

Create a Reseller Customer in MachPanel

Summary

This article describes in detail about creating a reseller customer in MachPanel.

Applies To

MachPanel all versions.

Pre-requisites

MachPanel Control Server has been installed, if not then follow below KB article:

<http://kb.machsol.com/Knowledgebase/Article/50261>

MachPanel Remote Server has been installed, if not then follow below KB article:

<http://kb.machsol.com/Knowledgebase/Article/50262>

Also make sure that MachPanel Control Server and MachPanel Remote Server should be on the same build and that MachPanel Provisioning Service is running on both servers

How to Create Resellers?

- Open MachPanel Control Panel Website (You can do it by opening MachPanel Control Server Configuration Studio and then navigating to **Configure > Control Panel Website**, and then clicking on the URL in it). Log in with the provider credentials. There are two type of Resellers in Control Panel:
 1. Commission Based reseller
 2. Subscription Based reseller
- To enable Resellers Types navigate to the following path: **Home » System Configuration » Reseller Settings**



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- Now Navigate to **Home>>Customer Manager >> Customers >> Reseller Customers** and then click on **New Reseller**.

The screenshot shows the MachPanel interface. The breadcrumb path is **Home > Customer Manager > Reseller Customers**. The sidebar menu has **Reseller Customers** highlighted. The main content area has a **New Reseller** button highlighted. Below the button is a search bar and a table of resellers.

Status	ID #	Name #	Company Name #	Customers	Type	Options
Active	37	Mike Jordan	ExchangeWeb	0	Prepaid reseller	⋮
Active	27	Steven Wright	Commission Reseller	2	Commission reseller	⋮

- On the next screen you will need to fill out the required form for creating a reseller customer as shown below. There are two parts of form for reseller customer.
- In first part fill out all the personal details regarding new reseller customer as shown below.

The screenshot shows the MachPanel interface for creating a reseller customer. The breadcrumb path is **Home > Customer Manager > Offline Order**. The **Create as:** dropdown is set to **Reseller**. The **Type:** dropdown is highlighted, showing a list of options: **--Select Reseller Type--**, **Prepaid reseller**, and **Commission reseller**. The **Reseller Login Information** section is visible below.

Subscribe Service

Create as: Reseller

Type: --Select Reseller Type--

Reseller Login Information

***User name (e-mail address):** _____

***Password:** _____ **Generate Random**

(Must be alpha-numeric. Example: 1PassW0rD)

☐ Show Password

***Confirm password:** _____

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- In second part fill out all the details regarding the company profile for new reseller customer. You can also include the Signatures for different departments for new reseller customer as shown in below snapshot.

Company Profile

*Web URL:	<input type="text" value="http://www.reseller.com"/>
*Address1:	<input type="text" value="xyz"/>
Address2:	<input type="text"/>
*City:	<input type="text" value="abc"/>
*State:	<input type="text" value="Alabama"/>
*Zip/Postal Code:	<input type="text" value="123456789"/>
*Country:	<input type="text" value="United States"/>
*Phone:	<input type="text" value="1-123456789"/>

*Billing Signature:	<input type="text" value="Billing Department"/>
*Sales Signature:	<input type="text" value="Sales Department"/>
*Support Signature:	<input type="text" value="Support Department"/>
Clone Provider's Email Templates in Reseller:	<input type="checkbox"/>
White label control panel	
*White label URL:	<input type="text"/>
<input type="button" value="Add Reseller"/> <input type="button" value="Add and Subscribe To Service"/>	

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- After completing all the requirements click on **Add Reseller** to complete the process for creating a new reseller customer.

How To Subscribe Service To Reseller ?

- For Prepaid Resellers**, If you want to subscribe service for a reseller customer, click on **Subscribe As Reseller** in front of the reseller. After provision of the service let's say Exchange, reseller login to his panel and creates "Customer Products Plan". He will be able to sell Exchange service(s) to his own end customers or the end customer can subscribe to those service(s).
- For Commission based reseller**, You can also select the **service offering** as shown below:

Clone Provider's Email Templates in Reseller: ☐

White label control panel

White label URL:

Service offerings

- ☒ Microsoft Exchange
- ☒ Domain Name Product
- ☒ Microsoft Skype4B
- ☒ Microsoft SharePoint
- ☒ VPS Module
- ☒ Microsoft CSP Module
- ☒ Misc. Product

Subscribe to Mailing list

☐ test

Add Reseller

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Please review following KB article for Commission based resellers

<http://kb.machsol.com/Knowledgebase/Article/53418>

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MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50273/Create-a-Reseller-Customer-in-Ma...>