question

NOTE: If you close this window without resetting password, you will have to repeat step-1.

Question:

Answer

New Password

Minimum length is 12 and must contain at least 1 upper case letter, 1 lower case letter, 1 number and 1 special character.

Confirm password

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MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50315/4th-level-interface-for-Active-D...>