

# HotFix 4310

## Summary

This article provides list of hotfixes & information about how to apply HotFix 4310 on your servers.

## List of Problems Fixed in this Hotfix:

- Paging issue while logged in as customer, Exchange user pages can not be moved from 1 to 2 or more.
- CRM unique name check has been changed to allow only alphanumeric character with exception of hyphen (-) character in the middle only.
- Addition of successful Addon message has been shown in the online store when an Addon is added to order.
- Pay junction API enhancement to use new method of integrations as suggested by PJ support.
- Problem in creating user by online store has been resolved.
- CRM unique name has been allowed to contain a hyphen (-) character.

## Applies To

MachPanel Version 4.3.10

## Procedure:

1. First of all take backup of your control and remote servers. See below kb article for more details on how to take backup. <http://kb.machsol.com/Knowledgebase/Article/50248>
2. Go to **MachPanel configuration studio**.
3. Stop all services related to MachPanel.
4. Exit MachPanel configuration studio.
5. Download the Hotfix 4.3.10.zip file from below link: <http://www.machsol.com/downloads/patch/hotfix4.3.10.rar>
6. Unzip the Hotfix 4.3.10.zip file using password **P@ssw0rd**.
7. Replace files from MachPanel folder from Hotfix folder extracted on MachPanel control server keeping the folder hierarchy same as it is in hotfix.

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8. Open ***services.msc*** on MachPanel remote servers and stop MachPanel provisioning service.
9. Make sure MachPanel configuration studio is not running from task manager.
10. Replace dll file from remote server folder of Hotfix folder on MachPanel remote server.
11. Once all files are replaced properly from HotFix folder restart all services related to MachPanel.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50307/-HotFix-4310->