

Create a Reseller Customer in MachPanel

Summary

This article describes in detail about creating a reseller customer in MachPanel.

Applies To

MachPanel all versions.

Pre-requisites

MachPanel Control Server has been installed, if not then follow below KB article:

<http://kb.machsol.com/Knowledgebase/Article/50261>

MachPanel Remote Server has been installed, if not then follow below KB article:

<http://kb.machsol.com/Knowledgebase/Article/50262>

Also make sure that MachPanel Control Server and MachPanel Remote Server should be on the same build and that MachPanel Provisioning Service is running on both servers

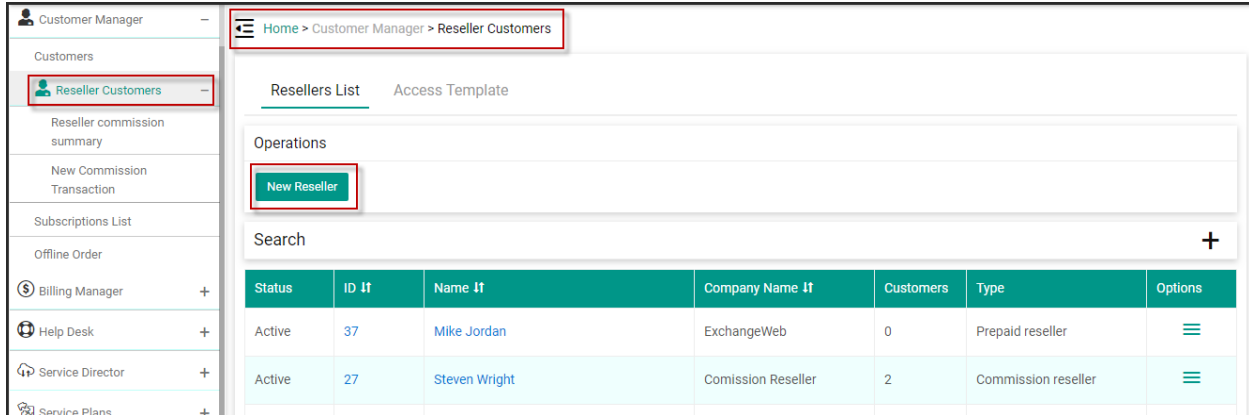
How to Create Resellers?

- Open MachPanel Control Panel Website (You can do it by opening MachPanel Control Server Configuration Studio and then navigating to **Configure > Control Panel Website**, and then clicking on the URL in it). Log in with the provider credentials. There are two type of Resellers in Control Panel:
 1. Commission Based reseller
 2. Subscription Based reseller
- To enable Resellers Types navigate to the following path: **Home » System Configuration » Reseller Settings**



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- Now Navigate to **Home>>Customer Manager >> Customers >> Reseller Customers** and then click on **New Reseller**.



