

Sell a service to customer in MachPanel

Summary

This article describes in detail about selling a service to a customer in MachPanel.

Applies To

MachPanel all versions.

Pre-requisites

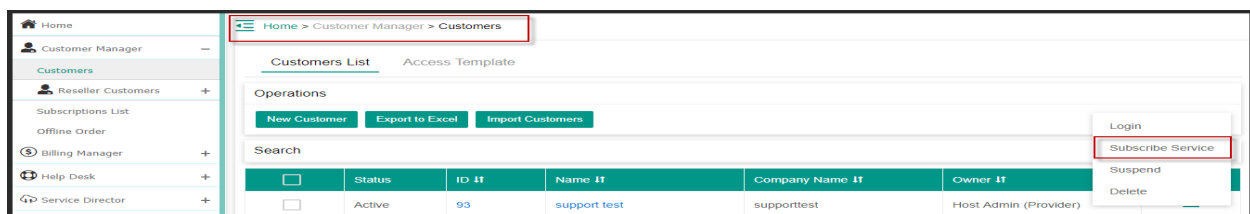
MachPanel Control Server has been installed, if not then follow below KB article:
<http://kb.machsol.com/Knowledgebase/Article/50261>

MachPanel Remote Server has been installed, if not then follow below KB article:
<http://kb.machsol.com/Knowledgebase/Article/50262>

Also make sure that MachPanel Control Server and MachPanel Remote Server should be on the same build and that MachPanel Provisioning Service is running on both servers

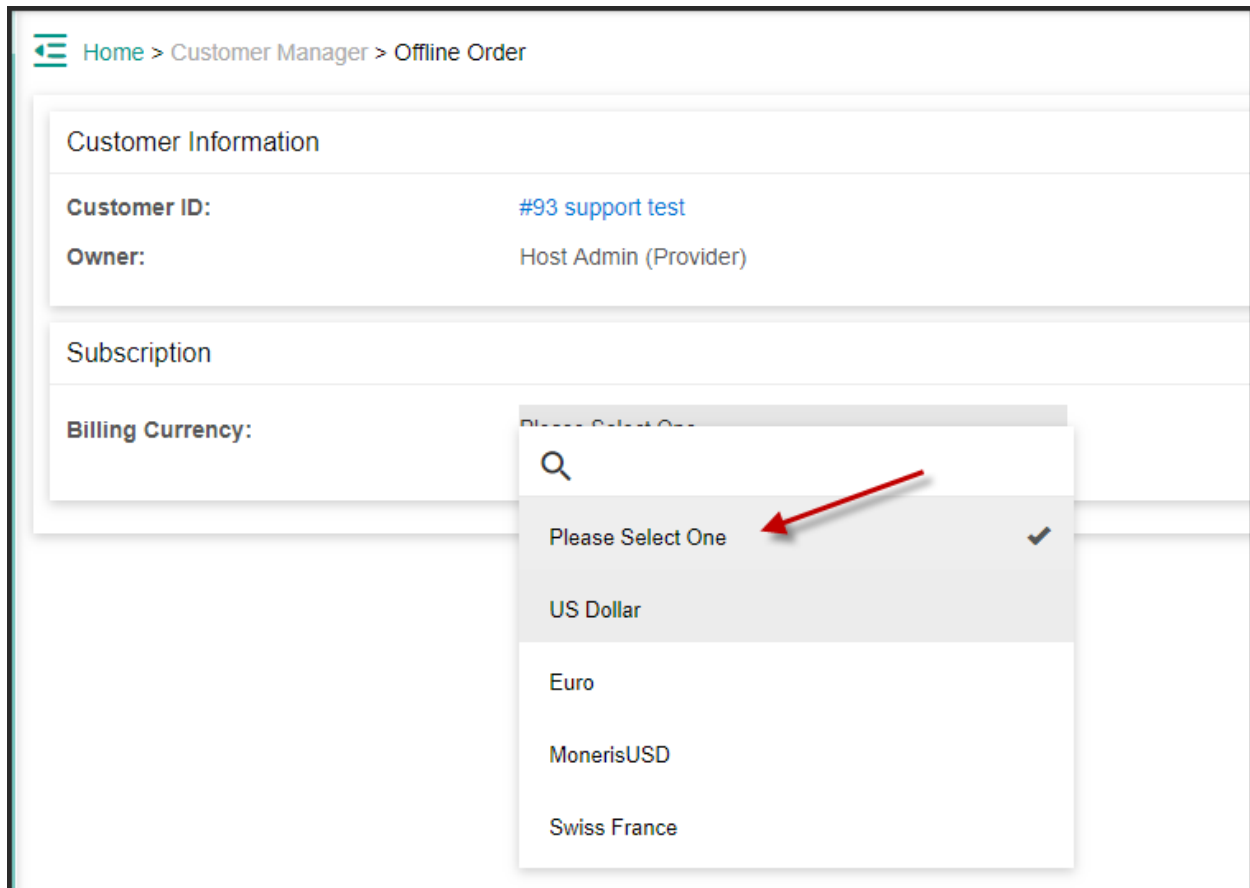
Steps to Provision an Account/Subscribe to a Service

- Open MachPanel Control Panel Website (You can do it by opening MachPanel Control Server Configuration Studio and then navigating to **Configure > Control Panel Website**, and then clicking on the URL in it). Log in with the provider credentials.
- Navigate to **Home » Customer Manager » Customers** and then click on **Subscribe Service** for the customer you want to subscribe a new service.

