

Exchange Mailbox Storage Addon Creation

This article describes in detail about creating a storage addon for exchange mailbox.

Applies To:

MachPanel All Versions

Scenario:

Assume that the exchange package has been made in such a way that mailbox storage is 1GB (1024 MB). Now, you want to increase mailbox storage for 'x' number of mailboxes to 10GB (10,240 MB). Note that we will specify storage 10GB in add-on as our intent is to give 9GB extra storage. This is because storage value will override the package storage value. Common perception is that in this way total storage will be 10+1=11GB, which is wrong. So if you want to have a mailbox storage to be 10GB where the package plan has storage of 1 GB. You will again enter 10GB in the mailbox storage settings.

Procedure:

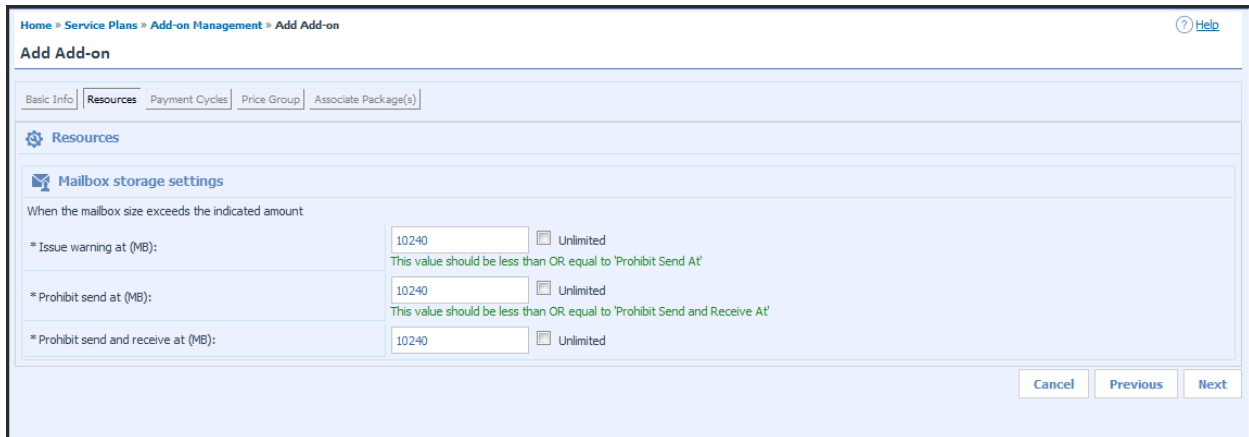
- Go to **Home » Service Plans » Exchange**, select **Add-on Management** and click on **Add New Add-on** button.

| Index | ID | Add-On Name | Total Sold | Planned Add-On | Options |
|-------|----|---------------------|------------|----------------|-------------------|
| 0 | 27 | 25 GB standard | 1 | ☑ | Clone Edit Remove |
| 0 | 15 | WHMCS - EX - ADDONS | 1 | ☑ | Clone Edit Remove |

- Type the name for the addon (name it in such a way that you can distinguish what package sells when you are selling it. Like for storage addon, name it as '10 GB Additional Storage'). Select **Mailbox Storage** from Template field.

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- Follow the snapshots below where a 10GB storage is being created for a mailbox having original storage of 1GB



The screenshot shows the 'Add Add-on' configuration page. The 'Resources' tab is active, displaying 'Mailbox storage settings'. The settings are as follows:

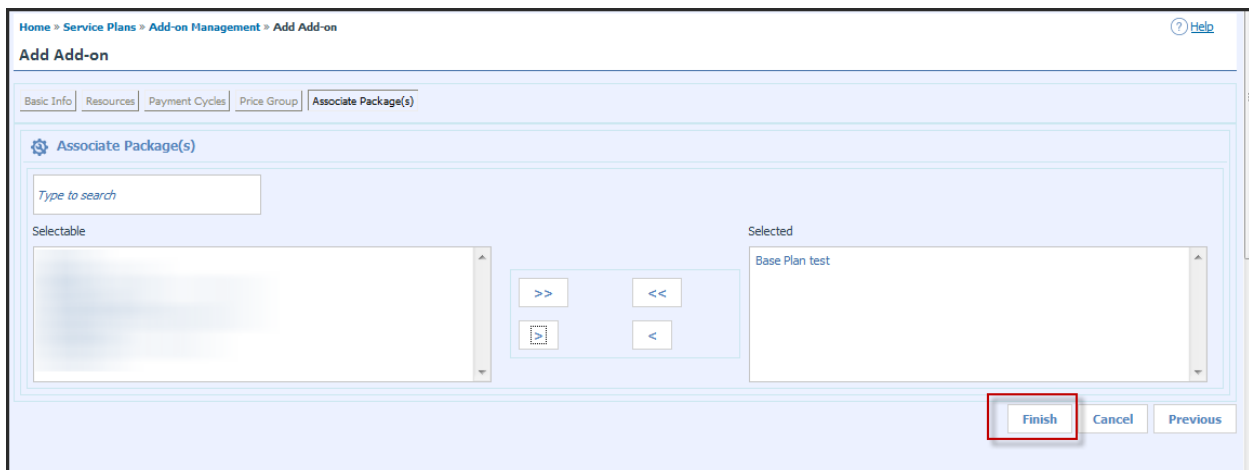
| Setting | Value | Limit |
|--------------------------------------|-------|-----------|
| * Issue warning at (MB): | 10240 | Unlimited |
| * Prohibit send at (MB): | 10240 | Unlimited |
| * Prohibit send and receive at (MB): | 10240 | Unlimited |

Each input field has a green error message: 'This value should be less than OR equal to 'Prohibit Send At''.

