

## Billing Management Questions

### **1) I am already using a third party billing and am happy with that?**

We have a very comprehensive billing module that offers you all the required functionality on billing. You can automate all your processes, everything including billing is being managed from our control panel but if you want, you can switch off billing and carry on using billing outside of the control panel.

- Pro-rated & Non-prorated billing methods
- You can bill in any currency.
- Anti-fraud filters
- Multiple payment gateway support.
- Tax & VAT support
- Automatic invoice for new and recurring account etc

### **2) Can you integrate any third party billing or help desk for me?**

Our system comes with a very comprehensive billing and help desk module which is built in part of our solution thus you do not incur any costs using them. Unfortunately right now we do not have any plans for third party billing or help desk integration but we can look into this for future.

### **3) Which payment gateway do you support?**

We do support Authorize.net, PayPal, Moneris, World pay etc but if you are using any other payment gateway that is not supported, we can integrate that for you. Kindly contact our sales team for further details.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50183/Billing-Management-Questions>