

# Exchange Additonal (User\Linked\Shared\Resource) Mailbox Add-on Creation

This article describes in detail about creation of Exchange Additional User\Linked, Shared and Resource (room &equipment) Mailbox Add-on via MachPanel

## Applies to:

MachPanel All Versions

## Scenario:

The resource and shared mailbox can be created and sold via add-ons. Assume that exchange hosting product has been made in such a way that number of mailboxes (user\linked, shared, resource) are limited. If the customer having this subscriptions consumes all the mailboxes and wants to purchase more mailboxes only. This can be done by selling him Exchange Mailbox Additional Mailbox Add-on.

## Procedure:

1) Go to **Service Plan > Exchange > Add-on Management** and click on **Add New Add-on**

The screenshot shows the MachPanel interface. On the left, the 'Service Plans' menu is expanded, and 'Exchange' is selected. The main content area is titled 'Exchange Hosting Products' and has three tabs: 'Reseller Product Listing', 'Customer Product Listing', and 'Add-on Management' (which is active). Under the 'Add-on Management' tab, there are three buttons: 'Add New Add-on', 'Add Billing Only Add-on', and 'Update Index'. The 'Add New Add-on' button is highlighted with a red box and a blue arrow. Below the buttons is a search bar and a table with the following data:

Index	ID	Package Type	Add-On Name	Total Sold	Plan Add-On	Options
0	1	Microsoft Exchange	Exchange 25 GB	1	Yes	

At the bottom of the table, it says 'Showing: 1- 1 of 1' and 'Showing per page 20 Change'. There is also an 'Update Index' button at the bottom left of the table area.

2) Type the name for the addon (name it in such a way that you can distinguish what package sells when you are selling it. Like for mailbox addon, name it as 'Extra Mailbox')



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3) Follow the snapshots below where a mailbox is created for a package with limited mailboxes having unlimited storage:

Add Add-on

Basic Info

Resources

Payment Cycles

Price Group

Associate Package(s)

Limits

No. of Shared Mailboxes allowed:

1

Permissions

\*Unified Messaging allowed On:

1

\*POP3 access allowed On:

1

\*IMAP access allowed On:

1

\*MAPI access allowed On:

1

\*OWA/HTTP access allowed On:

1

'1' is for enable and '0' is for disable. You can enter either as package permissions will override these. Here i want to have the mailbox to have unlimited storage.

\*Outlook Non-Cached mode allowed On:

1

\*Exchange ActiveSync access allowed On:

1

\*Journaling allowed On:

1

Mailbox storage settings

When the mailbox size exceeds the indicated amount

\*Issue warning at (MB):

☒ Unlimited

This value should be less than OR equal to 'Prohibit Send At'

\*Prohibit send at (MB):

☒ Unlimited

This value should be less than OR equal to 'Prohibit Send and Receive At'

\*Prohibit send and receive at (MB):

☒ Unlimited

\*\*\*\*\* Shared Mailbox Add-on \*\*\*\*\*

\*\*\*\*\* Add-on Name \*\*\*\*\*

\*\*\*\*\* Add-on Description \*\*\*\*\*

\*\*\*\*\* Add-on Price \*\*\*\*\*

\*\*\*\*\* Add-on Package \*\*\*\*\*

\*\*\*\*\* Add-on Status \*\*\*\*\*

\*\*\*\*\* Add-on Created On \*\*\*\*\*

\*\*\*\*\* Add-on Modified On \*\*\*\*\*

\*\*\*\*\* Add-on Deleted On \*\*\*\*\*

\*\*\*\*\* Add-on Enabled On \*\*\*\*\*

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We have put '1' here, don't worry as folder storage settings are applied of the package.  
Here '1' is for enable, '0' is for disable. You can enter either, as package values will be overriding these.

*OWA spell checker enabled On:	1
*OWA search folders enabled On:	1
*OWA signatures enabled On:	1
*OWA junk mail enabled On:	1
*OWA theme selection enabled On:	1
*OWA UM integration enabled On:	1
*OWA ActiveSync Enabled On:	1
*OWA PublicFolder enabled On:	1

Personal archive settings

*Personal archive for:	1
*Warning Quota (MB):	<input checked="" type="checkbox"/> Unlimited This value should be less than OR equal to 'Quota'.
*Quota (MB):	<input checked="" type="checkbox"/> Unlimited

Other restrictions

*Maximum sending message size (MB):	<input checked="" type="checkbox"/> Unlimited
*Maximum receiving message size (MB):	<input checked="" type="checkbox"/> Unlimited
*Maximum recipients per email:	<input checked="" type="checkbox"/> Unlimited

Cancel Previous Next

We have put '1' here, don't worry as folder storage settings are applied of the package.

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- 4) Go to next steps, mention payment cycle, currency and price and then save it
- 5) Now go to 'subscribe service' for the customer to whom you want to sell the Add-on, select currency and then click on 'Add-on':

The screenshot shows the 'Subscription' form in MachPanel. At the top, there's a 'Billing Currency' dropdown set to 'US Dollar'. Below it, a 'Service:' section displays a grid of service tiles. Each tile contains a service name and an icon. The services are: Exchange Hosting (envelope icon), Microsoft CSP (cloud with arrows icon), Active Directory (folder with link icon), Domain Name (globe icon), New Organization (building icon), Skype4B Hosting (phone icon), VPS Hosting (server icon), Shared Hosting (server rack icon), Dynamics CRM Hosting (gears icon), SharePoint Hosting (people icon), Add-on (shopping cart with plus icon), and Dedicated Hosting (database icon). The 'Add-on' tile is highlighted with a blue dashed border and a blue dashed arrow pointing to it. At the bottom left, there are two more tiles: SSL Certificates (shield icon) and Misc. Product (shopping cart icon).

- 6) Select Microsoft Exchange from the PackageType, select the addon and set the number of addons. Complete the rest of the form and move to shopping cart.
- 7) Finish the setup and 'run' the add-on from 'Service Queue'
- 8) Now you can add mailbox from the 'service management' of the exchange account to whom addon has been sold.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50260/Exchange-Additonal-UserLinkedSha...>