Note: We have set storage to be 10GB where as our intent was to give 9GB extra storage. This is because storage value will override the package storage value. Common perception is that in this way total storage will be 10+1=11GB, which is wrong.

So if you want to have a mailbox storage to be 10GB where the package plan has storage of 1 GB. You will again enter 10GB in the mailbox storage settings.

Move on to the next steps and fill in the price, currency and payment cycles for this addon and then save it.



The screenshot shows the 'Associate Package(s)' tab. A search box contains 'Type to search'. The 'Selectable' list is empty, and the 'Selected' list contains 'Base Plan test'. The 'Finish' button is highlighted with a red box.

Selling the Add-on:

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- Go to '**Subscribe Service**' for the customer to whom you want to sell the addon
- Select the appropriate currency
- Click on the Add-on icon.

The screenshot shows the 'Offline Order' page in a customer management system. The breadcrumb trail is 'Home > Customer Manager > Offline Order'. Under the 'Customer Information' section, the Customer ID is '1111111111' and the Owner is 'Host Admin (Provider)'. Under the 'Subscription' section, the Billing Currency is set to 'US Dollar'. The 'Service' section displays a grid of add-on icons: Shared Hosting, Domain Name, Exchange Hosting, SharePoint Hosting, Dynamics CRM Hosting, Skype4B Hosting, Add-on (highlighted with a red box), Dedicated Hosting, SSL Certificates, Misc. Product, and VPS Hosting.

- Select Package Type to Microsoft Exchange and you will see the Add-ons available for this package. Select the storage addon from the menu. Now put the value of x (the number of mailboxes for which storage is to be increased) in the box against Add-on name.

The screenshot shows the 'Offline Order' page with the 'Add-on Information' section expanded. The Package Type is set to 'Microsoft Exchange' and the Package is 'Base Plan test for...'. The 'Selectable Add-ons' table is shown below:

| Add-on Type | Quantity | Add-on | Cycle | Options |
|--|----------|---|---------|------------------------------|
| <input checked="" type="checkbox"/> 10 GB Additional Storage 10240 MB | x 1 | 10 GB Additional Storage Setup Price: USD 0 Price: USD 0 | Monthly | Preview Bill |

At the bottom of the page, there is a 'Comments' text area and two buttons: 'Shopping Cart' and 'Cancel'.

- Move to the shopping cart, then click next, then generate transaction ID for this item

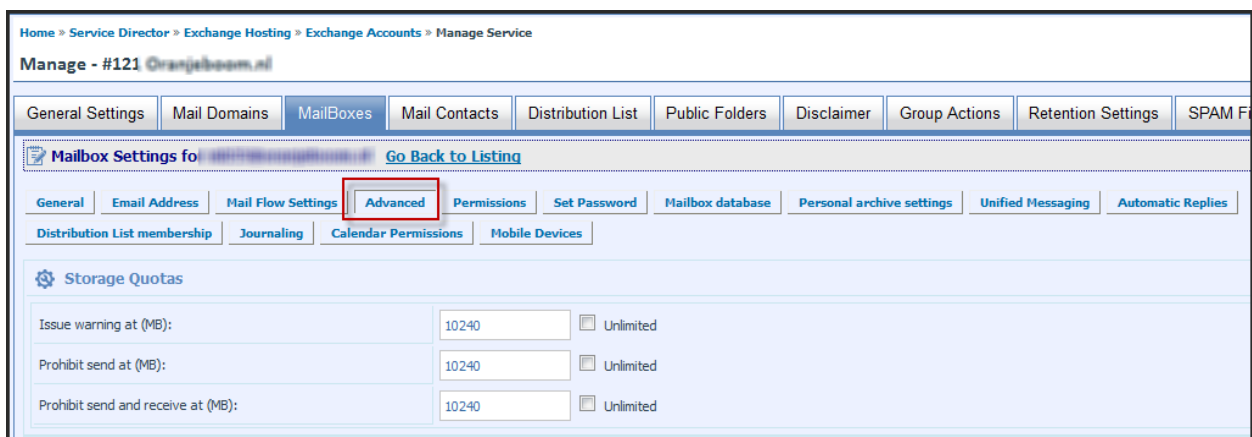
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and then save it.

- Now this item has been placed in the 'Service Queue'. Go to the queue and hit 'Run' or you can wait for the service queue to run it by itself. Items in the service queue are automatically 'run' within few minutes of their placement in the queue if the provisioning service is running.

