How to get Paid Support / Buy Support Ticket
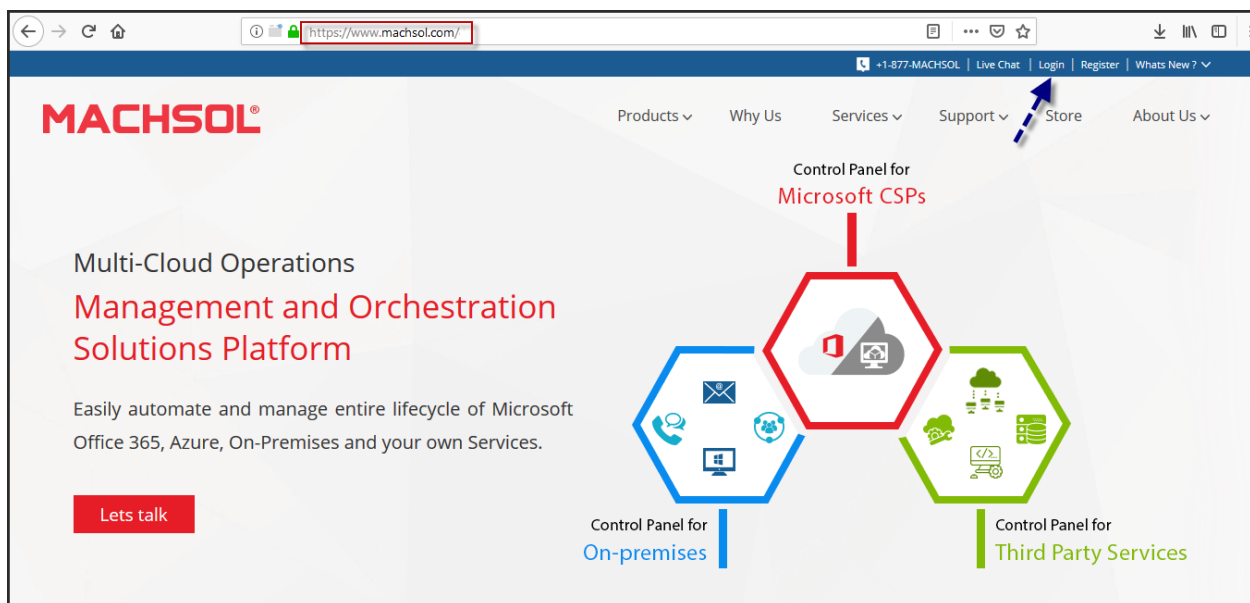
Summary

This article provide a summary on how to get Paid Support / Buy Support Ticket.

Procedure to Get Paid Support:

Case 1: If you are an existing customer then you can login with your credentials and can buy paid ticket. The procedure to place a request is very simple and entailed below:

- Visit http://www.machsol.com

- Click on Login on right top of page

- Enter your details and click on Log in.