Customer Manager

Home > Customer Manager > Reseller Customers

Resellers List Access Template

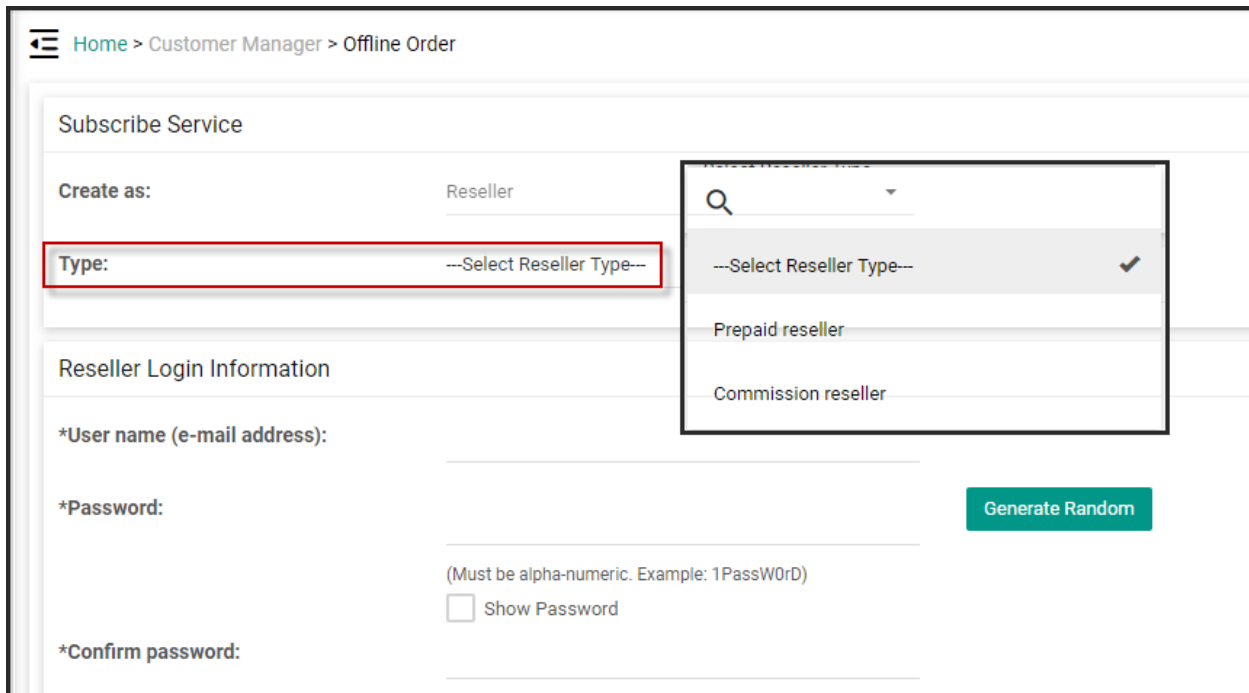
Operations

New Reseller

Search +

Status	ID #	Name #	Company Name #	Customers	Type	Options
Active	37	Mike Jordan	ExchangeWeb	0	Prepaid reseller	☰
Active	27	Steven Wright	Commission Reseller	2	Commission reseller	☰

- On the next screen you will need to fill out the required form for creating a reseller customer as shown below. There are two parts of form for reseller customer.
- In first part fill out all the personal details regarding new reseller customer as shown below.



Home > Customer Manager > Offline Order

Subscribe Service

Create as: Reseller

Type: --Select Reseller Type--

Reseller Login Information

*User name (e-mail address):

*Password:

(Must be alpha-numeric. Example: 1PassW0rD)

Show Password

*Confirm password:

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- In second part fill out all the details regarding the company profile for new reseller customer. You can also include the Signatures for different departments for new reseller customer as shown in below snapshot.

Company Profile

*Web URL:	http://www.reseller.com
*Address1:	xyz
Address2:	
*City:	abc
*State:	Alabama ▼
*Zip/Postal Code:	123456789
*Country:	United States ▼
*Phone:	1-123456789

