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Important Pre-requisites

- 1. MachPanel Control Server v.4.2.29
- 2. MachPanel Remote Server v.4.2.29

Upgrade Instructions

Please follow the steps given below in sequence and execute instructions in the KB articles to complete the update:

- 1. Update to Latest MachPanel Control Server
- 2. Update to Latest MachPanel Remote Server

New Features/Improvements

- Major Improvements in SPLA reports. For details, please view this KB link: <u>http://kb.machsol.com/Knowledgebase/Article/50295</u>
- Distinguish between "User Mailbox", "Room Mailbox" and "Equipment Mailbox"
- Managing Multiple managers option for Distribution lists
- Create Send connector in case of Exchange 2010 hosting mode and including all SMTP domains so that domains can communicate internally
- Included BlackBerry support for Exchange 2010 hosting mode
- Improved features for BlackBerry like resend service book, edit/cleat device activation code

- Included built in migration utility to import SharePoint sites in MachPanel: <u>http://kb.machsol.com/Knowledgebase/Article/50294</u>
- Implemented managed Add-ons for CRM
- Added multiple domains (UPN Suffixes) functionality for CRM
- Included support for PayJunction as a Merchant Gateway
- Included feature to import Customers in MachPanel by Bulk creation using text file. <u>http://kb.machsol.com/Knowledgebase/Article/50297</u>
- Enhanced DNS records functionality (option to add SRV record in DNS template)
- Included the feature to hide all services from customers: <u>http://kb.machsol.com/Knowledgebase/Article/50300</u>
- Allow provider to hide unwanted translations from drop down list at login screen. <u>http://kb.machsol.com/Knowledgebase/Article/50296</u>
- Adding Custom Links in System Navigation: <u>http://kb.machsol.com/Staff/StaffEditArticle50299</u>

Resolved Issues

- # MachPanel (General):
- Payment not marked as COMPLETED and stays OPEN when end customer pays through his side of CP
- o Not getting email when payment through credit card fails for SSL
- o Clicking on logoff in reseller panel point to provider domain
- # HostMatic:
- o FTP users--Maximum FTP User Name length must be less than or equal to 12
- # Exchange 2007/2010:
- o Mailbox option to hide from address list not working
- o MachPanel Migration toolkit breaking global contacts while importing in MachPanel

- o Error with wrong data in case of add-on
- o Separate save button for mail forwarding from other restrictions in Mailbox management under mail flow tab

Known Issues

N/A

MachPanel Knowledgebase <u>https://kb.machsol.com/Knowledgebase/50298/MachPanel-4.2-BUILD-30-Release-N...</u>