Release Date: December 12, 2008

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Installation Instructions

Download the MachPanel v.3 installation package from

<u>http://www.machsol.com/Downloads/Default.aspx</u> and follow the installation instructions according to the installation guide available for download at <u>http://kb.machsol.com/Downloads/6</u>.

Upgrade Instructions

MachPanel v.3 introduces MachPanel Configuration Studio which offers Automatic Updates feature for trouble free software updates to the newest versions. Configuration Studio can also be configured for manual update option as well. Please follow the MachPanel Configuration Studio Guide for details at:

http://kb.machsol.com/Downloads/7

Existing Users (eJadSPM v.2.3.10) can also upgrade to MachPanel v.3 at:

http://www.machsol.com/Support/Patches.aspx

New Features and Notable Changes

Major Change

1.Rebranding of Product: Product has been rebranded to MachPanel Provisioning System with major release version 3.0 from eJadSPM System v.2.3.10.

2.MachPanel Configuration Studio: MachPanel Configuration Studio is a utility that is an add-on with MachPanel Control Server, specifically designed to perform necessary configuration settings for MachPanel Control Server. It provides various

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usable functions including System Database server/user information, Control Panel Website settings, Update Provider Login/Password, Software Updates, Control MachPanel Services, Active Directory account synchronization and Email Settings etc.

3.MachPanel Remote Configuration Studio: It is a utility that is an add-on with MachPanel Remote Server and is used for necessary configuration settings at Remote Server.

4.Unlike previous versions, all Enterprise Extensions will now install by default and licensed under newly introduced Lite Edition License. This means Exchange, SharePoint, Blackberry and other extensions will be available soon after fresh installation.

5.Enabled/Disable buttons are available for enterprise extensions providers (Exchange, SharePoint, etc) inside System Configuration >> Providers. By default providers will be enabled with installation. When a provider is disabled, refresh the User Interface (UI) and hide the related options from the menu.

New Features / Enhancements

- New improved iconic interface.
- SharePoint ordering and provisioning now supports vanity URL (Applicable to customers using SharePoint Extension)

• Multiple invoices for a client generated on same day are merged into single invoice.

• New Exchange organization size is not prefixed; "Dynamic Quota" is selected to improve resource utilization (Applicable to customers using HMC 4.0 for Hosted Exchange).

• OAB Distribution Method option has been added to exchange server group settings (Applicable to customers using Hosted Exchange Extension).

• Added confirm dialog to every Remove operation in exchange interfaces settings (Applicable to customers using Hosted Exchange Extension).

• Easy editing of HMC configuration settings by auto populating of HMC web services links utilization (Applicable to customers using HMC 4.0 for Hosted Exchange).

• Improved menu in Customer control center.

- Service Queue is updated with new icons and standard tooltip on mouse-over
- Improved provider interfaces under System settings.
- Improved BlackBerry account provision and management utilization (Applicable to customers using BlackBerry Extension).
- MachPanel services are now removed when MachPanel is uninstalled.

Resolved Issues

MachPanel v.3 Control Server

- Fixed bug: Searchticket.aspx page does not exist.
- Fixed bug: Confirmticket.aspx page does not exist.
- Fixed bug: "N/A" auto insert has been removed in HEE mailbox creation.
- Fixed bug: Operation failed. Details: 'UpdateInDb': Error in Query.
- Fixed bug: Customer profile updation failed.
- Fixed bug: "Mail Flow Setting" are not updating in Exchange.
- Fixed bug: Adding "Send on Behalf" failed in HEE mailbox settings.
- Fixed bug: Activating BlackBerry, "Activation Password expires Issue"
- Fixed bug: Mailbox quota shown incorrectly on details page.
- Fixed bug: Value of Waiting period not retained in Helpdesk settings.
- Fixed bug: Pay this Invoice button not activated.
- Fixed bug: IP validation was not working correctly in all interfaces.
- Fixed bug: Mailbox removal fails if Mailbox is already removed from HMC/Exchange.

Known Issues

There are no known issues for this release.

MachPanel Knowledgebase <u>https://kb.machsol.com/Knowledgebase/50082/MachPanel-3.0-Release-Notes-Dece...</u>