The RootSecurityGroup X Could Not Be Created

Summary

Creating an offline order then executing it results in an error: RootSecurityGroup could not be created.

Applies To

MachPanel all versions

Hosted Exchange Extension (HEE) - Standalone

Solution

This error occurs when you have set invalid LDAP path in MachPanel configuration. Please check and set correct LDAP path in control panel.

Please consult the "Solution" on following link which explains how to set LDAP Path:

http://kb.machsol.com/Knowledgebase/Article/50015 for details.

MachPanel Knowledgebase
https://kb.machsol.com/Knowledgebase/50142/The-RootSecurityGroup-X-Could-No...