

## Turn-key Services Questions

### **1) What is turn-key service?**

Turn key is the complete solution to setup and automate your business, in which you will need our hosting automation solution and deployment services to kick start your business on automation. In other words, Turn-key service from MachSol will include preparation, installation, configuration and deployment of MachPanel and desired Enterprise software (Exchange 2007/2010, Hosted Messaging and Collaboration (HMC) 4.0, Windows SharePoint Services (WSS) 3.0, Microsoft Office SharePoint Server (MOSS) 2007, SharePoint 2010, BlackBerry Enterprise Server (BES), Dynamics CRM etc.)

### **2) Does MachSol design and deploy high-availability hosted solution such as Hosted Exchange 2007/2010 service spread across multiple front-end (Edge, CAS) and back-end servers (Hub, Mailbox).**

Yes, qualified MachSol engineers can design and deploy such infrastructure.

### **3) Do you offer complete installation service including MachPanel and enterprise software (Exchange 2007/2010, HMC 4.0, WSS, MOSS, SharePoint 2010 etc)?**

Yes, MachSol offer complete Turn-key service that will include preparation, installation, configuration and deployment of MachPanel and desired Enterprise software (Exchange 2007/2010, Hosted Messaging and Collaboration (HMC) 4.0, Windows SharePoint Services (WSS) 3.0, Microsoft Office SharePoint Server (MOSS) 2007, SharePoint 2010, BlackBerry Enterprise Server (BES), Dynamics CRM etc.)

### **4) What information do I need to provide to you in order to quickly start and complete a turn-key project with your company?**

We need to gather your complete requirements including your business requirements and infrastructure. Please contact sales to initiate the process. We will send you series of forms and questionnaire to fill.

### **5) What is estimated time required for Turn-key installation?**

It depends upon your topology and scenario.

MachPanel Knowledgebase

<https://kb.machsol.com/Knowledgebase/50055/Turnkey-Services-Questions>