

4th level interface for Active Directory User to change password.

Summary

This article provides information about 4th level interface added for Active Directory Users. It explains how to access/login to the interface and change password.

Applies To

Applies to MachPanel v7 and onwards.

Details

Any Active Directory User created under MachPanel will get details about accessing the interface to login and change the Password via Email when their account is created.

Below is an example of email generated when a CRM user is created via MachPanel:

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company123 <http://company.com>

Date: 5/22/2012 7:32:02 AM

- Check **Login as End user** at Login screen of MachPanel as shown below:



MACHPANEL
AUTOMATION SOLUTIONS

Login To Machsol

User name (e-mail address)
admin@zero.com

English

☒ Login as End User ☐ Login as Administrator

Next

company

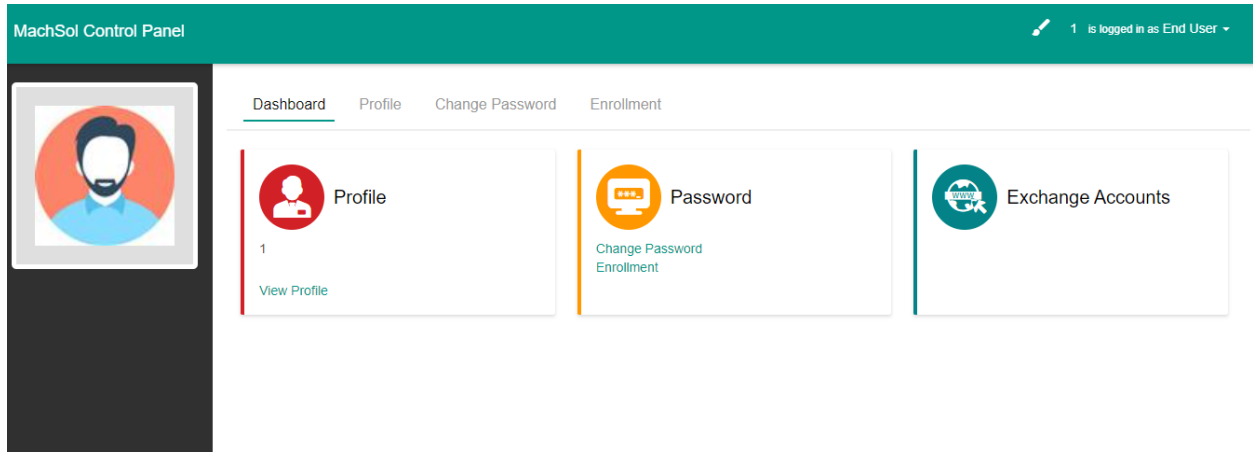
Now user can login to change password using credentials, Use **Primary Email** to access 4rth level user interface other wise you will face error:

Authentication Failed Couldn't find active account with provided user name

- **URL:** <http://cp.providerdomain.com>

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- **Sign-in name:** testuser@crmclientdomain.com
- **Password:** MyNewP@ssw0rd



There are two options for password.

1. Change Password
2. Enrollment

Click change password to set new password and update.

