Summary

When MachPanel Configuration Studio attempts to load, you are presented with following error:

Unhandled exception has occurred in your application. If you click Continue, the application will ignore this error and attempt to continue. If you click Quit, the application will close immediately.

Access is denied.

Please check attachment for error snapshot.

Applies To

MachPanel Configuration Studio

Windows 2008 Server

User Access Control (UAC)

Solution

Solution 1: Run the program as Administrator

- Navigate to MachPanel Installation Directory, typically C:\program files\MachSol, Inc\MachPanel\bin.
- 2. Right Click MachSol.MachPanel.ConfigurationStudio and select Properties.
- 3. Go to **Compatibility** tab and Check **Run this program as Administrator.**

Solution 2: Disable User Access Control (UAC)

- 1. Launch **MSCONFIG** from the Run menu.
- 2. Click on the **Tools** tab. Scroll down till you find **Disable UAC**. Click on that line.
- 3. Press the **Launch** button.
- 4. A CMD window will open. When the command is done, you can close the window.
- 5. Close **MSCONFIG**. You need to reboot the computer for changes to apply.

MachPanel Configuration Studio Crash (Access is denied).

Note: You can re-enable UAC by selecting the **Enable UAC** line and then clicking on the **Launch** button when required.

MachPanel Knowledgebase <u>https://kb.machsol.com/Knowledgebase/50192/MachPanel-Configuration-Studio-C...</u>