

# ERRMSG: Give Security Group Permissions on OU Failed

## Summary

This article describes how to resolve an Error Message "**Give Security Group Permissions on OU Failed: Error Processing Command: Active Directory Operation Failed on ...**" (snapshot attached) which normally appears while undergoing Exchange Provisioning.

## Applies To

MachPanel all versions.

## Symptoms

Exchange Provisioning fails when necessary Permissions are not set on **Exchange Trusted Substem**.

### Solution

There are few permissions that need to be granted for **Exchange Trusted Subsystem** found in **Active Directory Users and Computers** under the desired **Organizational Unit** created by MachPanel. This issue can be successfully resolved by performing the following:

1. Go to Active Directory Users and Computers
2. Right click on the desired Organization Unit (**OU=Hosting**) - Snapshot Attached
  - Click **Exchange Trusted Subsystem**
  - Check "**Full Control**" in Permissions for Exchange Trusted Subsystem - Snapshot Attached
3. Go to Advanced Security Settings for Hosting
  - Under the **Permissions** Tab, double click on **Exchange Trusted Subsystem** - Snapshot Attached
  - View **Object** tab under **Permission Entry for Hosting**
  - Select "**This object and all descendant objects**" - Snapshot Attached
  - Check "**Full Control**"
  - Apply the Permissions

This way, the desired Permissions will be granted and the error message will be resolved

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50243/ERRMSG-Give-Security-Group-Permi...>