Change Password

New Password

Confirm password

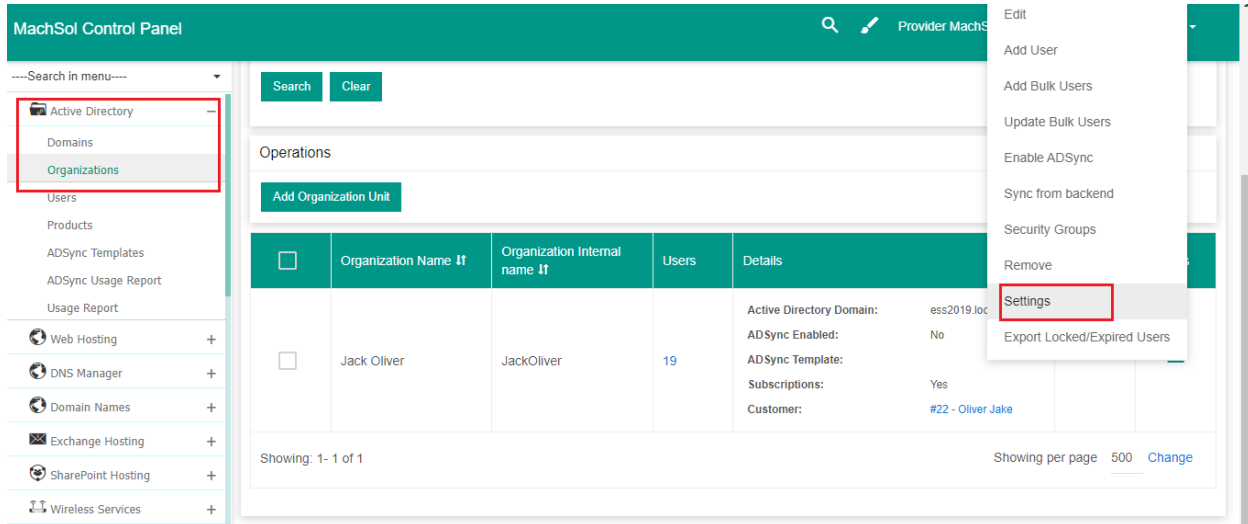
Update

Password Rules:

- Minimum length is 8 and must contain at least
- 1 upper case letter
- 1 lower case letter
- 1 number and
- 1 special character

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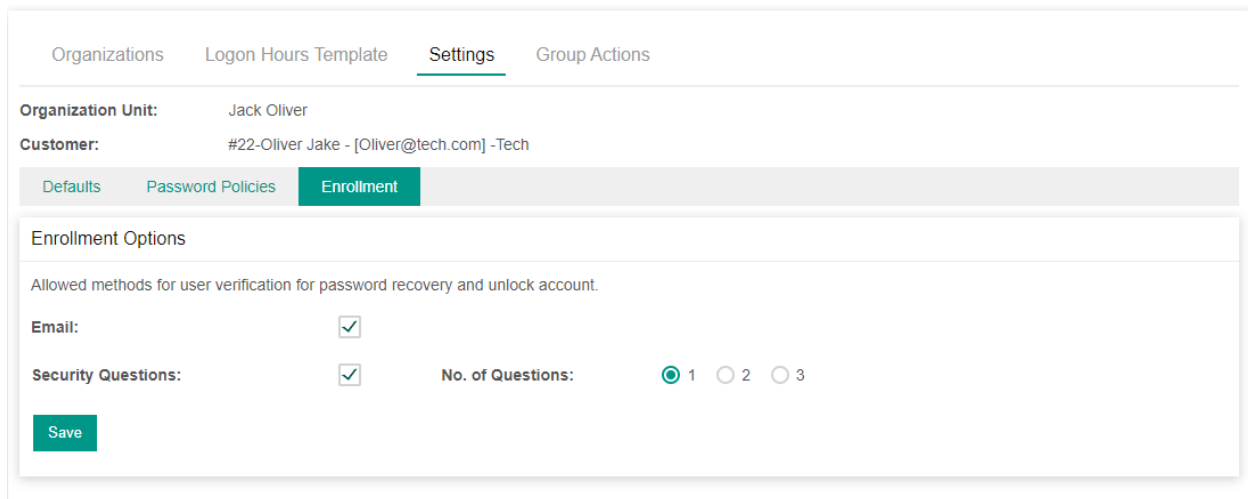
For Password Recovery you have Enrollment options which can be set under Organization Setting as shown below:



The screenshot shows the MachSol Control Panel interface. On the left, a sidebar menu lists various services, with 'Active Directory' expanded to show 'Domains' and 'Organizations'. The 'Organizations' option is highlighted with a red box. In the main content area, a table lists organizations. A context menu is open over the table, showing options like 'Edit', 'Add User', 'Add Bulk Users', 'Update Bulk Users', 'Enable AD Sync', 'Sync from backend', 'Security Groups', 'Remove', 'Settings', and 'Export Locked/Expired Users'. The 'Settings' option is highlighted with a red box.

| | Organization Name ID | Organization Internal name ID | Users | Details |
|--------------------------|----------------------|-------------------------------|-------|---|
| <input type="checkbox"/> | Jack Oliver | JackOliver | 19 | Active Directory Domain: ess2019.local AD Sync Enabled: No AD Sync Template: Subscriptions: Yes Customer: #22 - Oliver Jake |

Under Enrollment menu you can set Enrollment option of Password Recovery for 4th level AD user



The screenshot shows the 'Settings' page for an organization named 'Jack Oliver'. The 'Enrollment' tab is selected. The page displays the 'Enrollment Options' section, which includes a description: 'Allowed methods for user verification for password recovery and unlock account.' Below this, there are two options: 'Email' and 'Security Questions'. Both are checked. The 'No. of Questions' is set to 1. A 'Save' button is at the bottom.

