Create a Reseller Customer in MachPanel

Summary

This article describes in detail about creating a reseller customer in MachPanel.

Applies To

MachPanel all versions.

Pre-requisites

MachPanel Control Server has been installed, if not then follow below KB article:

http://kb.machsol.com/Knowledgebase/Article/50261

MachPanel Remote Server has been installed, if not then follow below KB article:

http://kb.machsol.com/Knowledgebase/Article/50262

Also make sure that MachPanel Control Server and MachPanel Remote Server should be on the same build and that MachPanel Provisioning Service is running on both servers

How to Create Resellers?

- Open MachPanel Control Panel Website (You can do it by opening MachPanel Control Server Configuration Studio and then navigating to **Configure** > **Control Panel Website**, and then clicking on the URL in it). Log in with the provider credentials. There are two type of Resellers in Control Panel:

    1. Commission Based reseller
    2. Subscription Based reseller

- To enable Resellers Types navigate to the following path: *Home » System Configuration » Reseller Settings*

- Now Navigate to **Home>>Customer Manager >> Customers >> Reseller Customers** and then click on **New Reseller**.

- On the next screen you will need to fill out the required form for creating a reseller customer as shown below. There are two parts of form for reseller customer.
- In first part fill out all the personal details regarding new reseller customer as shown below.

- In second part fill out all the details regarding the company profile for new reseller customer. You can also include the Signatures for different departments for new reseller customer as shown in below snapshot.

Company Profile

*Web URL:	http://www.reseller.com
*Address1:	xyz
Address2:	
*City:	abc
*State:	Alabama ▼
*Zip/Postal Code:	123456789
*Country:	United States ▼
*Phone:	1-123456789

*Billing Signature:	---- Billing Department
*Sales Signature:	---- Sales Department
*Support Signature:	---- Support Department
Clone Provider's Email Templates in Reseller:	☐
White label control panel	
*White label URL:	

Add Reseller　　**Add and Subscribe To Service**

- After completing all the requirements click on **Add Reseller** to complete the process for creating a new reseller customer.

How To Subscribe Service To Reseller ?

- **For Prepaid Resellers,** If you want to subscribe service for a reseller customer, click on **Subscribe As Reseller** in front of the reseller. After provision of the service let's say Exchange, reseller login to his panel and creates "Customer Products Plan". He will be able to sell Exchange service(s) to his own end customers or the end customer can subscribe to those service(s).
- **For Commission based reseller**, You can also select the *service offering* as shown below:

Please review following KB article for Commission based resellers

http://kb.machsol.com/Knowledgebase/Article/53418

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MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/50273/Create-a-Reseller-Customer-in-Ma...