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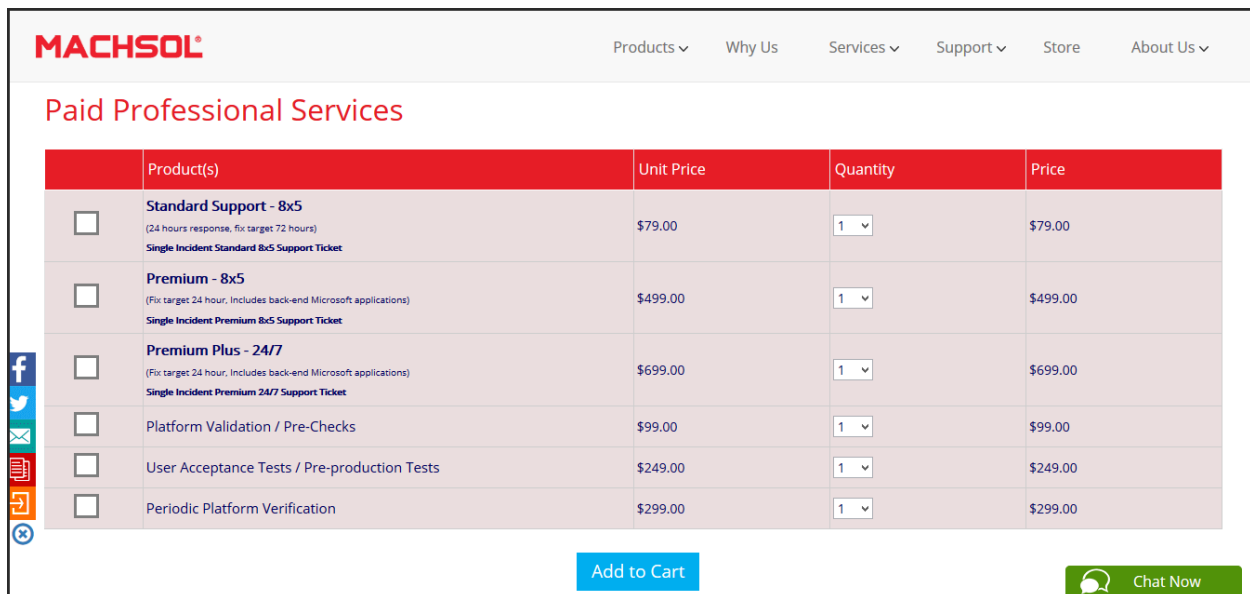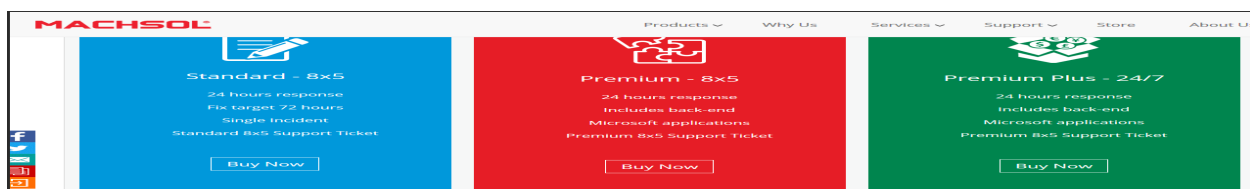- Click on "Paid Professional Services".
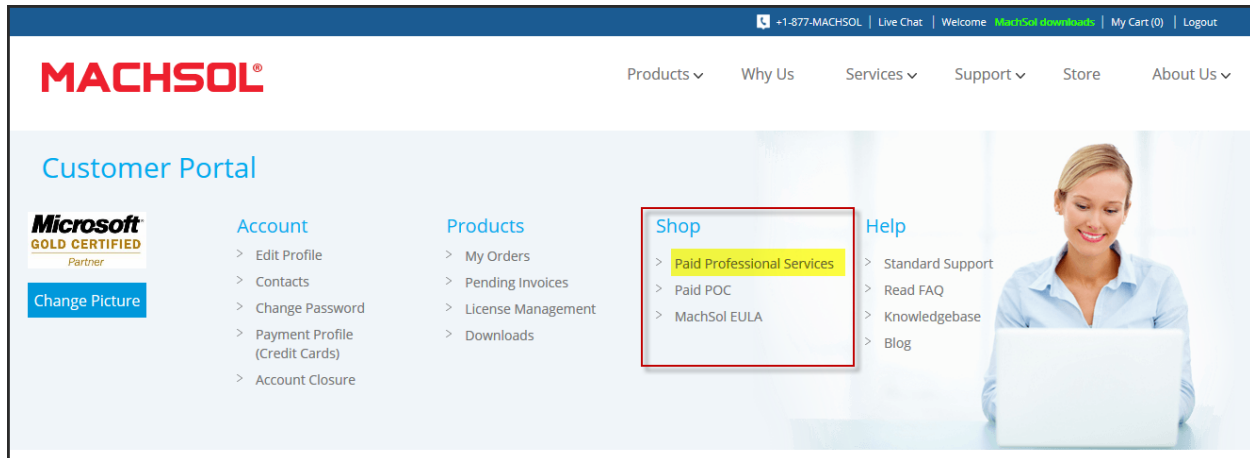
- Select your desired ticket from Products and proceed for payment:

Case 2: In case of new customer then go to
https://www.machsol.com/services/professional-support/ and select the ticket you want to buy. When click on **Buy now** it will take you to login page where you need to **sign in** or **register** and then can go through the order process.

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MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/50282/How-to-get-Paid-Support-Buy-Supp...