Organization Unit: Jack Oliver
Customer: #22-Oliver Jake - [Oliver@tech.com] -Tech

Enrollment Options

Allowed methods for user verification for password recovery and unlock account.

Email: ☒

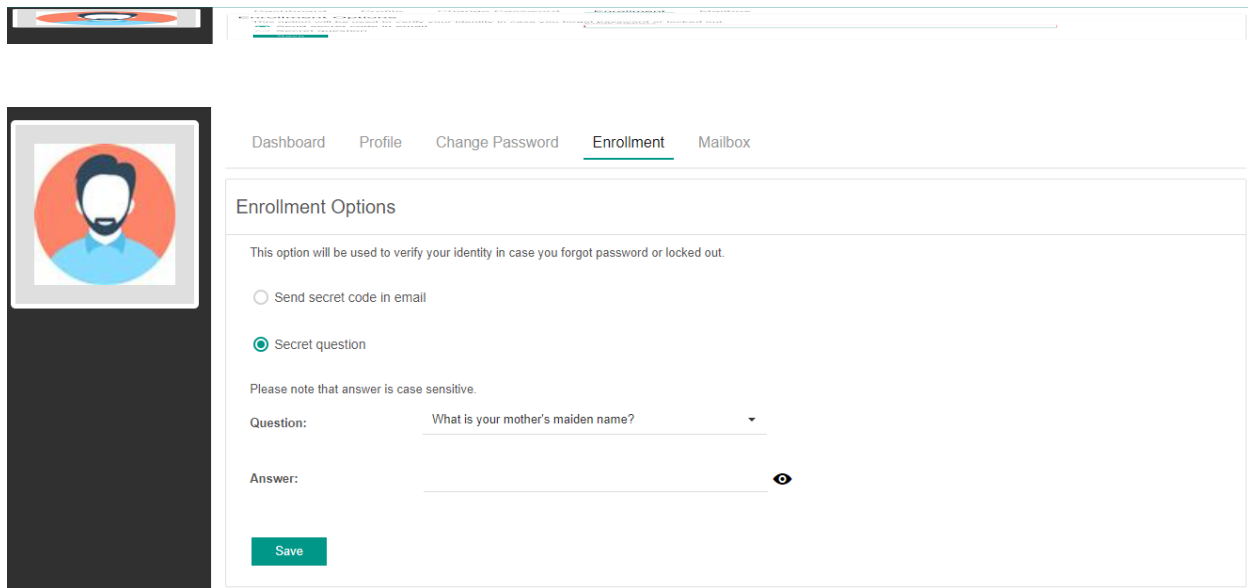
Security Questions: ☒ No. of Questions: ☒ 1 ☐ 2 ☐ 3

Save

By login as 4th Level AD User you can Click Enrollment for Password Recovery

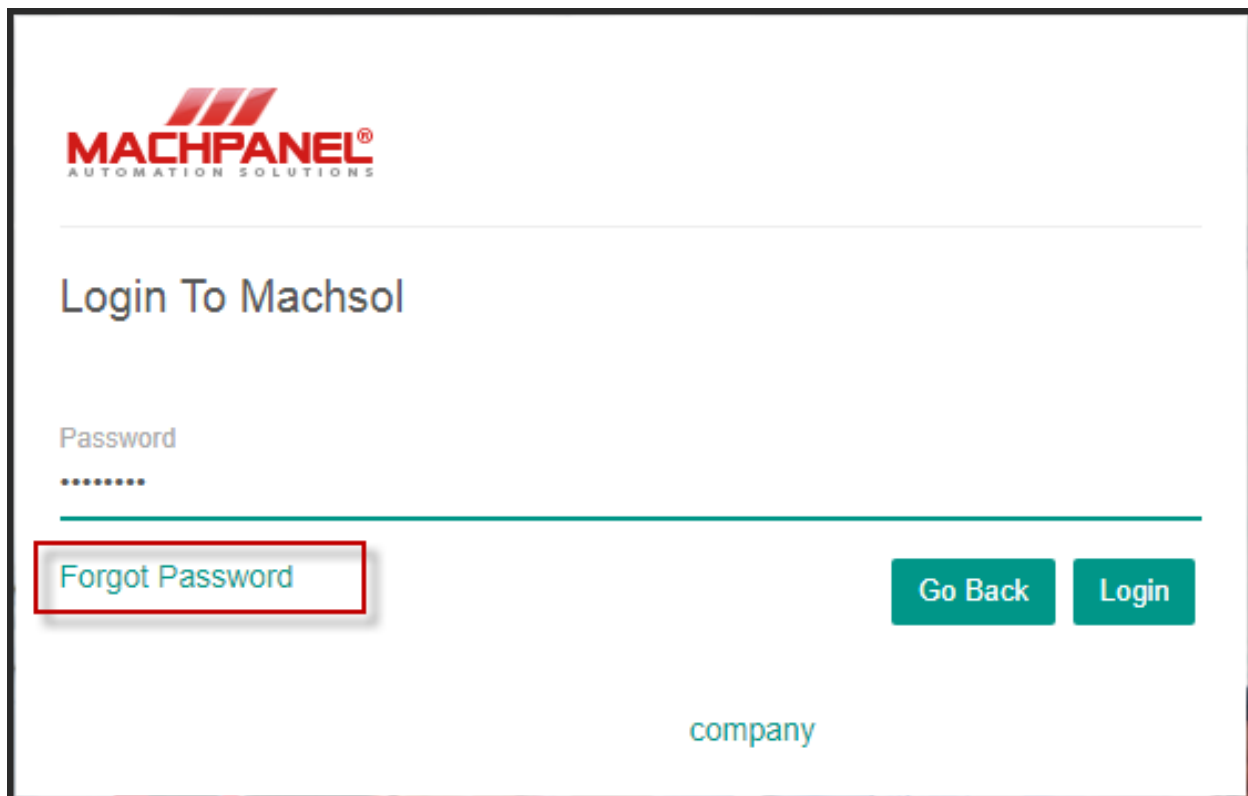
1. Send secret code in email
2. Secret question

