Backup Failed When Updating MachPanel Remote Server

Summary

This article provides information about how to successfully update MachPanel Remote Server if ''Backup Failed'' error occurs during the update from configuration studio.

Applies To

MachPanel all versions.

Remote Configuration Studio.

Solution

To successfully update the remote server, please follow the steps mentioned below:

Step 1: Rename the Backup folder.

- Go to **My Computer**.
- Navigate to the folder where MachPanel Remote Server is installed. For example: **C:\ProgramFiles\MachSol, Inc**
- Then rename the **Backup** folder at the location **C:\ProgramFiles\MachSol, Inc\Backup**.
- Run the update again.

MachPanel Knowledgebase

https://kb.machsol.com/Knowledgebase/50197/Backup-Failed-When-Updating-Mach...