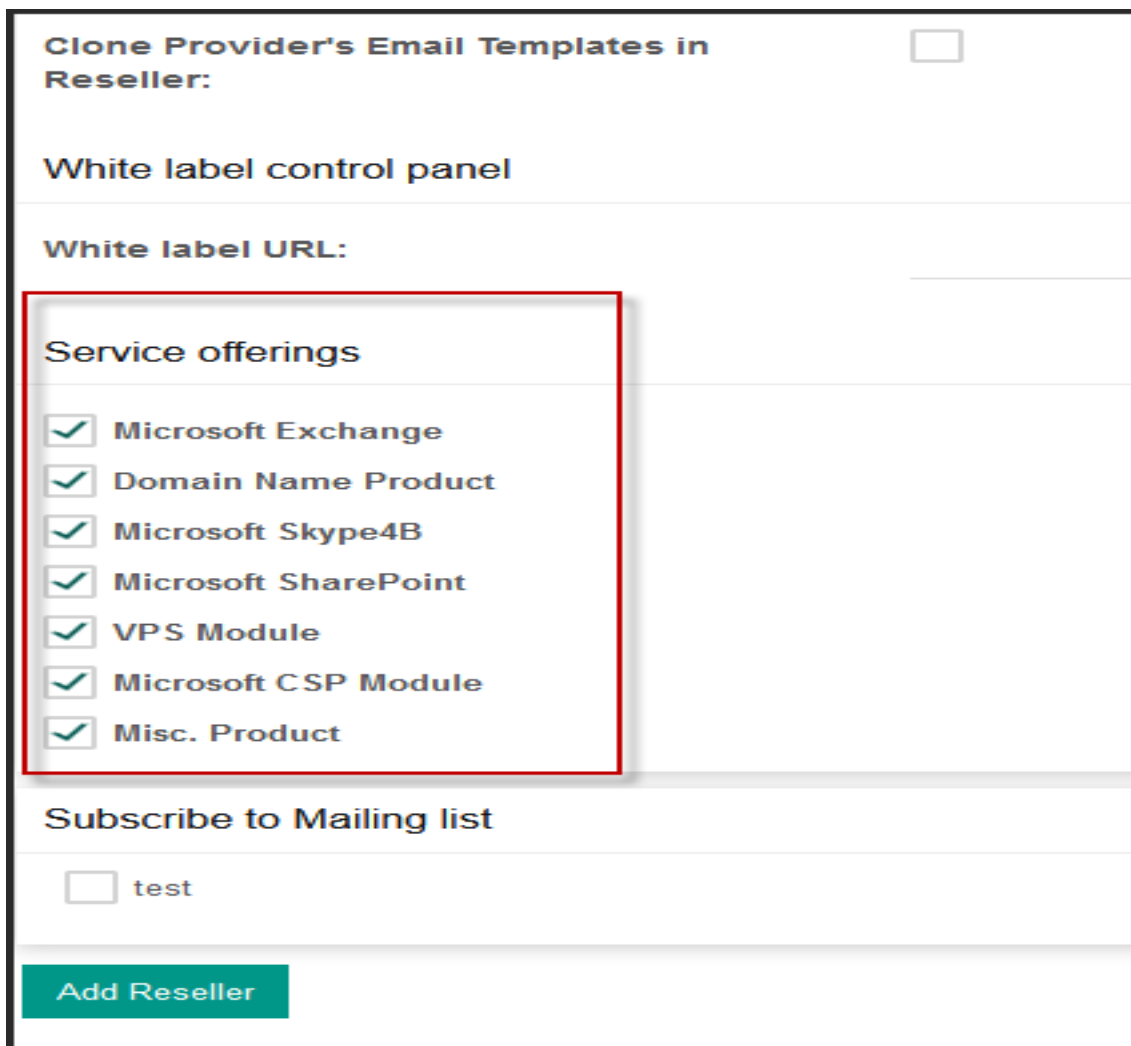
*Billing Signature:	----- Billing Department
*Sales Signature:	----- Sales Department
*Support Signature:	----- Support Department
Clone Provider's Email Templates in Reseller:	<input type="checkbox"/>
White label control panel	
*White label URL:	<input type="text"/>

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- After completing all the requirements click on **Add Reseller** to complete the process for creating a new reseller customer.

How To Subscribe Service To Reseller ?

- **For Prepaid Resellers**, If you want to subscribe service for a reseller customer, click on **Subscribe As Reseller** in front of the reseller. After provision of the service let's say Exchange, reseller login to his panel and creates "Customer Products Plan". He will be able to sell Exchange service(s) to his own end customers or the end customer can subscribe to those service(s).
- **For Commission based reseller**, You can also select the **service offering** as shown below:



The screenshot displays a web form for adding a reseller. At the top, there is a checkbox labeled "Clone Provider's Email Templates in Reseller:". Below this is a section for "White label control panel" and a "White label URL:" field. The "Service offerings" section is highlighted with a red box and contains a list of services, each with a checked checkbox: Microsoft Exchange, Domain Name Product, Microsoft Skype4B, Microsoft SharePoint, VPS Module, Microsoft CSP Module, and Misc. Product. Below the service offerings is a "Subscribe to Mailing list" section with a checkbox labeled "test". At the bottom of the form is a green button labeled "Add Reseller".

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Please review following KB article for Commission based resellers

<http://kb.machsol.com/Knowledgebase/Article/53418>

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MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50273/Create-a-Reseller-Customer-in-Ma...>