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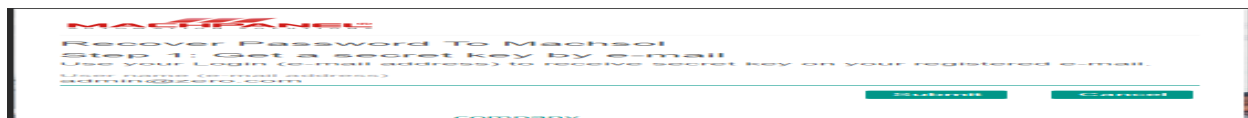


The screenshot shows a web interface for a user's profile. On the left is a sidebar with a user profile picture and a dark navigation area. The main content area has a top navigation bar with links: Dashboard, Profile, Change Password, Enrollment (highlighted), and Mailbox. Below this is a section titled "Enrollment Options". It contains a note: "This option will be used to verify your identity in case you forgot password or locked out." There are two radio buttons: "Send secret code in email" and "Secret question" (which is selected). Below the radio buttons is a note: "Please note that answer is case sensitive." There are two input fields: "Question:" with a dropdown menu showing "What is your mother's maiden name?" and "Answer:" with a text input field and a toggle icon. A green "Save" button is at the bottom.

You can use **Forgot Password** option for End\4rth level user.




The screenshot shows the Machsolv login page. At the top is the Machsolv logo. Below it is the title "Login To Machsolv". There is a "Password" label and a password input field with masked characters. Below the password field is a red-bordered button labeled "Forgot Password". To the right of the "Forgot Password" button are two green buttons: "Go Back" and "Login". At the bottom of the page is a "company" logo.



The screenshot shows the Machsolv password recovery page. At the top is the Machsolv logo. Below it is the title "Recover Password To Machsolv". There is a step indicator: "Step 1: Get a secret key by e-mail." Below this is a note: "Use your Login (e-mail address) to receive secret key on your registered e-mail." There is a text input field for the email address. Below the input field are two green buttons: "Submit" and "Cancel". At the bottom of the page is a "company" logo.

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If you have selected "Send secret code in email" then you will see this interface



Recover Password to MachPanel

Step 2: Check your email for secret key

Use the secret key you received on your e-mail address to set a new password.
NOTE: If you close this window without resetting password, you will have to repeat step-1.

Secret Key


New Password

Minimum length is 12 and must contain at least 1 upper case letter, 1 lower case letter, 1 number and 1 special character.

Confirm password

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If you have selected "Send secret code in SMS to mobile number" then you will see this interface



Recover Password to MachPanel

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If you have selected "Send question" then you will see this interface



Recover Password to MachPanel

Answer your Secret Question

NOTE: If you close this window without resetting password, you will have to repeat step-1.

Question:

Answer

New Password

Minimum length is 12 and must contain at least 1 upper case letter, 1 lower case letter, 1 number and 1 special character.

Confirm password

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MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50315/4th-level-interface-for-Active-D...>