## Summary

This article describes how to resolve an Error Message "**Give Security Group Permissions on OU Failed: Error Processing Command: Active Directory Operation Failed on ...** " (snapshot attached) which normally appears while undergoing Exchange Provisioning.

## **Applies To**

MachPanel all versions.

## Symptoms

Exchange Provisioning fails when necessary Permissions are not set on **Exchange Trusted Substem**.

## Solution

There are few permissions that need to be granted for **Exchange Trusted Subsystem** found in **Active Directory Users and Computers** under the desired **Organizational Unit** created by MachPanel. This issue can be successfully resolved by performing the following:

- 1. Go to Active Directory Users and Computers
- 2. Right click on the desired Organization Unit (**OU=Hosting**) Snapshot Attached
  - Click Exchange Trusted Subsystem
  - Check "Full Control" in Permissions for Exchange Trusted Subsystem Snapshot Attached
- 3. Go to Advanced Security Settings for Hosting
  - Under the **Permissions** Tab, double click on **Exchange Trusted Subsystem** Snapshot Attached
  - View Object tab under Permission Entry for Hosting
  - Select "This object and all descendant objects" Snapshot Attached
  - Check "Full Control"
  - Apply the Permissions

This way, the desired Permissions will be granted and the error message will be resolved

MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/50243/ERRMSG-Give-Security-Group-Permi...