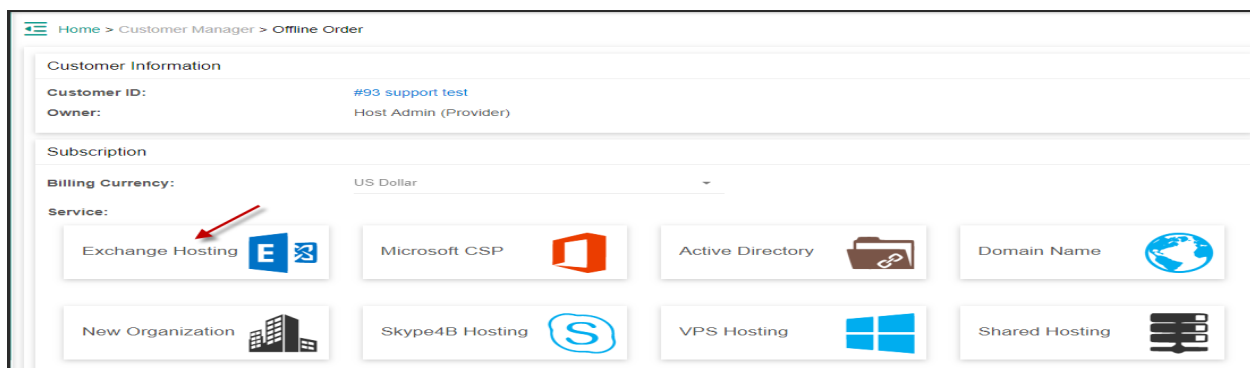


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- Select the **Billing currency** which you selected while creating the service plan.



- Select the Service which you want to sell to selected customer from the services shown in below snapshot.
- For a Prepaid Reseller, you must **Subscribe As Reseller** for the desired Service such as Exchange in order to re-sell it to your Reseller's customer.



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- On the next page fill the required information and select the service plan from dropdown menu against Packages and then click on **Shopping Cart**.

Exchange Hosting Account Form

Package:	Base Plan test	
Package Description:	Base Plan for Exchange Hosting 2016	
Select existing or new organization:	Add New Organization	
*Organization Name:	Machsoltest.com	
*Domain Name:	Machsoltest.com	This must be a valid registered and active domain.
Cycle:	Monthly	
*Setup Price:	USD 100.00	
*Price:	USD 50.00	
Price Freezed:	<input type="checkbox"/>	

- Add/Associate Addon as required.

Price Freezed:

[Preview Bill](#)

Comments:

Add-on Information [+](#)

[Shopping Cart](#) [Cancel](#)


- On review page click on **Next**



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- Fill out the payment method and click on "**Generate**" against Transaction ID if the billing method is used from MachPanel also. Select the Payment method from the dropdown menu against Payment method. You can write order comments and billing comments also for new subscription. Click on **Save** to save the new order.
- You can also choose **Payment later** option.

Payment Information:


Order date: 20/03/2018 

Send Invoice:


Payment Later:

Order Comment:


Amount paid: USD 150.00

Date Paid: 20/03/2018 

*Transaction ID: 616419239283 Generate (or Cheque #, demand draft number etc.)

Payment Method: Online 


Payment Comment:






Save Back Cancel

- Once the order has been saved it will go to the "Service Queue" for execution. Click on "**Run**" to complete the Order.

Home > Service Director > General > Service Queue

Search 

Service Queue Domain Transfer Queue Settings

QID 	Command	Customer 	Owner 	Details	Option
588	Provision Add-On only 1 mailbox	#93 support test [supporttest]	Host Admin (Provider)	Status: In-Q Date Entered: 20/03/2018 10:13:08 Tries: 0 Last Tried: 20/03/2018 10:13:08	Run
587	Provision Exchange Hosting: machsoltest.com	#93 support test [supporttest]	Host Admin (Provider)	Status: In-Q Date Entered: 20/03/2018 10:13:08 Tries: 0 Last Tried: 20/03/2018 10:13:08	Run

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- It will complete the process of subscribing a customer to new service.

Keywords

selling a service, subscribing a service to customer, subscription, package selling to customer.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50275/Sell-a-service-to-customer-in-Ma...>