# Exchange Additonal (User\Linked\Shared\Resource) Mailbox Add-on Creation

This article describes in detail about creation of Exchange Additional User\Linked, Shared and Resource (room & equipment) Mailbox Add-on via MachPanel

### Applies to:

MachPanel All Versions

#### Scenario:

The resource and shared mailbox can be created and sold via add-ons. Assume that exchange hosting product has been made in such a way that number of mailboxes (user\linked, shared, resource) are limited. If the customer having this subscriptions consumes all the mailboxes and wants to purchase more mailboxes only. This can be done by selling him Exchange Mailbox Additional Mailbox Add-on.

#### Procedure:

1) Go to Service Plan > Exchange > Add-on Management and click on Add New Add-on

A Home	Home > Service Plans > Exchange							
Lustomer Manager +	Exchange H	Exchange Hosting Products						
(\$) Billing Manager +								
D Help Desk +	Reseller F	Reseller Product Listing Customer Product Listing Add-on Management						
€ Service Director +	Operations	Operations						
🔁 Service Plans 🛛 🗕	Add New Add-on Add Billing Only Add-on Update Index							
Domain Name Products								
Hosting Products	Search +							
Exchange								
SharePoint	Index	ID	Package Type	Add-On Name		lotal Sold	Plan Add-On	Options
CRM	0	1	Microsoft Exchange	Exchange 25 GB		1	Yes	=
Skype4B								
Misc. Products	Showing: 1-1 of 1 Showing per page 20 Change							
VPS Hosting	Hadata Jadam							
Online Help	Update Index							

2) Type the name for the addon (name it in such a way that you can distinguish what package sells when you are selling it. Like for mailbox addon, name it as 'Extra Mailbox')

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3) Follow the snapshots below where a mailbox is created for a package with limited mailboxes having unlimited storage:

Add Add-on			
Basic Info Resources	Payment Cycles	Price Group	Associate Package(s)
Limits			
No. of Shared Mailboxes allow	ed:	1	
Permissions			
*Unified Messaging allowed Or	1:	1	
*POP3 access allowed On:	*POP3 access allowed On:		
*IMAP access allowed On:		1	
*MAPI access allowed On:		1	
*OWA/HTTP access allowed Or	n:	1	

'1' is for enable and '0' is for disable. You can enter either as package permissions will override these. Here i want to have the mailbox to have unlimited storage.

*Outlook Non-Cached mode allowed On:	1	
*Exchange ActiveSync access allowed On:	1	
*Journaling allowed On:	1	
Mailbox storage settings When the mailbox size exceeds the indicated amount		
*Issue warning at (MB):		✓ Unlimited This value should be less than OR equal to 'Prohibit Send At'
*Prohibit send at (MB):		✓ Unlimited This value should be less than OR equal to 'Prohibit Send and Receive At'
*Prohibit send and receive at (MB):		✓ Unlimited

Outlook Web Access settings				
- Gwa all address lists enabled Go.	•			
-SWA calendar enabled Sn:				
-OWA contacts enabled On:				
-OWA shange password enabled On:	-			
-Owe jeurnal enabled On:	-4			
- more tasks enabled more	-			
-owa sticky notes enabled on:				
-OWA premium ellent enabled On:				
"OWA reminder and nytifications enabled On:	1			

We have put '1' here, don't worry as folder storage settings are applied of the package. Here '1' is for enable, '0' is for disable. You can enter either, as package values will be overriding these.

*OWA spell checker enabled On:	1
*OWA search folders enabled On:	1
*OWA signatures enabled On:	1
*OWA junk mail enabled On:	1
*OWA theme selection enabled On:	1
*OWA UM integration enabled On:	1
*OWA ActiveSync Enabled On:	1
*OWA PublicFolder enabled On:	1

Personal archive settings		
*Personal archive for:	1	
*Warning Quota (MB):		✓ Unlimited This value should be less than OR equal to 'Quota'.
*Quota (MB):		✓ Unlimited
Other restrictions		
*Maximum sending message size (MB):		✓ Unlimited
*Maximum receiving message size (MB):		✓ Unlimited
*Maximum recipients per email:		✓ Unlimited
		Cancel Previous Next

We have put '1' here, don't worry as folder storage settings are applied of the package.

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4) Go to next steps, mention payment cycle, currency and price and then save it

5) Now go to 'subscribe service' for the customer to whom you want to sell the Add-on, select currency and then click on 'Add-on':

Subscription			
Billing Currency:	US Dollar	•	
Service:			
Exchange Hosting	Microsoft CSP	Active Directory	Domain Name
New Organization	Skype4B Hosting	VPS Hosting	Shared Hosting
Dynamics CRM Hosting	SharePoint Hosting	Add-on	Dedicated Hosting
SSL Certificates	Misc. Product		

6) Select Microsoft Exchange from the PackageType, select the addon and set the number of addons. Complete the rest of the form and move to shopping cart.

7) Finish the setup and 'run' the add-on from 'Service Queue'

8) Now you can add mailbox from the 'service management' of the exchange account to whom addon has been sold.

MachPanel Knowledgebase https://kb.machsol.com/Knowledgebase/50260/Exchange-Additonal-UserLinkedSha...