

Error when creating new mailbox: "You don't have sufficient permissions. This operation can only be performed by a manager of the group. LDAPContainer: CNOAB:"

## **Summary**

Error when creating new mailbox: "You don't have sufficient permissions. This operation can only be performed by a manager of the group. LDAPContainer: CNOAB:"

## **Applies To**

Exchange 2010

Exchange 2007

MachPanel All Versions

## **Symptoms**

When you attempt to create a new mailbox under migrated organization.

Also, in case the user name set in MachPanel responsible for provisioning is changed. You get following error:

"You don't have sufficient permissions. This operation can only be performed by a manager of the group. LDAPContainer: CNOAB:"

## **Cause**

Manager on Security Group Created by MachPanel for an organization is missed.

## **Solution**

Please follow the given below steps to fix the error:

- Go to MachPanel Configuration Studio and check the MachPanel Active Directory Account.
- Go to Active Directory and check manage by permissions for Security Group of OU

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created by MachPanel.

- Select the account for manage by permission for security group depicted in MachPanel Configuration Studio.
- Check and confirm by creating a new mailbox from MachPanel.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50254/Error-when-creating-new-mailbox-...>