Changing the Storage:

This is the final step. Go to the mailbox settings for which you want to increase the storage. Then go to **Advanced** and enter the new mailbox storage values and save it :



Home » Service Director » Exchange Hosting » Exchange Accounts » Manage Service

Manage - #121 Oranjeboom.nl

General Settings | Mail Domains | MailBoxes | Mail Contacts | Distribution List | Public Folders | Disclaimer | Group Actions | Retention Settings | SPAM F

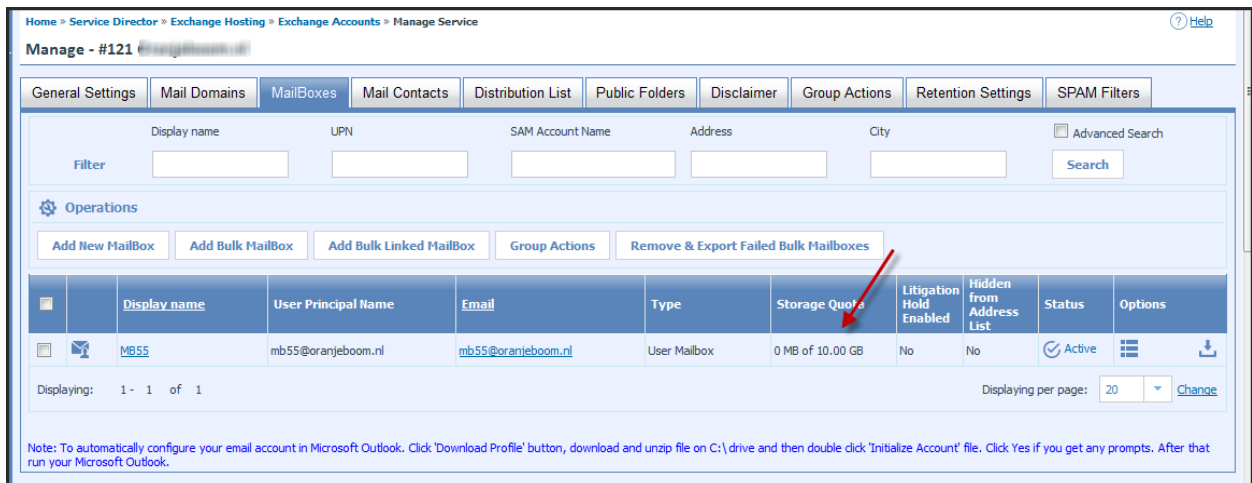
Mailbox Settings for [mb55@oranjeboom.nl] [Go Back to Listing](#)

General | Email Address | Mail Flow Settings | **Advanced** | Permissions | Set Password | Mailbox database | Personal archive settings | Unified Messaging | Automatic Replies

Distribution List membership | Journaling | Calendar Permissions | Mobile Devices

Storage Quotas

| | | |
|------------------------------------|------------------------------------|------------------------------------|
| Issue warning at (MB): | <input type="text" value="10240"/> | <input type="checkbox"/> Unlimited |
| Prohibit send at (MB): | <input type="text" value="10240"/> | <input type="checkbox"/> Unlimited |
| Prohibit send and receive at (MB): | <input type="text" value="10240"/> | <input type="checkbox"/> Unlimited |



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General Settings | Mail Domains | MailBoxes | Mail Contacts | Distribution List | Public Folders | Disclaimer | Group Actions | Retention Settings | SPAM Filters

Display name UPN SAM Account Name Address City Advanced Search

Filter

Operations

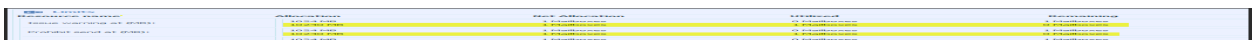
[Add New MailBox](#) [Add Bulk MailBox](#) [Add Bulk Linked MailBox](#) [Group Actions](#) [Remove & Export Failed Bulk Mailboxes](#)

| | Display name | User Principal Name | Email | Type | Storage Quota | Litigation Hold Enabled | Hidden from Address List | Status | Options |
|--------------------------|--------------|---------------------|--|--------------|------------------|-------------------------|--------------------------|--------|---|
| <input type="checkbox"/> | MB55 | mb55@oranjeboom.nl | mb55@oranjeboom.nl | User Mailbox | 0 MB of 10.00 GB | No | No | Active | <input type="checkbox"/> <input type="checkbox"/> |

Displaying: 1 - 1 of 1 Displaying per page: 20 [Change](#)

Note: To automatically configure your email account in Microsoft Outlook. Click 'Download Profile' button, download and unzip file on C:\ drive and then double click 'Initialize Account' file. Click Yes if you get any prompts. After that run your Microsoft Outlook.

Now after changing the Resources to 10240 MB=10 GB of Mailbox you can see the Resources from **Home » Customer Manager » Subscriptions List » Subscription Detail**, Select **Resources** tab



| Resource Name | Resource Type | Resource ID | Resource Description |
|---------------|---------------|-------------|----------------------|
| MB55 | User Mailbox | MB55 | 0 MB of 10.00 GB |

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MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50259/Exchange-Mailbox-Storage-Addon-C...>